

Employers Holdings, Inc.  
Form 10-K  
February 26, 2009

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 10-K

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**S ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the fiscal year ended December 31, 2008**

**OR**

**£ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the transition period from \_ to \_**

**Commission file number 001-33245  
EMPLOYERS HOLDINGS, INC.**

(Exact name of registrant as specified in its charter)

**NEVADA**

(State or other jurisdiction of incorporation or organization)

**04-3850065**

(IRS Employer Identification No.)

**10375 Professional Circle, Reno, Nevada 89521**

(Address of principal executive offices and zip code)

**(888) 682-6671**

(Registrant's telephone number, including area code)

**Securities registered pursuant to Section 12(b) of the Act:**

Title of each class	Name of each exchange on which registered
Common Stock, \$0.01 par value per share	New York Stock Exchange

**Securities registered pursuant to Section 12(g) of the Act: None**

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.  
Yes  No  S

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Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act. Yes  No

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a small reporting company. See definitions of large accelerated filer, accelerated filer, non-accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

The aggregate market value of the voting and non-voting common equity held by non-affiliates of the registrant as of June 30, 2008 was \$1,019,297,705.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

Class	February 20, 2009
Common Stock, \$0.01 par value per share	48,830,140 shares outstanding

**DOCUMENTS INCORPORATED BY REFERENCE**

Portions of the registrant's Definitive Proxy Statement relating to the 2009 Annual Meeting of Stockholders are incorporated by reference in Items 10, 11, 12, 13 and 14 of Part III of this report.

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## FORWARD-LOOKING STATEMENTS

This report contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and 21E of the Securities Exchange Act of 1934. You should not place undue reliance on these statements. These forward-looking statements include those related to our expected financial position, business, financing plans, litigation, future premiums, revenues, earnings, pricing, investments, business relationships, expected losses, loss reserves, acquisitions, competition and rate increases with respect to our business and the insurance industry in general. These forward-looking statements reflect our views with respect to future events and financial performance. The words believe, expect, plan, intend, project, estimate, may, should, will, continue, potential, anticipate and similar expressions identify forward-looking statements. Although we believe that these expectations reflected in such forward-looking statements are reasonable, we can give no assurance that the expectations will prove to be correct. Actual results may differ from those expected due to risks and uncertainties, including those discussed in Risk Factors in Item 1A of this report and the following:

impact of the  
unprecedented  
volatility and  
uncertainty in  
the financial  
markets;

adequacy and  
accuracy of our  
pricing  
methodologies;

our dependence  
on several  
concentrated  
geographic areas  
and on the  
workers  
compensation  
market;

developments in  
the frequency or  
severity of  
claims and loss  
activity that our  
underwriting,  
reserving or  
investment  
practices do not  
anticipate based  
on historical  
experience or  
industry data;

changes in rating  
agency policies  
or practices;

negative  
developments in  
the workers  
compensation  
insurance  
market;

increased  
competition on  
the basis of  
coverage  
availability,  
claims  
management,  
safety services,  
payment terms,  
premium rates,  
policy terms,  
types of  
insurance  
offered, overall  
financial  
strength,  
financial ratings  
and reputation;

changes in the  
availability, cost  
or quality of  
reinsurance and  
failure of our  
reinsurers to pay  
claims timely or  
at all;

changes in  
regulations or  
laws applicable  
to us, our  
policyholders or  
the agencies that  
sell our  
insurance;

changes in legal  
theories of  
liability under

our insurance policies;

changes in general economic conditions, including interest rates, inflation and other factors;

effects of acts of war, terrorism or natural or man-made catastrophes;

non-receipt of expected payments;

performance of the financial markets and their effects on investment income and the fair values of investments;

failure of our information technology or communications systems;

adverse state and federal judicial decisions;

litigation and government proceedings;

loss of the services of any of our executive officers or other key personnel;

cyclical nature of  
the insurance  
industry;

investigations  
into issues and  
practices in the  
insurance  
industry;

changes in  
demand for our  
products;

the  
operations  
acquired  
from  
AmCOMP  
Incorporated  
(AmCOMP)  
will not be  
integrated  
successfully;  
and

disruption  
from the  
AmCOMP  
transaction  
making it  
more  
difficult to  
maintain  
relationships  
with  
customers,  
employees,  
agents and  
producers.

The foregoing factors should not be construed as exhaustive and should be read in conjunction with the other cautionary statements that are included in this report.

These forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from historical or anticipated results, depending on a number of factors. These risks and uncertainties include, but are not limited to, those listed under the heading "Risk Factors" in Item 1A of this report. All subsequent written and oral forward-looking statements attributable to us or individuals acting on our behalf are expressly qualified in their entirety by these cautionary statements. We caution you not to place undue reliance on these forward-looking statements, which speak only as of the date of this report. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law. Before making an investment decision, you should carefully consider all of the factors identified in this report that could cause actual results to differ.

#### **NOTE REGARDING RELIANCE ON STATEMENTS IN OUR CONTRACTS**

In reviewing the agreements included as exhibits to any of the documents incorporated by reference into this Annual Report on Form 10-K, please remember that they are incorporated to provide you with information regarding their terms and are not intended to provide any other factual or disclosure information about the Company, its subsidiaries or the other parties to the agreements. The agreements contain representations and warranties by each of the parties to the applicable agreement. These representations and warranties have been made solely for the benefit of the other parties to the applicable agreement and:

should not in all instances be treated as categorical statements of fact, but rather as a way of allocating the risk to one of the parties to the agreement if those statements prove to be inaccurate;

have been qualified by disclosures that were made to the other party in connection with the negotiation of the applicable agreement, which



disclosures are not necessarily reflected in the agreement;

may apply standards of materiality in a way that is different from what may be viewed as material to investors; and

were made only as of the date of the applicable agreement or such other date or dates as may be specified in the agreement and are subject to more recent developments.

Accordingly, these representations and warranties may not describe the actual state of affairs as of the date they were made or at any other time.

## PART I

### Item 1. Business

#### Overview

Employers Holdings, Inc. (EHI) is a Nevada holding company and is the successor to EIG Mutual Holding Company (EIG), which was incorporated in Nevada in 2005. EHI's principal executive offices are located at 10375 Professional Circle, in Reno, Nevada. Our insurance subsidiaries are domiciled in California, Florida and Nevada. Unless otherwise indicated, all references to we, us, our, the Company or similar terms refer to EHI together with its subsidiaries.

We are a specialty provider of workers' compensation insurance focused on select small businesses engaged in low to medium hazard industries. Workers' compensation is a statutory system under which an employer is required to provide coverage for its employees' medical, disability, vocational rehabilitation and death benefit costs for work-related injuries or illnesses. We distribute our products almost exclusively through independent agents and brokers and through our strategic partnerships and alliances. We operate in a single reportable segment with 17 territorial offices serving 29 states, including concentrations in California, Florida and Nevada.

Our results of operations for 2008 include the acquired operations of AmCOMP Incorporated (AmCOMP) for the period November 1, 2008 through December 31, 2008. Assets and liabilities at December 31, 2008, include the tangible and intangible identifiable assets acquired and liabilities assumed based on an allocation of the total purchase price of the AmCOMP transaction to estimated fair values with the excess of the purchase price over the aggregate fair values recorded as goodwill.

Our insurance subsidiaries have each been assigned an A.M. Best Company (A.M. Best) rating of A- (Excellent), the fourth highest of sixteen possible ratings, with a stable financial outlook. This A.M. Best rating is a financial strength rating designed to reflect our ability to meet our obligations to policyholders. This rating does not reflect our ability to meet non-insurance obligations and is not a recommendation to purchase or discontinue any policy or contract issued by us or to buy, hold or sell our securities.

We had net premiums written of \$312.8 million and \$338.6 million, total revenues of \$396.8 million and \$429.9 million and net income of \$101.8 million and \$120.3 million for the years ended December 31, 2008 and 2007, respectively. Our combined ratio on a statutory basis was 93.3% for the year ended December 31, 2008 (elsewhere in this report, unless otherwise stated, the term combined ratio refers to a calculation based on U.S. generally accepted accounting principles (GAAP)). For the purpose of calculating our combined ratio on a statutory basis, the results of operations of AmCOMP are included for the 12 months ended December 31, 2008. Our combined ratio on a statutory basis for the five years ended December 31, 2007 was 84.4%. This ratio was lower than the industry composite combined ratio calculated by A.M. Best for U.S. insurance companies having more than 50% of their premiums generated by workers' compensation insurance products. The industry combined ratio on a statutory basis for these companies was 100.7% during the same five year period. Companies with lower combined ratios than their peers generally experience greater profitability. We had total assets of \$3.8 billion at December 31, 2008.

Our corporate structure is as follows:

The states of domicile of our four insurance subsidiaries are as follows:

	<u>State of Domicile</u>
Employers Insurance Company of Nevada (EICN)	Nevada
Employers Compensation Insurance Company (ECIC)	California
Employers Preferred Insurance Company (EPIC) <sup>(1)</sup>	Florida
Employers Assurance Company (EAC) <sup>(2)</sup>	Florida

---

(1) Previously  
AmCOMP  
Preferred  
Insurance  
Company

(2) Previously  
AmCOMP  
Assurance  
Corporation

In January 2009, we began implementation of a strategic restructuring plan to achieve the corporate and operational objectives of the acquisition and integration of AmCOMP, and in response to current economic conditions. The restructuring plan includes staff reductions of approximately 150 employees, or 14% of our total workforce, and consolidation of corporate functions into our Reno, Nevada headquarters. As a result of the restructuring plan, we expect to achieve pre-tax cost savings of approximately \$12 million in 2009 and annualized pre-tax cost savings of \$20 to \$22 million beginning in 2010. We expect to incur pre-tax restructuring charges of approximately \$3.0 million in the first quarter of 2009. The staff reductions are anticipated to be largely completed by mid-year 2009.

### ***History***

On January 1, 2000, our Nevada insurance subsidiary, EICN, assumed all the assets, liabilities and operations of the Nevada State Industrial Insurance System (the Fund), including in-force policies and historical liabilities associated with the Fund for losses prior to January 1, 2000, pursuant to legislation enacted in the 1999 Nevada legislature. In connection with that assumption, our Nevada insurance subsidiary assumed the Fund's rights and obligations under a retroactive 100% quota share reinsurance agreement (referred to as the LPT Agreement) which the Fund had entered into with third party reinsurers. The LPT Agreement substantially reduced the exposure to losses for pre-July 1995 Nevada insured risks. The Fund, which was an agency of the State of Nevada, had over 80 years of workers compensation experience in Nevada. Subsequently, through July 2002, we operated exclusively in Nevada.

We formed a wholly-owned stock corporation incorporated in California, ECIC, and on July 1, 2002 we acquired the renewal rights to a book of workers compensation insurance business, and certain other tangible and intangible assets from Fremont Compensation Insurance Group and its affiliates, or collectively, Fremont. The book of business we acquired from Fremont was primarily comprised of accounts in California and, to a lesser extent, in Colorado, Idaho, Montana and Utah. As a result of this transaction, we were able to establish our important relationships and

distribution agreements with ADP, Inc. (ADP), and Anthem Blue Cross, an operating subsidiary of Wellpoint, Inc. (Wellpoint).

In 2003, EICN and ECIC, as well as our wholly-owned subsidiaries Employers Occupational Health, Inc. (EOH), and Elite Insurance Services, Inc. (Elite), began to operate under the Employers

Insurance Group trade name. On April 1, 2005, we reorganized into a mutual insurance holding company, EIG Mutual Holding Company, wholly-owned by the policyholders of EICN.

Effective February 5, 2007, we completed an initial public offering (IPO), which occurred in conjunction with our conversion from a mutual insurance holding company owned by our policyholder members to a Nevada stock corporation owned by our public stockholders, and changed our name to Employers Holdings, Inc. and all of the membership interests in EIG were extinguished. In exchange, eligible members of EIG received shares of our common stock or cash.

On October 31, 2008, we acquired 100% of the outstanding common stock of AmCOMP. The acquisition included two insurance subsidiaries and three other subsidiaries: EIG Services, Inc. (formerly Pinnacle Administrative Company), Pinnacle Benefits, Inc. and AmSERV, Inc. The newly acquired insurance subsidiaries, EPIC and EAC, are mono-line workers compensation insurance companies focused on small businesses engaged in low to medium hazard industries, primarily in southeastern and midwestern states, with a concentration in Florida.

## **Our Strategies**

We plan to continue pursuing profitable growth and favorable return on equity through the following strategies:

### ***Maintain Focused Operations***

We focus on providing workers compensation insurance to select small businesses engaged in low to medium industry defined hazard groups. We believe this focus provides us with a unique competitive advantage because we are able to gain in-depth customer and market knowledge and expertise. We execute our business strategy through regional managers and their local teams who have a deep understanding of the business climate and our targeted policyholders in the states in which we operate. Our focus on small businesses also enables us to provide individualized attention to our customers, which we believe leads to higher satisfaction and policy retention.

### ***Maintain Focus on Underwriting Profitability***

We intend to maintain focus on disciplined underwriting and continue to pursue profitable growth opportunities across market cycles. We carefully monitor market trends to assess new business opportunities that we expect will meet our pricing and risk standards.

We employ a disciplined, conservative and highly automated underwriting approach designed to individually select specific types of businesses that we believe will have fewer and less costly claims relative to other businesses in the same industry defined hazard group. Within each industry defined hazard group, our underwriters use their local market expertise and disciplined underwriting to assess employers and risks on an individual basis and to select those types of employers and risks that allow us to generate attractive returns. We believe that, as a result of our disciplined underwriting standards, we are able to price our policies competitively and profitably.

### ***Continue to Grow in Our Existing Markets***

We plan to continue to seek profitable growth in our existing markets by addressing the workers compensation insurance needs of small businesses, which we believe represent a large and profitable market segment. We intend to expand our presence in our existing markets, including significant new markets serviced by our two newly acquired insurance subsidiaries, EPIC and EAC, by seeking to expand our relationships with agents and by entering into additional strategic partnerships and alliances. We believe that the A.M. Best A- (Excellent) financial strength rating issued to EPIC and EAC, which were not previously rated, will also create additional growth opportunities.

In the states in which we operate, the workers' compensation market for small businesses is not highly concentrated, with a significant portion of premiums being written by numerous insurance companies with small individual market shares. We believe that our focus on workers' compensation

insurance, our disciplined underwriting and risk selection, and our loss control and claims management expertise for small businesses position us to profitably increase market share in our existing markets.

### ***Capitalize on Strategic Partnerships and Alliances to Reach Target Markets***

We intend to continue to leverage our partnerships and alliances, taking into account the adequacy of premium rates, market dynamics, the labor market, political and economic conditions and the regulatory environment. Our strategic partnerships with ADP and Wellpoint have allowed us to access new customers and to write attractive business in an efficient manner. We are actively pursuing additional strategic partnership opportunities.

### ***Capitalize on the Flexibility of Our Corporate Structure***

As a publicly traded company, we have access to capital and equity markets. We believe this gives us enhanced financial and strategic flexibility to consider acquisitions, joint ventures and other strategic transactions, as well as new product offerings that make strategic sense for our business while achieving our goal of profitable growth.

### ***Maintain Capital Strength***

We believe that our financial strength is an important factor for independent agents, brokers and customers selecting our products. We intend to manage our capital prudently relative to our overall risk exposure, establishing adequate loss reserves to protect against future adverse developments while seeking to grow profits and long-term stockholder value. We will continue to fund the growth of our business and invest in infrastructure and may return capital to stockholders, that may in the future include stock repurchases, in order to achieve an optimal level of overall leverage to support our underwriting activities and to maintain our financial strength and ratings over the long-term.

As a result of the volatility in the financial markets and the tightening of the credit markets, we have taken steps to improve liquidity, including increasing levels of short-term investments and suspending share repurchases. We believe that opportunities to further expand our insurance operations and to invest at attractive returns will be available to us in the future. We believe that increasing liquidity and preserving available cash now will allow us greater flexibility in reacting to changes in the investment markets in the future.

### ***Leverage Infrastructure, Technology and Systems***

We believe we have an efficient, cost-effective and scalable infrastructure that complements our geographic reach and business model. We have developed a highly automated underwriting system, EACCESS<sup>®</sup>, which allows for the electronic submission and review of insurance applications that employs our underwriting standards and guidelines. We believe EACCESS reduces transaction costs and provides for more efficient and timely processing of applications for small policies that meet our standards. We believe this saves our independent agents and brokers considerable time in processing customer applications and maintains our competitiveness in our target markets. In January 2009, we implemented a new claims system that is designed to improve efficiency and enhance our ability to support claims processing. We will continue to invest in technology and systems across our business to maximize efficiency and create increased capacity that will allow us to lower our expense ratios while growing premiums.

### **Industry**

The principal concept underlying workers' compensation is that an employee injured in the course of his or her employment has only the legal remedies available under workers' compensation laws and does not have any other recourse against his or her employer. Generally, workers are covered for injuries that occur within the course and scope of their employment. An employer's obligation to pay workers' compensation benefits does not depend on any negligence or wrongdoing on the part of the employer and exists even for injuries that result from the negligence or wrongdoings of another person,





including the employee. The level of benefits varies by state, the nature and severity of the injury or disease and the wages of the injured worker.

Workers compensation insurance policies generally provide that the insurance company will pay all benefits that the insured employer may become obligated to pay under applicable workers compensation laws. Each state has a statutory, regulatory and adjudicatory system that sets the amount of wage replacement to be paid, determines the level of medical care required to be provided, establishes the degree of permanent impairment and specifies the options in selecting healthcare providers. These state laws generally require two types of benefits for injured employees: (a) medical benefits, which include expenses related to diagnosis and treatment of an injury and/or disease, as well as any required rehabilitation; and (b) indemnity payments, which consist of temporary wage replacement, permanent disability payments and death benefits to surviving family members. To fulfill these mandated financial obligations, virtually all businesses are required to purchase workers compensation insurance or, if permitted by state law or approved by the U.S. Department of Labor, to self-insure, thereby retaining all risk. The businesses may purchase workers compensation insurance from a private insurance company such as EICN, ECIC, EPIC or EAC, a state-sanctioned assigned risk pool, a state agency, or a self-insurance fund (an entity that allows businesses to obtain workers compensation coverage on a pooled basis, typically subjecting each employer to joint and several liability for the entire fund).

Workers compensation was the fourth largest property and casualty insurance line in the U.S. in 2007, on a net written premium basis, according to the National Council on Compensation Insurance (NCCI). According to the NCCI, net premiums written in 2007 for the workers compensation industry (excluding governmental writers) were approximately \$37.6 billion, or 8.5% of the estimated \$440.8 billion in net premiums written for the property and casualty insurance industry as a whole. Our direct premiums written in 2007 were \$346.3 million, or 0.9% of the non-governmental workers compensation industry market share. This made us the twenty-third largest non-governmental workers compensation writer in the United States as reported by A.M. Best.

Excluding governmental writers, premium volume in the workers compensation industry was down 3.0% in 2007 compared to 2006, while the entire property and casualty industry experienced a 0.6% decrease in net premium written for the same time period, according to the NCCI.

The workers compensation insurance industry classifies risks into seven industry defined hazard groups, as defined by the NCCI, based on severity of claims with businesses in the first or lowest group having the lowest cost claims. Businesses in the four lowest industry defined hazard groups include restaurants, stores, educational institutions, physician offices, dentist offices, clothing manufacturers, machine shops, automobile and automobile service or repair centers and drivers.

### **Competition and Market Conditions**

In 2008, the workers compensation sector continued to see medical and indemnity claims costs rise and claim frequency decline. We believe the current environment is characterized by decreased operating margins caused primarily by a combination of decreasing premiums and increased price competition. In 2008 and going forward into 2009, we continue to have concerns related to increased volatility and uncertainty in the financial markets and the current economic recession, including the high rate of unemployment. We believe that overall these market conditions, while challenging, still allow for profitable operations.

Our competitors include, but are not limited to, other specialty workers compensation carriers, state agencies, multi-line insurance companies, professional employer organizations, third-party administrators, self-insurance funds and state insurance pools. Many of our existing and potential competitors are significantly larger and possess considerably greater financial and other resources than we do. Consequently, they can offer a broader range of products, provide their services nationwide, and/or capitalize on lower expense to offer more competitive pricing. Our three largest competitors in each of the states in which we have significant concentrations of business are as follows:

in California, the California State Compensation Insurance Fund, Berkshire Hathaway Insurance Group, and American International Group, Inc. (AIG); in Florida, Liberty Mutual Insurance Companies, AIG, and

Zenith National Insurance Group; and in Nevada, AIG, Nevada Contractors Group and Liberty Mutual Insurance Companies.

In 2008, the federal government intervened in the operations of AIG by providing loans of more than \$125 billion. Government interventions such as this are likely to impact the overall property and casualty insurance industry, including workers' compensation, into the foreseeable future.

Competition in the workers' compensation insurance industry is based on many factors, including:

pricing  
(either  
through  
premium  
rates or  
participating  
dividends);

level of  
service;

insurance  
ratings;

capitalization  
levels;

quality of  
care  
management  
services;

the ability to  
reduce loss  
ratios;

effective loss  
prevention;  
and

the ability to  
reduce  
claims  
expense.

Our A.M. Best Company rating of A- (Excellent), allows us to compete for our target customers, select small businesses engaged in low to medium hazard industries. In addition, we believe our competitive advantages include our strong reputation in the markets in which we operate, excellent claims service, experienced and professional independent agents and brokers, and our strategic partnerships and alliances. We also strive to maintain the quality of our care management services, and to provide consultation services to clients to educate on loss prevention and loss reduction strategies. We also compete on price based on our actuarial analysis of current and anticipated loss cost trends, as appropriate.

***California Market***

California is the largest workers' compensation insurance market in the United States. In 2007, California accounted for an estimated \$9.0 billion in direct premiums written according to the 2008 Best's State/Line Report for property casualty lines of business, or approximately 18.1% of the U.S. workers' compensation market. Our direct premiums written in 2007 were \$248.2 million, or 3.7% of the non-governmental workers' compensation market share in California. This made us the ninth largest non-governmental writer of workers' compensation in the state, as reported by A.M. Best.

California is our largest market and can be characterized as increasingly competitive, as private carriers continue to position for increased market share and to offset revenue declines attributable to past rate decreases. We continue to see an increase in new business submittals.

In 2003 and 2004, California enacted three key pieces of workers' compensation legislation that reformed medical determinations of injuries or illness, established medical fee schedules, allowed for the use of medical provider panels, modified benefit levels, changed the proof needed to file claims, and reformed many additional areas of the workers' compensation benefits and delivery system. Workers' compensation insurers in California responded to these reforms, which have reduced claim costs, by reducing their rates.

Despite subsequent rate decreases from 2004 through 2007, we believe that California remains a profitable operating environment. According to the Workers' Compensation Insurance Rating Bureau (WCIRB), total estimated ultimate losses in California were \$7.0 billion in accident year 2007 compared to \$12.3 billion in 2002, a reduction of 43.1%. Indemnity claim frequency was down 44.7% during that same time period.

In May 2008, the California Commissioner of Insurance (California Commissioner) announced that stability in the workers' compensation insurance marketplace had eliminated the need for an interim pure premium rate advisory. In October 2008, in response to a recommendation by the WCIRB to increase advisory rates by 16.0%, the California Commissioner approved a 5.0% average increase in advisory pure premium rates on new and renewal policies beginning January 1, 2009. Based upon our

actuarial analysis of current and anticipated loss cost trends, we filed for an overall average 10% rate increase in California for new and renewal policies incepting on or after February 1, 2009.

### ***Florida Market***

Florida is an administered pricing state. In administered pricing states, insurance rates are set by the state insurance regulators and are adjusted periodically. Rate competition generally is not permitted and consequently, policy dividend programs, which reflect an insured's risk profile, are an important competitive factor. Other competitive factors include the availability of premium payment plans and service.

In 2007, Florida accounted for an estimated \$3.1 billion in direct premiums written, according to the 2008 Best's State/Line Report for property casualty lines of business, or approximately 6.2% of the U.S. workers' compensation market. Prior to the acquisition of AmCOMP on October 31, 2008, we did not have significant operations in Florida. However, we expect to produce approximately 10% of our total premium revenue in Florida in 2009. There are no governmental writers of workers' compensation insurance in Florida.

Effective in October 2003, workers' compensation reform legislation was enacted in Florida in an effort to reverse a trend of increasing costs in the state. These reforms were designed to expedite the dispute resolution process, set caps on attorney's fees, provide greater compliance and enforcement authority to combat fraud, revise certain indemnity benefits and increase medical reimbursement fees for physicians and surgical procedures. These reforms have reduced claim costs and resulted in subsequent rate decreases, including an 18.6% rate decrease effective January 1, 2009. The NCCI cited a significant drop in claims frequency and a reduction in the cost of claims as reasons for this most recent rate reduction.

On February 10, 2009, the Florida Insurance Commissioner (Florida Commissioner) approved a 6.4% increase in workers' compensation rates to be effective April 1, 2009, for new and renewal business. This rate increase was the result of the impact of an October 2008 Florida Supreme Court decision that materially impacted the statutory caps on attorney fees that were part of the 2003 reforms.

### ***Nevada Market***

In 2007, Nevada accounted for an estimated \$540.6 million in direct premiums written according to the 2008 Best's State/Line Report for property casualty lines of business, or 1.1% of the U.S. workers' compensation market. Our direct premiums written were \$60.3 million, or 11.1% of Nevada's market share in 2007. This made us the second largest writer of workers' compensation insurance in Nevada as reported by A.M. Best. There are no governmental writers of workers' compensation insurance in Nevada.

