INSIGHT ENTERPRISES INC Form 10-Q August 05, 2010

#### **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549 FORM 10-0

|              |                        | ro  | KIVI 10-Q           |                      |                |                    |
|--------------|------------------------|---|---------------------|----------------------|----------------|--------------------|
| (Mark One)   | 1                      |   |                     |                      |                |                    |
| þ            | QUARTERLY<br>EXCHANGE  | Y REPORT PURSUANT '<br>ACT OF 1934  | TO SECTION          | N 13 OR 15(d) OI     | F THE SEC      | URITIES            |
|              |                        | For the quarterly pe  | riod ended: J<br>OR | June 30, 2010        |                |                    |
| O            | TRANSITION<br>EXCHANGE | N REPORT PURSUANT T<br>ACT OF 1934  | TO SECTION          | N 13 OR 15(d) OI     | F THE SEC      | URITIES            |
|              | ]                      | For the transition period f   | rom                 | to                   | _              |                    |
|              |                        | Commission Fi<br>INSIGHT EN   |                     |                      |                |                    |
|              |                        | (Exact name of registra   |                     |                      |                |                    |
|              | Delaw                  | are   |                     | 86-0                 | 766246         |                    |
|              | (State or other j      | urisdiction of  | (                   | I.R.S. Employer Id   | dentification  | Number)            |
|              | incorporation or       | organization)   |                     |                      |                |                    |
|              |                        | 6820 South Harl Aver  | nue, Tempe, A       | Arizona 85283        |                |                    |
|              |                        | (Address of principal e   | xecutive offic      | ces) (Zip Code)      |                |                    |
|              |                        | (480)   | 902-1001            | _                    |                |                    |
|              |                        | (Registrant s telephone   | e number, incl      | luding area code)    |                |                    |
|              | (Forme                 | r name, former address and  | fiscal year, if     | f changed since las  | t report)      |                    |
| Indicate by  | check mark whetl       | her the registrant: (1) has fil   | ed all reports      | required to be file  | d by Section   | 13 or 15(d) of     |
| the Securiti | es Exchange Act        | of 1934 during the precedin   | g 12 months (       | or for such shorter  | period that    | the registrant was |
| required to  | file such reports),    | and (2) has been subject to   | such filing re      | quirements for the   | past 90 days   | S.                 |
|              |                        | Yes þ   | No o                |                      |                |                    |
| Indicate by  | a check mark who       | ether the registrant has subm   | nitted electron     | nically and posted   | on its corpora | ate Web site, if   |
| any, every l | Interactive Date F     | ile required to be submitted  | and posted pr       | ursuant to Rule 40:  | 5 of Regulati  | on S-T (§          |
| 232.405 of   | this chapter) durir    | ng the preceding 12 months  | (or for such s      | horter period that t | the registrant | was required to    |
| submit and   | post such files).      |   |                     |                      |                |                    |
|              |                        | Yes o   | No o                |                      |                |                    |
| or a smaller | reporting compar       | her the registrant is a large and any. See definitions of large he Exchange Act. (Check o | e accelerated t     |                      |                |                    |
| Large acce   | lerated filer o        | Accelerated filer þ   | Non-acce            | elerated filer o     |                | reporting pany o   |
|              |                        |   | (Do not ch          | eck if a smaller     |                | . ,                |
|              |                        |   | •                   | ng company)          |                |                    |
| Indicate by  | check mark whetl       | her the registrant is a shell of  | •                   |                      | o-2 of the Exc | change Act).       |
| J            |                        | Yes o   | No þ                |                      |                | ,                  |

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The number of shares outstanding of the issuer s common stock as of July 30, 2010 was 46,265,560.

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### INSIGHT ENTERPRISES, INC. FORWARD-LOOKING INFORMATION

Certain statements in this Quarterly Report on Form 10-Q, including statements in Management s Discussion and Analysis of Financial Condition and Results of Operations in Part I, Item 2 of this report, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements may include: projections of matters that affect net sales, gross profit, operating expenses, earnings from continuing operations, non-operating income and expenses, net earnings or cash flows, cash needs and the sufficiency of our capital resources and the payment of debt balances and accrued expenses and liabilities; detail of our business strategy and our strategic initiatives; effects of acquisitions or dispositions; projections of capital expenditures and trade credit liability settlements and payments; our business outlook and earnings per share expectations in 2010; the availability of financing and our needs or plans relating thereto; plans relating to our products and services; the effect of new accounting principles or changes in accounting policies; the effect of and our exposure to guaranty and indemnification obligations and other off-balance sheet arrangements; projections about the outcome of ongoing tax audits; statements related to accounting estimates, including estimated stock-based compensation award forfeitures and the realization of deferred tax assets; the timing of amortization of stock-based compensation expense and accrued severance and restructuring costs; projections of compliance with debt covenants; our intentions to reinvest undistributed earnings of foreign subsidiaries; our positions and strategies with respect to ongoing and threatened litigation, including those matters identified in Legal Proceedings in Part II, Item 1 of this report; statements of belief; and statements of assumptions underlying any of the foregoing. Forward-looking statements are identified by such words as believe, anticipate, expect, estimate, intend, plan, project, will, may and variations of such expressions, and are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified. Future events and actual results could differ materially from those set forth in, contemplated by, or underlying the forward-looking statements. There can be no assurances that the results discussed in the forward-looking statements will be achieved, and actual results could differ materially from those suggested by the forward-looking statements. Some of the important factors that could cause our actual results to differ materially from those projected in any forward-looking statements include, but are not limited to, the following:

our reliance on partners for product availability, marketing funds, purchasing incentives and competitive products to sell;

changes in the information technology industry and/or rapid changes in product standards; general economic conditions, including concerns regarding our ability to collect our accounts receivable and

credit constraints; disruptions in our information technology systems and voice and data networks, including our system

upgrade and the migration of acquired businesses to our information technology systems and voice and data networks; including our system upgrade and the migration of acquired businesses to our information technology systems and voice and data networks;

actions of our competitors, including manufacturers and publishers of products we sell;

stockholder litigation and regulatory proceedings related to the restatement of our consolidated financial statements;

the integration and operation of acquired businesses, including our ability to achieve expected benefits of the acquisitions;

the variability and seasonality of our net sales and gross profit;

the risks associated with international operations;

exposure to changes in, or interpretations of, tax rules and regulations;

exposure to foreign currency exchange risks;

changes in the overall capital markets that could increase our borrowing costs or reduce future availability of financing;

failure to comply with the terms and conditions of our public sector contracts;

our dependence on key personnel; and

intellectual property infringement claims and challenges to our registered trademarks and trade names.

Additionally, there may be other risks that are otherwise described from time to time in the reports that we file with the Securities and Exchange Commission. Any forward-looking statements in this report should be considered in light of various important factors, including the risks and uncertainties listed above, as well as others. We assume no obligation to update, and do not intend to update, any forward-looking statements. We do not endorse any projections regarding future performance that may be made by third parties.

#### PART I FINANCIAL INFORMATION

#### Item 1. Financial Statements.

## INSIGHT ENTERPRISES, INC. CONSOLIDATED BALANCE SHEETS (in thousands, except per share data) (unaudited)

**June 30**, December 31, 2010 2009 **ASSETS** Current assets: \$ Cash and cash equivalents \$ 98,140 68,066 Accounts receivable, net of allowances for doubtful accounts of \$17,765 and \$22,364, respectively 1,003,807 998,770 **Inventories** 95,458 77,694 28,552 Inventories not available for sale 47,722 Deferred income taxes 35,750 30,489 Other current assets 36,509 32,318 Total current assets 1,292,955 1,260,320 Property and equipment, net of accumulated depreciation and amortization of \$170,721 and \$160,904, respectively 143,222 150,103 Goodwill 16,474 15,829 Intangible assets, net of accumulated amortization of \$45,505 and \$39,187, respectively 73.277 82,483 Deferred income taxes 76,140 78,489 Other assets 18,980 16,097 \$ 1,621,048 \$ 1,603,321 LIABILITIES AND STOCKHOLDERS EQUITY Current liabilities: Accounts payable 802,409 \$ 695,549 Accrued expenses and other current liabilities 171,534 212,276 Current portion of long-term debt 885 875 Deferred revenue 47,038 54,135 Total current liabilities 1,021,866 962,835 82,904 Long-term debt 149,349 Deferred income taxes 2,554 3,054 Other liabilities 20,509 23,416 1,130,740 1,135,747

Commitments and contingencies

Stockholders equity:

Preferred stock, \$0.01 par value, 3,000 shares authorized; no shares issued Common stock, \$0.01 par value, 100,000 shares authorized; 46,265 shares at June 30, 2010 and 45,956 shares at December 31, 2009 issued and outstanding 462 460 Additional paid-in capital 373,837 372,021 Retained earnings 109,943 73,864 Accumulated other comprehensive income foreign currency translation adjustments 6,066 21,229 Total stockholders equity 490,308 467,574

See accompanying notes to consolidated financial statements.

\$ 1,621,048

\$

1,603,321

1

# INSIGHT ENTERPRISES, INC. CONSOLIDATED STATEMENTS OF OPERATIONS (in thousands, except per share data) (unaudited)

|  | Three Months Ended June 30, |                              |      |                                | nths Ended<br>ne 30, |                              |    |                                |
|--|-----------------------------|------------------------------|------|--------------------------------|----------------------|------------------------------|----|--------------------------------|
|  |                             | 2010                         | ,    | 2009                           |                      | 2010                         | ,  | 2009                           |
| Net sales<br>Costs of goods sold   |                             | ,277,618<br>,103,813         | \$ 1 | ,037,162<br>889,318            |                      | 2,326,998                    |    | 1,988,322<br>1,708,706         |
| Gross profit Operating expenses:   |                             | 173,805                      |      | 147,844                        |                      | 318,850                      |    | 279,616                        |
| Selling and administrative expenses Severance and restructuring expenses   |                             | 127,830<br>1,318             |      | 123,865<br>2,130               |                      | 255,541<br>1,389             |    | 257,208<br>8,477               |
| Earnings from operations Non-operating (income) expense:   |                             | 44,657                       |      | 21,849                         |                      | 61,920                       |    | 13,931                         |
| Interest income Interest expense Net foreign currency exchange loss (gain) Other expense, net                            |                             | (179)<br>1,691<br>404<br>403 |      | (188)<br>1,988<br>(162)<br>202 |                      | (306)<br>4,058<br>613<br>749 |    | (288)<br>4,088<br>(213)<br>481 |
| Earnings from continuing operations before income taxes Income tax expense   |                             | 42,338<br>15,424             |      | 20,009<br>7,116                |                      | 56,806<br>20,727             |    | 9,863<br>3,767                 |
| Net earnings from continuing operations<br>Net earnings from a discontinued operation                                    |                             | 26,914                       |      | 12,893<br>2,801                |                      | 36,079                       |    | 6,096<br>2,801                 |
| Net earnings   | \$                          | 26,914                       | \$   | 15,694                         | \$                   | 36,079                       | \$ | 8,897                          |
| Net earnings per share Basic: Net earnings from continuing operations Net earnings from a discontinued operation         | \$                          | 0.58                         | \$   | 0.28<br>0.06                   | \$                   | 0.78                         | \$ | 0.13<br>0.06                   |
| Net earnings per share   | \$                          | 0.58                         | \$   | 0.34                           | \$                   | 0.78                         | \$ | 0.19                           |
| Net earnings per share Diluted:<br>Net earnings from continuing operations<br>Net earnings from a discontinued operation | \$                          | 0.58                         | \$   | 0.28<br>0.06                   | \$                   | 0.77                         | \$ | 0.13<br>0.06                   |
| Net earnings per share   | \$                          | 0.58                         | \$   | 0.34                           | \$                   | 0.77                         | \$ | 0.19                           |

Shares used in per share calculations:

Basic 46,238 45,853 46,156 45,781

Diluted 46,739 46,336 46,691 46,023

See accompanying notes to consolidated financial statements.

