

REGIS CORP
Form 10-Q
February 06, 2012
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**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**

WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

- QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended December 31, 2011

OR

- TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from to

Commission file number 1-12725

Regis Corporation

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(Exact name of registrant as specified in its charter)

Minnesota

(State or other jurisdiction of
incorporation or organization)

41-0749934

(I.R.S. Employer
Identification No.)

7201 Metro Boulevard, Edina, Minnesota

(Address of principal executive offices)

55439

(Zip Code)

(952) 947-7777

(Registrant's telephone number, including area code)

N/A

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to be submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined by Rule 12b-2 of the Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock as of January 25, 2012:

Common Stock, \$.05 par value
Class

57,628,069
Number of Shares

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REGIS CORPORATION

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Table of Contents**PART I - FINANCIAL INFORMATION****Item 1. Financial Statements****REGIS CORPORATION****CONDENSED CONSOLIDATED BALANCE SHEET (Unaudited)
As Of December 31, 2011 and June 30, 2011**

(In thousands, except share data)

| | December 31, 2011 | June 30, 2011 |
|---|----------------------|------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 83,099 | \$ 96,263 |
| Receivables, net | 31,944 | 27,149 |
| Inventories | 170,551 | 150,804 |
| Deferred income taxes | 15,082 | 17,887 |
| Income tax receivable | 17,322 | 22,341 |
| Other current assets | 29,681 | 32,118 |
| Total current assets | 347,679 | 346,562 |
| Property and equipment, net | 327,381 | 347,811 |
| Goodwill | 604,097 | 680,512 |
| Other intangibles, net | 106,411 | 111,328 |
| Investment in and loans to affiliates | 251,573 | 261,140 |
| Other assets | 59,820 | 58,400 |
| Total assets | \$ 1,696,961 | \$ 1,805,753 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Long-term debt, current portion | \$ 28,999 | \$ 32,252 |
| Accounts payable | 52,541 | 55,107 |
| Accrued expenses | 175,105 | 167,321 |
| Total current liabilities | 256,645 | 254,680 |
| Long-term debt and capital lease obligations | 263,882 | 281,159 |
| Other noncurrent liabilities | 216,077 | 237,295 |
| Total liabilities | 736,604 | 773,134 |
| Commitments and contingencies (Note 8) | | |
| Shareholders' equity: | | |
| Common stock, \$0.05 par value; issued and outstanding 57,650,228 and 57,710,811 common shares at December 31, 2011 and June 30, 2011, respectively | 2,883 | 2,886 |
| Additional paid-in capital | 345,827 | 341,190 |
| Accumulated other comprehensive income | 55,661 | 77,946 |
| Retained earnings | 555,986 | 610,597 |

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| | | | | |
|--|----|-----------|----|-----------|
| Total shareholders' equity | | 960,357 | | 1,032,619 |
| Total liabilities and shareholders' equity | \$ | 1,696,961 | \$ | 1,805,753 |

The accompanying notes are an integral part of the unaudited Condensed Consolidated Financial Statements.

Table of Contents**REGIS CORPORATION****CONDENSED CONSOLIDATED STATEMENT OF OPERATIONS (Unaudited)
For The Three Months Ended December 31, 2011 and 2010****(In thousands, except per share data)**

| | 2011 | 2010 |
|--|-------------|------------|
| Revenues: | | |
| Service | \$ 421,299 | \$ 430,939 |
| Product | 132,208 | 133,824 |
| Royalties and fees | 9,771 | 9,609 |
| | 563,278 | 574,372 |
| Operating expenses: | | |
| Cost of service | 242,341 | 249,705 |
| Cost of product | 63,469 | 63,926 |
| Site operating expenses | 48,425 | 50,597 |
| General and administrative | 75,066 | 75,848 |
| Rent | 85,473 | 85,235 |
| Depreciation and amortization | 31,695 | 26,197 |
| Goodwill impairment | 78,426 | |
| Total operating expenses | 624,895 | 551,508 |
| Operating (loss) income | (61,617) | 22,864 |
| Other income (expense): | | |
| Interest expense | (7,203) | (8,738) |
| Interest income and other, net | 2,659 | 2,604 |
| (Loss) income before income taxes and equity in income of affiliated companies | (66,161) | 16,730 |
| Income taxes | 3,453 | (5,345) |
| Equity in income of affiliated companies, net of income taxes | 5,281 | 3,120 |
| Net (loss) income | \$ (57,427) | \$ 14,505 |
| Net (loss) income per share: | | |
| Basic | \$ (1.01) | \$ 0.26 |
| Diluted | \$ (1.01) | \$ 0.24 |
| Weighted average common and common equivalent shares outstanding: | | |
| Basic | 56,857 | 56,684 |
| Diluted | 56,857 | 68,136 |
| Cash dividends declared per common share | \$ 0.06 | \$ 0.04 |

The accompanying notes are an integral part of the unaudited Condensed Consolidated Financial Statements.