The Nevada workers' compensation insurance market has changed dramatically over the past decade. A fully competitive, private market is a relatively recent phenomenon in Nevada. From 1913 until July 1999, the workers' compensation market was served by a monopolistic state fund. In July of 1999, the Nevada workers' compensation insurance market was opened to competition by private carriers, and the state fund was privatized in January of 2000.

The Nevada market has experienced increasing levels of competition as more carriers have entered the state. As a result of increased competition, as well as decreasing claim costs, we have reduced our premium rates by 14.7% from 2003 through 2008. Beginning in 2007, and continuing in 2008, we saw increased competition from the self insurance market. We have filed for an average 7.8% rate decrease for new and renewal policies incepting on or after March 1, 2009.

### **Customers**

Our target customers are select small businesses engaged in low to medium hazard industries. Our historical loss experience has been more favorable for lower industry defined hazard groups than for higher hazard groups. Further, we believe it is generally more costly to service and manage the risks associated with higher hazard groups, thereby comparatively reducing the profit margin derived from

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underwriting business in higher hazard groups. By targeting businesses in low to medium hazard groups, we believe that we improve our ability to generate profitable underwriting results. In 2008, 86.8% of our base direct premiums written were generated by insureds in the four lowest industry defined hazard groups (A-D). Within each hazard group, our underwriters use their local market expertise and disciplined underwriting to select specific types of businesses and risks that allow us to generate attractive returns. We underwrite these businesses based on individual risk characteristics, as opposed to following an occupational class-based underwriting approach. For example, while we insure many physician offices, our underwriting guidelines generally exclude offices that we believe have a higher risk profile, such as psychiatrist offices and drug treatment centers.

The following table sets forth our base direct premiums written by type of insured for our top ten types of insureds and as a percentage of our total base direct premiums written for the year ended December 31, 2008:

Employer Classifications	Hazard Group Level	Direct Premiums Written	Percentage of Total
(in thousands, except percentages)			
Physicians and physician office clerical..	C	\$ 22,116	6.8 %
Restaurants	A	20,999	6.5
Store: Wholesale not otherwise classified	B	16,350	5.1
Store: Retail not otherwise classified	B	9,528	2.9
College: Professional employees and clerical	B	8,645	2.7
Clothing manufacturers	C	8,256	2.6
Automobile service or repair center and drivers	D	7,310	2.3
Clerical office employees	C	7,215	2.2
Machine shops not otherwise classified	D	6,449	2.0
Stores groceries and provisions retail	C	5,953	1.8
<b>Total</b>		<b>\$ 112,821</b>	<b>34.9 %</b>

The following table sets forth our base direct premiums written by hazard group and as a percentage of our total base direct premiums written for the applicable year ended December 31:

Hazard Group	2008	Percentage of 2008 Total	2007	Percentage of 2007 Total	2006	Percentage of 2006 Total
(in thousands, except percentages)						
A	\$ 35,035	10.8 %	\$ 35,739	10.3 %	\$ 41,409	10.6 %
B	77,794	24.1	83,875	24.1	91,344	23.4
C	126,075	39.0	125,805	36.1	138,768	35.6
D	41,578	12.9	44,667	12.8	48,596	12.4
E	29,818	9.2	34,498	9.9	39,129	10.0
F	12,429	3.8	22,803	6.5	29,344	7.5
G	639	0.2	1,208	0.3	1,754	0.5

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Total	\$	323,368	100.0 %	\$	348,595	100.0 %	\$	390,344	100.0 %
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In 2008, our insureds had average annual premiums of approximately \$10,200. We are not dependent on any single employer or type of employer and the loss of any single employer or type of employer would not have a material adverse effect on our business.



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We expanded our geographic footprint with the acquisition of AmCOMP and currently conduct business in 29 states from coast to coast and are licensed to write business in seven additional states and the District of Columbia. The following table sets forth our direct premiums written by state and as a percentage of total direct premiums written for the last three years ended December 31:

State	2008	Percentage	2007	Percentage	2006	Percentage
		of 2008 Total		of 2007 Total		of 2006 Total
(in thousands, except percentages)						
California	\$ 222,408	69.4 %	\$ 248,211	71.7 %	\$ 288,529	73.5 %
Nevada	37,244	11.6	60,257	17.4	76,016	19.4
Colorado	9,786	3.0	12,639	3.6	13,466	3.4
Idaho	6,227	1.9	6,755	1.9	3,849	1.0
Utah	5,994	1.9	7,912	2.3	7,164	1.8
Illinois	5,641	1.8	1,276	0.4		
Montana	4,684	1.5	4,901	1.4	3,141	0.8
Texas	4,546	1.4	1,376	0.4	322	0.1
Florida	4,500	1.4	134			
Wisconsin	4,362	1.4				
Other	14,956	4.7	2,813	0.9	189	
Total	\$ 320,348	100.0 %	\$ 346,274	100.0 %	\$ 392,676	100.0 %

The table above includes direct premiums written for our newly acquired subsidiaries, EPIC and EAC, for the period from November 1, 2008 through December 31, 2008. EPIC and EAC had a combined 70.7% and 77.7% of their direct premiums written for the years ended December 31, 2007 and 2006, respectively, attributable to their top five states as a percentage of total direct premiums written (Florida, Wisconsin, Texas, Indiana and Tennessee). Going forward, our concentration in California will not be as significant and states such as Florida, Wisconsin and Texas will account for a larger percentage of our total direct premiums written.

The number of policies in-force, at the specified dates, was as follows:

State	December 31,		
	2008	2007	2006
California	27,942	24,986	21,359
Nevada	5,221	6,147	6,523
Florida	3,112	79	
Other	9,324	2,487	1,860
Total	45,599	33,699	29,742

At December 31, 2008, we experienced a year-over-year increase of 35.3%, in the total number of policies in-force, of

which 27.7% was attributable to policies underwritten by our newly acquired insurance subsidiaries, EPIC and EAC. Excluding the impacts of the acquisition, the remaining policy growth in states other than Nevada was insufficient to offset the decline in premiums written, primarily due to declining rate levels and deteriorating economic conditions. The year-over-year decline in the number of policies in-force in Nevada was the result of increased competition, economic conditions, and adherence to our underwriting guidelines, which are designed to minimize the underwriting of classes of business that do not meet our target risk profiles.

### **Marketing and Distribution**

We market and sell our workers' compensation insurance products through independent local, regional and national agents and brokers, and through our strategic partnerships and alliances, including our principal partners ADP and Wellpoint. Policies underwritten directly or through our independent agents and brokers generated \$239.5 million and \$242.3 million, or 72.8% and 69.5%, of our base direct premiums written for the years ended December 31, 2008 and 2007, respectively.

### ***Independent Insurance Agents and Brokers***

We establish and maintain strong, long-term relationships with independent agents and brokers that actively market our products and services and provide quality application flow from prospective policyholders that are reasonably likely to accept our quotes. We emphasize personal interaction, offering responsive service and competitive commissions and maintaining a focus on workers' compensation insurance. Our sales representatives and field underwriters work closely with independent agents and brokers to market and underwrite our business, regularly visit their offices and participate in presentations to customers, which results in enhanced understanding of the businesses and risks we underwrite and the needs of prospective customers.

We believe that the decision by independent agents and brokers to place business with an insurer depends in part upon superior services offered by the insurer to the agents and brokers and policyholders, as well as the insurer's expertise and dedication to a particular line of business. Accordingly, we continually seek to enhance the ease of doing business with us and to provide superior service. For example, our highly automated underwriting system, EACCESS<sup>®</sup>, enables agents and brokers to directly input data into the system and in some instances the system prices the risk and binds the coverage without human intervention. We do not delegate underwriting authority to agents or brokers that sell our insurance. We pay direct commissions on premiums written that we believe are competitive with other workers' compensation insurers. Additionally, we believe that we deliver prompt, efficient and professional support services.

As of December 31, 2008, we marketed and sold our insurance products through approximately 5,700 independent insurance agents and brokers in approximately 1,900 appointed agencies. Those agents and brokers produced \$235.4 million, \$242.3 million and \$267.1 million of our base direct premiums written for the years ended December 31, 2008, 2007 and 2006, respectively.

No single agency or brokerage accounted for more than 1.1%, 2.1% and 2.8% of base direct premiums written in 2008, 2007 and 2006, respectively.

### ***Strategic Partnerships and Alliances***

To expand our distribution, we have developed important strategic relationships with companies that have established sales forces and common markets. Since 2002, we have jointly marketed our workers' compensation insurance products with ADP's payroll services primarily to small businesses in nine states and with Wellpoint's group health insurance plans in California. Additionally, we have entered into additional strategic partnerships with E-chx, Inc. (E-chx) and Granite Professional Insurance Brokerage, Inc. (Granite), Intego Insurance Services, LLC (Intego) and Small Business Payroll Services Group of Wells Fargo Bank, National Association (Wells Fargo). We are actively pursuing opportunities for other strategic partnerships and alliances.

Policies underwritten through our strategic partnerships and alliances generated \$83.8 million, \$99.5 million and \$114.9 million, or 26.0%, 28.5% and 29.4% of our base direct premiums written for the years ended December 31, 2008, 2007 and 2006. We do not delegate underwriting authority to our strategic distribution partners.

*Wellpoint.* The Wellpoint Integrated Medicomp<sup>SM</sup> joint marketing program includes two agreements, a small group health insurance plan (for businesses with 1 to 50 employees) and a large group health insurance plan (for businesses with 51 to 250 employees). These two group health insurance plans are offered with our standard workers' compensation insurance policy. This exclusive relationship allows us to distribute an integrated group health/workers' compensation product in California through Wellpoint's life and health agents. The primary benefit to the employer is a single bill for their group health and workers' compensation insurance coverages and a discount on workers' compensation premiums. We believe that, in general, when businesses purchase this combination of coverages, their employees make fewer workers' compensation claims because those employees are insured for non-work related illnesses or injuries and thus are less likely to seek treatment for a non-work related illness or injury through their employers' workers' compensation insurance policy. We believe another key benefit to this program is the increased

satisfaction from employees who are able to use the same medical network for occupational and non-occupational illness and injury. As the largest

group health carrier in California, Wellpoint has negotiated favorable rates with its medical providers and associated facilities, which we benefit from through reduced claims costs.

We pay Wellpoint fees which are a percentage of premiums paid for services provided under the Integrated MediComp program.

The small group and large group agreements automatically renew for one-year periods unless terminated by either party with at least 60 days notice prior to the expiration of the current term. These agreements have automatically renewed through January 1, 2010 and July 1, 2009, respectively.

*ADP.* ADP is a payroll services company which provides services to small and medium-sized businesses, and is the largest payroll service provider in the United States. As part of its services, ADP sells our workers' compensation insurance product along with its payroll and accounting services through ADP's insurance agency and field sales staff primarily to small businesses in nine states (California, Colorado, Florida, Idaho, Illinois, Nevada, Oregon, Texas, and Utah). The majority of business written is through ADP's small business unit, which has accounts of 1 to 50 employees. We pay ADP fees which are a percentage of premiums for services provided to us by ADP.

ADP utilizes innovative methods to market workers' compensation insurance including the Pay-by-Pay<sup>®</sup> (PBP) program. An advantage of ADP's PBP program is that the policyholder is not required to pay a deposit at the inception of the policy. Rather, the workers' compensation premium is deducted each time ADP processes the policyholders' payrolls along with their appropriate federal, state and local taxes. These characteristics of the PBP program enable us to competitively price the workers' compensation insurance written as a part of that program.

Although we do not have an exclusive relationship with ADP, we believe we are a key strategic partner of ADP for our selected markets and classes of business. Our agreement with ADP may be terminated without cause upon 120 days notice.

*E-chx and Granite.* We entered into a joint sales, services and program administration agreement with E-chx and Granite in November 2006, pursuant to which E-chx, a payroll solutions company providing payroll outsourcing solutions for small businesses, markets our workers' compensation insurance product with its payroll services. The program is only available in California. Although we do not have an exclusive relationship with E-chx, we are its only strategic partner in California. E-chx may terminate the agreement without cause upon 90 days written notice. E-chx offers products and services in all 50 states. For its services, we pay E-chx fees that are a percentage of premiums paid through the program.

E-chx offers an E-PAY<sup>SM</sup> program. An advantage of this program is that the policyholder is not required to pay a deposit at the inception of the policy. Rather, the workers' compensation premium is deducted each time E-chx processes the policyholders' payrolls along with their appropriate federal, state, and local taxes.

Additionally, as part of our distribution relationship, Granite markets our products through other payroll providers.

*Intego.* In October 2007, we entered into a Partner Program and Agency Agreement with Intego, a full service insurance brokerage that works with approved, independent payroll service companies to identify potential business leads. Pursuant to this non-exclusive agreement, Intego markets our workers' compensation insurance product in Texas, Florida and Illinois to business customers of the independent payroll service companies with a billing that is integrated with their payroll products. Intego may terminate this agreement without cause upon 90 days written notice.

*Wells Fargo.* In August 2008, we continued our strategy of growing in our existing markets by entering into a strategic relationship with the Small Business Payroll Services Group of Wells Fargo. This non-exclusive relationship allows the Small Business Payroll Services Group to offer our workers' compensation products as part of ExpressPay<sup>®</sup> and other payroll services in most of the western states in which we do business. ExpressPay is sold through Wells

Fargo banking operations by bankers who are trained to identify and cross-sell the ExpressPay product.

### ***Direct Business***

We write a small amount of business that comes to us directly without using an agent or broker or one of our strategic distribution relationships. This direct business is a legacy of our assumption of the assets and liabilities of the Fund. Although we do not market any direct business, we intend to maintain this book of business because it is very well known by our underwriters and profitable. In the years ended December 31, 2008, 2007 and 2006, we wrote approximately \$4.1 million, \$6.8 million and \$8.3 million, respectively, of base direct premiums written that were attributable to this business.

### **Underwriting and Product**

#### ***Disciplined Underwriting***

We target select small businesses engaged in low to medium hazard industries. We employ a disciplined, conservative underwriting approach designed to individually select specific types of businesses, predominantly those in the four lowest of the seven workers' compensation insurance industry defined hazard groups, that we believe will have fewer and less costly claims relative to other businesses in the same hazard groups.

Our underwriting guidelines are designed to minimize underwriting of classes and subclasses of business which have historically demonstrated claims severity that do not meet our target risk profiles. We price our policies based on the specific risks associated with each potential insured rather than solely on the industry class in which a potential insured is classified. In 2008, policyholders in the four lowest industry defined hazard groups generated approximately 86.8% of our base direct premiums written. This is consistent with our strategy of targeting insureds in low to medium hazard businesses. Our statutory losses and loss adjustment expenses (LAE) ratio, a measure which relates inversely to our underwriting profitability, was 51.4% and 46.5% in 2008 and 2007, respectively, 21.7 and 26.6 percentage points below the 2007 statutory industry composite losses and LAE ratio calculated by A.M. Best for U.S. insurance companies having more than 50% of their premiums generated by workers' compensation insurance products. Our statutory losses and LAE ratio was at least ten percentage points below the A.M. Best composite losses and LAE ratio for the industry for each of the five years ended December 31, 2007. Our disciplined underwriting approach is a critical element of our culture and has allowed us to offer competitive prices, diversify our risks and achieve profitable growth.

We provide workers' compensation insurance coverage to several homogeneous groups of business such as physicians, dentists, restaurants, artisan contractors and retail stores. We review the premium, payroll and loss history trends of each group annually and develop a schedule rating modification that is applied to all policyholders that meet the qualification standards for a given group. Qualification standards vary between groups and may include factors such as management experience, loss experience and nature of operations conducted by the insured and/or other exposures specific to the class of business. Each insured's experience modification is also applied in the determination of their premium.

Our underwriting strategy involves continuing our disciplined underwriting approach in pursuing profitable growth opportunities. We carefully monitor market trends to assess new business opportunities, only pursuing opportunities that we expect to meet our pricing and risk standards. We seek to underwrite our portfolio of low to medium hazard risks with a view toward maintaining long term underwriting profitability across market cycles.

We execute our underwriting processes through automated systems and through seasoned underwriters with specific knowledge of local markets. Within these systems, we have developed underwriting templates for specific, targeted classes of business that produce faster quotations when all underwriting criteria are met by a specific risk. These underwriting guidelines consider many factors such as type of business, nature of operations, risk exposures and other employer-specific conditions, and are designed to minimize underwriting of certain classes and subclasses of business such as chemical manufacturing, high-rise construction and long-haul trucking, which have historically demonstrated

claims severity that do not meet our target risk profiles.

While our underwriting systems are automated, we do not delegate underwriting authority to agents or brokers that sell our insurance or to any other third party. To create efficiency and



standardization, on July 1, 2006, we implemented a new underwriting and policy administration system, EACCESS. As a result, one of our legacy underwriting systems has been phased out and two additional legacy systems are being phased out. Our field underwriters continue to work closely with independent agents, brokers and our strategic distribution partners to market and underwrite our business, regularly visiting their offices and participating in presentations to customers.

Our underwriting guidelines are defined centrally by our Corporate Underwriting Department. The average length of underwriting experience of our current underwriting professionals exceeds ten years. Our chief underwriting officer, who is responsible for supervision of the underwriting conducted at all of the business units, has the authority to permit a business unit to underwrite particular risks that fall outside the classes of business specified in our underwriting guidelines on a case-by-case basis. Also, our chief underwriting officer directly oversees the writing of business in the case of certain of our larger customers.

### **Loss Control**

Our loss control professionals assist our underwriting personnel in evaluating potential and current policyholders and are an important part of our loss control strategy. The purpose of our loss control group is to provide consultation to policyholders to aid them in preventing losses before they occur and in containing costs once claims occur.

### **Premium Audits**

We conduct premium audits on our policyholders annually, upon the expiration of each policy. The purpose of these audits is to comply with applicable state and reporting bureau requirements and to verify that policyholders have accurately reported their payroll expenses and employee job classifications. In addition to annual audits, we selectively perform interim audits on certain classes of business if significant or unusual claims are filed or concerns are raised regarding projected annual payrolls which could result in substantial variances at final audit. Prior final audit results, as available, are considered when pricing policy renewals.

### **Principal Products and Pricing**

Our workers' compensation insurance product is written primarily on a guaranteed cost basis, meaning the premium for a policyholder is set in advance and varies based only upon changes in the policyholder's class and payroll. Class and specific risk credits are formulated to fit the needs of targeted classes and employer groups. Premiums are based on the particular class of business and our estimates of expected losses, LAE and other expenses related to the policies we underwrite. Generally, premiums for workers' compensation insurance policies are a function of:

the amount of  
the insured  
employer's  
payroll;

the applicable  
premium rate,  
which varies  
with the  
nature of the  
employees  
duties and the  
business of  
the insured;

the insured's  
industry  
classification;  
and

factors  
reflecting the  
insured  
employer's  
historical loss  
experience.

In addition, our pricing decisions take into account the workers' compensation insurance regulatory requirements of each state in which we conduct operations, because such requirements address the rates that industry participants in that state may or should charge for policies. We write business in administered pricing and loss cost states.

In administered pricing states, insurance rates are set by the state insurance regulators and are adjusted periodically. Rate competition generally is not permitted in these states and, consequently, policy dividend programs, which reflect an insured's risk profile, are an important competitive factor. Florida, Wisconsin and Idaho are administered pricing states, while the other states in which we operate are loss cost states. In loss cost states, we have more flexibility to offer premium rates that reflect the risk we are taking based on each employer's profile.

In Florida and Wisconsin, and to a much more limited extent in Georgia, Nevada, Texas and Virginia, we offer dividend programs to eligible policyholders under which a portion of the premium paid by a policyholder may be returned in the form of a dividend. Eligibility for these programs varies based upon the nature of the policyholder's operations, value of premium generated, loss experience and existing controls intended to minimize workers compensation claims and costs. Payment of policy dividends specified in the dividend plan cannot be guaranteed.

In loss cost states, the state first approves a set of loss costs that provide for expected loss and, in most cases, LAE payments, which are prepared by an insurance rating bureau (for example, the WCIRB in California and the NCCI in Nevada). An insurer then selects a factor, known as a loss cost multiplier, to apply to loss costs to determine its insurance rates. In these states, regulators permit pricing flexibility primarily through: (a) the selection of the loss cost multiplier, and (b) schedule rating modifications that allow an insurer to adjust premiums upwards or downwards for specific risk characteristics of the policyholder such as:

type of work  
conducted at  
the premises  
or work  
environment;

on-site  
medical  
facilities;

level of  
employee  
safety;

use of safety  
equipment;  
and

policyholder  
management  
practices.

In all of the loss cost states in which we currently operate, we use both variables (i.e., both (a) and (b) above) to calculate a policy premium that we believe will cover the claim payments, losses and LAE, and company overhead and result in a reasonable profit for us.

State legislative actions relating to the benefits payable to injured workers can affect the premium rates that we charge for our insurance products. For example, during the period September 2003 to December 31, 2008, we have reduced our rates by 62.5% in California, in response to cost savings realized from the 2003 and 2004 legislative reforms, such as new controls on medical costs and changes in the state's permanent disability compensation formula. Although the California Commissioner does not set premium rates, he adopts and publishes advisory pure premium rates, which are rates that would cover expected losses and LAE but do not contain an element to cover operating expenses or profit. Our California rates continue to be based upon our actuarial analysis of current and anticipated cost trends.

### **Claims and Medical Case Management**

The role of our claims units is to actively investigate, evaluate and pay claims efficiently, and to aid injured workers in returning to work in accordance with applicable laws and regulations. We have implemented rigorous claims

guidelines, reporting and control procedures in our claims units and have claims operations throughout the markets we serve. We also provide medical case management services for all claims that we determine will benefit from such involvement.

Our claims department also provides claims management services for those claims incurred by the Fund and assumed by our Nevada insurance subsidiary in connection with the LPT Agreement with a date of injury prior to July 1, 1995. We receive a fee from the third party reinsurers equal to 7% of the loss payments on these claims.

In Nevada, we have created our own medical provider network, and we make every appropriate effort to direct injured workers into this network. In the other states in which we do business, we utilize networks affiliated with WellPoint and Coventry Health Care, Inc., formerly Concentra Operating Corporation. In addition to our medical networks, we work closely with local vendors, including attorneys, medical professionals and investigators, to bring local expertise to our reported claims. We pay special attention to reducing costs in each region and have established discounting arrangements with the aforementioned service providers. We use preferred provider organizations, bill review services and utilization management to closely monitor medical costs and to verify that providers charge no more than the applicable fee schedule, or in some cases what is usual and customary.

We actively pursue subrogation and recovery in an effort to mitigate claims costs. Subrogation rights are based upon state and federal laws, as well as the insurance policy issued to the insured. Our subrogation efforts are handled through our subrogation department.

### Losses and Loss Adjustment Expenses Reserves

We are directly liable for losses and LAE under the terms of insurance policies our insurance subsidiaries underwrite. Significant periods of time can elapse between the occurrence of an insured loss, the reporting of the loss to us and our payment of that loss. Loss reserves are reflected in our balance sheets under the line item caption unpaid losses and loss adjustment expenses. As of December 31, 2008, our reserve for unpaid losses and LAE, net of reinsurance, was \$1.4 billion. The process of estimating reserves involves a considerable degree of judgment by management and, as of any given date, is inherently uncertain. For a detailed description of our reserves, the judgments, key assumptions and actuarial methodologies that we use to estimate our reserves and the role of our consulting actuary, see Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations Critical Accounting Policies Reserves for Losses and Loss Adjustment Expenses.

The following table provides a reconciliation of the beginning and ending loss reserves on a GAAP basis:

	2008	December 31, 2007 (in thousands)	2006
Unpaid losses and LAE, gross of reinsurance, at beginning of period	\$ 2,269,710	\$ 2,307,755	\$ 2,349,981
Less reinsurance recoverable, excluding bad debt allowance, on unpaid losses and LAE	1,052,641	1,098,103	1,141,500
Net unpaid losses and LAE at beginning of period	1,217,069	1,209,652	1,208,481
Losses and LAE, net of reinsurance, acquired in business combination	247,006		
Losses and LAE, net of reinsurance, incurred in:			
Current year	226,643	221,347	256,257
Prior years	(71,707 )	(60,011 )	(107,129 )
Total net losses and LAE incurred during the period	154,936	161,336	149,128
Deduct payments for losses and LAE, net of reinsurance, related to:			
Current year	53,397	44,790	41,098
Prior years	135,486	109,129	106,859
Total net payments for losses and LAE during the period	188,883	153,919	147,957
	1,430,128	1,217,069	1,209,652

Ending unpaid losses and LAE, net of reinsurance			
Reinsurance recoverable, excluding bad debt allowance, on unpaid losses and LAE	1,076,350	1,052,641	1,098,103
Unpaid losses and LAE, gross of reinsurance, at end of period	\$ 2,506,478	\$ 2,269,710	\$ 2,307,755

Our estimates of incurred losses and LAE attributable to insured events of prior years have decreased for past accident years because actual losses and LAE paid and current projections of unpaid losses and LAE were less than we originally anticipated. We refer to such decreases as favorable developments. The reductions in reserves were \$71.7 million, \$60.0 million and \$107.1 million for the years ended December 31, 2008, 2007 and 2006, respectively. Estimates of net incurred losses and LAE are established by management utilizing actuarial indications based upon our historical and industry experience regarding claim emergence and claim payment patterns, and regarding claim cost trends, adjusted for future anticipated changes in claims-related and economic trends, as well as regulatory and legislative changes, to establish our best estimate of the losses and LAE reserves. The decrease in the prior year reserves was primarily the result of actual paid losses being less than expected, and revised assumptions used in the projection of future losses and LAE payments based on more current

information about the impact of certain changes, such as legislative changes, which was not available at the time the reserves were originally established. While we have had favorable developments over the past three years, the magnitude of these developments illustrates the inherent uncertainty in our liability for losses and LAE, and we believe that favorable or unfavorable developments of similar magnitude, or greater, could occur in the future. For a detailed description of the major sources of recent favorable developments, see Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations Critical Accounting Policies Reserves for Losses and Loss Adjustment Expenses and Note 9 in the Notes to our Consolidated Financial Statements which are included elsewhere in this report.