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# INSIGHT ENTERPRISES, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS (in thousands) (unaudited)

|   | Si | ix Months E<br>2010 | June 30,<br>2009* |
|---|----|---------------------|-------------------|
| Cash flows from operating activities:                                   |    |                     |                   |
| Net earnings  | \$ | 36,079              | \$<br>8,897       |
| Adjustments to reconcile net earnings to net cash provided by operating |    |                     |                   |
| activities:   |    | 40.000              | 40.000            |
| Depreciation and amortization   |    | 19,020              | 19,277            |
| Provision for losses on accounts receivable                             |    | (423)               | 1,328             |
| Write-downs of inventories  |    | 2,764               | 3,882             |
| Non-cash stock-based compensation                                       |    | 2,862               | 7,165             |
| Non-cash gain from arbitrated claim, net of tax                         |    |                     | (2,801)           |
| Excess tax benefit from employee gains on stock-based compensation      |    | (908)               |                   |
| Deferred income taxes   |    | 6,572               | 211               |
| Changes in assets and liabilities:                                      |    |                     |                   |
| (Increase) decrease in accounts receivable                              |    | (49,556)            | 146,816           |
| (Increase) decrease in inventories                                      |    | (2,146)             | 23,315            |
| Increase in other current assets  |    | (4,184)             | (8,292)           |
| Increase in other assets  |    | (3,344)             | (1,022)           |
| Increase in accounts payable  |    | 153,368             | 4,544             |
| Decrease in deferred revenue  |    | (3,848)             | (3,763)           |
| Decrease in accrued expenses and other liabilities                      |    | (27,218)            | (806)             |
| Net cash provided by operating activities                               |    | 129,038             | 198,751           |
| Cash flows from investing activities:                                   |    |                     |                   |
| Acquisition of Calence, net of cash acquired                            |    | (5,123)             | (12,834)          |
| Purchases of property and equipment                                     |    | (8,311)             | (8,345)           |
| Net cash used in investing activities                                   |    | (13,434)            | (21,179)          |
| Cash flows from financing activities:                                   |    |                     |                   |
| Borrowings on senior revolving credit facility                          |    | 514,000             | 529,873           |
| Repayments on senior revolving credit facility                          |    | (580,000)           | (638,373)         |
| Borrowings on accounts receivable securitization financing facility     |    | 25,000              | 145,000           |
| Repayments on accounts receivable securitization financing facility     |    | (25,000)            | (145,000)         |
| Payments on capital lease obligation                                    |    | (435)               | , ,               |
| Net (repayments) borrowings under inventory financing facility          |    | (8,123)             | 1,210             |
| Payment of deferred financing fees                                      |    | ,                   | (531)             |
| Proceeds from sales of common stock under employee stock plans          |    | 35                  | ( )               |
| Excess tax benefit from employee gains on stock-based compensation      |    | 908                 |                   |
| Payment of payroll taxes on stock-based compensation through shares     |    |                     |                   |
| withheld  |    | (1,246)             | (398)             |
| Net cash used in financing activities                                   |    | (74,861)            | (108,219)         |

| Foreign currency exchange effect on cash flows   | 10,669)          | 1,292            |
|--|------------------|------------------|
| Increase in cash and cash equivalents Cash and cash equivalents at beginning of period | 30,074<br>68,066 | 70,645<br>49,175 |
| Cash and cash equivalents at end of period   | \$<br>98,140     | \$<br>119,820    |

\* Certain amounts in the consolidated statement of cash flows for the six months ended June 30, 2009 have been reclassified to conform to the presentation for the six months ended June 30, 2010.

See accompanying notes to consolidated financial statements.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

#### 1. Basis of Presentation and Recently Issued Accounting Pronouncements

We are a leading provider of information technology ( IT ) hardware, software and services to small, medium and large businesses and public sector institutions in North America, Europe, the Middle East, Africa and Asia-Pacific. The Company is organized in the following three operating segments, which are primarily defined by their related geographies:

Operating Segment Geography

North America United States and Canada EMEA Europe, Middle East and Africa

APAC Asia-Pacific

Currently, our offerings in North America and the United Kingdom include IT hardware, software and services. Our offerings in the remainder of our EMEA segment and in APAC are almost entirely software and select software-related services.

In the opinion of management, the accompanying unaudited consolidated financial statements contain all adjustments necessary to present fairly our financial position as of June 30, 2010, our results of operations for the three and six months ended June 30, 2010 and 2009 and our cash flows for the six months ended June 30, 2010 and 2009. The consolidated balance sheet as of December 31, 2009 was derived from the audited consolidated balance sheet at such date. The accompanying unaudited consolidated financial statements and notes have been prepared in accordance with the rules and regulations promulgated by the Securities and Exchange Commission (SEC) and consequently do not include all of the disclosures normally required by United States generally accepted accounting principles (GAAP). The results of operations for such interim periods are not necessarily indicative of results for the full year, due in part to the seasonal nature of the business. These unaudited consolidated financial statements should be read in conjunction with the audited consolidated financial statements, including the related notes thereto, in our Annual Report on Form 10-K for the year ended December 31, 2009.

The preparation of consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements. Additionally, these estimates and assumptions affect the reported amounts of net sales and expenses during the reported period. Actual results could differ from those estimates. On an ongoing basis, we evaluate our estimates, including those related to sales recognition, anticipated achievement levels under partner funding programs, assumptions related to stock-based compensation valuation, allowances for doubtful accounts, litigation-related obligations and contingencies, valuation allowances for deferred tax assets and impairment of long-lived assets, including purchased intangibles and goodwill, if indicators of potential impairment exist.

The consolidated financial statements include the accounts of Insight Enterprises, Inc. and its wholly-owned subsidiaries. All intercompany balances and transactions have been eliminated in consolidation. References to the Company, we, us, our and other similar words refer to Insight Enterprises, Inc. and its consolidated subsidiaries, unless the context suggests otherwise.

Reclassifications

We reclassified \$4,686,000 of inventories in North America at December 31, 2009 to inventories not available for sale in the accompanying balance sheet as of December 31, 2009 to conform to the presentation at June 30, 2010.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

Consistent with our presentation as of December 31, 2009, included in our Consolidated Financial Statements in Part II, Item 8 of our Annual Report on Form 10-K for the year ended December 31, 2009, we reclassified certain current asset and current liability amounts as of June 30, 2009 which affected the accompanying consolidated statement of cash flows for the six months ended June 30, 2009 to conform to the presentation for the six months ended June 30, 2010. Such reclassifications were required to conform presentation among all of our subsidiaries. Such reclassifications had no effect on previously reported net earnings or operating cash flow amounts. Consistent with our presentation for the year ended December 31, 2009, we revised the classification of the net increase in book overdrafts of \$6,126,000 for the six months ended June 30, 2009, from a financing activity to an operating activity in our consolidated statements of cash flows. We concluded this classification is preferable as our book overdrafts, which are not directly linked to a credit facility or other bank overdraft arrangement, do not result in an actual bank financing, but rather constitute normal unpaid trade payables at the end of a reporting period. The revision in classification had no effect on our consolidated balance sheet or reported net earnings in any period. *Recently Issued Accounting Pronouncements* 

There have been no material changes or additions to the recently issued accounting pronouncements as previously reported in Note 1 to our Consolidated Financial Statements in Part II, Item 8 of our Annual Report on Form 10-K for the year ended December 31, 2009 which affect or may affect our financial statements.

#### 2. Net Earnings from Continuing Operations Per Share ( EPS )

Basic EPS is computed by dividing net earnings from continuing operations available to common stockholders by the weighted average number of common shares outstanding during each period. Diluted EPS is computed on the basis of the weighted average number of shares of common stock plus the effect of dilutive potential common shares outstanding during the period. Dilutive potential common shares include outstanding stock options (using the treasury stock method) and restricted stock units. A reconciliation of the denominators of the basic and diluted EPS calculations follows (in thousands, except per share data):

|  | Three Months Ended June 30, |        |    | Six Months Ended<br>June 30, |      |        |    |        |
|--|-----------------------------|--------|----|------------------------------|------|--------|----|--------|
|  |                             | 2010   |    | 2009                         | 2010 |        |    | 2009   |
| Numerator:   | Ф                           | 26.014 | ф  | 12 002                       | ф    | 26.070 | ф  | 6.006  |
| Net earnings from continuing operations  | \$                          | 26,914 | \$ | 12,893                       | \$   | 36,079 | \$ | 6,096  |
| Denominator: Weighted average shares used to compute basic   |                             |        |    |                              |      |        |    |        |
| EPS  |                             | 46,238 |    | 45,853                       |      | 46,156 |    | 45,781 |
| Dilutive potential common shares due to dilutive options and restricted stock units, net of tax effect |                             | 501    |    | 483                          |      | 535    |    | 242    |
| Weighted average shares used to compute diluted EPS  |                             | 46,739 |    | 46,336                       |      | 46,691 |    | 46,023 |
| Net earnings from continuing operations per share:   |                             |        |    |                              |      |        |    |        |
| Basic  | \$                          | 0.58   | \$ | 0.28                         | \$   | 0.78   | \$ | 0.13   |
| Diluted  | \$                          | 0.58   | \$ | 0.28                         | \$   | 0.77   | \$ | 0.13   |

### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The following weighted average outstanding stock options were not included in the diluted EPS calculations because the exercise prices of these options were greater than the average market price of our common stock during the respective periods (in thousands):

|  | Three Months Ended June 30, |       | Six Month<br>June |       |
|--|-----------------------------|-------|-------------------|-------|
|  | 2010                        | 2009  | 2010              | 2009  |
| Weighted-average outstanding stock options |                             |       |                   |       |
| excluded from the diluted EPS calculation  | 354                         | 1,759 | 446               | 2,028 |

#### 3. Goodwill

During the six months ended June 30, 2010, we recorded \$645,000 of additional purchase price consideration and the related accrued interest thereon as a result of Calence, LLC ( Calence ), acquired April 1, 2008, achieving certain performance targets during the first quarter of 2010. The additional goodwill was recorded as part of our North America reporting unit. The final payment of \$5,123,000 for additional purchase price consideration and the related accrued interest thereon was paid to the former owners of Calence on April 1, 2010.

### **4. Debt, Capital Lease Obligation and Inventory Financing Facility** *Debt*

Our long-term debt consists of the following (in thousands):

|   | $\mathbf{J}^{\dagger}$ | December 31, 2009 |    |         |
|---|------------------------|-------------------|----|---------|
| Senior revolving credit facility Accounts receivable securitization financing facility                          | \$                     | 81,000            | \$ | 147,000 |
| Capital lease obligation  |                        | 2,789             |    | 3,224   |
| Total   |                        | 83,789            |    | 150,224 |
| Less: current portion of obligation under capital lease<br>Less: current portion of revolving credit facilities |                        | (885)             |    | (875)   |
| Long-term debt  | \$                     | 82,904            | \$ | 149,349 |

Our senior revolving credit facility has a maximum borrowing capacity of \$300,000,000 and matures April 1, 2013. Our accounts receivable securitization financing facility (the ABS facility ) has a maximum borrowing capacity of \$150,000,000. While the ABS facility has a stated maximum amount, the actual availability under the ABS facility is limited by the quantity and quality of the underlying accounts receivable. As of June 30, 2010, availability under the ABS facility was \$117,000,000.

On July 1, 2010, we entered into an amendment to the ABS facility, which amends certain provisions of the ABS facility to improve availability in the Borrowing Base, as defined in the ABS facility, but did not change the \$150,000,000 maximum borrowing capacity. Specifically, the amendment (i) excludes from the Borrowing Base receivables of a specified obligor that had a negative impact on availability under the facility, (ii) creates a basket to allow up to 10% of gross receivables with terms between 60 and 90 days to be eligible for borrowing, and (iii) increases to 35% from 25% the threshold above which the total amount of a particular obligor s receivables are treated as ineligible if the percentage of such obligor s receivables that are more than 60 days past due exceeds such threshold. In addition, the amendment extends the maturity date of the ABS facility, which was to have expired on July 23, 2010, to April 1, 2013, and decreases the variable interest rate by approximately 80 basis points for funds provided under the

ABS facility, calculated as the specified Pooled Commercial Paper Rate, as defined in the ABS facility, plus a fixed 1.45% margin (the CP Margin ). However, beginning on June 15, 2012 (the Reset Date ), the CP Margin may increase (but in no event exceed 1.50%) based on percentage changes in high yield spreads comparing average index rates for the calendar month prior to the Reset Date against average index rates for the corresponding calendar month in the previous year. Finally, the amendment provides that, under certain circumstances, the Company may be required to obtain a public rating of the ABS facility from one or more credit rating agencies of at least A or its equivalent. Failure by the Company to obtain such rating would result in an Amortization Event under the ABS facility.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

Our consolidated debt balance that can be outstanding at the end of any fiscal quarter under our senior revolving credit facility and our ABS facility is limited by certain financial covenants, particularly a maximum leverage ratio. The maximum leverage ratio is calculated as aggregate debt outstanding divided by the sum of the Company s trailing twelve month net earnings plus (i) interest expense, less non-cash imputed interest on our inventory financing facility, (ii) income tax expense, (iii) depreciation and amortization and (iv) non-cash stock-based compensation (referred to herein as adjusted earnings). The maximum leverage ratio permitted under the agreements is 2.75 times trailing twelve-month adjusted earnings. As a result of this limitation, of the \$450,000,000 of aggregate maximum debt capacity available under our senior revolving credit facility and our ABS facility, the Company s debt balance that could have been outstanding as of June 30, 2010 was limited to \$389,500,000 based on 2.75 times the Company s trailing twelve-month adjusted earnings. The maximum leverage, minimum fixed charge and asset coverage ratio financial covenant requirements under the ABS facility were not modified as part of the July 1, 2010 amendment to the ABS facility.

Our financing facilities contain various covenants. If we fail to comply with these covenants, the lenders would be able to demand payment within a specified period of time. At June 30, 2010, we were in compliance with all such covenants.

#### Capital Lease Obligation

In July 2009, we entered into a four-year lease for certain IT equipment. Subsequently, in November 2009, we amended this lease to include additional IT equipment to be used in the same manner as the equipment covered by the initial lease. The obligations under the capitalized lease are included in long-term debt in our consolidated balance sheet as of June 30, 2010. The current and long-term portions of the obligation are included in the table above. The equipment held under the capitalized lease is included in property and equipment and is amortized on a straight-line basis over the lease term. The related amortization expense is included in selling and administrative expenses in our consolidated statements of operations for the three and six months ended June 30, 2010. As of June 30, 2010, accumulated amortization on the capital lease assets was \$781,000.