Table of Contents**REGIS CORPORATION****CONDENSED CONSOLIDATED STATEMENT OF OPERATIONS (Unaudited)
For The Six Months Ended December 31, 2011 and 2010****(In thousands, except per share data)**

| | 2011 | 2010 |
|--|-------------|------------|
| Revenues: | | |
| Service | \$ 852,999 | \$ 870,468 |
| Product | 259,125 | 262,429 |
| Royalties and fees | 19,903 | 19,720 |
| | 1,132,027 | 1,152,617 |
| Operating expenses: | | |
| Cost of service | 488,352 | 499,206 |
| Cost of product | 123,448 | 125,001 |
| Site operating expenses | 100,880 | 99,606 |
| General and administrative | 153,745 | 149,922 |
| Rent | 169,920 | 170,343 |
| Depreciation and amortization | 65,801 | 52,241 |
| Goodwill impairment | 78,426 | |
| Total operating expenses | 1,180,572 | 1,096,319 |
| Operating (loss) income | (48,545) | 56,298 |
| Other income (expense): | | |
| Interest expense | (14,563) | (17,661) |
| Interest income and other, net | 3,975 | 3,381 |
| (Loss) income before income taxes and equity in income of affiliated companies | (59,133) | 42,018 |
| Income taxes | 730 | (14,992) |
| Equity in income of affiliated companies, net of income taxes | 9,313 | 5,799 |
| Net (loss) income | \$ (49,090) | \$ 32,825 |
| Net (loss) income per share: | | |
| Basic | \$ (0.86) | \$ 0.58 |
| Diluted | \$ (0.86) | \$ 0.54 |
| Weighted average common and common equivalent shares outstanding: | | |
| Basic | 56,853 | 56,657 |
| Diluted | 56,853 | 68,053 |
| Cash dividends declared per common share | \$ 0.12 | \$ 0.08 |

The accompanying notes are an integral part of the unaudited Condensed Consolidated Financial Information.

Table of Contents**REGIS CORPORATION****CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS (Unaudited)
For The Six Months Ended December 31, 2011 and 2010**

(In thousands)

| | 2011 | 2010 |
|--|-------------|-----------|
| Cash flows from operating activities: | | |
| Net (loss) income | \$ (49,090) | \$ 32,825 |
| Adjustments to reconcile net (loss) income to net cash provided by operating activities: | | |
| Depreciation | 60,894 | 47,354 |
| Amortization | 4,907 | 4,887 |
| Equity in income of affiliated companies | (9,313) | (5,799) |
| Dividends received from affiliated companies | 606 | 5,853 |
| Deferred income taxes | (7,245) | 628 |
| Goodwill impairment | 78,426 | |
| Excess tax benefits from stock-based compensation plans | | (67) |
| Stock-based compensation | 4,649 | 5,004 |
| Amortization of debt discount and financing costs | 3,279 | 3,188 |
| Other noncash items affecting earnings | (306) | 693 |
| Changes in operating assets and liabilities (1): | | |
| Receivables | (4,861) | (4,592) |
| Inventories | (20,382) | (5,627) |
| Income tax receivable | 4,996 | 21,575 |
| Other current assets | 2,662 | 6,672 |
| Other assets | (2,708) | (7,899) |
| Accounts payable | (2,900) | (4,123) |
| Accrued expenses | 8,076 | (6,439) |
| Other noncurrent liabilities | (9,743) | 8,700 |
| Net cash provided by operating activities | 61,947 | 102,833 |
| Cash flows from investing activities: | | |
| Capital expenditures | (42,979) | (30,663) |
| Proceeds from sale of assets | 371 | 19 |
| Asset acquisitions, net of cash acquired and certain obligations assumed | (2,225) | (8,106) |
| Proceeds from loans and investments | 1,956 | 15,000 |
| Disbursements for loans and investments | | (15,000) |
| Net cash used in investing activities | (42,877) | (38,750) |
| Cash flows from financing activities: | | |
| Borrowings on revolving credit facilities | 222,000 | |
| Payments on revolving credit facilities | (222,000) | |
| Repayments of long-term debt and capital lease obligations | (21,990) | (42,592) |
| Excess tax benefits from stock-based compensation plans | | 67 |
| Proceeds from issuance of common stock | | 691 |
| Dividends paid | (6,952) | (4,599) |
| Net cash used in financing activities | (28,942) | (46,433) |
| Effect of exchange rate changes on cash and cash equivalents | (3,292) | 4,769 |
| (Decrease) increase in cash and cash equivalents | (13,164) | 22,419 |

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Cash and cash equivalents:

| | | | | |
|---------------------|----|--------|----|---------|
| Beginning of period | | 96,263 | | 151,871 |
| End of period | \$ | 83,099 | \$ | 174,290 |

(1) Changes in operating assets and liabilities exclude assets acquired and liabilities assumed through acquisitions.

The accompanying notes are an integral part of the unaudited Condensed Consolidated Financial Statements.

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

1. BASIS OF PRESENTATION OF UNAUDITED INTERIM CONDENSED CONSOLIDATED FINANCIAL STATEMENTS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES:

The unaudited interim Condensed Consolidated Financial Statements of Regis Corporation (the Company) as of December 31, 2011 and for the three and six months ended December 31, 2011 and 2010, reflect, in the opinion of management, all adjustments necessary to fairly state the consolidated financial position of the Company as of December 31, 2011 and the consolidated results of its operations and its cash flows for the interim periods. Adjustments consist only of normal recurring items, except for any discussed in the notes below. The results of operations and cash flows for any interim period are not necessarily indicative of results of operations and cash flows for the full year.

The Consolidated Balance Sheet data for June 30, 2011 was derived from audited Consolidated Financial Statements, but does not include all disclosures required by accounting principles generally accepted in the United States of America (GAAP). The unaudited interim Condensed Consolidated Financial Statements should be read in conjunction with the Company's Annual Report on Form 10-K for the year ended June 30, 2011 and other documents filed or furnished with the Securities and Exchange Commission (SEC) during the current fiscal year.