Our reserve for unpaid losses and loss adjustment expenses (gross and net), as well as our case and IBNR reserves were as follows:

	2008	December 31, 2007	2006
		(in thousands)	
Case reserves	\$ 886,789	\$ 740,133	\$ 753,102
IBNR	1,293,313	1,235,124	1,261,521
LAE	326,376	294,453	293,132
Gross unpaid losses and LAE	2,506,478	2,269,710	2,307,755
Reinsurance recoverables on unpaid losses and LAE, gross	1,076,350	1,052,641	1,098,103
Net unpaid losses and LAE	\$ 1,430,128	\$ 1,217,069	\$ 1,209,652

### ***Loss Development***

The following tables show changes in the historical loss reserves, on a gross basis and net of reinsurance, as of the nine years ended December 31, 2008, for EICN and ECIC and as of the year ended December 31, 2008, for EPIC and EAC. These tables are presented on a GAAP basis. The paid and reserve data in the following tables is presented on a calendar year basis. We commenced operations as a non-governmental mutual insurance company on January 1, 2000 when our Nevada insurance subsidiary assumed the assets, liabilities and operations of the Fund. Paid and reserve data for 1999 has not been included in the following tables because (a) prior to December 31, 1999, the Fund was not required to include reserves related to losses and LAE for claims occurring prior to July 1, 1995 in its annual statutory financial statements filed with the Nevada Division of Insurance (Nevada DOI) (consequently, the financial statements made no provision for such liabilities and complete information in respect of those years is not available in a manner that conforms with the information in this table) and (b) for claims occurring subsequent to July 1, 1995 and prior to the Company's inception on January 1, 2000, we believe that the loss development pattern was uniquely attributable to Nevada workers' compensation reforms adopted in the early 1990s, which pattern is not indicative of development that would be expected to be repeated in our prospective operations.

The top line of each table shows the net reserves and the gross reserves for unpaid losses and LAE recorded at each year-end. Such amount represents an estimate of unpaid losses and LAE occurring in that year as well as future payments on claims occurring in prior years. The upper portion of these tables (net and gross cumulative amounts paid, respectively) present the cumulative amounts paid during subsequent years on those losses for which reserves were carried as of each specific year. The lower portions (net reserves re-estimated) show the re-estimated amounts of the previously recorded reserve based on experience as of the end of each succeeding year. The re-estimate changes as

more information becomes known about the actual losses for which the initial reserve was carried. An adjustment to the carrying value of unpaid losses for a prior year will also be reflected in the adjustments for each subsequent year. For example, an adjustment made in the 2000 year will be reflected in the re-estimated ultimate net loss for each of the years thereafter. The gross cumulative redundancy (deficiency) line represents the cumulative change in estimates since the initial reserve was established. It is equal to the difference between the initial reserve and the latest re-estimated reserve amount. A redundancy means that the original estimate was higher than the current estimate. A deficiency means that the current estimate is higher than the original estimate.



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	2000	2001	2002	2003	2004
					(in thousands)
<b>Net reserves for losses and loss adjustment expenses</b>					
Originally estimated	\$ 936,000	\$ 887,000	\$ 908,326	\$ 962,457	\$ 1,089,814
<b>Net cumulative amounts paid as of:</b>					
One year later	108,748	81,022	80,946	91,130	96,661
Two years later	161,721	120,616	130,386	150,391	161,252
Three years later	191,453	149,701	165,678	193,766	207,868
Four years later	215,015	173,204	194,400	226,127	247,217
Five years later	235,613	194,980	218,453	255,851	
Six years later	255,772	215,507	220,455		
Seven years later	275,750	235,653			
Eight years later	294,760				
<b>Net reserves re-estimated as of:</b>					
One year later	896,748	875,522	847,917	924,878	1,011,759
Two years later	885,221	781,142	805,058	886,711	975,765
Three years later	800,959	742,272	779,373	884,426	954,660
Four years later	766,204	719,912	788,262	877,151	927,382
Five years later	743,997	730,112	788,481	858,617	
Six years later	754,447	730,456	776,329		
Seven years later	754,462	720,155			
Eight years later	745,665				
<b>Net cumulative redundancy:</b>	190,335	166,845	131,997	103,840	162,432
<b>Gross reserves December 31</b>	2,326,000	2,226,000	2,212,368	2,193,439	2,284,542
<b>Reinsurance recoverable, gross</b>	1,390,000	1,339,000	1,304,042	1,230,982	1,194,728
<b>Net reserves December 31</b>	936,000	887,000	908,326	962,457	1,089,814
<b>Gross re-estimated reserves</b>	2,072,850	1,997,550	2,012,943	2,050,124	2,078,223
<b>Re-estimated reinsurance</b>	1,327,185	1,277,395	1,236,614	1,191,507	1,150,841

**recoverables**

<b>Net re-estimated reserves</b>	745,665	720,155	776,329	858,617	927,382
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**Gross reserves for losses and loss adjustment expenses**

Originally estimated	2,326,000	2,226,000	2,212,368	2,193,439	2,284,542
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**Gross cumulative amounts paid as of:**

One year later	160,978	128,066	128,462	137,968	142,632
Two years later	260,995	215,176	224,740	243,203	252,379
Three years later	338,243	291,099	306,006	331,731	342,748
Four years later	408,643	360,535	379,881	407,845	424,811
Five years later	475,174	427,307	447,687	480,283	
Six years later	540,329	490,296	514,091		
Seven years later	602,371	553,103			
Eight years later	664,042				

**Gross reserves re-estimated as of:**

One year later	2,280,978	2,211,566	2,121,867	2,148,829	2,178,514
Two years later	2,266,495	2,089,850	2,072,205	2,088,437	2,138,648
Three years later	2,157,647	2,049,340	2,024,790	2,084,764	2,110,481
Four years later	2,121,397	2,000,560	2,032,553	2,072,428	2,078,223
Five years later	2,072,866	2,009,608	2,028,211	2,050,124	
Six years later	2,082,409	2,009,480	2,012,943		
Seven years later	2,082,287	1,997,550			
Eight years later	2,072,850				

<b>Gross cumulative redundancy:</b>	\$ 253,150	\$ 228,450	\$ 199,425	\$ 143,315	\$ 206,319
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## Reinsurance

Reinsurance is a transaction between insurance companies in which an original insurer, or ceding company, remits a portion of its premiums to a reinsurer, or assuming company, as payment for the reinsurer assuming a portion of the risk. Reinsurance agreements may be proportional in nature, under which the assuming company shares proportionally in the premiums and losses of the ceding company. This arrangement is known as quota share reinsurance.

Reinsurance agreements may also be structured so that the assuming company indemnifies the ceding company against all or a specified portion of losses on underlying insurance policies in excess of a specified amount, which is called an attachment level or retention in return for a premium, usually determined as a percentage of the ceding company's primary insurance premiums. This arrangement is known as excess of loss reinsurance. Excess of loss reinsurance may be written in layers, in which a reinsurer or group of reinsurers accepts a band of coverage up to a specified amount. Any liability exceeding the coverage limits of the reinsurance program is retained by the ceding company. The ceding company also bears the credit risk of a reinsurer's insolvency. In accordance with general industry practices, we purchase excess of loss reinsurance to protect against the impact of large individual, irregularly-occurring losses, and aggregate catastrophic losses from natural perils and terrorism, which would otherwise cause sudden and unpredictable changes in net income and the capital of our insurance subsidiaries.

Reinsurance is used principally:

- to reduce net liability on individual risks;

- to provide protection for catastrophic losses; and

- to stabilize underwriting results and preserve working capital.

### ***Excess of Loss Reinsurance***

Our current reinsurance program applies to all loss occurrences during and on policies which are in-force between 12:01 a.m. July 1, 2008 and 12:01 a.m. July 1, 2009. The reinsurance program consists of three agreements, one excess of loss agreement and two catastrophic loss agreements, entered into between our insurance subsidiaries and current and future affiliates of EHI and the subscribing reinsurers. We have the ability to extend the term of the treaty to continue to apply to policies which are in-force at the expiration of the treaty generally for a period of 12 months. We may cancel the agreement at any time if any subscribing reinsurer ceases its underwriting operations, becomes insolvent, is placed in conservation, rehabilitation, liquidation, has a receiver appointed or if any reinsurer is unable to maintain a rating by A.M. Best and/or Standard and Poor's of at least A- throughout the term of the agreement. Covered losses which occur prior to expiration or cancellation of the agreement continue to be obligations of the subscribing reinsurers, subject to the other conditions in the agreement. The subscribing reinsurers may terminate the agreement only for our breach of the obligations of the agreement. We are responsible for the losses if the subscribing reinsurer cannot or refuses to pay.

For the program year beginning July 1, 2008, we have purchased reinsurance up to \$200 million. We are solely responsible for any losses we suffer above \$200 million except those covered by the Terrorism Insurance Program Reauthorization Act of 2007. Our loss retention for the program year beginning July 1, 2008 is \$5 million. This means we have reinsurance for covered losses we suffer between \$5 million and \$200 million, subject to an aggregate loss cession limitation in the first layer (\$5 million in excess of \$5 million) of \$20 million. Additionally, in the second through fifth layers of our reinsurance program, our ultimate net loss shall not exceed \$10 million for any one life, and we are permitted one reinstatement for each layer upon the payment of additional premium.

The agreements include certain exclusions for which our subscribing reinsurers are not liable for losses, including but not limited to losses arising from the following: reinsurance assumed by us under obligatory reinsurance agreements; financial guarantee and insolvency; certain nuclear risks; liability as a member, subscriber or reinsurer of any pool, syndicate or association, but not assigned risk plans; liability arising from participation or membership in any insolvency fund; loss or damage caused by war or civil unrest other than terrorism; certain workers' compensation business covering persons employed in Minnesota; any loss or damage caused by any act of terrorism involving biological, chemical, nuclear or radioactive pollution or contamination. We have underwriting guidelines which generally require that

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insured risks fall within the coverage provided in the reinsurance program. Any risks written outside the reinsurance program require the review and approval of our Chief Underwriting Officer and/or Chief Operating Officer.

The agreements provide that we or any subscribing reinsurer may request commutation of any outstanding claim or claims 10 years after the effective date of termination or expiration of the agreements and provide a mechanism for the parties to achieve valuation for commutation. We may require a special commutation of the percentage share of any loss in the reinsurance program of any subscribing reinsurer that is in runoff.

The significant changes between years from our reinsurance program commencing July 1, 2007 to the reinsurance program commencing July 1, 2008 are as follows:

improved  
average  
aggregate  
ratings of  
subscribing  
reinsurers;  
and,

effective  
November  
1, 2008, our  
newly  
acquired  
insurance  
subsidiaries  
were  
included in  
our  
reinsurance  
program.

Our practice is to select reinsurers with an A.M. Best rating of A- or better at treaty inception as indicated in the table below, which provides information about our reinsurers and their participation in our reinsurance program:

Reinsurer	A.M. Best Rating	\$5m excess of \$5m	\$10m excess of \$10m	\$30m excess of \$20m	\$50m excess of \$50m	\$100m excess of \$100m
Arch Reinsurance Company	A			5.00	5.00	5.00
Aspen Reinsurance Bermuda	A		5.00	2.50	1.25	2.00
Aspen Insurance UK Limited	A	7.40	8.40	8.50	8.50	10.00
Axis Specialty Limited	A		7.50	5.00	7.50	7.50
Catlin US/OBO Syndicate 2003	A	44.50	17.00	18.00		
	A		5.00	5.00	7.00	7.25

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Endurance Specialty Insurance Ltd							
Everest Reinsurance US	A +					10.00	
Everest Reinsurance Bermuda	A +			4.00		5.00	5.00
Hannover Re (Bermuda) Ltd	A					2.50	5.00
Hannover Rueckversicherung-AG	A	25.00	15.00	15.00			
Lloyds Syndicate #0435 FDY <sup>(1)</sup>	A		5.00			2.50	
Lloyds Syndicate #0570 ATR <sup>(1)</sup>	A		3.25	3.25		2.50	
Lloyds Syndicate #0623 AFB <sup>(1)</sup>	A		4.25			2.50	
Lloyds Syndicate #0727 SAM <sup>(1)</sup>	A						2.00
Lloyds Syndicate #0780 ADV <sup>(1)</sup>	A	2.00					2.00
Lloyds Syndicate #1084 CSL <sup>(1)</sup>	A						3.00
Lloyds Syndicate #1200 HMA Heritage <sup>(1)</sup>	A		1.30			1.00	1.00
Lloyds Syndicate #1400 DRE Imagine <sup>(1)</sup>	A		1.30			1.00	1.00
Lloyds Syndicate #1955 Barbican <sup>(1)</sup>	A	2.50	2.50			2.50	1.00
Lloyds Syndicate #2001 AMLIN <sup>(1)</sup>	A +					3.00	3.00
Lloyds Syndicate #2003 SJC <sup>(1)</sup>	A			2.00		7.25	
Lloyds Syndicate #2987 BRT <sup>(1)</sup>	A	6.20	4.50	5.45		5.00	6.00
Lloyds Syndicate #566 STN <sup>(1)</sup>	A	5.00				5.50	3.00
Lloyds Syndicate #4472 LIB <sup>(1)</sup>	A	7.40				3.00	4.50
Munich Reinsurance America, Inc	A +			8.00		10.00	11.00
Odyssey America Reinsurance Corporation	A		5.00	5.00			
Renaissance Re	A +						0.50
Safety National	A						5.00
Tokio Millenium Re	A +		15.00	13.30		7.50	15.25

100.00 %

100.00 %

100.00 %

100.00 %

100.00 %

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- (1) The overall rating of Lloyds from a security standpoint is called the market or floor rating. The existence of this market rating reflects the chain of security and, in particular, the role of the Lloyd's Central Fund which ensures that each syndicate is backed by capital consistent with a financial strength rating of at least that of the Lloyd's market. These syndicates are rated under the

overall  
rating of  
Lloyds.  
Some  
syndicates  
have their  
own  
separate  
rating  
which is  
higher  
than the  
floor  
rating.



### ***LPT Agreement***

On July 1, 1999, the Nevada legislature enacted Senate Bill 37 (SB37). The provisions of SB37 specifically stated that the Fund could take retroactive credit as an asset or a reduction of liability, amounts ceded to (reinsured with) assuming insurers with security based on discounted reserves for losses related to periods beginning before July 1, 1995, at a rate not to exceed 6%.

As a result of SB37, the Fund entered into the LPT Agreement, a retroactive 100% quota share reinsurance agreement, in a loss portfolio transfer transaction with third party reinsurers (the LPT Agreement). The LPT Agreement commenced on June 30, 1999 and will remain in effect until all claims for loss and outstanding loss under the covered policies have closed, the agreement is commuted, or terminated, upon the mutual agreement of the parties, or the reinsurer's aggregate maximum limit of liability is exhausted, whichever occurs earlier. The LPT Agreement does not provide for any additional termination terms. The LPT Agreement substantially reduced the Fund's exposure to losses for pre-July 1, 1995 Nevada insured risks. On January 1, 2000, our Nevada insurance subsidiary assumed all of the assets, liabilities and operations of the Fund, including the Fund's rights and obligations associated with the LPT Agreement.

Under the LPT Agreement, the Fund initially ceded \$1.525 billion in liabilities for the incurred but unpaid losses and LAE related to claims incurred prior to July 1, 1995, for consideration of \$775 million in cash. The LPT Agreement, which ceded to the reinsurers substantially all of the Fund's outstanding losses as of June 30, 1999 for claims with original dates of injury prior to July 1, 1995, provides coverage for losses up to \$2 billion, excluding losses for burial and transportation expenses. As of December 31, 2008 and 2007, the estimated remaining liabilities subject to the LPT Agreement were approximately \$929.6 million, and \$971.7 million, respectively. Losses and LAE paid with respect to the LPT Agreement totaled approximately \$447.9 million and \$405.7 million through December 31, 2008 and 2007, respectively.

The reinsurers agreed to assume responsibilities for the claims at the benefit levels which existed in June 1999. The LPT Agreement required the reinsurers to each place assets supporting the payment of claims by them in individual trusts that require that collateral be held at a specified level. The level must not be less than the outstanding reserve for losses and a loss expense allowance equal to 7% of estimated paid losses discounted at a rate of 6%. If the assets held in trust fall below this threshold, we can require the reinsurers to contribute additional assets to maintain the required minimum level. The value of these assets as of December 31, 2008 and 2007 was \$998.4 million and \$838.3 million, respectively. One of the reinsurers has collateralized its obligations under the LPT Agreement by placing the stock of a publicly held corporation, with a value of \$693.8 million at December 31, 2008, in a trust to secure the reinsurer's losses of \$511.3 million. The value of this collateral is therefore subject to fluctuations in the market price of such stock. The other reinsurers have placed treasury and fixed income securities in trusts to collateralize their losses.

The current reinsurers party to the LPT Agreement include ACE Bermuda Insurance Limited, XL Mid Ocean Reinsurance Company Ltd. and National Indemnity Company (NICO). The contract provides that during the term of the agreement all reinsurers need to maintain a rating of no less than A- as determined by A.M. Best.

### **Recoverability of Reinsurance**

Reinsurance makes the assuming reinsurer liable to the ceding company, or original insurer, to the extent of the reinsurance. It does not, however, discharge the ceding company from its primary liability to its policyholders in the event the reinsurer is unable to meet its obligations under such reinsurance. Therefore, we are subject to credit risk with respect to the obligations of our reinsurers. We regularly perform internal reviews of the financial strength of our reinsurers. However, if a reinsurer is unable to meet any of its obligations to our insurance subsidiaries under the reinsurance agreements, our insurance subsidiaries would be responsible for the payment of all claims and claims expenses that we have ceded to such reinsurer. We do not believe that our insurance subsidiaries are currently exposed to any material credit risk. In addition to selecting financially strong reinsurers, we continue to monitor and evaluate

our reinsurers to minimize our exposure to credit risks or losses from reinsurer insolvencies. At December 31, 2008, \$998.4 million was in a trust account for reinsurance related to the LPT Agreement and an additional \$7.8 million was collateralized by cash or letter of credit.

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The availability, amount and cost of reinsurance are subject to market conditions and to our experience with insured losses. There can be no assurance that our reinsurance agreements can be renewed or replaced prior to expiration upon terms as satisfactory as those currently in effect. If we were unable to renew or replace our reinsurance agreements:

our net liability on individual risks would increase;

we would have greater exposure to catastrophic losses;

our underwriting results would be subject to greater variability; and

our underwriting capacity would be reduced.

Certain information regarding our ceded reinsurance recoverables as of December 31, 2008 for reinsurance programs incepted prior to June 30, 2008 is provided in the following table:

Reinsurer	Rating <sup>(1)</sup>	Total Paid	Total Unpaid Losses and LAE, net	Total
			(in thousands)	
ACE Bermuda Insurance Limited	A +	\$ 1,032	\$ 92,960	\$ 93,992
Ace Property & Casualty Insurance Company	A +		1,376	1,376
American Healthcare Indemnity Co	B +		3,354	3,354
Aspen Insurance UK Limited	A	21	7,836	7,857
Continental Casualty Company	A	1,668	27,244	28,912
Everest Reinsurance Company	A +	50	4,194	4,244
Finial Re	A -		4,550	4,550
Hannover Rueckversicherung-AG	A	15	8,860	8,875

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Max Bermuda, Ltd	A -	36	4,961	4,997
Munich Reinsurance America, Inc	A +	57	12,442	12,499
National Indemnity Company	A ++	5,675	511,281	516,956
National Union Fire Insurance Company of Pittsburgh	A	32	2,248	2,280
Odyssey America Reinsurance Corp	A		1,161	1,161
Paris Re S.A	A -	11	1,590	1,601
ReliaStar Life Insurance Company	A +	66	3,080	3,146
RSUI Indemnity Company	A		2,112	2,112
St. Paul Fire & Marine Insurance Company	A +	10	5,151	5,161
Swiss Reinsurance America Company	A +	136	16,073	16,209
Tokio Millenium Re Ltd	A ++	71	6,124	6,195
Westport Insurance Company	A +	8	1,740	1,748
XL Reinsurance Limited	A	3,612	325,360	328,972
Lloyds Syndicates	A		22,707	22,707
All Other	Various	223	8,611	8,834
Total		\$ 12,723	\$ 1,075,015	\$ 1,087,738

- (1) A.M. Best's highest financial strength ratings for insurance companies are A++ and A+ (superior) and A and A- (excellent).

We review the aging of our reinsurance recoverables on a quarterly basis. At December 31, 2008, 4.3% of our reinsurance recoverables on paid losses were 90 days overdue.

***Inter-Company Reinsurance Pooling Agreement***

Our insurance subsidiaries are parties to an inter-company pooling agreement. Under this agreement, the results of underwriting operations of each company are transferred to and combined with those of the others and the combined results are then reapportioned. The allocations under the pooling agreement are as follows:

EICN 53%

ECIC 27%

EPIC 10%

EAC 10%

The pooling percentages are set forth in the inter-company pooling agreement and do not change between periods. These pooling percentages were established October 1, 2008, the effective date of the agreement, and include our newly acquired insurance subsidiaries EPIC and EAC. The allocation percentages were, in part, based upon the relative amount of unconsolidated company statutory surplus of the respective companies at the time of the agreement.

Our insurance subsidiaries rely on the capacity of the entire pool rather than just on their own capital and surplus. Transactions under the pooling agreement are eliminated on consolidation and have no impact on our consolidated GAAP financial statements.

## Investments

We derive investment income from our invested assets. We invest our insurance subsidiaries' total statutory surplus and funds to support our loss reserves and our unearned premiums. As of December 31, 2008, the total amortized cost of our investment portfolio was \$1.99 billion and the fair market value of the portfolio was \$2.04 billion.

We employ an investment strategy that emphasizes asset quality and considers maturities of fixed maturity securities against anticipated claim payments and expenditures or other liabilities. The amounts and types of our investments are governed by statutes and regulations in the states in which our insurance subsidiaries are domiciled. Our investment portfolio is structured so that investments mature periodically over time in reasonable relation to current expectations of future claim payments. Currently, we make claim payments from positive cash flow from operations and invest excess cash in securities with appropriate duration targets to balance against anticipated future claim payments.

At December 31, 2008, our investment portfolio, which is classified as available-for-sale, was made up almost entirely of investment grade fixed maturity securities whose fair values may fluctuate due to the latest interest rate changes. We strive to limit interest rate risk by managing the duration of our fixed maturity securities. As of December 31, 2008, our investments (excluding cash and cash equivalents) had a duration of 4.74. To minimize interest rate risk, our portfolio is weighted toward short-term and intermediate-term bonds; however, our investment strategy balances consideration of duration, yield and credit risk. We strive to limit credit risk by investing in a fixed maturity securities portfolio that is heavily weighted toward short-term to intermediate-term, investment grade securities rated A or better. Our investment guidelines require that the minimum weighted average quality of our fixed maturity securities portfolio shall be AA. As of December 31, 2008, our fixed maturity securities portfolio had an average quality of AA+, with approximately 79.9% of the carrying value of our investment portfolio rated AA or better.

We classify our portfolio of equity securities as available-for-sale and carry these securities on our balance sheet at fair value. Accordingly, changes in market prices of the equity securities we hold in our combined investment portfolio result in increases or decreases in our total assets. In order to minimize our exposure to equity price risk, we invest primarily in equity securities of mid-to-large capitalization issuers and seek to diversify our equity holdings across several industry sectors. Our objective during the past few years has been to reduce equity exposure as a percentage of our total portfolio by increasing our fixed maturity securities. Our investment strategy allows a maximum exposure of 20% of our total combined investment portfolio in equity securities, with our current equity allocation at 2.9% of the total portfolio at December 31, 2008. Currently, our equity position has fallen below our selected target of 6.0% due to declining market valuations and the consolidation of the AmCOMP investment portfolio into ours.

Our investment strategy focuses on maximizing economic value through dynamic asset and liability management, subject to regulatory and rating agency constraints, at the consolidated and individual company level. The asset allocation is reevaluated by the Finance Committee of the Board of Directors at a detailed level on a quarterly basis. We employ Conning Asset Management (Conning) as our independent investment manager. Conning follows our written investment guidelines based upon strategies approved by our Board of Directors. In addition to the construction and management of the portfolio, we utilize investment advisory services of Conning. These services include investment accounting and company modeling using Dynamic Financial Analysis (DFA). The DFA tool is

utilized

in developing a tailored set of portfolio targets and objectives, which in turn, is used in constructing an optimal portfolio.