#### Inventory Financing Facility

On April 26, 2010, we entered into an amendment to our inventory financing facility to increase the aggregate availability for vendor purchases under the facility from \$90,000,000 to \$100,000,000. As of June 30, 2010 and December 31, 2009, \$86,159,000 and \$94,282,000, respectively, was included in accounts payable within the consolidated balance sheets related to our inventory financing facility.

#### **5. Income Taxes**

Our effective tax rate for the three and six months ended June 30, 2010 was 36.4% and 36.5%, respectively. For the three and six months ended June 30, 2010, our effective tax rate was higher than the United States federal statutory rate of 35.0% due primarily to state income taxes, net of federal tax, partially offset by lower taxes on earnings in foreign jurisdictions.

Our effective tax rate from continuing operations for the three and six months ended June 30, 2009 was 35.6% and 38.2%, respectively. For the three and six months ended June 30, 2009, our effective tax rate was higher than the United States federal statutory rate of 35.0% due primarily to state income taxes, net of federal tax, partially offset by lower taxes on earnings in foreign jurisdictions.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

As of June 30, 2010 and December 31, 2009, we had \$5,667,000 and \$5,923,000, respectively, of unrecognized tax benefits. Of these amounts, approximately \$456,000 and \$330,000 relate to accrued interest as of June 30, 2010 and December 31, 2009, respectively.

Several of our subsidiaries are currently under audit for tax years 2002 through 2008. It is reasonably possible that the examination phase of these audits may conclude in the next 12 months and that the related unrecognized tax benefits for uncertain tax positions may change, potentially having a material effect on our effective tax rate. However, based on the status of the various examinations in multiple jurisdictions, an estimate of the range of reasonably possible outcomes cannot be made at this time.

#### 6. Severance, Restructuring and Acquisition Integration Activities

Severance Costs Expensed for 2010 Resource Actions

During the three months ended June 30, 2010, North America and EMEA recorded severance expense totaling \$943,000 and \$603,000, respectively, and during the six months ended June 30, 2010, North America and EMEA recorded severance expense totaling \$943,000 and \$909,000, respectively. The North America charge was part of the roll-out of our new sales engagement model and plans to add new leadership in key areas, and the EMEA charge was associated with the severance for six former teammates. The outstanding obligations as of June 30, 2010 of \$739,000 and \$691,000 for North America and EMEA, respectively, are expected to be paid during the year ending December 31, 2010 and are therefore included in accrued expenses and other current liabilities.

Severance Costs Expensed for 2009 Resource Actions

During the year ended December 31, 2009, North America, EMEA and APAC recorded severance expense related to the departure of our former President and Chief Executive Officer from the Company and ongoing restructuring efforts to reduce operating expenses. As of December 31, 2009, all severance costs recorded by APAC in connection with 2009 resource actions had been paid. The following table details the changes in these liabilities in North America and EMEA during the six months ended June 30, 2010 (in thousands):

|  | No      | rth  |             |       |              |       |
|--|---------|------|-------------|-------|--------------|-------|
|  | America |      | <b>EMEA</b> |       | Consolidated |       |
| Balance at December 31, 2009             | \$      | 38   | \$          | 1,904 | \$           | 1,942 |
| Foreign currency translation adjustments |         |      |             | (234) |              | (234) |
| Adjustments                              |         |      |             | (393) |              | (393) |
| Cash payments                            |         | (38) |             | (516) |              | (554) |
| Balance at June 30, 2010                 | \$      |      | \$          | 761   | \$           | 761   |

In EMEA, adjustments of \$228,000 and \$393,000 were recorded as a reduction to severance and restructuring expense during the three and six months ended June 30, 2010, respectively, and a reduction of the related severance accrual due to changes in estimates as cash payments were made. All remaining outstanding obligations are expected to be paid during the year ending December 31, 2010 and are therefore included in accrued expenses and other current liabilities.

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EMEA.

### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

Severance Costs Expensed for 2008 Resource Actions

During the year ended December 31, 2008, North America, EMEA and APAC recorded severance expense related to ongoing restructuring efforts to reduce operating expenses related to support functions. As of December 31, 2009, all severance costs recorded by APAC in connection with the 2008 resource actions had been paid. During the first quarter of 2010, final cash payments totaling \$19,000 were made on the remaining accrued severance costs in North America and an adjustment of \$70,000 was recorded as a reduction to severance and restructuring expense and the related severance accrual in EMEA due to changes in estimates. As of June 30, 2010, there were no outstanding severance obligations associated with the 2008 resource actions.

Acquisition-Related Costs Capitalized in 2006 as a Cost of Acquisition of Software Spectrum

In 2006, we recorded \$9,738,000 of employee termination benefits and \$1,676,000 of facility based costs in connection with the integration of Software Spectrum. These costs were recognized as a liability assumed in the purchase business combination and included in the allocation of the cost to acquire Software Spectrum.

The employee termination benefits relate to severance payments for Software Spectrum teammates in North America and EMEA who have been or will be terminated in connection with integration plans. The facilities based costs relate to future lease payments or lease termination costs associated with vacating certain Software Spectrum facilities in

As of December 31, 2009, all severance costs recorded by North America in connection with the integration of Software Spectrum had been paid.

The following table details the changes in the remaining EMEA liabilities during the six months ended June 30, 2010 (in thousands):

|  | E  | MEA   |
|--|----|-------|
| Balance at December 31, 2009             | \$ | 1,358 |
| Foreign currency translation adjustments |    | (149) |
| Cash payments                            |    | (272) |
| Balance at June 30, 2010                 | \$ | 937   |

All remaining outstanding obligations are expected to be paid within the next twelve months and are therefore included in accrued expenses and other current liabilities.

Restructuring Costs Expensed in 2005

During the year ended December 31, 2005, Insight UK moved into a new facility and recorded facilities-based restructuring costs of \$7,458,000. The related leases expired in October 2009, and the remaining balance in the accrual as of June 30, 2010 of \$72,000 (related to certain service charges) is expected to be paid during the year ending December 31, 2010 and therefore is included in accrued expenses and other current liabilities.

#### 7. Stock-Based Compensation

We recorded the following pre-tax amounts for stock-based compensation, by operating segment, in our consolidated financial statements (in thousands):

|               | <b>Three Months Ended</b> |       |    | Six Months Ended |    |       |               |       |
|---------------|---------------------------|-------|----|------------------|----|-------|---------------|-------|
|               | June 30,                  |       |    | 0, June          |    |       | e <b>30</b> , |       |
|               |                           | 2010  | 2  | 009              |    | 2010  |               | 2009  |
| North America | \$                        | 1,247 | \$ | 865              | \$ | 2,189 | \$            | 5,125 |
| EMEA          |                           | 359   |    | 179              |    | 597   |               | 1,932 |
| APAC          |                           | 42    |    | 30               |    | 76    |               | 108   |

Total \$ 1,648 \$ 1,074 \$ 2,862 \$ 7,165

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

#### Stock Options

For the three months ended June 30, 2010 and 2009, we recorded stock-based compensation expense related to stock options, net of an estimate of forfeitures, of \$92,000 and \$70,000, respectively. For the six months ended June 30, 2010 and 2009, we recorded stock-based compensation expense related to stock options, net of an estimate of forfeitures, of \$183,000 and \$135,000, respectively. As of June 30, 2010, total compensation cost not yet recognized related to nonvested stock options is \$172,000, which will be recognized through December 2010. The following table summarizes our stock option activity during the six months ended June 30, 2010:

|   |             |                                 |       | _       | gregate | Weighted<br>Average |                   |                                      |
|---|-------------|---------------------------------|-------|---------|---------|---------------------|-------------------|--------------------------------------|
|   | Number      | Weighted<br>Average<br>Exercise |       | Average |         | •                   | Value<br>he-money | Remaining<br>Contractual<br>Life (in |
|   | Outstanding |                                 | Price | O       | otions) | years)              |                   |                                      |
| Outstanding at January 1, 2010<br>Granted | 589,424     | \$                              | 18.82 |         |         |                     |                   |                                      |
| Exercised                                 | (2,500)     |                                 | 13.94 | \$      | 3,906   |                     |                   |                                      |
| Forfeited or expired                      | (297,393)   |                                 | 18.96 |         |         |                     |                   |                                      |
| Outstanding at June 30, 2010              | 289,531     |                                 | 18.72 | \$      |         | 1.86                |                   |                                      |
| Exercisable at June 30, 2010              | 222,865     |                                 | 19.01 | \$      |         | 1.67                |                   |                                      |
| Vested and expected to vest               | 289,531     |                                 | 18.72 | \$      |         | 1.86                |                   |                                      |

There is no aggregate intrinsic value as of June 30, 2010 reflected in the preceding table because our closing stock price of \$13.16 as of June 30, 2010 was less than the exercise price of all outstanding options as of June 30, 2010. The following table summarizes the status of outstanding stock options as of June 30, 2010:

|         |       | (           | Options Outstandii | ng       |             |        |                     |
|---------|-------|-------------|--------------------|----------|-------------|--------|---------------------|
|         |       |             | Weighted           | Weighte  | d Option    | as Exc | ercisable           |
|         |       |             | Average            | Average  |             |        | Weighted<br>Average |
| Rang    | e of  | Number of   | Remaining          | Exercise | Number of   |        | Exercise            |
| Exerc   | cise  | Options     | Contractual        | Price Pe | r Options   |        | Price Per           |
|         |       | -           | Life (in           |          | -           |        |                     |
| Pric    | es    | Outstanding | years)             | Share    | Exercisable |        | Share               |
| \$13.94 | 17.06 | 27,909      | 0.66               | \$ 15.1  | 10 27,909   | \$     | 15.10               |
| 17.77   | 17.77 | 200,000     | 2.47               | 17.7     | 133,334     |        | 17.77               |
| 18.36   | 31.67 | 57,961      | 0.44               | 22.5     | 55 57,961   |        | 22.55               |
| 31.94   | 40.25 | 3,586       | 0.04               | 37.6     | 3,586       |        | 37.69               |
| 40.29   | 40.29 | 75          | 0.03               | 40.2     | 29 75       |        | 40.29               |
|         |       | 289,531     | 1.86               | 18.7     | 72 222,865  |        | 19.01               |

#### Restricted Stock

For the three months ended June 30, 2010 and 2009, we recorded stock-based compensation expense, net of an estimate of forfeitures, related to restricted stock units (RSUs) of \$1,556,000 and \$1,004,000, respectively. For the six months ended June 30, 2010 and 2009, we recorded stock-based compensation expense, net of an estimate of forfeitures, related to RSUs of \$2,679,000 and \$7,030,000, respectively. The expense for the six months ended June 30, 2009 includes a non-cash charge of \$5,478,000 that was recognized as a result of the cancellation of certain long-term incentive awards and is discussed further in our Annual Report on Form 10-K for the year ended December 31, 2009. As of June 30, 2010, total compensation cost not yet recognized related to nonvested RSUs is \$11,735,000, which is expected to be recognized over the next 1.31 years on a weighted-average basis.

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## INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The following table summarizes our RSU activity during the six months ended June 30, 2010:

|  | Weighted Average Grant Date Fair |        |                                |  |  |  |
|--|----------------------------------|--------|--------------------------------|--|--|--|
|  | Number                           | Value  | Fair Value                     |  |  |  |
| Nonvested at January 1, 2010                     | 1,126,797                        | \$ 5.9 | 95                             |  |  |  |
| Granted  | 903,528                          | 13.1   | 15                             |  |  |  |
| Vested, including shares withheld to cover taxes | (399,472)                        | 8.6    | 57 \$ 5,356,828 <sub>(a)</sub> |  |  |  |
| Forfeited  | (95,022)                         | 7.5    | 55                             |  |  |  |
| Nonvested at June 30, 2010                       | 1,535,831                        | 9.3    | \$20,211,536 <sub>(b)</sub>    |  |  |  |
| Expected to vest                                 | 1,443,488                        |        | \$ 18,996,302 <sub>(b)</sub>   |  |  |  |

- (a) The fair value of vested RSUs represents the total pre-tax fair value, based on the closing stock price on the day of vesting, which would have been received by holders of RSUs had all such holders sold their underlying shares on that date.
- (b) The aggregate fair value of the nonvested RSUs expected to vest represents the total pre-tax fair value, based on our closing stock price of \$13.16 as of June 30, 2010,

which would have been received by holders of RSUs had all such holders sold their underlying shares on that date.

During the six months ended June 30, 2010 and 2009, the RSUs that vested for teammates in the United States were net-share settled such that we withheld shares with value equivalent to the teammates—minimum statutory United States tax obligations for the applicable income and other employment taxes and remitted the corresponding cash amount to the appropriate taxing authorities. The total shares withheld during the six months ended June 30, 2010 and 2009 of 93,473 and 100,803, respectively, were based on the value of the RSUs on their vesting date as determined by our closing stock price on such vesting date. For the six months ended June 30, 2010 and 2009, total payments for the employees—tax obligations to the taxing authorities were \$1,246,000 and \$398,000, respectively, and are reflected as a financing activity within the consolidated statements of cash flows. These net-share settlements had the economic effect of repurchases of common stock as they reduced the number of shares that would have otherwise been issued as a result of the vesting and did not represent a repurchase of shares or an expense to us.