The unaudited condensed consolidated financial statements of the Company as of December 31, 2011 and for the three and six month periods ended December 31, 2011 and 2010 included in this Form 10-Q have been reviewed by PricewaterhouseCoopers LLP, an independent registered public accounting firm. Their separate report dated February 6, 2012 appearing herein, states that they did not audit and they do not express an opinion on that unaudited financial information. Accordingly, the degree of reliance on their report on such information should be restricted in light of the limited nature of the review procedures applied. PricewaterhouseCoopers LLP is not subject to the liability provisions of Section 11 of the Securities Act of 1933 for their report on the unaudited financial information because that report is not a report or a part of the registration statement prepared or certified by PricewaterhouseCoopers LLP within the meaning of Sections 7 and 11 of the Act.

Consolidation:

The Condensed Consolidated Financial Statements include the accounts of the Company and its subsidiaries after the elimination of intercompany accounts and transactions. All material subsidiaries are wholly owned. The Company consolidated variable interest entities where it has determined it is the primary beneficiary of those entities' operations.

Stock-Based Employee Compensation:

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Stock-based awards are granted under the terms of the 2004 Long Term Incentive Plan (2004 Plan). Additionally, the Company has outstanding stock options under its 2000 Stock Option Plan (2000 Plan), although the Plan terminated in 2010. Under these plans, four types of stock-based compensation awards are granted: stock options, equity-based stock appreciation rights (SARs), restricted stock awards (RSAs) and restricted stock units (RSUs). The stock options and SARs have a maximum term of ten years. The stock-based awards, other than the RSUs, generally vest at a rate of 20.0 percent annually on each of the first five anniversaries of the date of grant. The RSUs cliff vest after five years, and payment of the RSUs is deferred until January 31 of the year following vesting. Unvested awards are subject to forfeiture in the event of termination of employment. The Company utilizes an option-pricing model to estimate the fair value of options and SARs at their grant date. Stock options and SARs are granted at not less than fair market value on the date of grant. The Company generally recognizes compensation expense for its stock-based compensation awards on a straight-line basis over a five-year vesting period. Awards granted do not contain acceleration of vesting terms for retirement of eligible recipients. The Company's primary employee stock-based compensation grant occurs during the fourth fiscal quarter.

Total compensation cost for stock-based payment arrangements totaled \$2.2 and \$2.6 million for the three months ended December 31, 2011 and 2010, respectively, and \$4.6 and \$5.0 million for the six months ended December 31, 2011 and 2010, respectively.

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Stock options outstanding, weighted average exercise price and weighted average fair values as of December 31, 2011 were as follows:

| Options | Shares | Weighted Average Exercise Price |
|-----------------------------------|--------|---------------------------------------|
| Outstanding at June 30, 2011 | 838 | \$ 31.48 |
| Granted | | |
| Exercised | | |
| Forfeited or expired | (12) | 26.86 |
| Outstanding at September 30, 2011 | 826 | \$ 31.54 |
| Granted | | |
| Exercised | | |
| Forfeited or expired | (16) | 32.42 |
| Outstanding at December 31, 2011 | 810 | \$ 31.53 |
| Exercisable at December 31, 2011 | 649 | \$ 33.29 |

Outstanding options of 810,388 at December 31, 2011 had an intrinsic value (the amount by which the stock price exceeded the exercise or grant date price) of zero and a weighted average remaining contractual term of 4.2 years. Exercisable options of 648,628 at December 31, 2011 had an intrinsic value of zero and a weighted average remaining contractual term of 3.4 years. Of the outstanding and unvested options and due to estimated forfeitures, 140,007 are expected to vest with a \$25.23 per share weighted average grant price, a weighted average remaining contractual life of 7.0 years and a total intrinsic value of zero.

All options granted relate to stock option plans that have been approved by the shareholders of the Company.

The table below contains a rollforward of RSAs, RSUs and SARs outstanding, as well as other relevant terms of the awards:

| | Restricted Stock Outstanding Shares/Units (in thousands) | Nonvested | | SARs Outstanding | |
|-----------------------------|--|---|--------------------------|--|--|
| | | Weighted Average Grant Date Fair Value | Shares (in thousands) | Weighted Average Exercise Price | |
| Balance, June 30, 2011 | 1,077 | \$ 23.48 | 1,087 | \$ 25.54 | |
| Granted | 20 | 13.59 | | | |
| Vested/Exercised | 2 | 22.32 | | | |
| Forfeited or expired | (26) | 19.39 | (57) | 27.45 | |
| Balance, September 30, 2011 | 1,073 | \$ 23.39 | 1,030 | \$ 25.43 | |
| Granted | | | | | |
| Vested/Exercised | 3 | 19.07 | | | |
| Forfeited or expired | (70) | 18.88 | (31) | 25.41 | |
| Balance, December 31, 2011 | 1,006 | \$ 23.69 | 999 | \$ 25.44 | |

Outstanding and unvested RSAs of 791,248 at December 31, 2011 had an intrinsic value of \$13.1 million and a weighted average remaining vesting term of 1.6 years. Due to estimated forfeitures, 745,796 are expected to vest with a total intrinsic value of \$12.3 million.

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Outstanding and unvested RSUs of 215,000 at December 31, 2011 had an intrinsic value of \$3.6 million and a weighted average remaining vesting term of 0.2 years. All unvested RSUs are expected to vest in fiscal year 2012.

Outstanding SARs of 998,700 at December 31, 2011 had a total intrinsic value of zero and a weighted average remaining contractual term of 6.3 years. Exercisable SARs of 546,850 at December 31, 2011 had a total intrinsic value of zero and a weighted average remaining contractual term of 5.2 years. Of the outstanding and unvested rights and due to estimated forfeitures, 389,228 are expected to vest with a \$20.32 per share weighted average grant price, a weighted average remaining contractual life of 7.1 years and a total intrinsic value of zero.