Prior to the acquisition, AmCOMP employed Regions Bank to act as its independent investment advisor. Regions Bank followed AmCOMP's written investment guidelines based upon strategies approved by AmCOMP's Board of Directors. AmCOMP's investment portfolio consisted solely of fixed maturity securities. The portfolio held no asset-backed securities except for mortgage-backed securities. As of October 31, 2008, the date of the acquisition, the fair value of AmCOMP's investment portfolio was \$418.6 million. Subsequent to the acquisition, we consolidated the AmCOMP investment portfolio into ours, which is managed by Conning.

We regularly monitor our portfolio to preserve principal values whenever possible. All securities in an unrealized loss position are reviewed to determine whether the impairment is other-than-temporary. Factors considered in determining whether a decline is considered to be other-than-temporary include length of time and the extent to which fair value has been below cost, the financial condition and near-term prospects of the issuer, and our ability and intent to hold the security until its expected recovery or maturity.

The following table shows the fair value, the percentage of the fair value to total invested assets and the tax equivalent yield based on the fair value of each category of invested assets as of December 31, 2008:

Category	Fair Value	Percentage of Total	Yield
	(in thousands, except percentages)		
U.S. Treasury securities	\$ 162,321	7.9 %	4.17
U.S. Agency securities	157,092	7.7	4.69
Tax-exempt municipal securities	983,811	48.2	5.64
Corporate securities	297,316	14.6	6.30
Mortgage-backed securities	329,259	16.1	5.77
Commercial mortgage-backed securities	37,588	1.8	5.02
Asset-backed securities	17,028	0.8	4.92
Equities	58,526	2.9	3.80
<b>Total</b>	<b>\$ 2,042,941</b>	<b>100.0 %</b>	

Weighted average yield 5.52

For securities that are redeemable at the option of the issuer and have a fair value that is greater than par value, the maturity used for the table below is the earliest redemption date. For securities that are redeemable at the option of the issuer and have a fair value that is less than par value, the maturity used for the table below is the final maturity date. For mortgage-backed securities, mortgage prepayment assumptions are utilized to project the expected principal redemptions for each security, and the maturity used in the table below is the average life based on those projected redemptions at December 31, 2008:

Remaining Time to Maturity	Fair Value	Percentage of Total Fair Value
	(in thousands except percentages)	



Less than one year	\$	184,599	9.3 %
One to five years		755,029	38.1
Five to ten years		681,553	34.3
More than ten years		363,234	18.3
Total	\$	1,984,415	100.0 %

## Information Technology

### *Core Systems*

*Policy Administration.* Our primary underwriting and policy administration system, EACCESS, went into production in July 2006. EACCESS includes the base systems for underwriting evaluation, quoting, rating, policy issuance, policy servicing and endorsements and has been customized to support

specific company requirements. We intend to phase out our legacy policy administration systems by 2010, including the system used by our newly acquired insurance subsidiaries, EPIC and EAC.

*Claims Administration.* In January 2009, we replaced the claims administration system previously used by EICN and ECIC and will migrate EPIC and EAC to this system before year-end 2009. This new system provides enhanced productivity through more efficient processing, improved management reporting and supports business rules that drive more effective claims handling.

### ***Business Continuity/Disaster Recovery***

We maintain business continuity and disaster recovery plans for our critical business functions, including the restoration of information technology infrastructure and applications. We have three data centers that act as production facilities as well as disaster recovery sites for each other. In addition, we utilize an offsite tape storage facility.

### **Regulation**

#### ***Holding Company Regulation***

Nearly all states have enacted legislation that regulates insurance holding company systems. Each insurance company in a holding company system is required to register with the insurance supervisory agency of its state of domicile and furnish information concerning the operations of companies within the holding company system that may materially affect the operations, management or financial condition of the insurers within the system. Under these laws, the respective state insurance departments may examine us at any time, require disclosure of material transactions and require prior notice of, or approval for, certain transactions. All transactions within a holding company system affecting an insurer must have fair and reasonable terms and are subject to other standards and requirements established by law and regulation.

Pursuant to applicable insurance holding company laws, EICN is required to register with the Nevada DOI, ECIC is required to register with the California Department of Insurance (California DOI), and EPIC and EAC are required to register with the Florida OIR. All transactions within a holding company system affecting an insurer must have fair and reasonable terms, charges or fees for services performed must be reasonable, and the insurer's total statutory surplus following any transaction must be both reasonable in relation to its outstanding liabilities and adequate for its needs. Notice to state insurance regulators is required prior to the consummation of certain affiliated and other transactions involving our insurance subsidiaries and such transactions may be disapproved by the state insurance regulators.

#### ***Change of Control***

Under Nevada insurance law and our amended and restated articles of incorporation that became effective on February 5, 2007, for a period of five years following February 5, 2007, no person may acquire or offer to acquire beneficial ownership of five percent or more of any class of our voting securities without the prior approval by the Nevada Commissioner of Insurance (Nevada Commissioner) of an application for acquisition. Under Nevada insurance law, the Nevada Commissioner may not approve an application for such acquisition unless the Commissioner finds that: (a) the acquisition will not frustrate the plan of conversion as approved by our members and the Commissioner; (b) the Board of Directors of EICN has approved the acquisition or extraordinary circumstances not contemplated in the plan of conversion have arisen which would warrant approval of the acquisition; and (c) the acquisition is consistent with the purpose of relevant Nevada insurance statutes to permit conversions on terms and conditions that are fair and equitable to the members eligible to receive consideration. Accordingly, as a practical matter, any person seeking to acquire us within five years after February 5, 2007 may only do so with the approval of our Board of Directors. On December 14, 2007, the Nevada Commissioner approved our application to waive any beneficial ownership over 5% if the excess was caused by the 2007 stock repurchase program.

In addition, the insurance laws of California, Florida and Nevada generally require that any person seeking to acquire control of a domestic insurance company must obtain the prior approval of the insurance commissioner. Insurance laws in many states in which we are licensed contain provisions that

require pre-notification to the insurance commissioner of a change in control of a non-domestic insurance company licensed in those states. Control is generally presumed to exist through the direct or indirect ownership of ten percent or more of the voting securities of a domestic insurance company or of any entity that controls a domestic insurance company. Generally, other states' insurance laws require prior notification to the insurance department of those states of a change of control of a non-domiciliary insurance company licensed to transact insurance in that state. Because we have insurance subsidiaries domiciled in California, Florida and Nevada, and are licensed in numerous other states, any future transaction that would constitute a change in control of us would generally require the party seeking to acquire control to obtain the prior approval of the California, Florida and Nevada Commissioners, and may require pre-notification of the change of control in those states that have adopted pre-notification provisions.

### ***State Insurance Regulation***

Insurance companies are subject to regulation and supervision by the department of insurance in the state in which they are domiciled and, to a lesser extent, other states in which they conduct business. As an insurance holding company, we, as well as our insurance subsidiaries, are subject to regulation by the states in which our insurance subsidiaries are domiciled or transact business. These state agencies have broad regulatory, supervisory and administrative powers, including among other things, the power to grant and revoke licenses to transact business, license agencies, set the standards of solvency to be met and maintained, determine the nature of, and limitations on, investments and dividends, approve policy forms and rates in some states, periodically examine financial statements, determine the form and content of required financial statements, and periodically examine market conduct.

Detailed annual and quarterly financial statements, prepared in accordance with statutory accounting practices, and other reports are required to be filed with the insurance regulator in all states in which we are licensed to transact business. The California DOI, Florida OIR, and Nevada DOI periodically examine the statutory financial statements of their respective domiciliary insurance companies. California and Nevada are currently examining ECIC and EICN.

In Florida, workers' compensation insurance companies are subject to statutes related to excessive profits. Florida excessive profits are calculated based upon a statutory formula that is applied over rolling three year periods. Workers' compensation insurers are required to file annual excessive profit forms and to return any Florida excessive profits to policyholders in the form of a cash refund or credit toward future purchase of insurance.

In addition, many states have laws and regulations that limit an insurer's ability to withdraw from a particular market. For example, states may limit an insurer's ability to cancel or not renew policies. Furthermore, certain states prohibit an insurer from withdrawing one or more lines of business from the state, except pursuant to a plan that is approved by the state insurance department. The state insurance department may disapprove a plan that may lead to market disruption. Laws and regulations that limit cancellation and non-renewal and that subject program withdrawals to prior approval requirements may restrict our ability to exit unprofitable markets.

Changes in individual state regulation of workers' compensation may create a greater or lesser demand for some or all of our products and services, or require us to develop new or modified services in order to meet the needs of the marketplace and to compete effectively in that marketplace. In addition, many states limit the maximum amount of dividends and other payments that may be paid in any year by insurance companies to their stockholders and affiliates. This may limit the amount of distributions that may be made by our insurance subsidiaries.

### ***Premium Rate Restrictions***

Among other matters, state laws regulate not only the amounts and types of workers' compensation benefits that must be paid to injured workers, but in some instances the premium rates that may be charged by us to insure businesses for those liabilities. For example, in some states, including Florida, Wisconsin and Idaho, workers' compensation insurance rates are set by the state insurance regulators and are adjusted periodically. This style of rate regulation is referred to as



administered pricing. Some of these states allow insurance companies to file rates that deviate upwards or downwards from the benchmark rates set by the insurance regulators.

In the vast majority of states, workers' compensation insurers have flexibility to offer rates that reflect the risk assumed by the insurer based on each employer's profile. These states are referred to as "loss cost" states. The majority of the states in which we currently operate, including California and Nevada, are loss cost states. In loss cost states, the state first approves a set of loss costs that provide for expected loss and, in most cases, LAE payments, which are prepared by an insurance rating bureau (for example, the WCIRB in California and the NCCI in Nevada). An insurer then selects a factor, known as a loss cost multiplier, to apply to loss costs to determine its insurance rates. In these states, regulators permit pricing flexibility primarily through: (a) the selection of the loss cost multiplier; and (b) schedule rating modifications that allow an insurer to adjust premiums upwards or downwards for specific risk characteristics of the policyholder such as:

type of work  
conducted at  
the premises  
or work  
environment;

on-site  
medical  
facilities;

level of  
employee  
safety;

use of safety  
equipment;  
and

policyholder  
management  
practices.

***Financial, Dividend and Investment Restrictions***

State laws require insurance companies to maintain minimum levels of surplus and place limits on the amount of premiums a company may write based on the amount of that company's surplus. These limitations may restrict the rate at which our insurance operations can grow.

State laws also require insurance companies to establish reserves for payments of policyholder liabilities and impose restrictions on the kinds of assets in which insurance companies may invest. These restrictions may require us to invest in assets more conservatively than we would if we were not subject to state law restrictions and may prevent us from obtaining as high a return on our assets as we might otherwise be able to realize absent the restrictions.

The ability of EHI to pay dividends on our common stock and to pay other expenses will be dependent to a significant extent upon the ability of our Nevada domiciled insurance company, EICN, and our Florida domiciled insurance company, EPIC, to pay dividends to their immediate holding company, EGI and, in turn, the ability of EGI to pay dividends to EHI.

Nevada law limits the payment of cash dividends by EICN to EGI by providing that payments cannot be made except from available and accumulated surplus money otherwise unrestricted (unassigned) and derived from realized net operating profits and realized and unrealized capital gains. A stock dividend may be paid out of any available surplus. A cash or stock dividend otherwise prohibited by these restrictions, such as a dividend from special assigned surplus, may only be declared and distributed upon the prior approval of the Nevada Commissioner and are considered extraordinary. Special surplus for EICN is assigned surplus funds relating to statutory accounting for retroactive reinsurance and is not available for dividends without prior approval from the Nevada Commissioner.

EICN must give the Nevada Commissioner prior notice of any extraordinary dividends or distributions that it proposes to pay to EGI, even when such a dividend or distribution is to be paid out of available and otherwise unrestricted (unassigned) surplus. EICN may pay such an extraordinary dividend or distribution if the Nevada Commissioner either approves or does not disapprove the payment within 30 days after receiving notice of its declaration. An extraordinary dividend or distribution is defined by statute to include any dividend or distribution of cash or property whose fair market value, together with that of other dividends or distributions made within the preceding 12 months, exceeds the greater of: (a) 10% of EICN's statutory surplus as regards policyholders at the next preceding December 31 or (b) EICN's statutory net income, not including realized capital gains, for the 12-month period ending at the next preceding December 31.

As of December 31, 2008 and 2007, EICN had positive unassigned surplus of \$205.9 million and \$149.0 million, respectively. In December 2007, EICN requested and received approval for an

extraordinary dividend of \$200.0 million from special surplus from the Nevada Commissioner. On May 15, 2008, EICN requested and received approval from the Nevada Commissioner to increase the \$200.0 million extraordinary dividend to \$275.0 million subject to maintaining the risk-based capital (RBC) total adjusted capital of EICN above a specified level on the date of payment after giving effect to such payment. On August 18, 2008, EICN requested and received approval from the Nevada Commissioner to increase the extraordinary dividend from \$275.0 million to a total of \$355.0 million subject to the same terms and conditions. The additional extraordinary dividend provided capital management flexibility. As of December 31, 2008, \$355.0 million in extraordinary dividends had been paid to EHI.

As the direct owner of ECIC, EICN will be the direct recipient of any dividends paid by ECIC. The ability of ECIC to pay dividends to EICN is limited by California law, which provides that absent prior approval of the California Commissioner, dividends can only be declared from earned surplus. Earned surplus as defined by California law excludes amounts: (a) derived from the net appreciation in the value of assets not yet realized; or (b) derived from an exchange of assets, unless the assets received are currently realizable in cash. In addition, California law provides that the appropriate insurance regulatory authorities in the State of California must approve (or, within a 30-day notice period, not disapprove) any dividend that, together with all other such dividends paid during the preceding 12 months, exceeds the greater of: (a) 10% of ECIC's statutory surplus as regards policyholders at the preceding December 31; or (b) 100% of the net income for the preceding year. As of December 31, 2008 and 2007, ECIC had positive unassigned surplus of \$120.2 million and \$49.2 million, respectively, paid as a dividend to EICN.

The ability of ECIC to pay dividends was further limited by restrictions imposed by the California DOI in its approval of our October 1, 2008, reinsurance pooling agreement. Under that approval: (a) ECIC must initiate discussions of its business plan with the California DOI if its premium to policyholder surplus ratio exceeds 1.5 to 1; (b) ECIC will not exceed a ratio of premium to policyholder surplus of 2 to 1 without approval of the California DOI; (c) if at any time ECIC's policyholder surplus decreases to 80% or less than the September 30, 2008 balance, ECIC shall cease issuing new policies in California but may continue to renew existing policies until it has (i) received a capital infusion to bring its surplus position to the same level as that as of September 30, 2008 and (ii) submitted a new business plan to the California DOI; (d) ECIC will maintain a RBC level of at least 350%; (e) should ECIC fail to comply with any commitments listed herein, ECIC will consent to any request by the California DOI to cease issuing new policies in California, but may continue to renew existing policies until such time that as ECIC is able to achieve full compliance with each commitment; and (f) the obligations listed shall only terminate with the written consent of the California DOI.

Under Florida law, without regulatory approval, an insurance company may not pay dividends or make other distributions of cash or property to its stockholders within a 12-month period with a total fair market value exceeding the larger of 10% of surplus as of the preceding December 31st or 100% of its prior year's net income, not including realized capital gains, or net investment income plus a three-year carry forward. This may limit the amount of dividends that we receive from our Florida insurance subsidiaries (EPIC and EAC), which in turn may limit the amount of capital available to us for debt service, growth, dividend payments to stockholders, and other purposes. As the direct owner of EAC, EPIC will be the direct recipient of any dividends paid by EAC. The ability of EAC to pay dividends to EPIC is, in turn, limited by Florida law. As of December 31, 2008, EPIC and EAC had positive unassigned surplus of \$69.0 million and \$12.4 million, respectively.

### ***Guaranty Fund Assessments***

In most of the states where our insurance company subsidiaries are licensed to transact business, there is a requirement that property and casualty insurers doing business within each such state participate as member insurers in a guaranty association, which is organized to pay contractual benefits owed pursuant to insurance policies issued by impaired, insolvent or failed insurers. These associations levy assessments, up to prescribed limits, on all member insurers in a particular state on the basis of the proportionate share of the premium written by member insurers.



In California, unpaid workers' compensation liabilities from insolvent insurers are the responsibility of the California Insurance Guarantee Association (CIGA). We pass CIGA assessments on to our

policyholders, via a surcharge based upon the estimated annual premium at the policy's inception. We have received, and expect to continue to receive, these guaranty fund assessments, which are paid to CIGA based on the premiums written. As of December 31, 2008, we recorded an asset of \$7.7 million for assessments paid to CIGA that includes prepaid policy surcharges still to be collected in the future from policyholders. We also write workers' compensation insurance in other states with similar obligations as those in California. In these states, we are directly responsible for payment of the assessment. We recorded an estimate of \$4.6 million and \$1.1 million for our expected liability for guaranty fund assessments at December 31, 2008 and 2007, respectively. The guaranty fund assessments are expected to be paid within two years of recognition.

Property and casualty insurance company insolvencies or failures may result in additional guaranty fund assessments to our insurance company subsidiaries at some future date. At this time we are unable to determine the impact, if any, such assessments may have on our financial position or results of operations. We have established liabilities for guaranty fund assessments with respect to insurers that are currently subject to insolvency proceedings.

### ***Second Injury Funds***

Most states (and all of the states in which we operate) have laws that provide for second injury funds to provide compensation to injured employees for aggravation of a prior condition or injury. Their purpose is to protect employers from higher insurance costs that can occur when a subsequent injury combines with a prior disability to result in substantially increased medical or disability costs than the subsequent injury alone would have produced. This protects an employer from loss or increased insurance cost because it hires or retains an employee who has a disability. Funding is provided pursuant to individual state statutes or regulations and typically is made by assessments on insurance companies based on premiums paid, losses paid by the fund or losses paid by the insurance industry. For example, Florida has assessed an annual rate of 4.52% of net premiums written since 2000 for its second injury fund.

### ***Pooling Arrangements***

In addition, as a condition to conduct business in some states, including California, insurance companies are required to participate in mandatory workers' compensation shared market mechanisms, or pooling arrangements, which provide workers' compensation insurance coverage to private businesses that are otherwise unable to obtain coverage due, for example, to their prior loss experience.

### ***Closed Block***

As required by Nevada law, we established a closed block as of February 5, 2007 for the preservation of the reasonable dividend expectations of eligible members and other policyholders. Certain policies entitle the holder to receive distributions from the surplus of EICN in accordance with the terms of a dividend plan or program with respect to such policy. The closed block was created for the benefit of: (a) all policies issued by EICN that were in-force as of February 5, 2007, and that were participating pursuant to a dividend plan or program of EICN and (b) all policies that were no longer in-force as of February 5, 2007, but that were participating pursuant to a dividend plan or program of EICN, that had an inception date that was not earlier than 24 months prior to, and not later, than February 5, 2007, and for which a participating policy dividend has not been calculated, declared and paid by EICN as of February 5, 2007. The requirements for the closed block ended on February 5, 2009 and the remaining funds of approximately \$1.2 million reverted to EICN.

### ***IRIS Ratios***

The Insurance Regulatory Information System (IRIS) is a system established by NAIC to provide state regulators with an integrated approach to monitor the financial condition of insurers for the purposes of detecting financial distress and preventing insolvency. IRIS identifies 13 key financial ratios based on year-end data with each ratio identified with a usual range of result. These ratios assist state insurance departments in executing their statutory mandate to

oversee the financial condition of insurance companies.

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As of December 31, 2008, our insurance subsidiaries had the following ratios outside the usual range:

<b>Company</b>	<b>Ratio</b>	<b>Usual Range</b>	<b>Actual Results</b>	<b>Reason for Unusual Results</b>
EICN	Investment yield	6.5% to 3.0%	7.0%	EICN's investment income increased primarily due to the payment of a dividend from ECIC.
EICN	Liabilities to liquid assets	105.0% to 0.0%	200.0%	This ratio is impacted by funds withheld, (asset and liability) under the inter-company pooling agreement.
EICN	Gross in policyholders surplus	50.0% to -10.0%	-43.0%	EICN's surplus decreased due to the payment of the extraordinary dividends in the amount of \$355.0 million to EHI.
EICN	Net change in adjusted policyholders surplus	25.0% to -10.0%	-43.0%	EICN's surplus decreased due to the payment of the extraordinary dividends in the amount of \$355.0 million to EHI.
ECIC	Liabilities to liquid assets	105.0% to 0.0%	126.0%	This ratio is impacted by funds withheld, (asset and liability) under the inter-company pooling agreement.
EPIC	Change in net premiums written	33.0% to -33.0%	-59.0%	Net premiums written decreased in connection with the commutation of the historical pooling agreement with EAC and entrance into a new pooling agreement with EICN, ECIC & EAC.
EPIC	Liabilities to liquid assets	105.0% to 0.0%	152.0%	This ratio is impacted by funds withheld, (asset and liability) under the inter-company pooling agreement.
EAC	Change in net premiums written	33.0% to -33.0%	-46.0%	Net premiums written decreased in connection with the commutation of the historical pooling agreement with EAC and entrance into a new pooling agreement with EICN, ECIC & EAC.
EAC	Investment yield	6.5% to 3.0%	1.4%	Low investment yields are due to approval and payment of inter-company surplus note interest during the year, which reduces investment income. Surplus note interest is recognized on a statutory accounting basis when approved by the Florida OIR. On a GAAP basis this expense was accrued as incurred and included in interest expense.
EAC	Liabilities to liquid assets	10.5% to 0.0%	151.0%	This ratio is impacted by funds withheld, (asset and liability) under the inter-company pooling agreement.

Insurance regulators will generally begin to investigate, monitor or make inquiries of an insurance company if four or more of the Company's ratios fall outside the usual ranges. Although these inquiries can take many forms, regulators may require the insurance company to provide additional written explanation as to the causes of the particular ratios being outside of the usual range, the actions being taken by management to produce results that will be within the usual range in future years and what, if any, actions have been taken by the insurance regulator of the insurer's state of domicile. Regulators are not required to take action if an IRIS ratio is outside of the usual range, but depending upon the nature and scope of the particular insurance company's exception (for example, if a particular ratio indicates an insurance company has insufficient capital) regulators may act to reduce the amount of insurance the company can write or revoke the insurer's certificate of authority and may even place the company under supervision.

None of our insurance subsidiaries are currently subject to any action by any state insurance department with respect to the IRIS ratios described above.

### ***Risk-Based Capital (RBC) Requirement***

The NAIC has adopted an RBC formula to be applied to all insurance companies. RBC is a method of measuring the amount of capital appropriate for an insurance company to support its overall business operations in light of its size and risk profile. RBC standards are used by state insurance regulators to determine appropriate regulatory actions relating to insurers that show signs of weak or deteriorating conditions.

The RBC Model Act provides for four different levels of regulatory attention depending on the ratio of the Company's total adjusted capital, defined as the total of its statutory capital and surplus to its RBC.

The Company  
Action Level 1 is  
triggered if a  
company's total  
adjusted capital  
is less than  
200% but  
greater than or  
equal to 150%  
of its RBC. At  
the Company  
Action Level 1,  
a company must  
submit a  
comprehensive  
plan to the state  
insurance  
regulator that  
discusses  
proposed  
corrective  
actions to  
improve its  
capital position.  
A company  
whose total  
adjusted capital

is between 250% and 200% of its RBC is subject to a trend test. A trend test calculates the greater of any decrease in the margin (i.e., the amount in dollars by which a company's adjusted capital exceeds its RBC) between the current year and the prior year and between the current year and the average of the past three years, and assumes that the decrease could occur again in the coming year.

The Regulatory Action Level is triggered if a company's total adjusted capital is less than 150% but greater than or equal to 100% of its RBC. At the Regulatory Action Level, the state insurance regulator will perform a special examination of the Company and issue an

order  
specifying  
corrective  
actions that  
must be  
followed.

The Authorized  
Control Level  
is triggered if a  
company's total  
adjusted capital  
is less than  
100% but  
greater than or  
equal to 70% of  
its RBC, at  
which level the  
state insurance  
regulator may  
take any action  
it deems  
necessary,  
including  
placing the  
Company  
under  
regulatory  
control.

The Mandatory  
Control Level  
is triggered if a  
company's total  
adjusted capital  
is less than  
70% of its  
RBC, at which  
level the state  
insurance  
regulator is  
mandated to  
place the  
Company  
under its  
control.

At December 31, 2008, each of our insurance subsidiaries had total adjusted capital in excess of amounts requiring company or regulatory action at any prescribed RBC action level.

***Statutory Accounting and Solvency Regulations***

State regulation of insurance company financial transactions and financial condition are based on statutory accounting principles (SAP). SAP differs in a number of ways from GAAP, which governs the financial reporting of most other businesses. In general, SAP financial statements are more conservative than GAAP financial statements, reflecting lower asset balances, higher liability balances and lower equity.

State insurance regulators closely monitor the financial condition of insurance companies reflected in SAP financial statements and can impose significant financial and operating restrictions on an



insurance company that becomes financially impaired under SAP guidelines. State insurance regulators generally have the power to impose restrictions or conditions on the activities of a financially impaired insurance company, including: the transfer or disposition of assets; the withdrawal of funds from bank accounts; payment of dividends or other distributions; the extension of credit or the advancement of loans; and investments of funds, as well as business acquisitions or combinations.