#### **8. Derivative Financial Instruments**

We use derivatives to partially offset our exposure to fluctuations in certain foreign currencies. We do not enter into derivatives for speculative or trading purposes. Derivatives are recorded at fair value on the balance sheet and gains or losses resulting from changes in fair value of the derivative are recorded currently in income. The Company does not designate its hedges for hedge accounting.

Non-Designated Hedges

We use foreign exchange forward contracts to hedge certain non-functional currency assets and liabilities from changes in exchange rate movements. Our non-functional currency assets and liabilities are primarily related to foreign currency denominated payables, receivables, and cash balances. The foreign currency forward contracts, carried at fair value, typically have a maturity of one month or less. We currently enter into approximately three foreign exchange forward contracts per month with an average notional value of \$8,000,000 and an average maturity of approximately two weeks. Additional information on our purpose for entering into derivatives is described in

Quantitative and Qualitative Disclosures About Market Risk in Part II, Item 7A of our Annual Report on Form 10-K for the year ended December 31, 2009.

The counterparties associated with our foreign exchange forward contracts are large credit worthy commercial banks. The derivatives transacted with these institutions are short in duration, and therefore we do not consider counterparty concentration and non-performance to be material risks.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The following table summarizes our derivative financial instruments as of June 30, 2010 and December 31, 2009 (in thousands):

|   |  | June 30, 2010 |                 | D  | ecembe            | r 31, 2009 |                 |            |                   |
|---|--|---------------|-----------------|----|-------------------|------------|-----------------|------------|-------------------|
|   |  |               | sset<br>vatives |    | bility<br>vatives |            | sset<br>vatives |            | bility<br>vatives |
|   | Balance Sheet Location                         |               | air<br>alue     |    | Tair<br>alue      |            | Fair<br>alue    |            | air<br>alue       |
| Derivatives not designated as hedging instruments: Foreign exchange forward | Dalance Sheet Location                         | <b>V</b> 4    | iluc            | •  | aiuc              | •          | alue            | <b>V</b> , | aiut              |
| contracts   | Other current assets                           | \$            | 95              | \$ |                   | \$         | 105             | \$         |                   |
| Foreign exchange forward contracts  | Accrued expenses and other current liabilities |               |                 |    | 334               |            |                 |            | 65                |
| Total derivatives not designated as hedging instruments                     |  | \$            | 95              | \$ | 334               | \$         | 105             | \$         | 65                |

The following table summarizes the effect of our derivative financial instruments on our results of operations during the three and six months ended June 30, 2010 and 2009 (in thousands):

|                                      |                                | Amount of (Gain) Loss Recognized in |          |                         |       |    |           |       |       |  |  |
|--------------------------------------|--------------------------------|-------------------------------------|----------|-------------------------|-------|----|-----------|-------|-------|--|--|
|                                      |                                |                                     |          | Earnings on Derivatives |       |    |           |       |       |  |  |
|                                      | Location of (Gain) Loss        | $\mathbf{T}$                        | hree Mon | ths E                   | anded |    | Six Montl | hs E  | nded  |  |  |
| <b>Derivatives Not Designated as</b> | Recognized in                  |                                     | June     | 30,                     |       |    | June      | : 30, |       |  |  |
| Hedging Instruments                  | <b>Earnings on Derivatives</b> |                                     | 2010     | 2                       | 009   |    | 2010      |       | 2009  |  |  |
| Foreign exchange forward             | Net foreign currency           |                                     |          |                         |       |    |           |       |       |  |  |
| contracts                            | exchange (gain) loss           | \$                                  | (1,063)  | \$                      | 682   | \$ | (1,461)   | \$    | 1,817 |  |  |
|                                      |                                |                                     |          |                         |       |    |           |       |       |  |  |
| Total                                |                                | \$                                  | (1,063)  | \$                      | 682   | \$ | (1,461)   | \$    | 1,817 |  |  |

#### 9. Fair Value Measurements

The following table summarizes the valuation of our financial instruments by the following three categories as of June 30, 2010 and December 31, 2009 (in thousands):

- Level 1: Quoted market prices in active markets for identical assets or liabilities.
- Level 2: Observable market based inputs or unobservable inputs that are corroborated by market data.
- Level 3: Unobservable inputs that are not corroborated by market data.

|                                     |                    |                      | December           |  |
|-------------------------------------|--------------------|----------------------|--------------------|--|
|                                     |                    |                      | 31,                |  |
|                                     | June 3             | <b>June 30, 2010</b> |                    |  |
|                                     | Foreign            | Long-lived           | Foreign            |  |
|                                     | Exchange           | <b>Asset Held</b>    | Exchange           |  |
| <b>Balance Sheet Classification</b> | <b>Derivatives</b> | for Sale             | <b>Derivatives</b> |  |

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|--------------------|------------------------|-----------------|
|--------------------|------------------------|-----------------|

| Other current assets                           | Level 1<br>Level 2<br>Level 3 | \$<br>95  | \$<br>1,500 | \$<br>105 |
|--|-------------------------------|-----------|-------------|-----------|
|  |                               | \$<br>95  | \$<br>1,500 | \$<br>105 |
| Accrued expenses and other current liabilities | Level 1<br>Level 2<br>Level 3 | \$<br>334 | \$          | \$<br>65  |
|  |                               | \$<br>334 | \$          | \$<br>65  |
|  | 12                            |           |             |           |

### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

We have elected to use the income approach to value our foreign exchange derivatives, using observable Level 2 market expectations at the measurement date and standard valuation techniques to convert future amounts to a single present value amount assuming that participants are motivated, but not compelled, to transact. Level 2 inputs for the valuations are limited to quoted prices for similar assets or liabilities in active markets and inputs other than quoted prices that are observable for the asset or liability (specifically LIBOR rates, foreign exchange rates, and foreign exchange forward points). Mid-market pricing is used as a practical expedient for fair value measurements. The fair value measurement of an asset or liability must reflect the nonperformance risk of the entity and the counterparty. Therefore, the impact of the counterparty s creditworthiness when in an asset position and the Company s creditworthiness when in a liability position has also been factored into the fair value measurement of the derivative instruments and did not have a material impact on the fair value of these derivative instruments. Both the counterparty and the Company are expected to continue to perform under the contractual terms of the instruments. We did not have any assets or liabilities measured at Level 1 or Level 3 or implement any changes in our valuation techniques as of and for the three and six months ended June 30, 2010.

As of June 30, 2010, other than the asset held for sale discussed below, we have no nonfinancial assets or liabilities that are measured at fair value on a recurring basis, and our other financial assets or liabilities generally consist of cash and cash equivalents, accounts receivable, accounts payable and accrued expenses and other current liabilities. The estimated fair values of our cash equivalents is determined based on quoted prices in active markets for identical assets. The fair value of the other financial assets and liabilities is based on the value that would be received or paid in an orderly transaction between market participants and approximates the carrying value due to their nature and short duration.

In accordance with the terms of our President and CEO s employment agreement that was effective January 1, 2010, the Company acquired his former residence on the Gulf Coast of Florida for \$2,100,000 in May 2010. The price paid was based on two independent real estate appraisals performed in late January/early February of 2010, immediately subsequent to the President and CEO s employment. The long-lived asset held for sale is included in other current assets in the accompanying balance sheet as of June 30, 2010 based on the Company s current disposal plans. As of June 30, 2010, the asset was written down to its fair value, less estimated costs to sell, of \$1,500,000, resulting in a loss of \$600,000, which was included in selling and administrative expenses during the three and six months ended June 30, 2010.

#### 10. Comprehensive Income

Comprehensive income for the three and six months ended June 30, 2010 and 2009 includes the following component (in thousands):

|  | Three Months En<br>June 30, |         |    | Ended  |    | ıded   |    |        |
|--|-----------------------------|---------|----|--------|----|--|----|--------|
|  |                             | 2010    |    | 2009   |    | Six Months E  June 30, 2010 \$ 36,079 \$ (15,163) \$ 20,916 \$ |    | 2009   |
| Net earnings Other comprehensive income, net of tax: | \$                          | 26,914  | \$ | 15,694 | \$ | 36,079   | \$ | 8,897  |
| Foreign currency translation adjustments             |                             | (8,044) |    | 14,172 |    | (15,163)   |    | 8,638  |
| Total comprehensive income                           | \$                          | 18,870  | \$ | 29,866 | \$ | 20,916   | \$ | 17,535 |

#### 11. Commitments and Contingencies

#### Contractual

In the ordinary course of business, we issue performance bonds to secure our performance under certain contracts or state tax requirements. As of June 30, 2010 and December 31, 2009, we had approximately \$16,235,000 and \$14,116,000, respectively, of performance bonds outstanding. These bonds are issued on our behalf by a surety

company on an unsecured basis; however, if the surety company is ever required to pay out under the bonds, we have contractually agreed to reimburse them.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

Employment Contracts and Severance Plans

We have employment contracts with, and plans covering, certain officers and management teammates under which severance payments would become payable in the event of specified terminations without cause or terminations under certain circumstances after a change in control. In addition, vesting of stock based compensation would accelerate following a change in control. If severance payments under the current employment agreements or plan payments were to become payable, the severance payments would generally range from three to twenty-four months of salary. *Guaranties* 

In the ordinary course of business, we may guarantee the indebtedness or performance obligations of our subsidiaries to vendors and clients. We have not recorded specific liabilities for these guaranties in our consolidated financial statements because, to the extent applicable, we have recorded the underlying liabilities associated with the guaranties. In the event we are required to perform under the related contracts, we believe the cost of such performance would not have a material adverse effect on our consolidated financial position, results of operations or liquidity. Our financing agreements generally limit the amount of guarantees that may be outstanding at a point in time related to client or vendor contracts where such guarantees are considered indebtedness, as defined in the financing agreements. *Indemnifications* 

From time to time, in the ordinary course of business, we enter into contractual arrangements under which we agree to indemnify either our clients or third-party service providers from certain losses incurred relating to services performed on our behalf or for losses arising from defined events, which may include litigation or claims relating to past performance. These arrangements include, but are not limited to, the indemnification of our clients for certain claims arising out of our performance under our sales contracts, the indemnification of our landlords for certain claims arising from our use of leased facilities and the indemnification of the lenders that provide our credit facilities for certain claims arising from their extension of credit to us. Such indemnification obligations may not be subject to maximum loss clauses.

Management believes that payments, if any, related to these indemnifications are not probable at June 30, 2010. Accordingly, we have not accrued any liabilities related to such indemnifications in our consolidated financial statements.

We have entered into separate indemnification agreements with our executive officers and with each of our directors. These agreements require us, among other requirements, to indemnify such officers and directors against expenses (including attorneys fees), judgments and settlements paid by such individual in connection with any action arising out of such individual s status or service as our executive officer or director (subject to exceptions such as where the individual failed to act in good faith or in a manner the individual reasonably believed to be in or not opposed to the best interests of the Company) and to advance expenses incurred by such individual with respect to which such individual may be entitled to indemnification by us. Other than the pending purported class action litigation and the State derivative actions discussed under Legal Proceedings below, there are no pending legal proceedings that involve the indemnification of any of the Company s directors or officers.

Contingencies Related to Third-Party Review

From time to time, we are subject to potential claims and assessments from third parties. We are also subject to various governmental, client and vendor audits. We continually assess whether or not such claims have merit and warrant accrual. Where appropriate, we accrue estimates of anticipated liabilities in the consolidated financial statements. Such estimates are subject to change and may affect our results of operations and our cash flows.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

#### Legal Proceedings

We are party to various legal proceedings arising in the ordinary course of business, including preference payment claims asserted in client bankruptcy proceedings, claims of alleged infringement of patents, trademarks, copyrights and other intellectual property rights, claims of alleged non-compliance with contract provisions and claims related to alleged violations of laws and regulations.

We make a provision for a liability when it is both probable that a liability has been incurred and the amount of the loss can be reasonably estimated. These provisions are reviewed at least quarterly and are adjusted to reflect the effects of negotiations, settlements, rulings, advice of legal counsel and other information and events pertaining to a particular claim. Although litigation is inherently unpredictable, we believe that we have adequate provisions for any probable and reasonably estimable losses. It is possible, nevertheless, that our consolidated financial position, results of operations or liquidity could be materially and adversely affected in any particular period by the resolution of a legal proceeding. Legal expenses related to defense, negotiations, settlements, rulings and advice of outside legal counsel are expensed as incurred.