During fiscal year 2011, the Company accelerated the vesting of 68,390 unvested RSAs held by the Company's Chief Executive Officer and the Company's Executive Vice President, Fashion and Education. Under the terms of the

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modifications, any unvested RSAs granted to the Chief Executive Officer and the Executive Vice President, Fashion and Education fully vest on their last days of employment, which is expected to be February 8, 2012 and June 30, 2012, respectively. As a result of the modifications, the Company recognized an incremental compensation cost of \$0.1 million during the three and six months ended December 31, 2011.

During the three and six months ended December 31, 2011 total cash received from the exercise of share-based instruments was zero. During the three and six months ended December 31, 2010 total cash received from the exercise of share-based instruments was \$0.6 and \$0.7 million, respectively. As of December 31, 2011, the total unrecognized compensation cost related to all unvested stock-based compensation arrangements was \$14.1 million. The related weighted average period over which such cost is expected to be recognized was approximately 2.9 years as of December 31, 2011.

The total intrinsic value of all stock-based compensation that was exercised or vested during the three and six months ended December 31, 2011 was zero and less than \$0.1 million, respectively. The total intrinsic value of all stock-based compensation that was exercised or vested during each of the three and six month periods ended December 31, 2010 was \$0.5 million.

Goodwill:

Goodwill is tested for impairment annually or at the time of a triggering event. In evaluating whether goodwill is impaired, the Company compares the carrying value of each reporting unit, including goodwill, to the estimated fair value of the reporting unit. The carrying value of each reporting unit is based on the assets and liabilities associated with the operations of the reporting unit, including allocation of shared or corporate balances among reporting units. Allocations are generally based on the number of salons in each reporting unit as a percent of total company-owned salons.

The Company calculates the estimated fair value of the reporting units based on discounted future cash flows that utilize estimates in annual revenue, gross margins, fixed expense rates, allocated corporate overhead, and long-term growth for determining terminal value. The Company's estimated future cash flows also take into consideration acquisition integration and maturation. Where available and as appropriate, comparative market multiples are used to corroborate the results of the discounted cash flow. The Company considers its various concepts to be reporting units when testing for goodwill impairment because that is where the Company believes the goodwill resides. The Company periodically engages third-party valuation consultants to assist in evaluation of the Company's estimated fair value calculations.

In the situations where a reporting unit's carrying value exceeds its estimated fair value, the amount of the impairment loss must be measured. The measurement of impairment is calculated by determining the implied fair value of a reporting unit's goodwill. In calculating the implied fair value of goodwill, the fair value of the reporting unit is allocated to all other assets and liabilities of that unit based on the relative fair values under the assumption of a taxable transaction. The excess of the fair value of the reporting unit over the amount assigned to its assets and liabilities is the implied fair value of goodwill. The goodwill impairment is measured as the excess of the carrying value of goodwill over its implied fair value.

As previously disclosed, the Company concluded that it was reasonably likely that goodwill for the Hair Restoration Centers reporting unit might become impaired in future periods. During the three months ended December 31, 2011 the Company updated the projections used in the fiscal 2011 annual impairment test to reflect the impact of recent industry developments, including a slow down in revenue growth and

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increasing supply costs. The Company determined there was a triggering event as it was more likely than not that the fair value of the Hair Restoration Centers was below carrying value and performed an interim impairment test of goodwill during the three months ended December 31, 2011. There were no triggering events relative to the Company's other reporting units.

As a result of the Company's interim impairment test of goodwill related to the Hair Restoration Centers reporting unit during the second quarter of fiscal year 2012, a \$78.4 million impairment charge was recorded within continuing operations for the excess of the carrying value of goodwill over the implied fair value of the goodwill for the Hair Restorations Centers reporting unit. After the impairment charge the Hair Restoration Centers reporting unit had \$74.4 million of goodwill as of December 31, 2011. The impairment was only partially deductible for tax purposes resulting in a tax benefit of \$5.9 million. See further discussion on the effective tax rate for the three and six months ended December 31, 2011 within Note 10 to the Condensed Consolidated Financial Statements.

As of June 30, 2011, the estimated fair value of the Regis salon concept reporting unit exceeded the carrying value by approximately 18.0 percent. Excluding Regis, Hair Restoration Centers for which the Company performed an interim impairment test of goodwill during the three months ended December 31, 2011 and Promenade for which the Company recorded a \$74.1 million impairment charge as a result of the Company's impairment testing of goodwill during the third

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quarter of fiscal year 2011, the respective fair values of the Company's remaining reporting units exceeded fair value by greater than 20.0 percent at June 30, 2011. While the Company has determined the estimated fair values of Promenade, Hair Restoration Centers, and Regis to be appropriate based on the historical level of revenue growth, operating income and cash flows, it is reasonably likely that Promenade, Hair Restoration Centers, and Regis may experience additional impairment in future periods. The term "reasonably likely" refers to an occurrence that is more than remote but less than probable in the judgment of the Company. Because some of the inherent assumptions and estimates used in determining the fair value of the reportable segment are outside the control of management, changes in these underlying assumptions can adversely impact fair value. Potential impairment of a portion or all of the carrying value of the Promenade and Regis salon concepts and Hair Restoration Centers goodwill is dependent on many factors and cannot be predicted with certainty.

As of December 31, 2011, the Company's estimated fair value, as determined by the sum of our reporting units' fair value, reconciled to within a reasonable range of our market capitalization which included an assumed control premium.