NAIC is a group formed by state insurance regulators to discuss issues and formulate policy with respect to regulation, reporting and accounting of and by U.S. insurance companies. Although the NAIC has no legislative authority and insurance companies are at all times subject to the laws of their respective domiciliary states and, to a lesser extent, other states in which they conduct business, the NAIC is influential in determining the form in which such laws are enacted. Model Insurance Laws, Regulations and Guidelines (Model Laws) have been promulgated by the NAIC as a minimum standard by which state regulatory systems and regulations are measured. Adoption of state laws that provide for substantially similar regulations to those described in the Model Laws is a requirement for accreditation of state insurance regulatory agencies by the NAIC.

Insurance operations are also subject to various leverage tests, which are evaluated by regulators and private rating agencies. Our premium leverage ratios, also known as our premium-to-surplus ratios, as of December 31, 2008 and 2007 on a statutory combined basis, were 0.8:1 and 0.5:1, respectively, on a premiums written basis as compared to 0.7:1 for the workers' compensation industry in 2007 as a whole.

### ***Privacy Regulations***

In 1999, the United States Congress enacted the Gramm-Leach-Bliley Act, which, among other things, protects consumers from the unauthorized dissemination of certain personal non-public financial information. Subsequently, a majority of states adopted additional regulations to address privacy issues. These laws and regulations apply to all financial institutions, including insurance and finance companies, and require us to maintain appropriate procedures for managing and protecting certain personal information of our customers and to fully disclose our privacy practices to our customers. A NAIC initiative that impacted the insurance industry in 2001 was the adoption in 2000 of the Privacy of Consumer Financial and Health Information Model Regulation, which assisted states in promulgating regulations to comply with the Gramm-Leach-Bliley Act. In 2002, to further facilitate the implementation of the Gramm-Leach-Bliley Act, the NAIC adopted the Standards for Safeguarding Customer Information Model Regulation. Our insurance subsidiaries have established policies and procedures to comply with the Gramm-Leach-Bliley-related privacy requirements.

### ***Federal Legislative Changes***

In response to the tightening of supply or unavailability of insurance and reinsurance following the September 11, 2001 terrorist attacks, the Terrorism Risk Insurance Act of 2002 (2002 Act), was enacted on November 26, 2002. The principal purpose of the 2002 Act was to create a role for the Federal government in the provision of insurance for losses sustained in connection with foreign terrorism. Prior to the 2002 Act, insurance (except for workers' compensation insurance) and reinsurance for losses arising out of acts of terrorism were largely unavailable from private insurance and reinsurance companies.

In December 2007, the Terrorism Risk Act was extended by the Terrorism Risk Insurance Program Reauthorization Act of 2007 (TRIPRA). While the underlying structure of the 2002 Act was left intact, the 2007 extension included some adjustments. The workers' compensation laws of the various states generally do not permit the exclusion of coverage for losses arising from terrorism or nuclear, biological and chemical attacks. In addition, we are not able to limit our losses arising from any one catastrophe or any one claimant. Our reinsurance policies exclude coverage for losses arising out of nuclear, biological, chemical or radiological attacks. Under TRIPRA, federal protection is currently provided to the insurance industry for events, including acts of foreign and domestic terrorism, that result in an industry loss of at least \$100 million. In the event of a qualifying industry loss (which must occur out of an act of

terrorism certified as such by the Secretary of the Treasury), each insurance company is responsible for a deductible of 20% of direct earned premiums in the previous year, with the federal government responsible to reimburse each company for 85% of the insurer's loss in excess of the insurer's proportionate share of the \$100 billion industry aggregate limit in any one year. Accordingly,

events may not be covered by, or may result in losses exceeding the capacity of our reinsurance protection and any protection offered by the TRIPRA or any subsequent legislation.

We do not believe that the risk of loss to our insurance subsidiaries from acts of terrorism is significant. Small businesses constitute a large portion of our policies, and we do not intend to write large concentrations of business in any particular market location. However, the impact of any future terrorist acts is unpredictable, and the ultimate impact on our insurance subsidiaries, if any, of losses from any future terrorist acts will depend upon their nature, extent, location and timing.

## Employees

In January 2009, we began implementation of a strategic restructuring plan that includes staff reductions of approximately 150 employees, or 14% of our total workforce. These reductions began in January and are anticipated to be largely completed by mid-year 2009. Those employees impacted are eligible for severance benefits and outplacement support.

As of February 13, 2009, we had 1,040 full-time employees, six of whom were executive officers. None of our employees are covered by a collective bargaining agreement. We believe our relations with our employees are excellent.

## Website Information

Our corporate website is located at *www.employers.com*, Our annual report on Form 10-K, current reports on Form 8-K and amendments to those reports that we file or furnish pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934 are available through our website, free of charge, as soon as reasonably practicable after they are electronically filed or furnished to the Securities and Exchange Commission (SEC). Our website also provides access to reports filed by our Directors, executive officers and certain significant shareholders pursuant to Section 16 of the Securities Exchange Act of 1934. In addition, our Corporate Governance Guidelines, Code of Business Conduct and Ethics, our Code of Ethics for Senior Financial Officers and charters for the standing committees of our Board of Directors are available on our website. The information on our website is not incorporated by reference into this report. The Company will provide, free of charge, a copy of the documents upon request to Investor Relations, 10375 Professional Circle, Reno, Nevada 89521-4802. In addition, the SEC maintains a website, *www.sec.gov*, that contains reports, proxy and information statements and other information that we file electronically with the SEC.

## Executive Officers of the Registrant

The following provides information regarding our senior executive officers and key employees as of February 13, 2009. No family relationships exist among our executive officers.

Name	Age <sup>(1)</sup>	Position
Douglas D. Dirks	50	President and Chief Executive Officer of Employers Holdings, Inc.
William E. Yocke	58	Executive Vice President and Chief Financial Officer of Employers Holdings, Inc.
Martin J. Welch	53	President and Chief Operating Officer of EICN, ECIC, EPIC and EAC
Lenard T. Ormsby	56	Executive Vice President, Chief Legal Officer, General Counsel and Corporate Secretary of Employers Holdings, Inc.
Ann W. Nelson	47	Executive Vice President, Corporate and Public Affairs of Employers Holdings, Inc.

John P. Nelson      46      Executive Vice President and Chief Administrative Officer of Employers Holdings, Inc.

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(1) At  
December  
31, 2008.

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***Executive Officers***

*Douglas D. Dirks.* Mr. Dirks has served as President and Chief Executive Officer of Employers Holdings, Inc., EGI and their predecessors since their creation in April 2005. He has served as Chief Executive Officer of EICN and ECIC since January 2006 and Chief Executive Officer of EPIC, EAC, EIG Services, Inc., Pinnacle Benefits, Inc. and AmSERV, Inc. since November 2008. He served as President and Chief Executive Officer of EICN from January 2000 until January 2006, and served as President and Chief Executive Officer of ECIC from May 2002 until January 2006. Mr. Dirks has served as President and Chief Executive Officer of EOH and Elite since 2002. He has been Director of Employers Holdings, Inc., EGI and their predecessors since April 2005; a Director of EICN since December 1999; EOH since 2000; EIS since August 1999; ECIC since May 2002; and a Director of EPIC, EAC, EIG Services, Inc. and AmSERV, Inc. since November 2008. Mr. Dirks was the Chief Executive Officer of the Fund from 1995 to 1999 and its Chief Financial Officer from 1993 to 1995. Prior to joining the Fund, he served in senior insurance regulatory positions and as an advisor to the Nevada Governor's Office. He presently serves on the Board of Directors of the Nevada Insurance Guaranty Association and the Nevada Insurance Education Foundation.

*William E. Yocke.* Mr. Yocke has served as Executive Vice President and Chief Financial Officer of Employers Holdings, Inc. since February 2007. He has served as Executive Vice President and Chief Financial Officer for EICN and ECIC from June 2005 to February 2007. He has been Treasurer of EPIC, EAC, and the Treasurer and Chief Financial Officer for EIG Services, Inc., Pinnacle Benefits, Inc. and AmSERV, Inc. since October 31, 2008. He has also been Treasurer of Employers Holdings, Inc., EGI and their predecessors and EICN, ECIC, EOH and EIS since 2005. Mr. Yocke is a Director of EPIC, EAC, EIG Services, Inc. and Pinnacle Benefits, Inc. since October 31, 2008. Mr. Yocke has been a Director of ECIC since November 2005 and EICN since April 2007. Prior to joining the Company, Mr. Yocke was Senior Vice President for the Willis Group, a London-based risk management and insurance intermediary, from 2004 to 2005. Previously, he served as Chief Financial Officer for AVRA Insurance Company from 2002 to 2004, Director of Deloitte & Touche West Region Actuarial and Risk Management Consulting from 1996 to 2002, and Director of West Region Risk Management Consulting for Ernst & Young LLP from 1987 to 1996.

*Martin J. Welch.* Mr. Welch has served as a Director of Employers Holdings, Inc., EGI, and their predecessors, and EICN and ECIC since March 2006. Since October 2008, Mr. Welch has served as a Director of EPIC, EAC, EIG Services, Inc. and Pinnacle Benefits, Inc. He has also served as President and Chief Operating Officer of EICN and ECIC since January 2006 and was Senior Vice President and Chief Underwriting Officer of EICN and ECIC from September 2004 to January 2006. Since October 2008, Mr. Welch has served as President and Chief Operating Officer of EPIC and EAC. He is President of EIG Services, Inc., Pinnacle Benefits, Inc. and AmSERV, Inc. Mr. Welch has more than 25 years of experience in workers' compensation and commercial property/casualty insurance. Prior to joining the Company, he served as Senior Vice President, National Broker Division, for Wausau Insurance Companies from January 2003 to February 2004.

*Lenard T. Ormsby.* Mr. Ormsby has served as Executive Vice President, General Counsel, Chief Legal Officer and Secretary of Employers Holdings, Inc. since February 2007. He was appointed Corporate Secretary to EIG in April 2005, General Counsel in October 2006 and Chief Legal Officer in November 2006. He previously served as Executive Vice President and General Counsel of EICN and ECIC from June 2002 to November 2006. He has served as Secretary or Assistant Secretary of EICN, ECIC, EOH and EIS since 2002, EGI since April 2005, and as Assistant Secretary of EPIC, EAC, Pinnacle Benefits, Inc., EIG Services, Inc. and AmSERV (and their predecessors) since November 2008. Mr. Ormsby has been a Director of ECIC since June 2004, EICN since April 2007, and EPIC, EAC, Pinnacle Benefits, Inc., EIG Services, Inc. and AmSERV (and their predecessors) since November 2008. He was Chief Operating Officer of the Fund and EICN from 1999 to June 2002 and General Counsel of the Fund from 1995 to 1999. Before joining the Fund, Mr. Ormsby was a partner in the Nevada law firm of McDonald, Carano, Wilson, McCune, Bergin, Frankovich & Hicks.

*Ann W. Nelson.* Ms. Nelson has served as Executive Vice President, Corporate and Public Affairs, of Employers Holdings, Inc. since February 2007. She has served as Executive Vice President, Corporate and Public Affairs, of EICN and ECIC since January 2006. Ms. Nelson served EICN as

Associate General Counsel from January through December 1999, as General Counsel from December 1999 through July 2002, Executive Vice President of Government Affairs from July 2002 through July 2004, and Executive Vice President of Strategy and Corporate Affairs from July 2004 through December 2005. Ms. Nelson's governmental experience includes service as Legal Counsel to Nevada Governor Bob Miller from 1994 to 1999, and as a Deputy District Attorney in the Civil Division of the Washoe County District Attorney's Office in Reno, Nevada from 1993 through 1994.

*John P. Nelson.* Mr. Nelson has been Executive Vice President and Chief Administrative Officer of Employers Holdings, Inc. since June 2008. He has been Senior Vice President and Chief Administrative Officer of Employers Holdings, Inc. since February 2007 and Senior Vice President and Chief Administrative Officer of EICN and ECIC since July 2004. Prior to joining the Company, he was Vice President, Human Resources & Administration for Fielding Graduate University in Santa Barbara, California from October 1993 to June 2004. Mr. Nelson has 24 years of experience in the field of Human Resources.

***Key Employees***

<b>Name</b>	<b>Position</b>
Paul I. Ayoub	Senior Vice President and Chief Information Officer
Stephen V. Festa	Senior Vice President and Chief Claims Officer
Jeff J. Gans	Senior Vice President and Chief Underwriting Officer
T. Hale Johnston	Senior Vice President and Regional Manager of the Pacific Region
Cynthia M. Morrison	Senior Vice President, Corporate Controller and Chief Accountant
M. Frank Pinson III	Senior Vice President and Regional Manager of the Midwest Region
David M. Quezada	Senior Vice President and General Manager of Strategic Partnerships and Alliances
Timothy J. Spear	Senior Vice President and Regional Manager of the Southeast Region
George Tway	Senior Vice President and Regional Manager of the Western Region

## Item 1A. Risk Factors

Investing in our common stock involves risks. In evaluating our company, you should carefully consider the risks described below, together with all the information included in this annual report. The risks facing our company include, but are not limited to, those described below. The occurrence of one or more of these events could significantly and adversely affect our business, prospects, financial condition, results of operations, cash flows and stock price and you could lose all or part of your investment.

### Risks Related to Our Business

*Our liability for losses and LAE is based on estimates and may be inadequate to cover our actual losses and expenses.*

We must establish and maintain reserves for our estimated losses and LAE. We establish loss reserves in our financial statements that represent an estimate of amounts needed to pay and administer claims with respect to insured claims that have occurred, including claims that have occurred but have not yet been reported to us. Loss reserves are estimates of the ultimate cost of individual claims based on actuarial estimation techniques, are inherently uncertain, and do not represent an exact measure of liability.

Several factors contribute to the uncertainty in establishing estimated losses, including the length of time to settle long-term, severe cases, claim cost inflation (deflation) trends and uncertainties in the long-term outcome of the 2003 and 2004 legislative reforms in California and the 2003 legislative reforms in Florida. Judgment is required in applying actuarial techniques to determine the relevance of historical payment and claim settlement patterns under current facts and circumstances. In states other than Nevada, we have a relatively short operating history and must rely on a combination of industry experience and our specific experience to establish our best estimate of losses and LAE reserves. The interpretation of historical data can be impacted by external forces, principally legislative changes, medical cost inflation, economic fluctuations and legal trends. We review our loss reserves each quarter. We may adjust our reserves based on the results of these reviews and these adjustments could be significant. Any changes in these estimates are reflected in our results of operations during the period in which they are made.

Loss reserves are estimates at a given point in time of our ultimate liability for cost of claims and of the cost of managing those claims, and are inherently uncertain. It is likely that the ultimate liability will differ from our estimates, perhaps significantly. Such estimates are not precise in that, among other things, they are based on predictions of future claim emergence and payment patterns and estimates of future trends in claim frequency and claim cost. These estimates assume that the claim emergence and payment patterns, claim inflation and claim frequency trend assumptions implicitly built into estimates will continue into the future. Unexpected changes in claim cost inflation can occur through changes in general inflationary trends, changes in medical technology and procedures, changes in wage levels and general economic conditions and changes in legal theories of compensability of injured workers and their dependents. Furthermore, future costs can be influenced by changes in the workers' compensation statutory benefit structure and in benefit administration and delivery. It often becomes necessary to refine and adjust the estimates of liability on a claim either upward or downward. Even after such adjustments, ultimate liability may exceed or be less than the revised estimates.

Workers' compensation benefits are often paid over a long period of time. In addition, there are no policy limits on our liability for workers' compensation claims as there are for other forms of insurance. Therefore, estimating reserves for workers' compensation claims may be more uncertain than estimating reserves for other lines of insurance with shorter or more definite periods between occurrence of the claim and final determination of the ultimate loss and with policy limits on liability for claim amounts. Accordingly, our reserves may prove to be inadequate to cover our actual losses.

Our estimates of incurred losses and LAE attributable to insured events of prior years have decreased for past accident years because actual losses and LAE paid and current projections of unpaid losses and LAE were less than we



originally anticipated. We refer to such decreases as favorable developments. The reductions in reserves were \$71.7 million, \$60.0 million, \$107.1 million, \$78.1 million

and \$37.6 million for the years ended December 31, 2008, 2007, 2006, 2005 and 2004, respectively. Estimates of net incurred losses and LAE are established by management utilizing actuarial indications based upon our historical and industry experience regarding claim emergence and claim payment patterns, and regarding medical cost inflation and claim cost trends, adjusted for future anticipated changes in claims-related and economic trends, as well as regulatory and legislative changes, to establish our best estimate of the losses and LAE reserves. The decrease in the prior year reserves was primarily the result of actual paid losses being less than expected, and revised assumptions used in projection of future losses and LAE payments based on more current information about the impact of certain changes, such as legislative changes, which was not available at the time the reserves were originally established. While we have had favorable developments over the past five years, the magnitude of these developments illustrates the inherent uncertainty in our liability for losses and LAE, and we believe that favorable or unfavorable developments of similar magnitude could occur in the future.

***State insurance regulations in states where we operate have caused and may continue to cause downward pressure on the premiums we charge.***

Our pricing decisions need to take into account the workers' compensation insurance regulatory regime of each state in which we operate, such as regimes that address the rates that industry participants in that state may or should charge for policies. In 2008, 69.4% of our direct premiums written were generated in California. Accordingly, we are particularly affected by regulation in California and to a lesser extent in Florida and Nevada, our next largest markets.

The passage of any form of rate regulation in California could impair our ability to operate profitably in California, and any such impairment could have a material adverse effect on our financial condition and results of operations. California has recently been through a cycle of substantial rate decreases. Since 2002, three key pieces of workers' compensation regulation reform have been enacted which reformed medical determinations of injuries or illness, established medical fee schedules, allowed for the use of medical provider panels, modified benefit levels, changed the proof needed to file claims, and reformed many additional areas of the workers' compensation benefits and delivery system. Workers' compensation insurers in California responded to these reforms by reducing their rates. For example, our rates in California have been reduced by 62.5% from September 2003 through December 31, 2008. These reductions in rates were in response to the legislative reforms of 2003 and 2004.

Although the California Commissioner does not set premium rates, he does adopt and publish advisory pure premium rates, which are rates that would cover expected losses but do not contain an element to cover operating expenses or profit. In November 2007, the California Commissioner recommended no overall change in pure premium rates for policies written on or after January 1, 2008. This was the first recommendation of no rate decrease by the California Commissioner since the reforms of 2003 and 2004. In October 2008, in response to a recommendation by the WCIRB to increase advisory rates by 16.0%, the California Commissioner approved a 5.0% average increase in advisory pure premium rates on new and renewal policies beginning January 1, 2009.

In administered pricing states, insurance rates are set by the state insurance regulators and are adjusted periodically. Rate competition is generally not permitted in these states. Of the states in which we currently operate, Florida, Wisconsin and Idaho have implemented such regulations. However, we are exposed to the risk that other states in which we operate will adopt administered pricing regulations.

In 2003, Florida enacted workers' compensation reforms. As the impact from those reforms continue to be shown, the Florida Commissioner approved an 18.4% rate decrease for all new and renewal policies effective January 1, 2008, and an 18.6% rate decrease for all new and renewal policies effective January 1, 2009, which resulted in a cumulative effective rate decrease of 60.5% since 2003. On February 10, 2009, the Florida Commissioner approved a 6.4% increase in workers' compensation rates to be effective April 1, 2009, for new and renewal business. This rate increase was the result of the impact of an October 2008 Florida Supreme Court decision that materially impacted the statutory caps on attorney fees that were part of the 2003 reforms.

Nevada has recently seen downward pressure on premiums. In December 2007, the Nevada Commissioner announced that the NCCI submitted a filing for an average voluntary loss cost decrease of 10.5% for new and renewal policies incepting on or after March 1, 2008, which was subsequently

approved by the Nevada Commissioner. According to the Nevada Commissioner, decreasing claim frequency was cited as the primary driver of the decrease, which more than offsets increasing indemnity and medical costs per claim, the cost of living benefit adjustments that were enacted during the 2003 Legislative session and the impact of Nevada's statutory payroll cap.

In February 2009, the Nevada Commissioner announced the approval of a filing submitted by the NCCI for an average loss cost decrease of 4.9% for new and renewal policies incepting on or after March 1, 2009.

Due to the existence of rate regulation, and the possibility of adverse changes in such regulations, we cannot assure you that our premium rates will ultimately be adequate to cover the claim payments, losses and LAE and company overhead or, in the case of states without administered pricing, that our competitors will not set their premium rates at lower rates. In such event, we may be unable to compete effectively and our business, financial condition and results of operations could be materially adversely affected.

***If we fail to price our insurance policies appropriately, our business competitiveness, financial condition or results of operations could be materially adversely affected.***

Premiums are based on the particular class of business and our estimates of expected losses and LAE and other expenses related to the policies we underwrite. We analyze many factors when pricing a policy, including the policyholder's prior loss history and industry classification. Inaccurate information regarding a policyholder's past claims experience puts us at risk for mispricing our policies. For example, when initiating coverage on a policyholder, we must rely on the information provided by the policyholder or the policyholder's previous insurer(s) to properly estimate future claims expense. If the claims information is not accurately stated, we may under price our policies by using claims estimates that are too low. As a result, our business, financial condition and results of operations could be materially adversely affected. In order to set premium rates accurately, we must utilize an appropriate pricing model which correctly assesses risks based on their individual characteristics and takes into account actual and projected industry characteristics.

***Adverse economic conditions, such as those that currently exist in the financial and credit markets, could have a material adverse impact on our financial condition and results of operations.***

Adverse economic conditions can significantly and adversely affect our business and profitability by:

leading to  
workforce  
reductions  
by our  
insureds,  
which  
would  
reduce  
payrolls  
upon  
which our  
premium is  
based;

requiring  
us to  
compete

more  
vigorously  
on price to  
retain or  
attract  
business;  
and

weakening  
the ability  
of our  
customers  
to pay us  
on time, or  
at all.

***Our concentrations in California, Florida and Nevada ties our performance to the business, economic, demographic and regulatory conditions in these states. Any deterioration in the conditions in these states could materially adversely affect our financial condition and results of operations.***

Our business has concentrations in California, Florida and Nevada, where we generated 69.4%, 1.4% and 11.6% of our direct premiums written for the year ended December 31, 2008, respectively. Accordingly, unfavorable business, economic, demographic, competitive or regulatory conditions in these states could negatively impact our business.

The California, Florida and Nevada economies have been greatly impacted by the overall economic downturn, tightening of the credit markets and the resulting impacts on the residential real estate markets. In 2008, these states led the nation in foreclosure rates. Approximately nine percent of our business is construction related and, due to the economic slowdown, payrolls of some of our insureds have decreased. In addition, many California, Florida and Nevada businesses are dependent on tourism revenues, which are, in turn, dependent on a robust economy. The downturn in the national economy and the economies of these states, or any other event that causes deterioration in tourism in these states, could adversely impact small businesses such as restaurants that we have targeted as customers. The departure or insolvency of a significant number of small businesses from any of these states could also have a material adverse effect on our financial condition or results of operations.

We may be exposed to greater risks than those faced by insurance companies whose business is less concentrated. For example, our average premium per policy in California as of December 31, 2008 has declined by approximately 20.9% since the same time in 2007, principally as a result of rate changes, see State insurance regulations in states where we operate have caused and may continue to cause downward pressure on the premiums we charge. We cannot assure you that there will not be deteriorating conditions in the states in which we have concentrations of business that could materially adversely affect our financial condition and results of operations.

***Acts of terrorism and catastrophes could expose us to potentially substantial losses and, accordingly, could materially adversely impact our financial condition and results of operations.***

Under our workers compensation policies and applicable laws in the states in which we operate, we are required to provide workers compensation benefits for losses arising from acts of terrorism. The impact of any terrorist act is unpredictable, and the ultimate impact on us would depend upon the nature, extent, location and timing of such an act. We would be particularly adversely affected by a terrorist act, most notably, a terrorist act affecting any metropolitan area where our policyholders have a large concentration of workers.

Notwithstanding the protection provided by the reinsurance we have purchased and any protection provided by the Terrorism Risk Insurance Act of 2002, or its extension, the Terrorism Risk Insurance Program Reauthorization Act of 2007 (TRIPRA), the risk of severe losses to us from acts of terrorism has not been eliminated because our excess of loss reinsurance treaty program contains various sub-limits and exclusions limiting our reinsurers obligation to cover losses caused by acts of terrorism. Excess of loss reinsurance is a form of reinsurance where the reinsurer pays all or a specified percentage of loss caused by a particular occurrence or event in excess of a fixed amount, up to a stipulated limit. Our excess of loss reinsurance treaties do not protect against nuclear, biological, chemical or radiological events. If such an event were to impact one or more of the businesses we insure, we would be entirely responsible for any workers compensation claims arising out of such event, subject to the terms of the Terrorism Risk Act, which has been extended by the TRIPRA as modified in 2007, and could suffer substantial losses as a result.

Under the TRIPRA, federal protection is currently provided to the insurance industry for events, including acts of foreign and domestic terrorism, that result in an industry loss of at least \$100 million. In the event of qualifying industry loss (which must occur out of an act of terrorism certified as such by the Secretary of the Treasury), each insurance company is responsible for a deductible of 20% of direct earned premiums in the previous year, with the federal government responsible for reimbursing each company for 85% of the insurer's loss in excess of the insurer's loss, up to the insurer's proportionate share of the \$100 billion industry aggregate limit in any one year. Accordingly, events may not be covered by, or may result in losses exceeding the capacity of, our reinsurance protection and any protection offered by the TRIPRA or any subsequent legislation. Thus, any acts of terrorism could expose us to potentially substantial losses and, accordingly, could materially adversely affect our financial condition and results of operations.