Beginning in March 2009, three purported class action lawsuits were filed in the U.S. District Court for the District of Arizona against us and certain of our current and former directors and officers on behalf of purchasers of our securities during the period April 22, 2004 to February 6, 2009. Two plaintiffs voluntarily dismissed their complaints, and the District Court appointed a lead plaintiff and lead counsel. The plaintiff in the remaining action filed an amended complaint in September 2009, seeking unspecified damages, and the District Court dismissed the amended complaint on April 30, 2010. On June 1, 2010, the plaintiff filed a second amended complaint, which asserts claims under the federal securities laws relating to our February 9, 2009 announcement that we expected to restate our financial statements and also includes additional allegations regarding other purported accounting and revenue recognition issues during the class period. All defendants have filed motions to dismiss the second amended complaint, and briefing on the motions to dismiss will continue through August 2010. In June 2009, we were notified that three shareholder derivative lawsuits had been filed, two in the Superior Court in Maricopa County, Arizona (the

State derivative actions ) and one in the U.S. District Court for the District of Arizona (the Federal derivative action ), by persons identifying themselves as Insight shareholders and purporting to act on behalf of Insight, naming Insight as a nominal defendant and current and former officers and directors as defendants. Initially, the three derivative action complaints, like the purported class action complaint, primarily arose out of our February 9, 2009 announcement. The Federal derivative action has been dismissed with prejudice. The two State derivative actions were consolidated into a single action, and the plaintiff filed an amended complaint in the consolidated action on October 30, 2009 that alleges breaches of fiduciary duties of loyalty and good faith, breach of fiduciary duties for insider selling and misappropriation of information, and unjust enrichment. The amount of damages sought by the plaintiffs is not specified in the consolidated complaint. We moved to dismiss the State derivative actions, and oral argument on the motion to dismiss will be heard in August 2010. In July and September 2009, we received, from the plaintiff in the Federal derivative action, separate demands to inspect our books and records pursuant to Section 220 of the Delaware General Corporation Law, and we objected to both demands as improper. In November 2009, that same plaintiff filed a lawsuit in the Court of Chancery of the State of Delaware seeking to compel the inspection of certain books and records. In January 2010, we filed a motion to dismiss that complaint, and the Court of Chancery heard oral argument on the motions to dismiss in March 2010. On June 3, 2010, the Court of Chancery granted our motion and dismissed the suit with prejudice. We have tendered a claim to our D&O liability insurance carriers, and our carriers have acknowledged their obligations under these policies subject to a reservation of rights.

Aside from the matters discussed above, the Company is not involved in any pending or threatened legal proceedings that it believes could reasonably be expected to have a material adverse effect on its financial condition, results of operations or liquidity.

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### INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

#### 12. Segment Information

We operate in three reportable geographic operating segments: North America; EMEA; and APAC. Currently, our offerings in North America and the United Kingdom include IT hardware, software and services. Our offerings in the remainder of our EMEA segment and in APAC are almost entirely software and select software-related services. Net sales by product or service type for North America, EMEA and APAC were as follows for the three and six months ended June 30, 2010 and 2009 (in thousands):

|           |           | orth Am<br>e Month<br>June 30 | s Ended   | EMEA Three Months Ended June 30, |                  |    | APAC<br>Three Months Ended<br>June 30, |      |           |  |
|-----------|-----------|-------------------------------|-----------|----------------------------------|------------------|----|--|------|-----------|--|
| Sales Mix | 201       | 0                             | 2009      | 2010                             | 2009             |    | 2010                                   |      | 2009      |  |
| Hardware  | \$ 528.   | 295                           | \$415,667 | \$ 98,330                        | \$ 86,795        | \$ | 352                                    | \$   | 597       |  |
| Software  | 285       | 974                           | 237,267   | 256,614                          | 191,186          |    | 51,085                                 |      | 41,227    |  |
| Services  | 51.       | 232                           | 60,597    | 4,266                            | 3,260            |    | 1,470                                  |      | 566       |  |
|           | \$ 865    | 501                           | 5713,531  | \$ 359,210                       | \$ 281,241       | \$ | 52,907                                 | \$   | 42,390    |  |
|           |           | orth Ame<br>Months 1          |           |                                  | ЛЕА<br>ths Ended |    | AP<br>Six Mont                         | AC   | Inded     |  |
|           | SIA       | June 30                       |           |                                  | ie 30,           |    | Jun                                    |      |           |  |
| Sales Mix | 2010      |                               | 2009      | 2010                             | 2009             |    | 2010                                   | C 30 | ,<br>2009 |  |
| Hardware  | \$ 982.   |                               |           | \$ 219,562                       | \$ 180,251       | \$ | 410                                    | \$   | 676       |  |
| Software  | 470,      |                               | 475,872   | 448,124                          | 364,793          | _  | 94,364                                 |      | 61,054    |  |
| Services  | 100,      |                               | 111,314   | 8,817                            | 6,922            |    | 1,926                                  |      | 994       |  |
|           | \$ 1,553, | 795 \$                        | 1,373,632 | \$ 676,503                       | \$ 551,966       | \$ | 96,700                                 | \$   | 62,724    |  |

All intercompany transactions are eliminated upon consolidation, and there are no differences between the accounting policies used to measure profit and loss for our segments and on a consolidated basis. Net sales are defined as net sales to external clients. None of our clients exceeded ten percent of consolidated net sales for the three and six months ended June 30, 2010.

A portion of our operating segments—selling and administrative expenses arise from shared services and infrastructure that we have historically provided to them in order to realize economies of scale. These expenses, collectively identified as corporate charges, include senior management expenses, internal audit, legal, tax, insurance services, treasury and other corporate infrastructure expenses. Charges are allocated to our operating segments, and the allocations have been determined on a basis that we considered to be a reasonable reflection of the utilization of services provided to or benefits received by the operating segments.

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## INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The tables below present information about our reportable operating segments as of and for the three months ended June 30, 2010 and 2009 (in thousands):

|                                      |         | North     |    |             |    | - ,    |    |              |  |
|--------------------------------------|---------|-----------|----|-------------|----|--------|----|--------------|--|
|                                      | America |           |    | <b>EMEA</b> | 1  | APAC   | Co | Consolidated |  |
| Net sales                            | \$      | 865,501   | \$ | 359,210     | \$ | 52,907 | \$ | 1,277,618    |  |
| Costs of goods sold                  |         | 745,877   |    | 312,727     |    | 45,209 |    | 1,103,813    |  |
| Gross profit                         |         | 119,624   |    | 46,483      |    | 7,698  |    | 173,805      |  |
| Operating expenses:                  |         |           |    |             |    |        |    |              |  |
| Selling and administrative expenses  |         | 86,366    |    | 36,491      |    | 4,973  |    | 127,830      |  |
| Severance and restructuring expenses |         | 943       |    | 375         |    |        |    | 1,318        |  |
| Earnings from operations             | \$      | 32,315    | \$ | 9,617       | \$ | 2,725  |    | 44,657       |  |
| Non-operating expense, net           |         |           |    |             |    |        |    | 2,319        |  |
| Earnings before income taxes         |         |           |    |             |    |        |    | 42,338       |  |
| Income tax expense                   |         |           |    |             |    |        |    | 15,424       |  |
| Net earnings                         |         |           |    |             |    |        | \$ | 26,914       |  |
| Total assets at period end           | \$      | 1,408,031 | \$ | 498,976     | \$ | 64,595 | \$ | 1,971,602*   |  |

\* Consolidated total assets do not reflect the net effect of corporate assets and intercompany eliminations of \$350,554,000.

#### Three Months Ended June 30, 2009

|                                     | North<br>America      | EMEA                  | APAC                | Consolidated            |
|-------------------------------------|-----------------------|-----------------------|---------------------|-------------------------|
| Net sales<br>Costs of goods sold    | \$ 713,531<br>613,783 | \$ 281,241<br>239,468 | \$ 42,390<br>36,067 | \$ 1,037,162<br>889,318 |
| Gross profit Operating expenses:    | 99,748                | 41,773                | 6,323               | 147,844                 |
| Selling and administrative expenses | 85,980                | 33,814                | 4,071               | 123,865                 |

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| Severance and restructuring expenses  |      |          | 1,900         | 230          | 2,130             |
|---|------|----------|---------------|--------------|-------------------|
| Earnings from operations  | \$   | 13,768   | \$<br>6,059   | \$<br>2,022  | 21,849            |
| Non-operating expense, net  |      |          |               |              | 1,840             |
| Earnings from continuing operations before income taxes Income tax expense            |      |          |               |              | 20,009<br>7,116   |
| Net earnings from continuing operations<br>Net earnings from a discontinued operation |      |          |               |              | 12,893<br>2,801   |
| Net earnings  |      |          |               |              | \$<br>15,694      |
| Total assets at period end  | \$ 1 | ,324,413 | \$<br>433,766 | \$<br>55,496 | \$<br>1,813,675** |

\*\* Consolidated total assets do not reflect the net effect of corporate assets and intercompany eliminations of \$270,182,000.

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# INSIGHT ENTERPRISES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The tables below present information about our reportable operating segments as of and for the six months ended June 30, 2010 and 2009 (in thousands):

|                                      |              | SIA MOHUIS EIN | ucu June 30, 20. | 10            |
|--------------------------------------|--------------|----------------|------------------|---------------|
|                                      | North        |                |                  |               |
|                                      | America      | <b>EMEA</b>    | <b>APAC</b>      | Consolidated  |
| Net sales                            | \$ 1,553,795 | \$ 676,503     | \$ 96,700        | \$ 2,326,998  |
| Costs of goods sold                  | 1,335,224    | 588,759        | 84,165           | 2,008,148     |
| Gross profit                         | 218,571      | 87,744         | 12,535           | 318,850       |
| Operating expenses:                  |              |                |                  |               |
| Selling and administrative expenses  | 171,229      | 74,890         | 9,422            | 255,541       |
| Severance and restructuring expenses | 943          | 446            |                  | 1,389         |
| Earnings from operations             | \$ 46,399    | \$ 12,408      | \$ 3,113         | 61,920        |
| Non-operating expense, net           |              |                |                  | 5,114         |
| Earnings before income taxes         |              |                |                  | 56,806        |
| Income tax expense                   |              |                |                  | 20,727        |
| Net earnings                         |              |                |                  | \$ 36,079     |
| Total assets at period end           | \$ 1,408,031 | \$ 498,976     | \$ 64,595        | \$ 1,971,602* |

<sup>\*</sup> Consolidated total assets do not reflect the net effect of corporate assets and intercompany eliminations of \$350,554,000.

# Six Months Ended June 30, 2009

|                                     | North<br>America          | EMEA                  | APAC                | Consolidated              |
|-------------------------------------|---------------------------|-----------------------|---------------------|---------------------------|
| Net sales<br>Costs of goods sold    | \$ 1,373,632<br>1,180,841 | \$ 551,966<br>474,289 | \$ 62,724<br>53,576 | \$ 1,988,322<br>1,708,706 |
| Gross profit Operating expenses:    | 192,791                   | 77,677                | 9,148               | 279,616                   |
| Selling and administrative expenses | 181,087                   | 68,720                | 7,401               | 257,208                   |

| Severance and restructuring expenses  |        | 5,859  | 2,317         | 301          | 8,477             |
|---|--------|--------|---------------|--------------|-------------------|
| Earnings from operations  | \$     | 5,845  | \$<br>6,640   | \$<br>1,446  | 13,931            |
| Non-operating expense, net  |        |        |               |              | 4,068             |
| Earnings from continuing operations before income taxes Income tax expense            |        |        |               |              | 9,863<br>3,767    |
| Net earnings from continuing operations<br>Net earnings from a discontinued operation |        |        |               |              | 6,096<br>2,801    |
| Net earnings  |        |        |               |              | \$<br>8,897       |
| Total assets at period end  | \$ 1,3 | 24,413 | \$<br>433,766 | \$<br>55,496 | \$<br>1,813,675** |

\*\* Consolidated total assets do not reflect the net effect of corporate assets and intercompany eliminations of \$270,182,000.

We recorded the following pre-tax amounts, by operating segment, for depreciation and amortization, in the accompanying consolidated financial statements (in thousands):

|                               | Tl | ree Month             | d June                      | Six | Months E               | nded | June 30,               |
|-------------------------------|----|-----------------------|-----------------------------|-----|------------------------|------|------------------------|
|                               |    | 2010                  | 2009                        |     | 2010                   |      | 2009                   |
| North America<br>EMEA<br>APAC | \$ | 7,602<br>1,503<br>172 | \$<br>7,782<br>1,582<br>140 | \$  | 15,483<br>3,196<br>341 | \$   | 15,963<br>3,041<br>273 |
| Total                         | \$ | 9,277                 | \$<br>9,504                 | \$  | 19,020                 | \$   | 19,277                 |

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

#### Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations.

The following discussion should be read in conjunction with the consolidated financial statements and the related notes that appear elsewhere in this Quarterly Report on Form 10-Q.

#### **Quarterly Overview**

We are a leading provider of information technology ( IT ) hardware, software and services to small, medium and large businesses and public sector institutions in North America, Europe, the Middle East, Africa and Asia-Pacific. Currently, our offerings in North America and the United Kingdom include IT hardware, software and services. Our offerings in the remainder of our EMEA segment and in APAC are almost entirely software and select software-related services.

Consolidated net sales were \$1.28 billion in the second quarter of 2010, an increase of 23% from the \$1.04 billion reported in the second quarter of 2009. Gross profit for the three months ended June 30, 2010 increased 18% to \$173.8 million, while gross margin declined 70 basis points to 13.6%.

We reported earnings from operations of \$44.7 million for the second quarter of 2010, compared to \$21.8 million for the second quarter of 2009. Results of operations for the three months ended June 30, 2010 included the effects of the following items:

severance and restructuring expenses, net of adjustments, of \$1.3 million, \$844,000 net of tax, related to restructuring efforts in North America and EMEA. Comparatively, the second quarter of 2009 included severance and restructuring expenses of \$2.1 million, \$1.5 million net of tax, related to resource actions taken in the second quarter in our EMEA and APAC segments; and

legal and other professional fees of \$225,000, \$139,000 net of tax, associated with the trade credits restatement and related litigation. Comparatively, the second quarter of 2009 included legal and other professional fees of \$2.6 million, \$1.6 million net of tax, associated with the trade credits investigation and restatement quantification.