A summary of the Company's goodwill balance as of December 31, 2011 and June 30, 2011 by reporting unit is as follows:

| Reporting Unit | As of | |
|----------------------------|------------------------|---------------|
| | December 31, 2011 | June 30, 2011 |
| | (Dollars in thousands) | |
| Regis | \$ 103,581 | \$ 103,761 |
| MasterCuts | 4,652 | 4,652 |
| SmartStyle | 48,529 | 48,916 |
| Supercuts | 129,540 | 129,477 |
| Promenade | 243,428 | 240,910 |
| Total North America Salons | 529,730 | 527,716 |
| Hair Restoration Centers | 74,367 | 152,796 |
| Total | \$ 604,097 | \$ 680,512 |

See Note 4 to the Condensed Consolidated Financial Statements for further details on the Company's goodwill balance.

Property and Equipment:

Historically, because of the Company's large size and scale requirements it has been necessary for the Company to internally develop and support its own proprietary point-of-sale (POS) information system. During the fourth quarter of fiscal year 2011, the Company identified a third party POS alternative that has a system that meets current and enhanced functionality requirements and will cost less to implement and support. At June 30, 2011, the Company reassessed and adjusted the remaining useful life of the Company's capitalized POS software to six months as locations using the Company's existing POS information system move to a third party POS alternative by December 31, 2011. Based on the results of the implementation of the third party POS alternative during the three months ended December 31, 2011, the Company reassessed and extended the useful life of the Company's capitalized POS software by three months. Depreciation expense related to the existing POS information system totaled \$7.0 and \$16.3 million during the three and six months ended December 31, 2011, respectively, including \$6.3 million (\$4.0 million net of tax or \$0.07 per diluted share) and \$15.0 million (\$9.5 million net of tax or \$0.17 per diluted share), respectively, of accelerated depreciation related to the change in useful life. The Company expects to fully depreciate the net balance of the existing POS information system, approximately \$2.0 million at December 31, 2011, during the three months ended March 31, 2012.

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Due to the Company's plan to replace the POS information system, the Company reviewed the capitalized software carrying value for impairment at December 31, 2011. As a result of the Company's long-lived asset impairment testing at December 31, 2011 for this applicable grouping of assets, no impairment charges were recorded.

Recent Accounting Standards Adopted by the Company:

Disclosures about Fair Value of Financial Instruments

In January 2010, the Financial Accounting Standards Board (FASB) issued guidance to amend the disclosure requirements related to recurring and nonrecurring fair value measurements. The guidance requires a roll forward of activities, presented separately on a gross basis, on purchases, sales, issuance, and settlements of the assets and liabilities measured using significant unobservable inputs (Level 3 fair value measurements). The Company adopted the new disclosure guidance related to Level 3 fair value measurements, including the disclosure on the roll forward activities, on July 1, 2011.

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Accounting Standards Recently Issued But Not Yet Adopted by the Company:

Testing Goodwill for Impairment

In September 2011, the FASB issued guidance to allow an entity to first assess qualitative factors to determine whether it is necessary to perform the two-step quantitative goodwill impairment test. If after assessing the totality of events or circumstances, an entity determines it is not more likely than not that the fair value of a reporting unit is less than its carrying amount, then performing the two-step impairment test is not required. This new guidance is effective for annual and interim goodwill impairment tests performed for fiscal years beginning after December 15, 2011. The Company will adopt the guidance on July 1, 2012 but does not expect it to have a material impact on the Company's financial position, results of operations or cash flows.

Comprehensive Income

In June 2011, the FASB issued guidance on the presentation of comprehensive income. Specifically, the new guidance allows an entity to present components of net income and other comprehensive income in one continuous statement, referred to as the statement of comprehensive income, or in two separate, but consecutive statements. The new guidance eliminates the current option to report other comprehensive income and its components in the statement of changes in equity. While the new guidance changes the presentation of comprehensive income, there are no changes to the components that are recognized in net income or other comprehensive income under current accounting guidance. This new guidance is effective for fiscal years and interim periods within those years beginning after December 15, 2011. The Company will adopt the guidance on a retrospective basis on July 1, 2012. The guidance will not have a material impact on the Company's financial position, results of operations or cash flows. However, it will require changing the Company's presentation and disclosure of comprehensive income.

Fair Value Measurement

In May 2011, the FASB issued guidance to achieve common fair value measurement and disclosure requirements between GAAP and International Financial Reporting Standards. This new guidance amends current fair value measurement and disclosure guidance to include increased transparency around valuation inputs and investment categorization. This new guidance is effective for fiscal years and interim periods beginning after December 15, 2011. The Company will adopt the guidance on January 1, 2012 but does not expect it to have a material impact on the Company's consolidated financial position, results of operations, cash flows or disclosures.

2. SHAREHOLDERS EQUITY:

Net (Loss) Income Per Share:

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The Company's basic earnings per share is calculated as net (loss) income divided by weighted average common shares outstanding, excluding unvested outstanding RSAs and RSUs. The Company's dilutive earnings per share is calculated as net (loss) income divided by weighted average common shares and common share equivalents outstanding, which includes shares issuable under the Company's stock option plan and long-term incentive plan, and dilutive securities. Stock-based awards with exercise prices greater than the average market value of the Company's common stock are excluded from the computation of diluted earnings per share. The Company's dilutive earnings per share will also reflect the assumed conversion under the Company's convertible debt if the impact is dilutive, along with the exclusion of interest expense, net of taxes. The impact of the convertible debt is excluded from the computation of diluted earnings per share when interest expense per common share obtainable upon conversion is greater than basic earnings per share.