Our operations also expose us to claims arising out of catastrophes because we may be required to pay benefits to workers who are injured in the workplace as a result of a catastrophe. Catastrophes can be caused by various unpredictable events, either natural or man-made. To date, we have not experienced catastrophic losses arising from any of these types of events. Any catastrophe occurring in the states in which we operate could expose us to potentially substantial losses and, accordingly, could have a material adverse effect on our financial condition and results of operations.

***The fact that we write only a single line of insurance may leave us at a competitive disadvantage, and subjects our financial condition and results of operations to the cyclical nature of the workers compensation insurance market.***

We face a competitive disadvantage due to the fact that we only offer a single line of insurance. Some of our competitors have additional competitive leverage because of the wide array of insurance products that they offer. For

example, a business may find it more efficient or less expensive to purchase multiple lines of commercial insurance coverage from a single carrier. Because we do not offer a range of insurance products and sell only workers compensation insurance, we may lose potential customers to larger competitors who do offer a selection of insurance products.

The property and casualty insurance industry is cyclical in nature, and is characterized by periods of so-called soft market conditions in which premium rates are stable or falling, insurance is readily available and insurers' profits decline, and by periods of so-called hard market conditions, in which rates rise, coverage may be more difficult to find and insurers' profits increase. According to the Insurance Information Institute, since 1970, the property and casualty insurance industry experienced hard market conditions from 1975 to 1978, 1984 to 1987 and 2001 to 2004. Although the financial performance of an individual insurance company is dependent on its own specific business characteristics, the profitability of most workers' compensation insurance companies generally tends to follow this cyclical market pattern. Because we only offer workers' compensation insurance, our financial condition and operations are subject to this cyclical pattern, and we have no ability to change emphasis to another line of insurance. For example, during a period when there is excess underwriting capacity in the workers' compensation market and, therefore, lower profitability, we are unable to shift our focus to another line of insurance which is at a different stage of the insurance cycle and, thus, our financial condition and results of operations may be materially adversely affected. We believe the workers' compensation industry is currently experiencing increased price competition and excess underwriting capacity. This results in lower rate levels and smaller profit margins.

Because of cyclicity in the workers' compensation market, due in large part to competition, capacity and general economic factors, we cannot predict the timing or duration of changes in the market cycle. We have experienced significant increased price competition in our target markets since 2003. This cyclical pattern has in the past and could in the future adversely affect our financial condition and results of operations.

***If our agreements with our principal strategic partners are terminated or we fail to maintain good relationships with them, our revenues may decline materially and our results of operations may be materially adversely affected. We are also subject to credit risk with respect to our strategic partners.***

We have agreements with two principal strategic partners, ADP and Wellpoint, to market and service our insurance products through their sales forces and insurance agencies. For the year ended December 31, 2008, we generated \$35.0 million of base direct premiums written through ADP and \$48.0 million of base direct premiums written through Wellpoint. The base direct premiums written for ADP and Wellpoint were 10.8% and 14.9% of total base direct premiums written during 2008, respectively. Our agreement with ADP is not exclusive, and ADP may terminate the agreement without cause upon 120 days notice. Although our distribution agreements with Wellpoint are exclusive, Wellpoint may terminate its agreements with us if the rating of ECIC is downgraded and we are not able to provide coverage through a carrier with an A.M. Best financial strength rating of B++ or better. Wellpoint may also terminate its agreements with us without cause upon 60 days notice. The termination of any of these agreements, our failure to maintain good relationships with our principal strategic partners or their failure to successfully market our products may materially reduce our revenues and have a material adverse effect on our results of operations if we are unable to replace the principal strategic partners with other distributors that produce comparable premiums. In addition, we are subject to the risk that our principal strategic partners may face financial difficulties, reputational issues or problems with respect to their own products and services, which may lead to decreased sales of our products and services. Moreover, if either of our principal strategic partners consolidates or aligns itself with another company or changes its products that are currently offered with our workers' compensation insurance product, we may lose business or suffer decreased revenues.

We are also subject to credit risk with respect to ADP and Wellpoint, as they collect premiums that are due to us for the workers' compensation products that are marketed together with their own products. ADP and Wellpoint are obligated on a monthly basis to pass on premiums that they collect on our behalf. Any failure to remit such premiums to us or to remit such amounts on a timely basis could have an adverse effect on our results of operations.

***If we do not maintain good relationships with independent insurance agents and brokers, they may sell our competitors' products rather than ours, and our revenues or profitability may decline.***



We market and sell our insurance products primarily through independent, non-exclusive insurance agents and brokers. These agents and brokers are not obligated to promote our products and can and do sell our competitors products. We must offer workers compensation insurance products and

services that meet the requirements of these agents and their customers. We must also provide competitive commissions to these agents and brokers. Our business model depends upon an extensive network of local and regional agents and brokers distributed throughout the states in which we do business. We need to maintain good relationships with the agents and brokers with which we contract to sell our products. If we do not, these agents and brokers may sell our competitors' products instead of ours or may direct less desirable risks to us, and our revenues or profitability may decline. In addition, these agents and brokers may find it easier to promote the broader range of programs of some of our competitors than to promote our single-line workers' compensation insurance products. The loss of a number of our independent agents and brokers or the failure of these agents to successfully market our products may reduce our revenues and our profitability if we are unable to replace them with agents and brokers that produce comparable premiums.

***A downgrade in our financial strength rating could reduce the amount of business we are able to write or result in the termination of our agreements with our strategic partners.***

Rating agencies rate insurance companies based on financial strength as an indication of an ability to pay claims. Our insurance subsidiaries are currently assigned a group letter rating of A- (Excellent) from A.M. Best, which is the rating agency that we believe has the most influence on our business. This rating is assigned to companies that, in the opinion of A.M. Best, have demonstrated an excellent overall performance when compared to industry standards. A.M. Best considers A- rated companies to have an excellent ability to meet their ongoing obligations to policyholders. This rating does not refer to our ability to meet non-insurance obligations and is not a recommendation to purchase or discontinue any policy or contract issued by us or to buy, hold or sell our securities.

The financial strength ratings of A.M. Best and other rating agencies are subject to periodic review using, among other things, proprietary capital adequacy models, and are subject to revision or withdrawal at any time. Insurance financial strength ratings are directed toward the concerns of policyholders and insurance agents and are not intended for the protection of investors or as a recommendation to buy, hold or sell securities. Our competitive position relative to other companies is determined in part by our financial strength rating. Any downgrade in the financial strength rating of our insurance subsidiaries could adversely affect our business through the loss of existing and potential policyholders and the loss of relationships with independent agents and brokers or strategic partners.

Our strategic partner, Wellpoint, requires that we offer workers compensation coverage through a carrier rated B++ or better by A.M. Best. We currently offer this coverage through our subsidiary, ECIC. Our inability to offer such coverage could cause a reduction in the number of policies we write, would adversely impact our relationships with our strategic partners and could have a material adverse effect on our results of operations and our financial position. If ECIC's rating were downgraded, and we were not able to enter into an agreement to provide coverage through a carrier rated B++ or better by A.M. Best, Wellpoint could terminate its distribution agreements with us. We cannot assure you that we would be able to enter such an agreement if our rating were downgraded.

***If we are unable to obtain reinsurance on favorable terms, our ability to write new policies and to renew existing policies could be adversely affected and our financial condition and results of operations could be materially adversely affected.***

Like other insurers, we manage our risk by buying reinsurance. Reinsurance is an arrangement in which an insurance company, called the ceding company, transfers a portion of insurance risk under policies it has written to another insurance company, called the reinsurer, and pays the reinsurer a portion of the premiums relating to those policies. Conversely, the reinsurer receives or assumes reinsurance from the ceding company. We currently purchase excess of loss reinsurance. We purchase reinsurance to cover larger individual losses and aggregate catastrophic losses from natural perils and acts of terrorism, excluding nuclear, biological, chemical and radiological events.

On July 1, 2008, we entered into a new reinsurance program that is effective through July 1, 2009. The reinsurance program consists of three agreements, one excess of loss agreement and two catastrophic loss agreements. The

program provides coverage up to \$200.0 million per loss occurrence, subject to certain exclusions. Our loss retention for the program year beginning July 1, 2008, is \$5.0 million. The coverage is subject to an aggregate loss cession limitation in the first layer (\$5.0 million in excess of our \$5.0 million retention) of \$20.0 million. Additionally, in the second through fifth layers of

our reinsurance program, our ultimate net loss shall not exceed \$10 million for any one life, and we are permitted one reinstatement for each layer upon the payment of additional premium. Covered losses which occur prior to expiration or cancellation of the reinsurance program continue to be obligations of the reinsurer and subject to the other conditions in the agreement. We are responsible for these losses if the reinsurer cannot or refuses to pay, see Item 1 Business Reinsurance.

The availability, amount and cost of reinsurance are all subject to market conditions and to our loss experience. We cannot be certain that our reinsurance agreements will be renewed or replaced prior to their expiration upon terms satisfactory to us. If we are unable to renew or replace our reinsurance agreements upon terms satisfactory to us, our net liability on individual risks would increase and we would have greater exposure to catastrophic losses. If this were to occur, our underwriting results would be subject to greater variability and our underwriting capacity would be reduced. As a result, these consequences could have a material adverse affect on our financial condition and results of operations.

***We are subject to credit risk with respect to our reinsurers, and they may also refuse to pay or may delay payment of losses we cede to them.***

Although we purchase reinsurance to manage our risk and exposure to losses, we continue to have direct obligations under the policies we write. We remain liable to our policyholders, even if we are unable to recover from our reinsurers what we believe we are entitled to receive under our reinsurance contracts. Reinsurers might refuse or fail to pay losses that we cede to them, or they might delay payment. Recently, liquidity and the availability of capital have been restricted as a result of adverse credit market conditions and concerns about the economy. Reinsurers may not have enough liquidity to make timely payments. Disruptions, uncertainty or volatility in the financial markets may limit reinsurers' access to capital required to operate their businesses and in turn affect payments to us. Losses may not be recovered from our reinsurers until claims are paid, and in the case of long-term workers' compensation cases, the creditworthiness of our reinsurers may change before we recover the amounts to which we are entitled. We obtained quota share reinsurance covering the losses incurred prior to July 1, 1995, and we could be liable for all of those losses if the coverage provided by the LPT Agreement proves inadequate or we fail to collect from the reinsurers party to such transaction. At December 31, 2008, we had \$1.1 billion of reinsurance recoverables for paid and unpaid losses and LAE of which only \$12.7 million is currently due to us. With the exception of certain losses assumed from the Fund discussed below, these recoverables are unsecured. If we are unable to collect on our reinsurance recoverables, our financial condition and results of operations could be materially affected.

***Our assumption of the assets, liabilities and operations of the Fund covered all losses incurred by the Fund prior to January 1, 2000, pursuant to legislation passed in the 1999 Nevada legislature. We only obtained reinsurance covering the losses incurred prior to July 1, 1995, and we could be liable for all of those losses if the coverage provided by the LPT Agreement proves inadequate or we fail to collect from the reinsurers party to such transaction.***

On January 1, 2000, our Nevada insurance subsidiary assumed all of the assets, liabilities and operations of the Fund, including losses incurred by the Fund prior to such date. Our Nevada insurance subsidiary also assumed the Fund's rights and obligations associated with the LPT Agreement that the Fund entered into with third party reinsurers with respect to its losses incurred prior to July 1, 1995. The LPT Agreement was a retroactive 100% quota share reinsurance agreement under which the Fund initially ceded \$1.525 billion in liabilities for the incurred but unpaid losses and LAE related to claims incurred prior to July 1, 1995, for consideration of \$775 million in cash. The LPT Agreement provides coverage for losses up to \$2 billion, excluding losses for burial and transportation expenses. Accordingly, to the extent that the Fund's outstanding losses for claims with original dates of injury prior to July 1, 1995 exceed \$2 billion, they will not be covered by the LPT Agreement and we will be liable for those losses to that extent. Paid losses under the LPT Agreement totaled \$447.9 million through December 31, 2008. As of December 31, 2008, the estimated remaining liabilities subject to the LPT Agreement were approximately \$929.6 million.

The reinsurers under the LPT Agreement agreed to assume responsibilities for the claims at the benefit levels which existed in June 1999. Accordingly, if the Nevada legislature were to increase the benefits payable for the pre-July 1, 1995 claims, we would be responsible for the increased benefit costs to the extent of the legislative increase. Similarly, if the credit rating of any of the third party reinsurers

that are party to the LPT Agreement were to fall below A- as determined by A.M. Best or to become insolvent, we would be responsible for replacing any such reinsurer or would be liable for the claims that otherwise would have been transferred to such reinsurer. For example, in 2002, the rating of one of the original reinsurers under the LPT Agreement, Gerling dropped below the mandatory A- A.M. Best rating to B+ . Accordingly, we entered into an agreement to replace Gerling with NICO at a cost to us of \$32.8 million. We can give no assurance that circumstances requiring us to replace one or more of the current reinsurers under the LPT Agreement will not occur in the future, that we will be successful in replacing such reinsurer or reinsurers in such circumstances, or that the cost of such replacement or replacements will not have a material adverse effect on our results of operations or financial condition.

The LPT Agreement also required the reinsurers to each place assets supporting the payment of claims by them in individual trusts that require that collateral be held at a specified level. The collateralization level must not be less than the outstanding reserve for losses and a loss expense allowance equal to 7% of estimated paid losses discounted at a rate of 6%. If the assets held in trust fall below this threshold, we can require the reinsurers to contribute additional assets to maintain the required minimum level. The value of these assets at December 31, 2008 was approximately \$998.4 million. If the value of the collateral in the trusts drops below the required minimum level and the reinsurers are unable to contribute additional assets, we could be responsible for substituting a new reinsurer or paying those claims without the benefit of reinsurance. One of the reinsurers has collateralized its obligations under the LPT Agreement by placing the stock of a publicly held corporation, with a value of \$693.8 million at December 31, 2008, in a trust to secure the reinsurer's obligation of \$511.3 million. The value of this collateral is subject to fluctuations in the market price of such stock. The other reinsurers have placed treasury and fixed income securities in trusts to collateralize their obligations.

For losses incurred by the Fund subsequent to June 30, 1995, we are liable for the entire loss, net of reinsurance purchased by the Fund. If the premiums collected by the Fund for policies written between July 1, 1995 and December 31, 1999 and the investment income earned on those premiums are inadequate to cover these losses, our reserves may prove inadequate and our results of operations and financial condition could be materially adversely affected.

***Intense competition could adversely affect our ability to sell policies at rates we deem adequate.***

The market for workers' compensation insurance products is highly competitive. Competition in our business is based on many factors, including premiums charged, services provided, financial ratings assigned by independent rating agencies, speed of claims payments, reputation, policyholder dividends, perceived financial strength and general experience. In some cases, our competitors offer lower priced products than we do. If our competitors offer more competitive premiums, dividends or payment plans, services or commissions to independent agents, brokers and other distributors, we could lose market share or have to reduce our premium rates, which could adversely affect our profitability. We compete with regional and national insurance companies, professional employer organizations, third-party administrators, self-insurance funds and state insurance funds. Our main competitors in each of the states in which we currently operate vary from state to state but are usually those companies that offer a full range of services in underwriting, loss control and claims. We compete on the basis of the services that we offer to our policyholders and on ease of doing business rather than solely on price. Our principal competitors include the California State Compensation Fund, AIG, Berkshire Hathaway Insurance Group, Nevada Contractors Group, Zenith National Insurance Company and Liberty Mutual Insurance Companies.

Many of our competitors are significantly larger and possess greater financial, marketing and management resources than we do. Some of our competitors, including the California State Compensation Insurance Fund, benefit financially by not being subject to federal income tax. Intense competitive pressure on prices can result from the actions of even a single large competitor. Competitors with more surplus than us have the potential to expand in our markets more quickly than we can. Additionally, greater financial resources permit an insurer to gain market share through more competitive pricing, even if that pricing results in reduced underwriting margins or an underwriting loss. Many of our competitors are multi-line carriers that can price the workers' compensation insurance that



they offer at a loss in order to obtain other lines of business at a profit. If we are unable to compete effectively, our business and financial condition could be materially adversely affected.

***Adverse capital and credit market conditions could significantly and adversely affect the value of our investment portfolio, our profitability and financial condition.***

The capital markets experienced extreme volatility, uncertainty and disruption throughout 2008. As an insurer, we have a substantial investment portfolio, comprised principally of debt securities. Government monetary policy can significantly and adversely affect the value of our investment portfolio, our profitability, and financial condition by:

significantly reducing the value of the debt securities we hold in our investment portfolio, creating net realized capital losses as other-than-temporary declines occur, resulting in reductions to net income or net unrealized capital losses that could reduce our stockholders' equity;

reducing interest rates on high quality short-term debt securities, thereby materially reducing our net investment income; and

making valuation of certain investment securities difficult, potentially leading to significant period-to-period changes in our estimates of fair values, which could result in significant period-to-period volatility in our net income and stockholders' equity.



***If we are unable to realize our investment objectives, our financial condition and results of operations may be materially adversely affected.***

Investment income is an important component of our revenue and net income. As of December 31, 2008, our investment portfolio, excluding cash and cash equivalents, had a fair value of \$2.04 billion. For the year ended December 31, 2008, we had \$78.1 million of net investment income. Our investment portfolio is managed by an independent asset manager that operates under investment guidelines approved by our Board of Directors. Although these guidelines stress diversification and capital preservation, our investments are subject to a variety of risks that are beyond our control, including risks related to general economic conditions, interest rate fluctuations and market volatility. Interest rates are highly sensitive to many factors, including governmental monetary policies and domestic and international economic and political conditions. For example, general economic conditions may be adversely affected by U.S. involvement in hostilities with other countries and large-scale acts of terrorism, or the threat of hostilities or terrorist acts. These and other factors affect the capital markets and, consequently, the value of our investment portfolio.

The outlook for our investment income is dependent on the future direction of interest rates, maturity schedules and cash flow from operations that is available for investment. The fair values of fixed maturity securities that are available-for-sale fluctuate with changes in interest rates and cause fluctuations in our stockholders' equity. Any significant decline in our investment income as a result of falling interest rates, deterioration in the credit of companies in which we have invested, decreased dividend payments or general market conditions could have an adverse effect on our net income and, as a result, on our stockholders' equity and policyholders' surplus.

***We rely on our information technology and telecommunication systems, and the failure of these systems could materially and adversely affect our business.***

Our business is highly dependent upon the successful and uninterrupted functioning of our information technology and telecommunications systems. We rely on these systems to process new and renewal business, provide customer service, administer and make payments on claims, facilitate collections, and, to automatically underwrite and administer the policies we write. EACCESS®, our main underwriting and policy administration system, includes the base systems for underwriting evaluation, quoting, rating, policy issuance and servicing, and endorsements. This system, along with our other systems, enables us to perform actuarial and other modeling functions necessary for underwriting and rate development. The failure of any of our systems, including due to a natural catastrophe, or the termination of any third-party software licenses upon which any of these systems is based, could interrupt our operations or materially impact our ability to evaluate and write new business. As our information technology and telecommunications systems interface with and depend on third-party systems, we could experience service denials if demand for such services exceeds capacity or such third-party systems fail or experience interruptions. If sustained or repeated, a system failure or service denial

could result in a deterioration of our ability to write and process new and renewal business, provide customer service or compromise our ability to pay claims in a timely manner, which could have a material adverse effect on our business.

A breach of security with respect to our systems could also jeopardize the confidentiality of non-public data related to policyholders, claimants, vendors, or our employees, which could harm our reputation and expose us to possible liability. We rely on user authentication capabilities and use data encryption, but there can be no guarantee that advances in computer capabilities, new computer viruses, programming or human errors, or other events or developments would not result in a breach of our security measures, misappropriations of our proprietary information or an interruption of business operations.

***The insurance business is subject to extensive regulation that limits the way we can operate our business.***

We are subject to extensive regulation by the insurance regulatory agencies in each state in which our insurance subsidiaries are licensed, most significantly by the insurance regulators in the states of California, Florida and Nevada, in which our insurance subsidiaries are domiciled. These state agencies have broad regulatory powers designed primarily to protect policyholders and their employees, not stockholders or other investors. Regulations vary from state to state, but typically address or include:

standards of  
solvency,  
including  
risk-based  
capital  
measurements;

restrictions on  
the nature,  
quality and  
concentration  
of investments;

restrictions on  
the types of  
terms that we  
can include in  
the insurance  
policies we  
offer;

mandates that  
may affect  
wage  
replacement  
and medical  
care benefits  
paid under the  
workers  
compensation  
system;

requirements  
for the  
handling and  
reporting of  
claims;

procedures for  
adjusting  
claims, which  
can affect the  
cost of a claim;

restrictions on  
the way rates  
are developed  
and premiums  
are determined;

the manner in  
which agents  
may be  
appointed;

establishment  
of liabilities for  
unearned  
premiums,  
unpaid losses  
and LAE and  
other purposes;

limitations on  
our ability to  
transact  
business with  
affiliates;

mergers,  
acquisitions  
and divestitures  
involving our  
insurance  
subsidiaries;

licensing  
requirements  
and approvals  
that affect our  
ability to do  
business;

compliance  
with all  
applicable  
medical  
privacy laws;

potential  
assessments for  
the settlement  
of covered  
claims under  
insurance  
policies issued  
by impaired,  
insolvent or  
failed  
insurance  
companies; and

the amount of  
dividends that  
our insurance  
subsidiaries  
may pay to  
EGI and, in  
turn, the ability  
of EGI to pay  
dividends to  
EHI.

Workers' compensation insurance is statutorily provided for in all of the states in which we do business. State laws and regulations provide for the form and content of policy coverage and the rights and benefits that are available to injured workers, their representatives and medical providers. Legislation and regulation also impact our ability to investigate fraud and other abuses of the workers' compensation systems where we operate. Our relationships with medical providers are also impacted by legislation and regulation, including penalties for the failure to make timely payments.

Regulatory authorities have broad discretion to deny or revoke licenses for various reasons, including the violation of regulations. We may be unable to maintain all required approvals or comply fully with the wide variety of applicable laws and regulations, which are continually undergoing revision and which may be interpreted differently among the jurisdictions in which we conduct business, or to comply with the then current interpretation of such laws and regulations. In some instances, where there is uncertainty as to applicability, we follow practices based on our interpretations of regulations or practices that we believe generally to be followed by the industry. These practices may turn out to be

different from the interpretations of regulatory authorities. We are also subject to regulatory oversight of the timely payment of workers' compensation insurance benefits in all the states where we operate. Regulatory authorities may impose monetary fines and penalties if we fail to pay benefits to injured workers and fees to our medical providers in accordance with applicable laws and regulations.

The NAIC has developed a system to test the adequacy of statutory capital, known as RBC, which has been adopted by all of the states in which we operate. This system establishes the minimum amount of capital and surplus calculated in accordance with statutory accounting principles necessary for an insurance company to support its overall business operations. It identifies insurers that may be inadequately capitalized by looking at the inherent risks of each insurer's assets and liabilities and its mix of net premiums written. Insurers falling below a calculated threshold may be subject to varying degrees of regulatory action, including supervision, rehabilitation or liquidation. The need to maintain our risk-based capital levels may prevent us from expanding our business or meeting strategic goals in a timely manner. Failure to maintain our risk-based capital at the required levels could adversely affect the ability of our insurance subsidiaries to maintain regulatory authority to conduct our business, see Item 1 Business Regulation IRIS Ratios.

The federal government does not directly regulate the business of insurance; however, the current financial crisis has created some support for federal oversight. We cannot predict whether such federal oversight will be adopted, or what impact such oversight would have on our business, financial condition or results of operations.

The extensive regulation of our business may affect the cost or demand for our products and may limit our ability to obtain rate increases or to take other actions that we might pursue to increase our profitability. In addition, we may be unable to maintain all required approvals or comply fully with the wide variety of applicable laws and regulations, which are subject to amendment. Further, changes in the level of regulation of the insurance industry or changes in laws or regulations or interpretations by regulatory authorities could impact our operations, require us to bear additional costs of compliance and impact our profitability.

***We are a holding company with no direct operations. We depend on the ability of our subsidiaries to transfer funds to us to meet our obligations, and our insurance subsidiaries' ability to pay dividends to us is restricted by law.***

EHI is a holding company that transacts substantially all of its business through operating subsidiaries. Its primary assets are the shares of stock of our operating subsidiaries. The ability of EHI to meet obligations on outstanding debt, to pay stockholder dividends and to make other payments depends on the surplus and earnings of our subsidiaries and their ability to pay dividends or to advance or repay funds, and upon the ability of our insurance subsidiaries, EICN and EPIC, to pay dividends to EGI and, in turn, the ability of EGI to pay dividends to EHI.

Payments of dividends by our insurance subsidiaries are restricted by state insurance laws, including laws establishing minimum solvency and liquidity thresholds, and could be subject to contractual restrictions in the future, including those imposed by indebtedness we may incur in the future, see Item 1 Business Regulation Financial, Dividend and Investment Restrictions. As a result, we may not be able to receive dividends from these subsidiaries and we may not receive dividends in the amounts necessary to meet our obligations or to pay dividends on our common stock.