Results of operations for the prior year quarter ended June 30, 2009 also included earnings from a discontinued operation of \$4.5 million, \$2.8 million net of tax, or \$0.06 per diluted share. The net earnings from a discontinued operation resulted from the favorable settlement of an arbitrated claim related to the 2006 sale of a former subsidiary of Insight. There were no earnings from a discontinued operation in the second quarter of 2010.

Net of tax amounts referenced above were computed using the statutory tax rate for the taxing jurisdictions in the operating segment in which the related expense was recorded.

On a consolidated basis, we reported net earnings of \$26.9 million and diluted earnings per share of \$0.58 for the second quarter of 2010 compared to \$15.7 million and \$0.34 for the second quarter of 2009.

Details about segment results of operations can be found in Note 12 to the Consolidated Financial Statements in Part I, Item 1 of this report.

Our discussion and analysis of financial condition and results of operations is intended to assist in the understanding of our consolidated financial statements, the changes in certain key items in those consolidated financial statements from period to period and the primary factors that contributed to those changes, as well as how certain critical accounting estimates affect our consolidated financial statements.

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

#### **Critical Accounting Estimates**

#### General

Our consolidated financial statements have been prepared in accordance with United States generally accepted accounting principles (GAAP). For a summary of significant accounting policies, see Note 1 to the Consolidated Financial Statements in Part II, Item 8 of our Annual Report on Form 10-K for the year ended December 31, 2009. The preparation of these consolidated financial statements requires us to make estimates and assumptions that affect the reported amounts of assets, liabilities, net sales and expenses. We base our estimates on historical experience and on various other assumptions that we believe to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results, however, may differ from estimates we have made. Members of our senior management have discussed the critical accounting estimates and related disclosures with the Audit Committee of our Board of Directors.

There have been no changes to the items disclosed as critical accounting estimates in Management s Discussion and Analysis of Financial Condition and Results of Operations in Part II, Item 7 of our Annual Report on Form 10-K for the year ended December 31, 2009.

### **Results of Operations**

The following table sets forth for the periods presented certain financial data as a percentage of net sales for the three and six months ended June 30, 2010 and 2009:

|  | Three Months Ended<br>June 30, |        | Six Months Ended<br>June 30, |        |
|--|--------------------------------|--------|------------------------------|--------|
|  | 2010                           | 2009   | 2010                         | 2009   |
| Net sales                                  | 100.0%                         | 100.0% | 100.0%                       | 100.0% |
| Costs of goods sold                        | 86.4                           | 85.7   | 86.3                         | 85.9   |
| Gross profit                               | 13.6                           | 14.3   | 13.7                         | 14.1   |
| Selling and administrative expenses        | 10.0                           | 12.0   | 11.0                         | 13.0   |
| Severance and restructuring expenses       | 0.1                            | 0.2    | 0.1                          | 0.4    |
| Earnings from operations                   | 3.5                            | 2.1    | 2.6                          | 0.7    |
| Non-operating expense, net                 | 0.2                            | 0.2    | 0.2                          | 0.2    |
| Earnings from continuing operations before |                                |        |                              |        |
| income taxes                               | 3.3                            | 1.9    | 2.4                          | 0.5    |
| Income tax expense                         | 1.2                            | 0.7    | 0.8                          | 0.2    |
| Net earnings from continuing operations    | 2.1                            | 1.2    | 1.6                          | 0.3    |
| Net earnings from a discontinued operation |                                | 0.3    |                              | 0.1    |
| Net earnings                               | 2.1%                           | 1.5%   | 1.6%                         | 0.4%   |

We experience some seasonal trends in our sales of IT hardware, software and services. Software sales are seasonally higher in our second and fourth quarters, particularly the second quarter; business clients, particularly larger enterprise businesses in the U.S., tend to spend less in the first quarter and more in our fourth quarter as they utilize their remaining capital budget authorizations; sales to the federal government in the U.S. are often stronger in our third quarter; and sales to public sector clients in the United Kingdom are often stronger in our first quarter. These trends

create overall seasonality in our consolidated results such that sales and profitability are generally expected to be higher in the second and fourth quarters of the year.

Throughout this Results of Operations section of Management's Discussion and Analysis of Financial Condition and Results of Operations, we refer to changes in net sales, gross profit and selling and administrative expenses in EMEA and APAC excluding the effects of foreign currency movements. In computing these change amounts and percentages, we compare the current year amount as translated into U.S. dollars under the applicable accounting standards to the prior year amount in local currency translated into U.S. dollars utilizing the average translation rate for the current period.

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

*Net Sales*. Net sales for the three months ended June 30, 2010 increased 23% compared to the three months ended June 30, 2009. Net sales for the six months ended June 30, 2010 increased 17% compared to the six months ended June 30, 2009. Our net sales by operating segment were as follows (dollars in thousands):

|               | Three Mon    | nths Ended   | Six Months Ended |              |              |        |  |  |
|---------------|--------------|--------------|------------------|--------------|--------------|--------|--|--|
|               | Jun          | e 30,        | <b>%</b>         | % June 30,   |              |        |  |  |
|               | 2010         | 2009         | Change           | 2010         | 2009         | Change |  |  |
| North America | \$ 865,501   | \$ 713,531   | 21%              | \$ 1,553,795 | \$1,373,632  | 13%    |  |  |
| EMEA          | 359,210      | 281,241      | 28%              | 676,503      | 551,966      | 23%    |  |  |
| APAC          | 52,907       | 42,390       | 25%              | 96,700       | 62,724       | 54%    |  |  |
| Consolidated  | \$ 1,277,618 | \$ 1,037,162 | 23%              | \$ 2,326,998 | \$ 1,988,322 | 17%    |  |  |

Net sales in North America increased 21%, or \$152.0 million, for the three months ended June 30, 2010 compared to the three months ended June 30, 2009. Net sales of hardware and software increased 27% and 21%, respectively, year over year, while net sales in the services category declined 15% year to year. The increase in hardware net sales is primarily due to higher demand in all client groups, but particularly in the very large account space. The increase in software sales year over year relates to higher volume with multiple publishers and higher true-ups from key public sector clients. The decrease in sales of services year to year resulted primarily from a large services engagement during the prior year quarter that did not recur in the current year.

Net sales in North America increased 13%, or \$180.2 million for the six months ended June 30, 2010 compared to the six months ended June 30, 2009, primarily as a result of the strong hardware performance during both the first and second quarter of 2010. On a year to date basis, net sales of hardware increased 25% year over year, while net sales of software and services declined 1% and 10%, respectively.

Net sales in EMEA increased 28%, or \$78.0 million, in U.S. dollars, for the three months ended June 30, 2010 compared to the three months ended June 30, 2009. Excluding the effects of foreign currency movements, net sales were up 36% compared to the second quarter of last year. Net sales of hardware grew 13% year over year in U.S. dollars, 18% excluding the effects of foreign currency movements, due to higher demand across all client groups and new client engagements. Software net sales increased 34% year over year in U.S. dollars, 44% excluding the effects of foreign currency movements, due primarily to higher volume, new client engagements and new product offerings from our publishers, offset in part by the effects of publisher program changes that were effective beginning in May of last year. Net sales from services increased 31% year over year in U.S. dollars, 39% excluding the effects of foreign currency movements, due primarily to higher volume.

Net sales in EMEA increased 23%, or \$124.5 million, in U.S. dollars, for the six months ended June 30, 2010 compared to the six months ended June 30, 2009. Excluding the effects of foreign currency movements, net sales were also up 23% compared to the first six months of last year. Hardware and software sales increased 22% and 23%, respectively, while sales of services improved 27% year over year. The year to date increases primarily resulted from higher volume, new client engagements and new product offerings from our publishers.

Our APAC segment recognized net sales of \$52.9 million for the three months ended June 30, 2010, a year over year increase of 25%, or \$10.5 million in U.S. dollars, compared to the three months ended June 30, 2009, 14% excluding the effects of foreign currency movements. The increase primarily resulted from higher volume and new client engagements, offset by the negative effect on the year to year comparison of one large contract that was earned in the first quarter of this year that historically was executed in the second quarter.

# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

Net sales in APAC increased 54%, or \$34.0 million, in U.S. dollars, for the six months ended June 30, 2010 compared to the six months ended June 30, 2009, 34% excluding the effects of foreign currency movements. The year to date increase primarily resulted from higher volume and new client engagements, particularly public sector clients. The percentage of net sales by category for North America, EMEA and APAC were as follows for the three months ended June 30, 2010 and 2009:

|           | North Ar<br>Three Mont<br>June | hs Ended | EMEA Three Months Ended June 30, |      | APAC Three Months Ended June 30, |      |
|-----------|--------------------------------|----------|----------------------------------|------|----------------------------------|------|
| Sales Mix | 2010                           | 2009     | 2010                             | 2009 | 2010                             | 2009 |
| Hardware  | 61%                            | 58%      | 27%                              | 31%  | 1%                               | 2%   |
| Software  | 33%                            | 33%      | 72%                              | 68%  | 96%                              | 97%  |
| Services  | 6%                             | 9%       | 1%                               | 1%   | 3%                               | 1%   |
|           | 100%                           | 100%     | 100%                             | 100% | 100%                             | 100% |

The percentage of net sales by category for North America, EMEA and APAC were as follows for the six months ended June 30, 2010 and 2009:

|           | North An<br>Six Month<br>June 3 | s Ended | EME<br>Six Months<br>June 3 | <b>Ended</b> | APAC<br>Six Months Ended<br>June 30, |      |
|-----------|---------------------------------|---------|-----------------------------|--------------|--------------------------------------|------|
| Sales Mix | 2010                            | 2009    | 2010                        | 2009         | 2010                                 | 2009 |
| Hardware  | 63%                             | 57%     | 33%                         | 33%          | 1%                                   | 1%   |
| Software  | 30%                             | 35%     | 66%                         | 66%          | 97%                                  | 97%  |
| Services  | 7%                              | 8%      | 1%                          | 1%           | 2%                                   | 2%   |
|           | 100%                            | 100%    | 100%                        | 100%         | 100%                                 | 100% |

*Gross Profit*. Gross profit for the three months ended June 30, 2010 increased 18% compared to the three months ended June 30, 2009, with a 70 basis point decrease in gross margin. For the six months ended June 30, 2010, gross profit increased 14% compared to the six months ended June 30, 2009, with a 40 basis point decrease in gross margin. Our gross profit and gross profit as a percentage of net sales by operating segment were as follows (dollars in thousands):

|               | Three Months Ended June 30, |       |            |       | Six Months Ended June 30, |       |            |       |
|---------------|-----------------------------|-------|------------|-------|---------------------------|-------|------------|-------|
|               |                             | % of  |            | % of  |                           | % of  |            | % of  |
|               |                             | Net   |            | Net   |                           | Net   |            | Net   |
|               | 2010                        | Sales | 2009       | Sales | 2010                      | Sales | 2009       | Sales |
| North America | \$119,624                   | 13.8% | \$ 99,748  | 14.0% | \$218,571                 | 14.1% | \$ 192,791 | 14.0% |
| EMEA          | 46,483                      | 12.9% | 41,773     | 14.9% | 87,744                    | 13.0% | 77,677     | 14.1% |
| APAC          | 7,698                       | 14.6% | 6,323      | 14.9% | 12,535                    | 13.0% | 9,148      | 14.6% |
| Consolidated  | \$ 173,805                  | 13.6% | \$ 147,844 | 14.3% | \$318,850                 | 13.7% | \$ 279,616 | 14.1% |

North America's gross profit for the three months ended June 30, 2010 increased 20% compared to the three months ended June 30, 2009, but as a percentage of net sales, gross margin declined by 20 basis points year to year, due primarily to an 89 basis point decrease in margin from the sale of services associated with the large services engagement during the prior year quarter that did not recur in the current year and a decrease in margin related to agency fees for enterprise software agreements of 40 basis points primarily resulting from the effects of publisher program changes. These decreases in margin were partially offset by a 97 basis point increase in product margin, which includes vendor funding and freight, driven primarily by sales in our hardware category. Included in the increase in product margin year over year is a 14 basis point improvement in margin attributable to the extinguishment of certain restatement-related trade credits during the quarter through negotiated settlement or other legal release of the recorded liabilities. For the six months ended June 30, 2010, gross profit increased 13% compared to the six months ended June 30, 2009. As a percentage of net sales, gross margin improved by 10 basis points reflecting the year to date increase in product margin, which includes vendor funding and freight, offset by the decreases in margin related to both agency fees for enterprise software agreements and sales of services.