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The following table sets forth a reconciliation of shares used in the computation of basic and diluted earnings per share:

| | For the Periods Ended December 31, | | Six Months | |
|--|------------------------------------|--------|------------|--------|
| | 2011 | 2010 | 2011 | 2010 |
| | Three Months | | Six Months | |
| | (Shares in thousands) | | | |
| Weighted average shares for basic earnings per share | 56,857 | 56,684 | 56,853 | 56,657 |
| Effect of dilutive securities: | | | | |
| Dilutive effect of stock-based compensation (1) | | 294 | | 238 |
| Dilutive effect of convertible debt | | 11,158 | | 11,158 |
| Weighted average shares for diluted earnings per share | 56,857 | 68,136 | 56,853 | 68,053 |

(1) For the three and six months ended December 31, 2011, 357 and 306 common stock equivalents of potentially dilutive common stock, respectively, were not included in the diluted earnings per share calculation because to do so would have been anti-dilutive.

The following table sets forth the awards which are excluded from the various earnings per share calculations:

| | For the Periods Ended December 31, | | Six Months | |
|---|------------------------------------|-------|-----------------------|-------|
| | 2011 | 2010 | 2011 | 2010 |
| | Three Months | | Six Months | |
| | (Shares in thousands) | | (Shares in thousands) | |
| <i>Basic earnings per share:</i> | | | | |
| RSAs (1) | 791 | 912 | 791 | 912 |
| RSUs (1) | 215 | 215 | 215 | 215 |
| | 1,006 | 1,127 | 1,006 | 1,127 |
| <i>Diluted earnings per share:</i> | | | | |
| Stock options (2) | 810 | 898 | 810 | 898 |
| SARs (2) | 999 | 1,076 | 999 | 1,076 |
| RSAs (2) | 6 | 109 | 203 | 109 |
| Shares issuable upon conversion of debt (2) | 11,203 | | 11,195 | |
| | 13,018 | 2,083 | 13,207 | 2,083 |

(1) Shares were not vested

(2) Shares were anti-dilutive

The following table sets forth a reconciliation of the net (loss) income available to common shareholders and the net (loss) income for diluted earnings per share under the if-converted method:

| | For the Periods Ended December 31, | | | |
|--|------------------------------------|-----------|-------------|-----------|
| | Three Months | | Six Months | |
| | 2011 | 2010 | 2011 | 2010 |
| | (Dollars in thousands) | | | |
| Net (loss) income available to common shareholders | \$ (57,427) | \$ 14,505 | \$ (49,090) | \$ 32,825 |
| Effect of dilutive securities: | | | | |
| Interest on convertible debt, net of taxes | | 2,013 | | 4,027 |
| Net (loss) income for diluted earnings per share | \$ (57,427) | \$ 16,518 | \$ (49,090) | \$ 36,852 |

Table of Contents**Additional Paid-In Capital:**

The change in additional paid-in capital during the six months ended December 31, 2011 was due to the following:

| | (Dollars in thousands) |
|---|---------------------------|
| Balance, June 30, 2011 | \$ 341,190 |
| Stock-based compensation | 4,649 |
| Vested stock option and stock appreciation rights expirations | (264) |
| Franchise stock incentive plan | 251 |
| Other | 1 |
| Balance, December 31, 2011 | \$ 345,827 |

Comprehensive (Loss) Income:

Components of comprehensive (loss) income for the Company include net (loss) income, changes in fair market value of financial instruments designated as hedges of interest rate or foreign currency exposure and foreign currency translation charged or credited to the cumulative translation account within shareholders' equity. Comprehensive (loss) income for the three and six months ended December 31, 2011 and 2010 was as follows:

| | For the Periods Ended December 31, | | | |
|--|------------------------------------|-----------|------------------------|-----------|
| | Three Months | | Six Months | |
| | 2011 | 2010 | 2011 | 2010 |
| | (Dollars in thousands) | | (Dollars in thousands) | |
| Net (loss) income | \$ (57,427) | \$ 14,505 | \$ (49,090) | \$ 32,825 |
| Other comprehensive (loss) income: | | | | |
| Changes in fair market value of financial instruments designated as cash flow hedges of interest rate exposure, net of taxes | (89) | (31) | 357 | (95) |
| Change in cumulative foreign currency translation | (2,089) | 2,756 | (22,642) | 17,552 |
| Total comprehensive (loss) income | \$ (59,605) | \$ 17,230 | \$ (71,375) | \$ 50,282 |

3. FAIR VALUE MEASUREMENTS:

The fair value measurement guidance for financial and nonfinancial assets and liabilities defines fair value, establishes a framework for measuring fair value and expands disclosure requirements about fair value measurements. This guidance defines fair value as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. The fair value hierarchy prescribed by this guidance contains three levels as follows:

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Level 1 Unadjusted quoted prices that are available in active markets for the identical assets or liabilities at the measurement date.

Level 2 Other observable inputs available at the measurement date, other than quoted prices included in Level 1, either directly or indirectly, including:

- Quoted prices for similar assets or liabilities in active markets;
- Quoted prices for identical or similar assets in non-active markets;
- Inputs other than quoted prices that are observable for the asset or liability; and
- Inputs that are derived principally from or corroborated by other observable market data.

Level 3 Unobservable inputs that cannot be corroborated by observable market data and reflect the use of significant management judgment. These values are generally determined using pricing models for which the assumptions utilize management's estimates of market participant assumptions.