***Our profitability may be adversely impacted by inflation, legislative actions and judicial decisions.***

The effects of inflation could cause claims costs to rise in the future. Our reserve for losses and LAE includes assumptions about future payments for settlement of claims and claims handling expenses, such as medical treatment and litigation costs. In addition, judicial decisions and legislative actions continue to broaden liability and policy definitions and to increase the severity of claims payments. To the extent inflation and these legislative actions and judicial decisions cause claims costs to increase above reserves established for these claims, we will be required to increase our loss reserves with a corresponding reduction in our net income in the period in which the deficiency is identified.

An example of the impact from a judicial decision occurred in October 2008 when the Florida Supreme Court ruled in the case *Emma Murray vs. Mariner Health Inc. and Ace USA* that attorneys who represent injured workers are entitled to reasonable fees. This decision materially impacted the

statutory caps on attorney fees that were part of the 2003 reforms. As a result of this decision, the NCCI recommended an increase in overall Florida workers compensation costs of 18.6%. However, the Florida Commissioner only approved a 6.4% rate increase effective April 1, 2009 for new and renewal business.

***Administrative proceedings or legal actions involving our insurance subsidiaries could have a material adverse effect on our business, financial condition or results of operations.***

Our insurance subsidiaries are involved in various administrative proceedings and legal actions in the normal course of their insurance operations. Our subsidiaries have responded to the actions and intend to defend against these claims. These claims concern issues including eligibility for workers compensation insurance coverage or benefits, the extent of injuries, wage determinations and disability ratings. Adverse decisions in multiple administrative proceedings or legal actions could require us to pay significant amounts in the aggregate or to change the manner in which we administer claims, which could have a material adverse effect on our financial condition and results of operations.

***Our operations are dependent on obtaining adequate or additional capital on favorable terms, including from writing new business and establishing premium rates and reserve levels sufficient to cover losses. Continuing adverse financial market conditions could significantly affect our ability to meet liquidity needs, including our access to capital and our cost of capital, including capital that may be required by our subsidiaries.***

Our ability to write new business successfully and to establish premium rates and reserves at levels sufficient to cover losses will generally determine our future capital requirements. If we have to raise additional capital, equity or debt, financing may not be available on terms that are favorable to us. In the case of equity financings, dilution to our stockholders could result. In any case, such securities may have rights, preferences and privileges that are senior to those of our shares of common stock. In the case of debt financings, we may be subject to covenants that restrict our ability to freely operate our business. If we cannot obtain adequate capital on favorable terms or at all, we may not have sufficient funds to implement our future growth or operating plans and our business, financial condition or results of operations could be materially adversely affected.

The capital and credit markets have recently been experiencing extreme volatility and disruption that have negatively impacted market liquidity conditions. Recently, this volatility and disruption has reached unprecedented levels. In some cases, the markets have produced downward pressure on stock prices and credit availability for certain issuers without regard to those issuers underlying financial strength. Continuing disruptions, uncertainty or volatility in the financial markets may limit our access to capital required to operate our business, replace maturing debt obligations or access the capital necessary to grow our business. As a result, we may be forced to delay raising capital or be unable to raise capital on favorable terms, or at all, which could decrease our profitability, significantly reduce our financial flexibility and cause rating agencies to reevaluate our financial strength ratings.

In the event current sources of liquidity, including internal sources, do not satisfy our needs, we may have to seek additional financing. The availability of additional financing will depend on a variety of factors such as general market conditions, the overall availability of credit to the financial services industry and our credit ratings and credit capacity. If our internal sources of liquidity prove to be insufficient, we may not be able to successfully obtain additional financing on favorable terms, or at all. If current levels of market disruption and volatility continue or worsen, the inability to access capital could have a material adverse affect on our financial condition and results of operations.

***Our business is largely dependent on the efforts of our management because of its industry expertise, knowledge of our markets and relationships with the independent agents and brokers that sell our products. The loss of any members of our management team could disrupt our operations and have a material adverse affect on our ability to execute on our strategies.***

Our success depends in substantial part upon our ability to attract and retain qualified executive officers, experienced underwriting personnel and other skilled employees who are knowledgeable about our business. The current success of our business is dependent in significant part on the efforts of Douglas D. Dirks, our president and chief executive officer, Martin J. Welch, the president and chief operating officer of our insurance subsidiaries, and William E. Yocke, our executive vice president and



chief financial officer. Many of our regional and local officers are also critical to our operations because of their industry expertise, knowledge of our markets and relationships with the independent agents and brokers who sell our products. We have entered into employment agreements with certain of our key executives. Currently, we do not maintain key man life insurance for our executives or senior management team. If we were to lose the services of members of our management team or key regional or local officers, we may be unable to find replacements satisfactory to us and our business. As a result, our operations may be disrupted and our financial performance may be adversely affected.

***Assessments and other surcharges for guaranty funds, second injury funds and other mandatory pooling arrangements may reduce our profitability.***

Most states require insurance companies licensed to do business in their state to bear a portion of the unfunded obligations of impaired or insolvent insurance companies. These obligations are funded by assessments, which can be expected to continue in the future in the states in which we operate. Assessments are levied by guaranty associations within the state, up to prescribed limits, on all insurers doing business in that state on the basis of the proportionate share of the premiums written by insurers doing business in that state in the lines of business in which the impaired, insolvent or failed insurer is engaged. Maximum contributions required by law in any one state in which we currently offer insurance vary between 0.2% and 2.0% of premiums written. We recorded an estimate of \$4.6 million and \$1.1 million for our expected liability for guaranty fund assessments at December 31, 2008 and 2007, respectively. The assessments levied on us may increase as we increase our premiums written or if we write business in additional states. In some states, we receive a credit against our premium taxes for guaranty fund assessments. The effect of these assessments or changes in them could reduce our profitability in any given period or limit our ability to grow our business.

Most states (and all of the states in which we operate) have laws that provide for second injury funds to provide compensation to injured employees for aggravation of a prior condition or injury. Their purpose is to protect employers from higher insurance costs that can occur when a subsequent injury combines with a prior disability to result in substantially increased medical or disability costs than the subsequent injury alone would have produced. This protects an employer from loss or increased insurance cost because it hires or retains an employee who has a disability. Funding is provided pursuant to individual state statutes or regulations, and typically is made by assessments on insurance companies based on premiums paid, losses paid by the fund, losses paid by the insurance industry. For example, Florida has assessed an annual rate of 4.52% of net premiums written since 2000 for its second injury fund.

Further, as a condition to conducting business in some states, insurance companies are required to participate in mandatory worker's compensation shared market mechanisms, or pooling arrangements. These arrangements provide workers' compensation insurance coverage to businesses that are otherwise unable to obtain coverage due, for example, to their prior loss experience. Although we price our product to account for the obligations that we may have under these pooling arrangements, we may not be successful in estimating our liability for these obligations. Accordingly, our prices may not fully account for our liabilities under pooling arrangements, which may cause a decrease in our profits. Further, insolvency of other insurance companies in these pooling arrangements would likely increase the liability of other members in the pool. The effect of these assessments and mandatory shared market mechanisms or changes in them could reduce our profitability or limit our ability to grow our business.

**Risk Related to Our Common Stock**

***The price of our common stock may decrease, and you may lose all or part of your investment.***

The trading price of our common stock may fluctuate as a result of a number of factors, many of which are beyond our control, including, among others:

quarterly  
variations in  
our results of  
operations;

changes in  
expectations as  
to our future  
results of  
operations,  
including  
financial  
estimates by  
securities  
analysts and  
investors;

announcements  
of claims  
against us by  
third parties;

departures  
of key  
personnel;

changes in  
law and  
regulation;

results of  
operations  
that vary  
from those  
expected  
by  
securities  
analysts  
and  
investors;  
and

future sales  
of shares of  
our  
common  
stock.

In addition, the stock market has experienced significant volatility that often has been unrelated or disproportionate to the operating performance of companies whose shares are traded. These market fluctuations could adversely affect the price of our common stock, regardless of our actual operating performance. As a result, the trading price of shares of our common stock may decrease and you may not be able to sell your shares at or above the price you paid to purchase them.

***Insurance laws of Nevada and other applicable states, certain provisions of our charter documents and Nevada corporation law could prevent or delay a change of control and could also adversely affect the market price of our common stock.***

Under Nevada insurance law and our amended and restated articles of incorporation that became effective upon completion of the conversion, for a period of five years following February 5, 2007 or, if earlier, until such date as we no longer directly or indirectly own a majority of the outstanding voting stock of EICN, no person may directly or indirectly acquire or offer to acquire in any manner beneficial ownership of 5% or more of any class of our voting securities without the prior approval of the Nevada Commissioner, see Item 1 Business Regulation Change of Control.

Additionally, we have insurance subsidiaries domiciled in California and Florida. The insurance laws of California and Florida require prior approval from the California DOI and the Florida OIR for any change of control of the subsidiary domiciled in their respective states. Insurance laws in many other states also contain provisions that require pre-notification to the insurance commissioners of a change in control of a non-domestic insurance company licensed in those states. Control is generally presumed to exist through the direct or indirect ownership of 10% or more of the voting securities of a domestic insurance company or of any entity that controls a domestic insurance company. Because we have insurance subsidiaries domiciled California, Florida and Nevada and are licensed in numerous other states, any future transaction that would constitute a change in control of us would generally require the party acquiring control to obtain the prior approval of the California Commissioner, Florida Commissioner and the Nevada

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Commissioner and may require pre-notification in those states that have adopted pre-notification provisions upon a change of control. Obtaining these approvals may result in a material delay of, or deter, any such transaction. These laws may discourage potential acquisition proposals or tender offers, and may delay, deter or prevent a change of control, even if the acquisition proposal or tender offer is at a premium over the then current market price for our common stock and beneficial to our stockholders.

Provisions of our amended and restated articles of incorporation and amended and restated by-laws could discourage, delay or prevent a merger, acquisition or other change in control of us, even if our stockholders might consider such a change in control to be in their best interests. These provisions could also discourage proxy contests and make it more difficult for you and other stockholders to elect Directors and take other corporate actions. In particular, our amended and restated articles of incorporation and amended and restated by-laws include provisions:

dividing our  
Board of  
Directors into  
three classes;

eliminating  
the ability of  
our  
stockholders  
to call special  
meetings of  
stockholders;

permitting  
our Board of  
Directors to  
issue  
preferred  
stock in one  
or more  
series;

imposing  
advance  
notice  
requirements  
for  
nominations  
for election to  
our Board of  
Directors or  
for proposing  
matters that  
can be acted  
upon by  
stockholders  
at the  
stockholder

meetings;

prohibiting  
stockholder  
action by  
written  
consent,  
thereby  
limiting  
stockholder  
action to that  
taken at a  
meeting of  
our  
stockholders;  
and

providing our  
Board of  
Directors  
with  
exclusive  
authority to  
adopt or  
amend our  
by-laws.

These provisions may make it difficult for stockholders to replace directors and could have the effect of discouraging a future takeover attempt which is not approved by our Board of Directors, but

which stockholders might consider favorable. Additionally, these provisions could limit the price that investors are willing to pay in the future for shares of our common stock.

***We have outstanding indebtedness, which could impair our financial strength ratings and adversely affect our ability to react to changes in our business and fulfill our debt obligations.***

Our indebtedness could have significant consequences, including:

making it  
more difficult  
for us to  
satisfy our  
obligations;

limiting our  
ability to  
borrow  
additional  
amounts to  
fund working  
capital,  
capital  
expenditures,  
debt service  
requirements,  
the execution  
of our  
business  
strategy,  
acquisitions  
and other  
purposes;

affecting the  
way we  
manage our  
business due  
to the  
restrictive  
debt  
covenants;

requiring us  
to provide  
collateral  
which  
restricts our  
use of funds;

requiring us to dedicate a portion of our cash flow from operations to pay principal and interest on our debt, which would reduce the funds available to us for other purposes; and

making us more vulnerable to adverse changes in general economic and industry conditions, and limiting our flexibility to plan for, and react quickly to, changing conditions.

#### **Risk Related to Our Acquisition**

*We may experience difficulty in integrating the operations of AmCOMP and we may not realize the anticipated benefits of the acquisition.*

The expansion of our business and operations resulting from the acquisition of AmCOMP may strain our administrative, operational and financial resources. The successful integration of AmCOMP into our operations will require, among other things, the retention and assimilation of its key management, sales and other personnel; the adaptation of technology, information systems and other processes, including internal controls, and the retention and transition of policyholders, agents and brokers. Unexpected difficulties could result in increased expenses and the diversion of substantial time, effort and attention of management from our existing business. The integration process could create a number of potential challenges and adverse consequences for us, including the possible unexpected loss of key employees, agents and brokers, a loss of sales or an increase in other operating costs. We may not be able to manage the combined operation effectively or realize any of the expected synergies and cost savings from the AmCOMP acquisition. These challenges and uncertainties could have a material adverse effect on our business, financial condition and results of operations.

#### **Item 1B. Unresolved Staff Comments**

None.



**Item 2. Properties**

Our principal executive offices are located in leased premises in Reno, Nevada. In addition to serving as our corporate headquarters, it also serves as a branch office providing services in marketing, loss control and claims and underwriting related support. As of February 1, 2009, we leased 341,192 square feet of total office space in 14 states. Details of our significant locations are included in the following table:

Location	Square Feet
Corporate Offices:	
Reno, Nevada	79,533
Branch Offices:	
Glendale, California	50,373
Henderson, Nevada	44,953
North Palm Beach, Florida	32,536
San Francisco, California	23,342
Newbury Park, California	15,724
Other office space leases	94,731

In addition, we own a 15,120 square foot building in Carson City, Nevada, which is used as a storage facility.

We believe that our existing office space is adequate for our current needs and we will continue to enter into new lease agreements to address future space requirements, as necessary.

**Item 3. Legal Proceedings**

From time to time, we are involved in pending and threatened litigation in the normal course of business in which claims for monetary damages are asserted. In the opinion of management, the ultimate liability, if any, arising from such pending or threatened litigation is not expected to have a material effect on our result of operations, liquidity or financial position.

**Item 4. Submission of Matters to a Vote of Security Holders**

During the quarter ended December 31, 2008, no matters were submitted to a vote of stockholders.

**PART II****Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities****Market Information and Holders**

Our common stock has been listed on the New York Stock Exchange (NYSE) under the symbol EIG since our initial public offering on January 31, 2007. Prior to that time, there was no public market for our common stock.

The table below sets forth the reported high and low sales prices for our common stock for each quarterly period as reported by the NYSE during the last two fiscal years.

<b>2007</b>	<b>High</b>	<b>Low</b>
First quarter (January 31 - March 31)	\$ 23.85	\$ 18.00
Second quarter	22.64	19.16
Third quarter	21.36	16.07
Fourth quarter	21.72	15.62

<b>2008</b>	<b>High</b>	<b>Low</b>
First quarter	\$ 18.69	\$ 15.13
Second quarter	20.75	17.23
Third quarter	20.62	15.86
Fourth quarter	17.50	10.08

There were approximately 2,022 holders of record as of February 20, 2009.

**Limitations on Acquisitions of Common Stock**

Under Nevada insurance law and our amended and restated articles of incorporation that became effective on completion of the conversion, for a period of five years following February 5, 2007 or, if earlier, until such date as Employers Holdings no longer directly or indirectly owns a majority of the outstanding voting stock of EICN, no person may directly or indirectly acquire or offer to acquire in any manner beneficial ownership of five percent or more of any class of voting securities of Employers Holdings, Inc. without the prior approval by the Nevada Commissioner of an application for acquisition under Section 693A.500 of the Nevada Revised Statutes. Under Nevada insurance law, the Nevada Commissioner may not approve an application for such acquisition unless the Commissioner finds that: (a) the acquisition will not frustrate the plan of conversion as approved by our members and the Commissioner; (b) our Board of Directors has approved the acquisition or extraordinary circumstances not contemplated in the plan of conversion have arisen which would warrant approval of the acquisition; and (c) the acquisition is consistent with the purpose of relevant Nevada insurance statutes to permit conversions on terms and conditions that are fair and equitable to the members eligible to receive consideration. Accordingly, as a practical matter, any person seeking to acquire us within five years after February 5, 2007 may only do so with the approval of our Board of Directors of EICN. Furthermore, any person or entity who individually or together with an affiliate (as defined by applicable law) seeks to directly or indirectly acquire in any manner, at any time, beneficial ownership of 5% or more of any class of our voting securities will be subject to certain requirements, including the prior approval of the proposed acquisition by certain state insurance regulators, depending upon the circumstances involved. Any such acquisition without prior satisfaction of applicable regulatory requirements may be deemed void under state law.

## Stockholder Dividends

Our Board of Directors authorized the payment of a quarterly dividend of \$0.06 per share of common stock to our stockholders of record beginning in the second quarter of 2007. Any determination to pay additional or future dividends will be at the discretion of our Board of Directors and will be dependent upon:

the surplus  
and  
earnings of  
our  
subsidiaries  
and their  
ability to  
pay  
dividends  
and/or other  
statutorily  
permissible  
payments to  
us, in  
particular  
the ability  
of EICN  
and EPIC to  
pay  
dividends to  
EGI and, in  
turn, the  
ability of  
EGI to pay  
dividends to  
EHI;

our results of operations and cash flows;

our financial position and capital requirements;

general business conditions;

any legal, tax, regulatory and contractual restrictions on the payment of dividends; and

any other factors our Board of Directors deems relevant.

Following is a summary of dividends paid to stockholders by EHI:

<b>Dividends Declared</b>	<b>First Quarter</b>	<b>Second Quarter</b>	<b>Third Quarter</b>	<b>Fourth Quarter</b>
2007	\$	\$ 0.06	\$ 0.06	\$ 0.06
2008	\$ 0.06	\$ 0.06	\$ 0.06	\$ 0.06

On February 25, 2009, the Board of Directors declared a \$0.06 dividend per share, payable March 25, 2009, to stockholders of record on March 11, 2009. There can be no assurance that we will declare and pay any additional or future dividends.

### **Shares Issued that were Exempt from Registration**

As consideration for our eligible members who elected to receive shares of our common stock rather than cash in the conversion from a mutual insurance holding company to a stock company on March 9, 2007, we issued 22,765,407 shares of our common stock to these members in reliance upon the exemption from registration provided by Section 3(a)(10) of the Securities Act of 1933, as amended. Prior to the issuance, we obtained a no action letter from the SEC indicating that the SEC's Division of Corporation Finance would not recommend an enforcement action to the Commission if we undertook the issuance of these shares.

### **Issuer Purchases of Equity Securities**

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The following table summarizes the repurchase of our common stock for the year ended December 31, 2008:

<b>Period</b>	<b>Total Number of Shares Purchased</b>	<b>Average Price Paid Per Share<sup>(1)</sup></b>	<b>Total Number of Shares Purchased as Part of Publicly Announced Program</b>	<b>Maximum Number (or Approximate Dollar Value) of Shares that May Yet be Purchased Under the Program<sup>(2)</sup> (millions)</b>
March 17, 2008 - March 31, 2008	56,000	\$ 17.75	56,000	\$ 99.0
April 1, 2008 - April 30, 2008	109,300	18.27	165,300	97.0
May 1, 2008 - May 31, 2008	105,000	18.85	270,300	95.0
June 1, 2008 - June 30, 2008	105,000	19.29	375,300	93.0
July 1, 2008 - July 31, 2008	219,895	17.27	595,195	89.2
August 1, 2008 - August 31, 2008	141,500	17.38	736,695	86.7
September 1, 2008 - September 30, 2008	50,100	17.97	786,795	85.8
<b>Total 2008 Repurchases</b>	<b>786,795</b>	<b>17.99</b>		

(1) Includes fees and commissions paid on stock repurchases.

(2) On February 21, 2008, the Board of Directors authorized a stock repurchase program of up to \$100.0 million of our common stock through June 30, 2009. On February 25,

2009, the Board of Directors extended this program through December 31, 2009. The shares may be repurchased from time to time at prevailing market prices in the open market and subject to market conditions and other factors. We suspended the share repurchase program in September 2008, due to the credit conditions in the financial markets. There can be no assurance that we will complete any additional repurchase of our common stock pursuant to the program in the future.

### **Equity and Incentive Plan**

The following table gives information about our common stock that may be issued upon the exercise of options, warrants and rights under all of the Company's existing equity compensation plans as of December 31, 2008. The Company does not have any plans not approved by the stockholders. The

plan is discussed further in Note 15 in the Notes to our Consolidated Financial Statements which are included herein.

Plan Category	(a) Number of securities to be issued upon exercise of outstanding options, warrants and rights	(b) Weighted-average exercise price of outstanding warrants and rights	(c) Number of securities remaining available for future issuance under compensation plans (excluding securities) reflected in column
Equity compensation plans approved by stockholders	1,357,776	\$ 18.18	2,247,762
Equity compensation plans not approved by stockholders			
Total	1,357,776	\$ 18.18	2,247,762

### Performance Graph

The following graph compares the cumulative total return on \$100 invested in the common stock of EHI for the period commencing on January 31, 2007, and ending on December 31, 2008 with the cumulative total return on \$100 invested in each the Standard and Poor's 500 Index (S&P 500) and the Standard and Poor's 500 Property-Casualty Insurance Index (S&P PC). The closing market price for our common stock at December 31, 2008 was \$16.50.

#### *Employers Holdings, Inc.*

Cumulative Total Return				
	Employers Holdings, Inc.	S&P 500	S&P 500 P&C Insurance Index	
1/31/07 <sup>(1)</sup>	\$ 100.00	\$ 100.00	\$	100.00
6/30/07	106.66	105.36		104.74
12/31/07	84.47	103.92		89.85
6/30/08	105.35	91.54		65.47
12/31/08	84.62	65.47		63.43

- (1) Our common stock has been listed on the NYSE since our initial public offering on January 31, 2007.



**Item 6. Selected Financial Data**

The following selected historical consolidated financial data should be read in conjunction with Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations and the consolidated financial statements and related notes included elsewhere in this annual report on Form 10-K. The selected historical financial data as of December 31, 2008 and 2007 and for the years ended December 31, 2008, 2007 and 2006 have been derived from our audited consolidated financial statements and related notes thereto included elsewhere in this Form 10-K. The selected historical financial data as of December 31, 2006, 2005 and 2004 and for the year ended December 31, 2005 and 2004 have been derived from our audited consolidated financial statements and related notes thereto not included in this Form 10-K. This historical financial data includes all adjustments, consisting of normal recurring adjustments that management considers necessary for a fair presentation of our financial position and results of operations for the periods presented. These historical results are not necessarily indicative of results to be expected in any future period.

The selected historical financial data reflect the ongoing impact of the LPT Agreement, a retroactive 100% quota share reinsurance agreement that our Nevada insurance subsidiary assumed on January 1, 2000 in connection with our assumption of the assets, liabilities and operations of the Fund, pursuant to legislation passed in the 1999 Nevada legislature. Upon entry into the LPT Agreement, we recorded as a liability a deferred reinsurance gain which we amortize over the period during which underlying reinsured claims are paid. We record adjustments to the direct reserves subject to the LPT Agreement based on our periodic reevaluations of these reserves.