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

EMEA s gross profit increased 11% in U.S. dollars for the three months ended June 30, 2010 compared to the three months ended June 30, 2009. Excluding the effects of foreign currency movements, gross profit was up 19% compared to the second quarter of last year. As a percentage of net sales, gross margin declined 200 basis points due primarily to a decrease in product margin, which includes vendor funding, of 121 basis points, resulting from price competition in the region, increased sales to enterprise and public sector clients, which are typically at lower margins, as well as a decrease in the margin contribution from agency fees for enterprise software agreement renewals of 67 basis points resulting partially from the effects of publisher program changes. For the six months ended June 30, 2010, gross profit increased 13% compared to the six months ended June 30, 2009. Excluding the effects of foreign currency movements, gross profit increased 14% compared to the six months ended June 30, 2009. As a percentage of net sales, gross margin for the six month periods declined 110 basis points, primarily due to decreases in product margin, including vendor funding, and decreases in agency fees for enterprise software agreement renewals. APAC s gross profit increased 22% for the three months ended June 30, 2010 compared to the three months ended June 30, 2009. Excluding the effects of foreign currency movements, gross profit increased 10% compared to the second quarter of last year. As a percentage of net sales, gross margin declined by 30 basis points, due primarily to a decrease in product margin, offset in part by an increase in the margin contribution from agency fees for enterprise software agreement renewals. For the six months ended June 30, 2010, gross profit increased 37% compared to the six months ended June 30, 2009. Excluding the effects of foreign currency movements, gross profit increased 19% compared to the six months ended June 30, 2009. As a percentage of net sales, gross margin declined 160 basis points, primarily due to decreases in software product margin, including vendor funding, partially offset by increases in agency fees from enterprise software agreement renewals.

# Operating Expenses.

*Selling and Administrative Expenses.* Selling and administrative expenses increased \$4.0 million, or 3% for the three months ended June 30, 2010 compared to the three months ended June 30, 2009. For the six months ended June 30, 2010, selling and administrative expenses declined \$1.7 million, or 1%, compared to the six months ended June 30, 2009. Selling and administrative expenses as a percent of net sales by operating segment for the three and six months ended June 30, 2010 and 2009 were as follows (dollars in thousands):

|               | Three Months Ended June 30, |       |            |       | Six        | ,     |            |       |
|---------------|-----------------------------|-------|------------|-------|------------|-------|------------|-------|
|               |                             | % of  |            | % of  |            | % of  |            | % of  |
|               |                             | Net   |            | Net   |            | Net   |            | Net   |
|               | 2010                        | Sales | 2009       | Sales | 2010       | Sales | 2009       | Sales |
| North America | \$ 86,366                   | 10.0% | \$ 85,980  | 12.0% | \$ 171,229 | 11.0% | \$ 181,087 | 13.2% |
| EMEA          | 36,491                      | 10.2% | 33,814     | 12.0% | 74,890     | 11.1% | 68,720     | 12.5% |
| APAC          | 4,973                       | 9.4%  | 4,071      | 9.6%  | 9,422      | 9.7%  | 7,401      | 11.8% |
|               |                             |       |            |       |            |       |            |       |
| Consolidated  | \$ 127,830                  | 10.0% | \$ 123,865 | 12.0% | \$ 255,541 | 11.0% | \$ 257,208 | 13.0% |

North America's selling and administrative expenses remained relatively flat at \$86.4 million for the three months ended June 30, 2010, but as a percentage of net sales, selling and administrative expenses decreased 200 basis points to 10.0% of net sales for the quarter. The year to year decline in selling and administrative expenses as a percent of net sales is primarily due to personnel costs being held flat year to year (following prior resource actions) while sales increased in the second quarter of 2010, offset partially by the effect of increases in variable costs of \$4.5 million as a result of the increased net sales. We also had a \$3.7 million decline in legal and professional fees year over year, primarily related to professional fees and costs associated with the trade credits restatement as well as a decrease in our annual audit fees. Selling and administrative expenses in the three months ended June 30, 2010 include \$225,000 of related professional fees and costs compared to \$2.6 million included in the three months ended June 30, 2009.

Further, selling and administrative expenses in the three months ended June 30, 2010 were reduced by \$2.9 million upon the collection of a single account receivable which we had specifically reserved as doubtful during the fourth quarter of 2009. For the six months ended June 30, 2010, selling and administrative expenses decreased 5%, or \$9.9 million compared to the six months ended June 30, 2009, with \$4.1 million of the decrease resulting from the effect on the year to year comparison of the prior year non-cash stock-based compensation charges related to the North America portion of the termination of an equity-based incentive compensation plan in February 2009 that did not recur in 2010.

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

EMEA s selling and administrative expenses increased 8%, or \$2.7 million in U.S. dollars, for the three months ended June 30, 2010 compared to the three months ended June 30, 2009. Excluding the effects of foreign currency movements, selling and administrative expenses increased 14% compared to the second quarter of last year. This year over year increase was primarily driven by higher variable compensation and sales incentives, on increased net sales. As a percentage of net sales, selling and administrative expenses decreased 180 basis points due to relatively stable personnel costs year to year while sales have increased in the second quarter of 2010. For the six months ended June 30, 2010, selling and administrative expenses increased 9%, or \$6.2 million in U.S. dollars, compared to the six months ended June 30, 2009. Excluding the effects of foreign currency movements, selling and administrative expenses increased 9% year over year. The increase in selling and administrative expenses is primarily attributable to increases in variable compensation on increased net sales. Selling and administrative expenses for the six months ended June 30, 2009 included \$1.4 million of non-cash stock-based compensation charges related to the EMEA portion of the termination of an equity-based incentive compensation plan in the first quarter of 2009 that did not recur in 2010.

APAC s selling and administrative expenses increased 22% or \$902,000 in U.S. dollars, for the three months ended June 30, 2010 compared to the three months ended June 30, 2009. Excluding the effects of foreign currency movements, selling and administrative expenses increased 8% compared to the second quarter of last year. For the six months ended June 30, 2010, selling and administrative expenses increased 27%, or \$2.0 million in U.S. dollars, compared to the six months ended June 30, 2009. Excluding the effects of foreign currency movements, selling and administrative expenses increased 7% year over year. The year over year increases in selling and administrative expenses in the three and six month periods are primarily attributable to increases in variable compensation on increased net sales and other employee-related expenses.

Severance and Restructuring Expenses. During the three months ended June 30, 2010, North America recorded severance expense totaling \$943,000 as part of the roll-out of our new sales engagement model and plans to add new leadership in key areas, and EMEA recorded severance expense totaling \$375,000. In EMEA, \$603,000 in new severance costs associated with six positions was offset by \$228,000 of adjustments to prior severance accruals due to current period changes in estimates. During the six months ended June 30, 2010, North America and EMEA recorded severance expense totaling \$943,000 and \$446,000, respectively, related to certain restructuring activities. In EMEA, \$909,000 in new severance costs was offset by \$463,000 of adjustments to prior severance accruals due to current period changes in estimates. Comparatively, during the three months ended June 30, 2009, EMEA and APAC recorded severance expense of \$1.9 million and \$230,000, respectively, and, during the six months ended June 30, 2009, North America, EMEA and APAC recorded severance expense of \$5.9 million, \$2.3 million and \$301,000, respectively.

# Non-Operating (Income) Expense.

*Interest Income.* Interest income for the three and six months ended June 30, 2010 and 2009 was generated through short-term investments. Interest income remained relatively flat year to year for both the three and six month periods.

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

*Interest Expense.* Interest expense for the three and six months ended June 30, 2010 and 2009 primarily relates to borrowings under our financing facilities and imputed interest under our inventory financing facility. During the three months ended June 30, 2010, we reduced interest expense by \$553,000 for a change in estimate of accrued interest related to two state unclaimed property settlements. Imputed interest under our inventory financing facility was \$627,000 and \$388,000 for the three months ended June 30, 2010 and 2009, respectively, and \$1,161,000 and \$751,000 for the six months ended June 30, 2010 and 2009, respectively. Interest expense remained relatively flat year to year for both the three and six month periods.

Net Foreign Currency Exchange Gains/Losses. These gains/losses result from foreign currency transactions, including gains/losses on foreign currency derivative contracts and intercompany balances that are not considered long-term in nature. The change in net foreign currency exchange gains/losses is due primarily to the underlying changes in the applicable exchange rates, as mitigated by our use of foreign exchange forward contracts to hedge certain non-functional currency assets and liabilities against changes in exchange rate movements.

*Other Expense, Net.* Other expense, net, consists primarily of bank fees associated with our cash management activities. The increase in the three and six months ended June 30, 2010 compared to the prior year periods is attributable to bank fees associated with changes in our lock box arrangements.

*Income Tax Expense.* Our effective tax rate for the three months ended June 30, 2010 and 2009 was 36.4% and 35.6%, respectively. Our effective tax rate for the six months ended June 30, 2010 and 2009 was 36.5% and 38.2%, respectively. The change in effective tax rates for the three month periods was due to a higher percentage of earnings generated in a higher tax jurisdiction, partially offset by an overall increase in earnings resulting in a dilutive effect of certain non-deductible expenses on the rate. The change in effective tax rates for the six month periods was due to an overall increase in income resulting in a dilutive effect of certain non-deductible expenses on the rate, partially offset by an increase in the percentage of earnings generated in a higher tax jurisdiction.

#### **Liquidity and Capital Resources**

The following table sets forth certain consolidated cash flow information for the six months ended June 30, 2010 and 2009 (in thousands):

|  | Six Mont      | hs E  | nded      |
|--|---------------|-------|-----------|
|  | June          | e 30, |           |
|  | 2010          |       | 2009      |
| Net cash provided by operating activities        | \$<br>129,038 | \$    | 198,751   |
| Net cash used in investing activities            | (13,434)      |       | (21,179)  |
| Net cash used in financing activities            | (74,861)      |       | (108,219) |
| Foreign currency exchange effect on cash flow    | (10,669)      |       | 1,292     |
| Increase in cash and cash equivalents            | 30,074        |       | 70,645    |
| Cash and cash equivalents at beginning of period | 68,066        |       | 49,175    |
| Cash and cash equivalents at end of period       | \$<br>98,140  | \$    | 119,820   |

#### **Cash and Cash Flow**

Our primary uses of cash during the six months ended June 30, 2010 were to fund working capital requirements, including cash payments to settle trade credit liabilities, and to pay down debt. Operating activities in the six months ended June 30, 2010 provided \$129.0 million in cash, a 35% decrease from the six months ended June 30, 2009. Our operating cash flows enabled us to reduce our long-term debt under our revolving credit facilities by \$66.0 million and make net repayments under our inventory financing facility of \$8.1 million since December 31, 2009, even with the cash payments of \$17.8 million during the six months ended June 30, 2010 as part of our previously announced

program of compliance with state unclaimed property laws, and to increase our cash balance by \$30.1 million since December 31, 2009. Capital expenditures were \$8.3 million for the six months ended June 30, 2010, consistent with the amount of capital expenditures for the six months ended June 30, 2009. Cash flows for the six months ended June 30, 2010 were negatively affected by \$10.7 million as a result of foreign currency exchange rates, while cash flows for the six months ended June 30, 2009 benefited by \$1.3 million as a result of foreign currency exchange rates.

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

Net cash provided by operating activities. Cash flows from operations for the six months ended June 30, 2010 and 2009 reflect our net earnings, adjusted for non-cash items such as depreciation, amortization and stock-based compensation expense, as well as changes in accounts receivable, inventories, accounts payable and accrued expenses and other liabilities. For the 2010 period, the increases in accounts receivable and accounts payable were due primarily to the increase in net sales compared to the prior year. The decrease in accrued expenses and other liabilities in the six months ended June 30, 2010 was primarily due to payments made to settle certain state unclaimed property liabilities and reduce income taxes payable. For the 2009 period, the decrease in accounts receivable was due primarily to a decrease in net sales compared to the prior year. The decrease in inventory levels in the 2009 period was a result of specific inventory management projects undertaken in our North America segment.

Our consolidated cash flow operating metrics for the quarter ended June 30, 2010 and 2009 were as follows:

|   | 2010 | 2009 |
|---|------|------|
| Days sales outstanding in ending accounts receivable ( DSOs(a)) | 71   | 77   |
| Days inventory outstanding ( DIOs <sup>(b)</sup> )              | 7    | 9    |
| Days purchases outstanding in ending accounts payable (DPOs(c)) | 66   | 75   |

- (a) Calculated as the balance of accounts receivable, net at the end of the period divided by daily net sales. Daily net sales is calculated as net sales for the quarter divided by 91 days.
- (b) Calculated as average inventories divided by daily costs of goods sold. Average inventories is calculated as the sum of the balances of inventories at the beginning of the quarter plus inventories at the end of the quarter divided

by two. Daily costs of goods sold is calculated as costs of goods sold for the quarter divided by 91 days.

(c) Calculated as the balances of accounts payable at the end of the period divided by daily costs of goods sold. Daily costs of goods sold is calculated as costs of goods sold for the quarter divided by 91 days.

respectively, to the former owners of Calence.