Table of Contents*Assets and Liabilities that are Measured at Fair Value on a Recurring Basis*

The fair value hierarchy requires the use of observable market data when available. In instances in which the inputs used to measure fair value fall into different levels of the fair value hierarchy, the fair value measurement has been determined based on the lowest level input that is significant to the fair value measurement in its entirety. The Company's assessment of the significance of a particular item to the fair value measurement in its entirety requires judgment, including the consideration of inputs specific to the asset or liability. The following tables sets forth by level within the fair value hierarchy, the Company's financial assets and liabilities that were accounted for at fair value on a recurring basis at December 31, 2011 and June 30, 2011, according to the valuation techniques the Company used to determine their fair values.

| | Fair Value at December 31, 2011 | Level 1 | Fair Value Measurements Using Inputs Considered as Level 2 | Level 3 |
|----------------------------------|------------------------------------|---------|--|-----------|
| ASSETS | | | | |
| Non-current assets | | | | |
| Derivative instruments | \$ 28 | \$ | \$ 28 | \$ |
| Equity call option - Roosters | 117 | | | 117 |
| LIABILITIES | | | | |
| Current liabilities | | | | |
| Derivative instruments | \$ 21 | \$ | \$ 21 | \$ |
| Non-current liabilities | | | | |
| Equity put option - Provalliance | \$ 20,443 | \$ | \$ | \$ 20,443 |
| Equity put option - Roosters | 161 | | | 161 |

| | Fair Value at June 30, 2011 | Level 1 | Fair Value Measurements Using Inputs Considered as Level 2 | Level 3 |
|----------------------------------|--------------------------------|---------|--|-----------|
| ASSETS | | | | |
| Non-current assets | | | | |
| Derivative instruments | \$ 212 | \$ | \$ 212 | \$ |
| LIABILITIES | | | | |
| Current liabilities | | | | |
| Derivative instruments | \$ 599 | \$ | \$ 599 | \$ |
| Non-current liabilities | | | | |
| Equity put option - Provalliance | \$ 22,700 | \$ | \$ | \$ 22,700 |

Table of Contents*Changes in Financial Instruments Measured at Level 3 Fair Value on a Recurring Basis*

The following tables present the changes during the three and six months ended December 31, 2011 and 2010 in our Level 3 financial instruments that are measured at fair value on a recurring basis:

| | Changes in Financial Instruments Measured at Level 3 Fair Value Classified as | | |
|---------------------------------------|--|---|-----------------------------------|
| | Roosters Equity Call Option | Roosters Equity Put Option (Dollars in thousands) | Provalliance Equity Put Option |
| Balance at July 1, 2011 | \$ | \$ | \$ 22,700 |
| Total realized and unrealized losses: | | | |
| Included in other comprehensive loss | | | (1,576) |
| Issuances | | 161 | |
| Purchases | 117 | | |
| Balance at September 30, 2011 | \$ 117 | \$ 161 | \$ 21,124 |
| Total realized and unrealized losses: | | | |
| Included in other comprehensive loss | | | (681) |
| Balance at December 31, 2011 | \$ 117 | \$ 161 | \$ 20,443 |

| | Changes in Financial Instruments Measured at Level 3 Fair Value Classified as | | |
|---|--|-----------------------------------|-----------|
| | Preferred Shares | Provalliance Equity Put Option | |
| (Dollars in thousands) | | | |
| Balance at July 1, 2010 | \$ 3,502 | \$ | \$ 22,009 |
| Total realized and unrealized gains: | | | |
| Included in other comprehensive loss | 230 | | 2,514 |
| Balance at September 30, 2010 | \$ 3,732 | \$ | \$ 24,523 |
| Total realized and unrealized gains (losses) including translation: | | | |
| Included in other comprehensive income | 99 | | (441) |
| Balance at December 31, 2010 | \$ 3,831 | \$ | \$ 24,082 |

The following methods and assumptions were used to estimate the fair value of each class of financial instrument:

Derivative instruments. The Company's derivative instrument assets and liabilities consist of cash flow hedges represented by forward foreign currency contracts. The instruments are classified as Level 2 as the fair value is obtained using observable inputs available for similar liabilities in active markets at the measurement date that are reviewed by the Company. See breakout by type of contract and reconciliation to the balance sheet line item that the contracts are classified within Note 7 of the Condensed Consolidated Financial Statements.

Equity put option - Provalliance. The Company's merger of the European franchise salon operations with the operations of the Franck Provost Salon Group on January 31, 2008 contained an equity put (Provalliance Equity Put) and an equity call. During fiscal year 2011, a portion of the Provalliance Equity Put was settled. See further discussion within Note 5 to the Condensed Consolidated Financial Statements. The Provalliance Equity Put is valued using binomial lattice models that incorporate assumptions including the business enterprise value at that date and future estimates of volatility and earnings before interest, taxes, and depreciation and amortization multiples. At December 31, 2011, the fair value of

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the Provalliance Equity Put was \$20.4 million and is classified within other noncurrent liabilities on the Condensed Consolidated Balance Sheet.

Equity put and call options - Roosters. The purchase agreement for the Company's acquisition of a 60.0 percent ownership interest in Roosters MGC International LLC (Roosters) on July 1, 2011 contained an equity put (Roosters Equity Put) and an equity call (Roosters Equity Call). See further discussion within Note 5 to the Condensed Consolidated Financial Statements. The Roosters Equity Put and Roosters Equity Call are valued using binomial lattice models that incorporate assumptions including the business enterprise value at that date and future estimates of volatility and earnings before interest, taxes, and depreciation and amortization multiples. At December 31, 2011, the fair value of the Roosters Equity Put and Roosters Equity Call were \$0.2 and \$0.1 million, respectively, and are classified within noncurrent liabilities and other assets, respectively, on the Condensed Consolidated Balance Sheet.