	<b>Year Ended December 31,</b>				
	<b>2008<sup>(1)</sup></b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>2004</b>
	(in thousands, except per share amounts and ratios)				
<b>Income Statement Data</b>					
Revenues:					
Net premiums earned	\$ 328,947	\$ 346,884	\$ 392,986	\$ 438,250	\$ 410,302
Net investment income	78,062	78,623	68,187	54,416	42,201
Realized (losses) gains on investments	(11,524 )	180	54,277	(95 )	1,202
Other income	1,293	4,236	4,800	3,915	2,950
<b>Total revenues</b>	<b>396,778</b>	<b>429,923</b>	<b>520,250</b>	<b>496,486</b>	<b>456,655</b>
Expenses:					
Losses and loss adjustment expense	136,515	143,302	129,755	211,688	229,219
Commission expense	43,618	44,336	48,377	46,872	55,369
Underwriting and other operating expenses	102,459	91,399	87,826	69,934	65,492
Interest expense	2,135				

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Total expenses	284,727	279,037	265,958	328,494	350,080
Net income before income taxes	112,051	150,886	254,292	167,992	106,575
Income taxes	10,266	30,603	82,722	30,394	11,008
Net income	\$ 101,785	\$ 120,283	\$ 171,570	\$ 137,598	\$ 95,567
Earnings per common share <sup>(2)</sup>					
Basic	\$ 2.07	\$ 2.19			
Diluted	2.07	2.19			
Pro forma earnings per common share					
basic and diluted <sup>(2)</sup>		\$ 2.32	\$ 3.43	\$ 2.75	\$ 1.91

## Year Ended December 31,

	2008 <sup>(1)</sup>	2007	2006	2005	2004
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(in thousands, except per share amounts and ratios)

**Selected Operating Data**

Gross premiums written <sup>(3)</sup>	\$ 322,922	\$ 350,696	\$ 401,756	\$ 458,671	\$ 437,694
Net premiums written <sup>(4)</sup>	312,847	338,569	387,184	439,721	417,914
Losses and LAE ratio <sup>(5)</sup>	41.5 %	41.3 %	33.0 %	48.3 %	55.9 %
Commission expense ratio <sup>(6)</sup>	13.3	12.8	12.3	10.7	13.5
Underwriting and other operating expenses ratio <sup>(7)</sup>	31.1	26.3	22.3	16.0	16.0
Combined ratio <sup>(8)</sup>	85.9	80.4	67.7	75.0	85.4
Net income before impact of LPT Agreement <sup>(9)(10)(11)</sup>	\$ 83,364	\$ 102,249	\$ 152,197	\$ 93,842	\$ 72,824
Earnings per common share before impact of LPT <sup>(11)</sup>					
Basic	\$ 1.69				
Diluted	1.69				
Pro forma earnings per common share basic and Diluted before impact of LPT <sup>(2)(11)</sup>		\$ 1.98	\$ 3.04	\$ 1.88	\$ 1.46
Dividends declared	\$ 0.24	0.18			

## As of December 31,

	2008 <sup>(1)</sup>	2007	2006	2005	2004
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(in thousands, except ratios)

**Balance Sheet Data**

Cash and cash equivalents	\$ 202,893	\$ 149,703	\$ 79,984	\$ 61,083	\$ 61,083
Total investments	2,042,941	1,726,280	1,715,673	1,595,771	1,350,000
Reinsurance recoverable on paid and unpaid losses	1,087,738	1,061,551	1,107,900	1,151,166	1,200,000

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Total assets	3,756,713	3,191,228	3,195,725	3,094,229	2,93
Unpaid losses and loss adjustment expense	2,506,478	2,269,710	2,307,755	2,349,981	2,28
Deferred reinsurance gain LPT Agreement <sup>(9)(10)</sup>	406,581	425,002	443,036	462,409	50
Total liabilities	3,311,985	2,811,775	2,891,948	2,949,622	2,92
Total equity	444,728	379,453	303,777	144,607	
<b>Other Financial and Ratio Data</b>					
Total equity including deferred reinsurance gain LPT Agreement <sup>(9)(10)(12)</sup>	\$ 851,309	\$ 804,455	\$ 746,813	\$ 607,016	\$ 51
Total statutory surplus <sup>(13)</sup>	577,756	697,714	640,479	530,612	43
Net Premiums written to total statutory surplus ratio <sup>(14)</sup>	0.81 x	0.49 x	0.60 x	0.83 x	

- (1) The income statement data for the year ended December 31, 2008, includes the operating results of AmCOMP from November 1, 2008 through December 31, 2008. The balance sheet data as of December 31, 2008, includes the assets and liabilities acquired from AmCOMP (see Note 4 in the Notes to our Consolidated Financial Statements which are included elsewhere in this report).
- (2) For 2007, the pro forma earnings per common share basic was calculated

using the net income for the 12 months ended December 31, 2007, as presented on the accompanying consolidated statements of income. The weighted average shares outstanding was calculated using those shares available to eligible members in the conversion, or 50,000,002 shares, for the period prior to the IPO, and the actual weighted shares outstanding for the period after the IPO. Earnings per common share diluted is based on the pro forma weighted shares outstanding basic adjusted by the number of additional common shares that would have been outstanding had potentially dilutive common shares been issued and reduced by the number of common shares that could have been purchased from the proceeds of the potentially dilutive shares. The Company's outstanding options have been excluded in computing the diluted earnings per share for the pro forma year ended December 31, 2007, because their inclusion would be anti-dilutive. Although there were 8,665 dilutive potential common shares at December 31, 2007, they did not impact the pro forma earnings per share number as shown. (See

Note 19 in the Notes to our Consolidated Financial Statements which are included elsewhere in this report.)

For the years 2006 and prior, the pro forma earnings per common share basic and diluted is presented to depict the impact of our conversion described above, as prior to the conversion we did not have any outstanding common shares. The

pro forma earnings per common share basic and diluted was computed using only the shares of the our common stock issued to eligible members in the conversion (50,000,002), and does not include any shares issued to new investors in connection with the our initial public offering or the impact of the cash elections made by eligible members. We had no common stock equivalents outstanding for the periods presented prior to 2007 that would create a dilutive effect on pro forma earnings per share.

- (3) Gross premiums written is the sum of both direct premiums written and assumed premiums written before the effect of

ceded  
reinsurance and  
the  
intercompany  
pooling  
agreement.

Direct  
premiums  
written are the  
premiums on  
all policies our  
insurance  
subsidiaries  
have issued  
during the year.

Assumed  
premiums  
written are  
premiums that  
our insurance  
subsidiaries  
have received  
from any  
authorized  
state-mandated  
pools and a  
previous  
fronting  
facility. (See  
Note 10 in the  
Notes to our  
Consolidated  
Financial  
Statements  
which are  
included  
elsewhere in  
this report.)

- (4) Net premiums  
written is the  
sum of direct  
premiums  
written and  
assumed  
premiums  
written less  
ceded  
premiums  
written. Ceded  
premiums



written is the portion of direct premiums written that we cede to our reinsurers under our reinsurance contracts. (See Note 10 in the Notes to our Consolidated Financial Statements which are included elsewhere in this report.)

- (5) Losses and LAE ratio is the ratio (expressed as a percentage) of losses and LAE to net premiums earned.
- (6) Commission expense ratio is the ratio (expressed as a percentage) of commission expense to net premiums earned.
- (7) Underwriting and other operating expenses ratio is the ratio (expressed as a percentage) of underwriting and other operating expenses to net

premiums  
earned.

- (8) Combined ratio is the sum of the losses and LAE ratio, the commission expense ratio and the underwriting and other operating expenses ratio.
- (9) In connection with our January 1, 2000 assumption of the assets, liabilities and operations of the Fund, our Nevada insurance subsidiary assumed the Fund's rights and obligations associated with the LPT Agreement, a retroactive 100% quota share reinsurance agreement with third party reinsurers, which substantially reduced exposure to losses for pre-July 1, 1995 Nevada insured risks. Pursuant to the LPT Agreement, the Fund initially

ceded \$1.525 billion in liabilities for incurred but unpaid losses and LAE, which represented substantially all of the Fund's outstanding losses as of June 30, 1999 for claims with original dates of injury prior to July 1, 1995.

- (10) Deferred reinsurance gain LPT Agreement reflects the unamortized gain from our LPT Agreement. Under GAAP, this gain is deferred and is being amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries, and the amortization is reflected in losses and LAE. We periodically reevaluate the

remaining  
direct reserves  
subject to the  
LPT  
Agreement.  
Our  
reevaluation  
results in  
corresponding  
adjustments, if  
needed, to  
reserves, ceded  
reserves,  
reinsurance  
recoverables  
and the  
deferred  
reinsurance  
gain, with the  
net effect being  
an increase or  
decrease, as the  
case may be, to  
net income.

- (11) We define net income before impact of LPT Agreement as net income less: (a) amortization of deferred reinsurance gain LPT Agreement and (b) adjustments to LPT Agreement ceded reserves. For 2006 and prior, we define pro forma earnings per share basic and diluted before impact of the LPT Agreement as net income before impact

of the LPT Agreement divided by the common shares issued in our conversion (50,000,002). These are not measurements of financial performance under GAAP and should not be considered in isolation or as an alternative to any other measure of performance derived in accordance with GAAP.

We present net income before impact of LPT Agreement because we believe that it is an important supplemental measure of operating performance to be used by analysts, investors and other interested parties in evaluating us. We present pro forma earnings per share basic and diluted before impact of the LPT Agreement because we believe that it is an important supplemental measure of performance by outstanding common share issued in our conversion.

The LPT Agreement was a non-recurring transaction which does not result in ongoing cash benefits and consequently we believe these presentations are useful in providing a meaningful understanding of our operating performance. In addition, we believe these non-GAAP measures, as we have defined them, are helpful to our management in identifying trends in our performance because the item excluded has limited significance in our current and ongoing operations.

The table below shows the reconciliation of net income to net income before impact of LPT Agreement for the periods presented:

	<b>Year Ended December 31,</b>				
	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>2004</b>
	(in thousands)				
Net income	\$ 101,785	\$ 120,283	\$ 171,570	\$ 137,598	\$ 95,567
Less: Impact of LPT Agreement:					
Amortization of deferred reinsurance gain LPT Agreement	18,421	18,034	19,373	16,891	20,296
Adjustment to LPT Agreement ceded				26,865	2,447

reserves<sup>(a)</sup>

Net Income before impact of LPT Agreement	\$	83,364	\$	102,249	\$	152,197	\$	93,842	\$	72,824
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(a) Any adjustment to the estimated direct reserves ceded under the LPT Agreement is reflected in losses and LAE for the period during which the adjustment is determined, with a corresponding increase or decrease in net income in the period. There is a corresponding change to the reinsurance recoverables on unpaid losses as well as the deferred reinsurance gain. A cumulative adjustment to the amortization of the deferred gain is also then recognized in earnings so

that the  
deferred  
reinsurance  
gain reflects  
the balance  
that would  
have existed  
had the revised  
reserves been  
recognized at  
the inception  
of the LPT  
Agreement.  
(See Note 2 in  
the Notes to  
our  
Consolidated  
Financial  
Statements  
which are  
included  
elsewhere in  
this report.)

- (12) We define total equity including deferred reinsurance gain LPT Agreement as total equity plus deferred reinsurance gain LPT Agreement. Total equity including deferred reinsurance gain LPT Agreement is not a measurement of financial position under GAAP and should not be considered in isolation or as an alternative to total equity or any other measure of financial health derived in accordance with GAAP.

We present total equity including deferred reinsurance gain LPT Agreement because we believe that it is an important supplemental measure of financial position to be used by



analysts, investors and other interested parties in evaluating us. The LPT Agreement was a non-recurring transaction and the treatment of the deferred gain does not result in ongoing cash benefits or charges to our current operations and consequently we believe this presentation is useful in providing a meaningful understanding of our financial position.

The table below shows the reconciliation of total equity to total equity including deferred reinsurance gain LPT Agreement for the periods presented:

	<b>As of December 31,</b>				
	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>2004</b>
	(in thousands)				
Total equity	\$ 444,728	\$ 379,453	\$ 303,777	\$ 144,607	\$ 9,750
Deferred reinsurance gain LPT Agreement	406,581	425,002	443,036	462,409	506,166
Total equity including deferred reinsurance gain LPT Agreement	\$ 851,309	\$ 804,455	\$ 746,813	\$ 607,016	\$ 515,916

(13) Total statutory surplus

represents the total consolidated surplus of EICN and EPIC, including their wholly-owned subsidiaries ECIC and EAC, respectively, our insurance subsidiaries, prepared in accordance with the accounting practices of the NAIC, as adopted by California, Florida or Nevada, as the case may be. (See Note 16 in the Notes to our Consolidated Financial Statements which are included elsewhere in this report.)

- (14) Net premiums written to total statutory surplus ratio is the ratio of our insurance subsidiaries annual net premiums written to total statutory surplus.

## Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

*The following discussion and analysis of our financial condition and results of operations should be read in conjunction with the consolidated financial statements and the accompanying notes thereto included in Item 8 and Item 15 of this report. In addition to historical information, the following discussion contains forward-looking statements that are subject to risks and uncertainties and other factors described in Item 1A of this report. Our actual results in future periods may differ from those referred to herein due to a number of factors, including the risks described in the sections entitled Risk Factors and Forward-Looking Statements elsewhere in this report.*

### Overview

We are a specialty provider of workers' compensation insurance focused on select small businesses engaged in low to medium hazard industries. Workers' compensation is a statutory system under which an employer is required to pay for its employees' medical, disability and vocational rehabilitation and death benefit costs for work-related injuries or illnesses. Our business has historically targeted businesses located in several western states, primarily California and Nevada. During 2007, we were the second, ninth and twenty-third largest non-governmental writer of workers' compensation insurance in Nevada, California and the United States, respectively, based on direct premiums written, as reported by A.M. Best.

On October 31, 2008, we acquired 100% of the outstanding common stock of AmCOMP Incorporated (AmCOMP) for \$188.4 million. As a result of this acquisition, we are currently conducting business in 29 states from coast to coast, including concentrations in California, Florida and Nevada. We are also licensed to write business in seven additional states and the District of Columbia. We believe this acquisition provides significant opportunity to make progress in executing our strategic goals and achieving our vision of being the leader in the property and casualty insurance industry specializing in workers' compensation. Our results of operations for 2008 include the acquired operations of AmCOMP for the period November 1, 2008 through December 31, 2008.

We believe we benefit by targeting small businesses, a market that is characterized by fewer competitors, more attractive pricing and strong persistency when compared to the U.S. workers' compensation insurance industry in general. As a result of our disciplined underwriting standards, we believe we are able to price our policies at levels which are competitive and profitable. Our approach to underwriting is therefore consistent with our strategy of not sacrificing profitability and stability for top-line revenue growth.

In 2008, we wrote 69.4% and 11.6% of our direct premiums written in California and Nevada, respectively. We market and sell our workers' compensation insurance products through independent local and regional agents and brokers, and through our strategic distribution partners, including our principal strategic partners, ADP, Inc. (ADP) and Wellpoint, Inc. (Wellpoint). In 2008, we wrote \$83.0 million, or 25.7%, of our gross premiums written through ADP and Wellpoint.

We commenced operations as a private domestic mutual insurance company on January 1, 2000 when our Nevada insurance subsidiary assumed the assets, liabilities and operations of the Nevada State Industrial Insurance System (the Fund). The Fund had over 80 years of workers' compensation experience in Nevada. In July 2002, we acquired the renewal rights to a book of workers' compensation insurance business, and certain other tangible and intangible assets, from Fremont Compensation Insurance Group and its affiliates (Fremont), primarily comprising accounts in California and, to a lesser extent, in Idaho, Montana, Utah and Colorado. Because of the Fremont transaction, we were able to establish our important relationships and distribution agreements with ADP and Wellpoint.

In connection with our January 1, 2000 assumption of the assets, liabilities and operations of the Fund, our Nevada insurance subsidiary assumed the Fund's rights and obligations associated with the LPT Agreement, a retroactive 100% quota share reinsurance agreement with third party reinsurers, which substantially reduced exposure to losses for pre-July 1, 1995 Nevada insured risks. Pursuant to the LPT Agreement, the Fund initially ceded \$1.525 billion in

liabilities for the incurred but unpaid losses and LAE, which represented substantially all of the Fund's outstanding losses as of June 30, 1999 for claims with original dates of injury prior to July 1, 1995. Entry into the LPT Agreement resulted in a deferred reinsurance gain in accordance with U.S. generally accepted accounting principles (GAAP),

and this deferred gain is being amortized using the recovery method, whereby the amortization is determined by the proportion of actual reinsurance recoveries to total estimated recoveries, and the amortization is reflected in losses and LAE. We periodically reevaluate the remaining direct reserves subject to the LPT Agreement. Our reevaluation results in corresponding adjustments, if needed, to reserves, ceded reserves, reinsurance recoverables and the deferred reinsurance gain, with the net effect being an increase or decrease, as the case may be, to net income. In addition, we receive a contingent commission under the LPT Agreement. Increases and decreases in the contingent commission are reflected in our commission expense, see **Results of Operations** .

We operate in a single reportable segment with 17 territorial offices serving the various states in which we are currently doing business.

The workers compensation insurance market is highly competitive. Our strategy across market cycles is to maintain underwriting profitability, manage our expenses and focus on underserved markets within our targeted classes of businesses that we believe will provide greater opportunities for profitable returns.

### **Revenues**

We derive our revenues primarily from the following:

*Net Premiums Earned.* Our net premiums earned have historically been generated primarily in California and Nevada. In California, we have reduced our premium rates by 62.5% from September 2003 through December 31, 2008, including a decline of 38.5% since January 1, 2006 based on our internal actuarial analysis of current and anticipated loss cost trends. This compared with the recommendation of the California Commissioner of Insurance (California Commissioner) of a 45.0% rate decline since January 1, 2006. In November 2007, the California Commissioner recommended that there be no overall change in pure premium rates for policies written on or after January 1, 2008. This was the first recommendation of no rate decrease by the California Commissioner since the adoption of the benefit reforms of 2003 and 2004. In May 2008, the California Commissioner announced that stability in the workers compensation insurance marketplace had eliminated the need for an interim pure premium rate advisory. In October 2008, in response to a recommendation by the California Workers Compensation Insurance Rating Bureau (WCIRB) to increase advisory rates by 16.0%, the California Commissioner approved a 5.0% average increase in advisory pure premium rates.

The recommendation of the WCIRB does not reflect the cost impact of proposed changes to the Permanent Disability Rating Schedule (PDRS). If the proposed changes are adopted, the WCIRB has indicated that it will amend its recommendation to increase pure premium rates by an additional 3.7%. The WCIRB has also indicated that it will recommend that pure premium rates applicable to the unexpired portion of the 2008 policies be increased by 3.7% for the PDRS change.

Based on our most recent analysis of California loss trends, medical cost inflation and the competitive market, we have filed for an overall average 10.0% rate increase for new or renewal policies incepting on or after February 1, 2009. If the PDRS change is adopted, we will re-evaluate the adequacy of our rate level and may decide to amend our filing.

In Nevada, our rate level decreased in 2008 as a result of a decision by the Nevada Commissioner of Insurance (Nevada Commissioner) to decrease loss costs effective March 1, 2008 by 10.5%, which we subsequently adopted.

In February 2009, the Nevada Commissioner announced the approval of a filing submitted by the National Council on Compensation Insurance (NCCI) for an average loss cost decrease of 4.9% for new and renewal policies incepting on or after March 1, 2009. According to the Nevada Commissioner, decreasing claim frequency was cited as the primary driver of the proposed decrease, which more than offset increasing indemnity and medical costs per claim, the cost of living benefit adjustments that were enacted during the 2003 Legislative session and the impact of the payroll cap. Our

Nevada rates continue to be based upon our internal actuarial analysis of current and anticipated loss trends. We have filed for an average 7.7% rate decrease for new and renewal policies incepting on or after March 1, 2009. We cannot determine the effect on our profitability at this time, or if there will be continued downward pricing pressure in Nevada.

We experienced a decline in the number of policies in-force in Nevada in 2008, which was the result of overall economic conditions and competitive pressures. Excluding the impacts of the acquisition of AmCOMP, our policy count growth, primarily in California, mitigated some of the decline in premiums we experienced as a result of declining rate levels and the affects of the economic recession. Companywide, we expect to see continued downward pressure on premiums in 2009, which will be partially offset by policy count growth, including growth attributable to the acquisition of AmCOMP. It is uncertain how these trends will impact profitability.

Including the acquired operations of AmCOMP, approximately 10% of our business will be generated in Florida. Florida is an administered pricing state and rate changes adopted by the Florida Commissioner of Insurance (Florida Commissioner) will affect the rates that we are able to charge in that state.

In 2003, Florida enacted workers compensation reforms. The reforms have resulted in significant declines in claim frequency, an improvement in loss development and a reduction in the cost of claims. As a result, the Florida Commissioner approved an 18.4% rate decrease for all new and renewal policies effective January 1, 2008 and an 18.6% rate decrease for all new and renewal policies effective January 1, 2009, a cumulative effective rate decrease of 60.5% since 2003. On January 26, 2009, the Florida Commissioner announced that he would approve a 6.4% increase in workers compensation rates to be effective April 1, 2009, for new and renewal business. This proposed rate increase is the result of the impact of an October 2008 Florida Supreme Court decision that materially impacted the statutory caps on attorney fees that were part of the 2003 reforms. We cannot determine the full effect on our profitability at this time or if there will be continued downward pricing pressure in Florida.

*Net Investment Income and Realized Gains (Losses) on Investments.* We invest our statutory surplus and the funds supporting our insurance liabilities (including unearned premiums and unpaid losses and loss adjustment expenses (LAE)) in fixed maturity securities and equity securities. In addition, a portion of these funds is held in cash and cash equivalents to pay current claims. Net investment income includes interest and dividends earned on our invested assets and amortization of premiums and discounts on our fixed maturity securities less bank service charges, custodial and portfolio management fees. Realized gains and losses on our investments are reported separately from our net investment income. Realized gains (losses) on investments include the gain or loss on a security at the time of sale compared to its original cost (equity securities) or amortized cost (fixed maturity investments). Net unrealized gains or losses on our securities are reported separately within accumulated other comprehensive income on our balance sheet.

We monitor our portfolio to preserve principal values whenever possible. All securities in an unrealized loss position are reviewed to determine whether the impairment is other-than-temporary. When, in the opinion of management, an impairment is determined to be other-than-temporary, the security is written-down to its fair value and the amount written-down is recorded in earnings as a realized loss on investments in the period in which other-than-temporary determination is made.

Conning Asset Management (Conning), our portfolio manager, follows our written investment guidelines based on strategies approved by our Board of Directors. Our investment strategy focuses on maximizing economic value through dynamic asset/liability management, subject to regulatory and rating agency constraints. The fixed maturity securities portion of our portfolio maintains a duration target of 5.00 and a maximum tax-exempt capacity of not more than 60% of the total fixed maturity portfolio. The equity portion of our portfolio has an authorized allocation range of 6-20%. Decreasing the equity allocation has the effect of decreasing surplus volatility (because under statutory accounting principles, equity securities are carried at fair value with the unrealized gains/losses charged directly to surplus in contrast to fixed income securities which are carried at amortized cost with no impact on surplus due to changes in fair value). At year-end, our equity position has fallen below our selected target of 6.0% to 2.6% due to current economic conditions, market volatility and the consolidation of the AmCOMP investment portfolio. The decreasing equity allocation has helped to increase the tax-equivalent investment yield from 5.37% for the year ended December 31, 2007 to 5.52% for the year ended December 31, 2008. Our tax-exempt allocation is supported by our strong operating profitability and tax-paying status. As this process is dynamic in nature and reviewed at a detailed level on a quarterly basis, there could be further changes in the duration and allocation of the portfolio.





## ***Expenses***

Our expenses consist of the following:

*Losses and LAE.* Losses and LAE represent our largest expense item and include claim payments made, estimates for future claim payments and changes in those estimates for current and prior periods and costs associated with investigating, defending and adjusting claims. The quality of our financial reporting depends in large part on accurately predicting our losses and LAE, which are inherently uncertain as they are estimates of the ultimate cost of individual claims based on actuarial estimation techniques. In states other than Nevada, we rely on a combination of industry experience and our specific experience to establish our best estimate of losses and LAE reserves. The interpretation of historical data can be impacted by external forces, principally regulatory changes, economic fluctuations and legal trends. In recent years, we experienced lower losses and LAE in California than we anticipated due to factors such as regulatory reform designed to reduce loss costs in that market and lower than expected inflation. The joint marketing of our workers' compensation insurance with Wellpoint's health insurance products also assists in reducing losses since employees make fewer workers' compensation claims because they are insured for non-work related illnesses or injuries and thus are less likely to seek treatment for a non-work related illness or injury through their employers' workers' compensation insurance carrier.

*Commission Expense.* Commission expense includes commissions to our agents and brokers for the premiums that they produce for us, and is net of contingent commission income related to the LPT Agreement. Commissions paid to our agents and brokers are deferred and amortized to commission expense in our statements of income as the premiums generating these commissions and fees are earned. We pay commissions that we believe are competitive with other workers' compensation insurers.

*Underwriting and Other Operating Expenses.* Underwriting and other operating expenses include the costs to acquire and maintain an insurance policy (excluding commissions) consisting of premium taxes and certain other general expenses that vary with, and are primarily related to, producing new or renewal business. These acquisition costs are deferred and amortized to underwriting and other operating expenses in the statement of income as the related premiums are earned. Other underwriting expenses consist of policyholder dividends, changes in estimates of future write-offs of premiums receivable, general administrative expenses such as salaries, rent, office supplies, depreciation and all other operating expenses not otherwise classified separately, and boards, bureaus and assessments of statistical agencies for policy service and administration items such as rating manuals, rating plans and experience data. Our underwriting and other operating expenses ratio (percentage of net premiums earned) is a reflection of our operational efficiency in producing, underwriting and administering our business.

## **Critical Accounting Policies**

Management believes it is important to understand our accounting policies in order to understand our financial statements. Management considers some of these policies to be very important to the presentation of our financial results because they require us to make estimates and assumptions. These estimates and assumptions affect the reported amounts of our assets, liabilities, revenues and expenses and the related disclosures. Some of the estimates result from judgments that can be subjective and complex and, consequently, actual results in future periods might differ from these estimates.

Management believes that the most critical accounting policies relate to the reporting of reserves for losses and LAE, including losses that have occurred but have not been reported prior to the reporting date, amounts recoverable from reinsurers, recognition of premium revenue, deferred income taxes and the valuation of investments.

The following is a description of our critical accounting policies:

### ***Reserves for Losses and Loss Adjustment Expenses***

We are directly liable for losses and LAE under the terms of insurance policies our insurance subsidiaries underwrite. Significant periods of time can elapse between the occurrence of an insured

loss, the reporting of the loss to the insurer and the insurer's payment of that loss. Our loss reserves are reflected in our balance sheets under the line item captioned "unpaid losses and loss adjustment expenses." As of December 31, 2008, our reserve for unpaid losses and LAE, net of reinsurance, was \$1.4 billion.

Accounting for workers' compensation insurance requires us to estimate the liability for the expected ultimate cost of unpaid losses and LAE, referred to as loss reserves, as of a balance sheet date. Our estimate of loss reserves is intended to equal the difference between the expected ultimate losses and LAE of all claims that have occurred as of a balance sheet date and amounts already paid. Management establishes the loss reserve based on its own analysis of emerging claims experience and environmental conditions in our markets and review of the results of various actuarial projection methods and their underlying assumptions. Our aggregate carried reserve for unpaid losses and LAE is a point estimate, which is the sum of our reserves for each accident year in which we have exposure. This aggregate carried reserve calculated by us represents our best estimate of our outstanding unpaid losses and LAE.

Maintaining the adequacy of the loss reserve estimate is an inherent risk of the workers' compensation insurance business. As described below, worker