The decrease in DSO for the guarter ended June 30, 2010 compared to the guarter ended June 30, 2009 is due primarily to the effects of a large public sector contract recorded in the second quarter of last year that did not recur this year and improvements in our collection cycle. The decrease in DPOs during the second quarter of 2010 compared to the quarter ended June 30, 2009 was due to the effect of this same public sector contract and increases in sales of hardware for which suppliers are typically paid in advance of collection from clients. In both periods, the DPOs benefited from the timing of a scheduled supplier payment that was deferred to early in the following quarter. We expect that cash flow from operations will be used, at least partially, to fund working capital as we typically pay our partners on average terms that are shorter than the average terms granted to our clients in order to take advantage of supplier discounts. We intend to use cash generated in 2010 in excess of working capital needs to pay down our outstanding debt balances and support our capital expenditures for the year. As part of our previously announced program to gain compliance with state unclaimed property laws, we expect that cash payments to settle trade credit liabilities with clients or suppliers or to remit unclaimed property to the states will approximate \$20.0 million to \$25.0 million in 2010. As of June 30, 2010, we had remitted \$17.8 million of such cash payments. Net cash used in investing activities. Capital expenditures of \$8.3 million for each of the six months ended June 30, 2010 and 2009 primarily related to investments in our IT systems. We expect capital expenditures for the full year 2010 between \$15.0 million and \$20.0 million, primarily for facility and technology related upgrade projects. During the six months ended June 30, 2010 and 2009, we made earnout payments of \$5.1 million and \$12.8 million,

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

*Net cash used in financing activities*. During the six months ended June 30, 2010, we made net repayments on our debt facilities that reduced our outstanding debt balances under our revolving credit facilities by \$66.0 million and made net repayments under our inventory financing facility of \$8.1 million. As of June 30, 2010, the only current portion of our long-term debt relates to our capital lease obligation for certain IT equipment. During the six months ended June 30, 2009, we made net repayments on our debt facilities that reduced our outstanding debt balances by \$108.5 million.

Our consolidated debt balance that can be outstanding at the end of any fiscal quarter under our senior revolving credit facility and our ABS facility is limited by certain financial covenants, particularly a maximum leverage ratio. The maximum leverage ratio is calculated as aggregate debt outstanding divided by the sum of the Company's trailing twelve month net earnings plus (i) interest expense, less non-cash imputed interest on our inventory financing facility, (ii) income tax expense, (iii) depreciation and amortization and (iv) non-cash stock-based compensation (referred to herein as adjusted earnings). The maximum leverage ratio permitted under the agreements is 2.75 times trailing twelve-month adjusted earnings. We anticipate that we will be in compliance with our maximum leverage ratio requirements over the next four quarters. However, a significant drop in adjusted earnings would limit the amount of indebtedness that could be outstanding at the end of any fiscal quarter to a level that would be below the Company's consolidated maximum debt capacity. As a result of this limitation, of the \$450.0 million of aggregate maximum debt capacity available under our senior revolving credit facility and our ABS facility, the Company's debt balance that could have been outstanding as of June 30, 2010 was limited to \$389.5 million based on 2.75 times the Company's trailing twelve-month adjusted earnings. Our debt balance as of June 30, 2010 was \$83.8 million, including our capital lease obligation, well below the quarter-end limitation.

We anticipate that cash flows from operations, together with the funds available under our financing facilities, will be adequate to support our presently anticipated cash and working capital requirements for operations over the next 12 months.

Cash and cash equivalents held by foreign subsidiaries are often subject to U.S. income taxation upon repatriation to the United States. For foreign entities not treated as branches for U.S. tax purposes, we do not provide for U.S. income taxes on the undistributed earnings of these subsidiaries as earnings are reinvested and, in the opinion of management, will continue to be reinvested indefinitely outside of the United States. As of June 30, 2010, we had approximately \$87.1 million in cash and cash equivalents in certain of our foreign subsidiaries where we consider undistributed earnings for these foreign subsidiaries to be permanently reinvested. As part of our working capital management strategy, we used our excess cash balances in the United States to pay down debt as of June 30, 2010. As of June 30, 2010, the majority of our foreign cash resides in the Netherlands, Australia, the United Kingdom, and Canada. Certain of these cash balances could and will be remitted to the United States by paying down intercompany payables generated in the ordinary course of business. This repayment would not change our policy to indefinitely reinvest earnings of its foreign subsidiaries. Our intention is that undistributed earnings will be used for general business purposes in the foreign jurisdictions as well as to fund our IT system upgrade in EMEA, various facility upgrades and the hardware expansion to non-United Kingdom EMEA countries.

#### **Off Balance Sheet Arrangements**

We have entered into off-balance sheet arrangements, which include guaranties and indemnifications. The guaranties and indemnifications are discussed in Note 11 to our Consolidated Financial Statements in Part I, Item 1 of this report. We believe that none of our off-balance sheet arrangements has, or is reasonably likely to have, a material current or future effect on our financial condition, results of operations, liquidity, capital expenditures or capital resources.

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# INSIGHT ENTERPRISES, INC. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (continued)

#### **Recently Issued Accounting Pronouncements**

See Note 1 to our Consolidated Financial Statements in Part I, Item 1 of this report for a discussion of recently issued accounting pronouncements which affect or may affect our financial statements.

#### **Contractual Obligations**

Other than the amendment to our ABS facility on July 1, 2010, as discussed in Note 4 to our Consolidated Financial Statements in Part I, Item 1 of this report, there have been no material changes in our reported contractual obligations, as described under Contractual Obligations for Continuing Operations in Liquidity and Capital Resources in Part II, Item 7 of our Annual Report on Form 10-K for the year ended December 31, 2009.

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#### INSIGHT ENTERPRISES, INC.

#### Item 3. Quantitative and Qualitative Disclosures About Market Risk.

Other than the change in our open foreign currency forward contracts provided below, there have been no material changes in our reported market risks, as described in Quantitative and Qualitative Disclosures About Market Risk in Part II, Item 7A of our Annual Report on Form 10-K for the year ended December 31, 2009.

The following table summarizes our open foreign currency forward contracts held at June 30, 2010. All U.S. dollar and foreign currency amounts are presented in thousands.

|                           | Buy       | y       |        | Buy         |
|---------------------------|-----------|---------|--------|-------------|
| Foreign Currency          |           | GBP     |        | CAD         |
| Foreign Amount            |           | 4,000   |        | 10,000      |
| Exchange Rate             |           | 1.4822  |        | 1.0200      |
| USD Equivalent            | \$        | 5,929   | \$     | 9,804       |
| Weighted Average Maturity | Less than | 1 month | Less t | han 1 month |

# Item 4. Controls and Procedures.

#### Evaluation of Disclosure Controls and Procedures

Our Chief Executive Officer and Chief Financial Officer, as of the end of the period covered by this report, evaluated the effectiveness of our disclosure controls and procedures (as such term is defined under Rules 13a-15(e) and 15d-15(e) of the Exchange Act) and determined that as of June 30, 2010, our disclosure controls and procedures were effective to ensure that information required to be disclosed by us in reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC s rules and forms and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, to allow timely decisions regarding required disclosure.

### Changes in Internal Control over Financial Reporting

There was no change in our internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the quarter ended June 30, 2010 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

# Inherent Limitations of Disclosure Controls and Internal Control Over Financial Reporting

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Projections of any evaluation of effectiveness to future periods are subject to risks that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

#### Part II OTHER INFORMATION

### Item 1. Legal Proceedings.

We are party to various legal proceedings arising in the ordinary course of business, including preference payment claims asserted in client bankruptcy proceedings, claims of alleged infringement of patents, trademarks, copyrights and other intellectual property rights, claims of alleged non-compliance with contract provisions and claims related to alleged violations of laws and regulations.

We make a provision for a liability when it is both probable that a liability has been incurred and the amount of the loss can be reasonably estimated. These provisions are reviewed at least quarterly and are adjusted to reflect the effects of negotiations, settlements, rulings, advice of legal counsel and other information and events pertaining to a particular claim. Although litigation is inherently unpredictable, we believe that we have adequate provisions for any probable and reasonably estimable losses. It is possible, nevertheless, that our financial position, the results of our operations or our liquidity could be materially and adversely affected in any particular period by the resolution of a legal proceeding. Legal expenses related to defense, negotiations, settlements, rulings and advice of outside legal counsel are expensed as incurred.

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#### INSIGHT ENTERPRISES, INC.

Beginning in March 2009, three purported class action lawsuits were filed in the U.S. District Court for the District of Arizona against us and certain of our current and former directors and officers on behalf of purchasers of our securities during the period April 22, 2004 to February 6, 2009. Two plaintiffs voluntarily dismissed their complaints, and the District Court appointed a lead plaintiff and lead counsel. The plaintiff in the remaining action filed an amended complaint in September 2009, seeking unspecified damages, and the District Court dismissed the amended complaint on April 30, 2010. On June 1, 2010, the plaintiff filed a second amended complaint, which asserts claims under the federal securities laws relating to our February 9, 2009 announcement that we expected to restate our financial statements and also includes additional allegations regarding other purported accounting and revenue recognition issues during the class period. All defendants have filed motions to dismiss the second amended complaint, and briefing on the motions to dismiss will continue through August 2010. In June 2009, we were notified that three shareholder derivative lawsuits had been filed, two in the Superior Court in Maricopa County, Arizona (the State derivative actions ) and one in the U.S. District Court for the District of Arizona (the Federal derivative action ), by persons identifying themselves as Insight shareholders and purporting to act on behalf of Insight, naming Insight as a nominal defendant and current and former officers and directors as defendants. Initially, the three derivative action complaints, like the purported class action complaint, primarily arose out of our February 9, 2009 announcement. The Federal derivative action has been dismissed with prejudice. The two State derivative actions were consolidated into a single action, and the plaintiff filed an amended complaint in the consolidated action on October 30, 2009 that alleges breaches of fiduciary duties of loyalty and good faith, breach of fiduciary duties for insider selling and misappropriation of information, and unjust enrichment. The amount of damages sought by the plaintiffs is not specified in the consolidated complaint. We moved to dismiss the State derivative actions, and oral argument on the motion to dismiss will be heard in August 2010. In July and September 2009, we received, from the plaintiff in the Federal derivative action, separate demands to inspect our books and records pursuant to Section 220 of the Delaware General Corporation Law, and we objected to both demands as improper. In November 2009, that same plaintiff filed a lawsuit in the Court of Chancery of the State of Delaware seeking to compel the inspection of certain books and records. In January 2010, we filed a motion to dismiss that complaint, and the Court of Chancery heard oral argument on the motions to dismiss in March 2010. On June 3, 2010, the Court of Chancery granted our motion and dismissed the suit with prejudice. We have tendered a claim to our D&O liability insurance carriers, and our carriers have

### Item 1A. Risk Factors.

In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, Item 1A, Risk Factors, in our Annual Report on Form 10-K for the year ended December 31, 2009, which could materially affect our business, financial condition or future results. The risks described in our Annual Report on Form 10-K are not the only risks facing our company. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial may also materially adversely affect our business, financial condition or operating results.

acknowledged their obligations under these policies subject to a reservation of rights.

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#### INSIGHT ENTERPRISES, INC.

# Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

There were no unregistered sales of equity securities during the three months ended June 30, 2010.

We have never paid a cash dividend on our common stock, and our senior revolving credit facility contains restrictions on the payment of cash dividends. We currently intend to reinvest all of our earnings into our business and do not intend to pay any cash dividends in the foreseeable future.

#### Issuer Purchases of Equity Securities

We did not repurchase any shares of our common stock during the three months ended June 30, 2010.

### Item 3. Defaults Upon Senior Securities.

None

Item 4. [Removed and Reserved.]

Item 5. Other Information.

None.

#### Item 6. Exhibits.

(a) Exhibits (unless otherwise noted, exhibits are filed herewith).

| Exhibit No. | Description  |
|-------------|--|
| 3.1         | Composite Certificate of Incorporation of Insight Enterprises, Inc. (incorporated by reference to Exhibit 3.1 of our Annual Report on Form 10-K for the year ended December 31, 2005).   |
| 3.2         | Amended and Restated Bylaws of the Insight Enterprises, Inc. (incorporated by reference to Exhibit 3.1 of our current report on Form 8-K filed on January 14, 2008).   |
| 3.3         | Form of Certificate of Designation of Series A Preferred Stock (incorporated by reference to Exhibit 5 of our Registration Statement on Form 8-A (No. 00-25092) filed on March 17, 1999).  |
| 4.1         | Specimen Common Stock Certificate (incorporated by reference to Exhibit 4.1 of our Registration Statement on Form S-1 (No. 33-86142) declared effective January 24, 1995).   |
| 10.1        | Amendment No. 12 to Receivables Purchase Agreement dated as of July 1, 2010 among Insight Receivables, LLC, Insight Enterprises, Inc., the Purchasers and Managing Agents party thereto, and JPMorgan Chase Bank, N.A. (successor by merger to Bank One, NA (Main Office Chicago)), as agent for the Purchasers. |
| 10.2(1)     | Executive Service Agreement between Insight Direct (UK) and Stuart Fenton dated May 18, 2010 (incorporated by reference to Exhibit 10.1 of our Form 8-K filed on May 27, 2010).  |
| 10.3(1)     | Employment Agreement between Insight Enterprises, Inc. and David C. Olsen, dated as of June 15, 2010.  |
| 31.1        | Certification of Chief Executive Officer Pursuant to Securities Exchange Act Rule 13a-14.  |
| 31.2        | Certification of Chief Financial Officer Pursuant to Securities Exchange Act Rule 13a-14.  |
| 32.1        | Certification of Chief Executive Officer and Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.   |

(1) Management contract or compensatory plan or arrangement.

# INSIGHT ENTERPRISES, INC.

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: August 4, 2010 INSIGHT ENTERPRISES, INC.

By: /s/ Kenneth T. Lamneck Kenneth T. Lamneck President and Chief Executive Officer (Duly Authorized Officer)

By: /s/ Glynis A. Bryan
Glynis A. Bryan
Chief Financial Officer
(Principal Financial Officer)

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