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Preferred Shares. The Company has preferred shares in Yamano Holding Corporation. The preferred shares are classified as Level 3 as there are no quoted market prices and minimal market participant data for preferred shares of similar rating. The preferred shares are classified within investment in and loans to affiliates on the Condensed Consolidated Balance Sheet. The fair value of the preferred shares is based on the financial health of Yamano Holding Corporation and terms within the preferred share agreement which allow the Company to convert the subscription amount of the preferred shares into equity of MY Style, a wholly owned subsidiary of Yamano Holding Corporation. The Company recorded an other than temporary impairment for the full carrying value of the preferred shares during the twelve months ended June 30, 2011. See further discussion within Note 5 to the Condensed Consolidated Financial Statements.

Financial Instruments. In addition to the financial instruments listed above, the Company's financial instruments also include cash, cash equivalents, receivables, accounts payable and debt.

The fair value of cash and cash equivalents, receivables and accounts payable approximated the carrying values as of December 31, 2011. At December 31, 2011, the estimated fair values and carrying amounts of debt were \$315.6 and \$292.9 million, respectively. The estimated fair value of debt was determined based on internal valuation models, which utilize quoted market prices and interest rates for the same or similar instruments.

Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis. We measure certain assets, including the Company's equity method investments, tangible fixed assets and goodwill, at fair value on a nonrecurring basis when they are deemed to be other than temporarily impaired. The fair values of our investments are determined based on valuation techniques using the best information available, and may include quoted market prices, market comparables, and discounted cash flow projections. The estimated fair values during the three months ended December 31, 2011 were as follows:

| | Fair Value | Level 1 | Level 2 | Level 3 | Total Losses |
|---------------|------------------------|---------|---------|-----------|--------------|
| | (Dollars in thousands) | | | | |
| Assets | | | | | |
| Goodwill | | | | | |
| Centers | \$ 74,367 | \$ | \$ | \$ 74,367 | \$ (78,426) |

During the three months ended December 31, 2011, goodwill of the Hair Restoration Centers reporting unit with a carrying value of \$152.8 million was written down to its implied fair value of \$74.4 million, resulting in an impairment charge of \$78.4 million. See Note 1 to the Condensed Consolidated Financial Statements for further information.

4. GOODWILL AND OTHER INTANGIBLES:

The table below contains details related to the Company's recorded goodwill as of December 31, 2011 and June 30, 2011:

| | Salons | | Hair Restoration | |
|--|---------------|---------------|------------------|--------------|
| | North America | International | Centers | Consolidated |

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(Dollars in thousands)

| | | | | | | | | |
|-------------------------------------|----|-----------|----|----------|----|----------|----|-----------|
| Gross goodwill at June 30, 2011 | \$ | 715,219 | \$ | 41,661 | \$ | 152,796 | \$ | 909,676 |
| Accumulated impairment losses | | (187,503) | | (41,661) | | | | (229,164) |
| Net goodwill at June 30, 2011 | | 527,716 | | | | 152,796 | | 680,512 |
| Goodwill acquired (1) | | 4,966 | | | | | | 4,966 |
| Translation rate adjustments | | (2,952) | | | | (3) | | (2,955) |
| Goodwill impairment (2) | | | | | | (78,426) | | (78,426) |
| Gross goodwill at December 31, 2011 | | 717,233 | | 41,661 | | 152,793 | | 911,687 |
| Accumulated impairment losses | | (187,503) | | (41,661) | | (78,426) | | (307,590) |
| Net goodwill at December 31, 2011 | \$ | 529,730 | \$ | | \$ | 74,367 | \$ | 604,097 |

(1) See Note 5 to the Condensed Consolidated Financial Statements.

(2) As a result of the Company's interim impairment test of goodwill during the three months ended December 31, 2011, a \$78.4 million impairment charge was recorded for the excess of the carrying value of goodwill over the implied fair value of goodwill for the Hair Restoration Centers reporting unit.

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The table below presents other intangible assets as of December 31, 2011 and June 30, 2011:

| | December 31, 2011 | | | June 30, 2011 | | |
|------------------------------|------------------------|-----------------------------|------------|---------------|-----------------------------|------------|
| | Cost | Accumulated Amortization | Net | Cost | Accumulated Amortization | Net |
| | (Dollars in thousands) | | | | | |
| Amortized intangible assets: | | | | | | |
| Brand assets and trade names | \$ 79,966 | \$ (15,272) | \$ 64,694 | \$ 80,310 | \$ (14,329) | \$ 65,981 |
| Customer lists | 53,188 | (36,888) | 16,300 | 53,188 | (34,096) | 19,092 |
| Franchise agreements | 22,302 | (9,261) | 13,041 | 22,221 | (8,909) | 13,312 |
| Lease intangibles | 14,882 | (5,510) | 9,372 | 14,948 | (5,168) | 9,780 |
| Non-competes | 206 | (99) | 107 | 353 | (232) | 121 |
| Other | 4,385 | (1,488) | 2,897 | 4,429 | (1,387) | 3,042 |
| | \$ 174,929 | \$ (68,518) | \$ 106,411 | \$ 175,449 | \$ (64,121) | \$ 111,328 |

All intangible assets have been assigned an estimated finite useful life and are amortized over the number of years that approximate their respective useful lives (ranging from one to 40 years). The cost of intangible assets is amortized to earnings in proportion to the amount of economic benefits obtained by the Company in that reporting period. The weighted average amortization periods, in total and by major intangible asset class, are as follows:

| | Weighted Average Amortization Period | |
|------------------------------|---|------------------|
| | December 31, 2011 | June 30, 2011 |
| | (In years) | |
| Amortized intangible assets: | | |
| Brand assets and trade names | 39 | 39 |
| Customer lists | 10 | 10 |
| Franchise agreements | 22 | 22 |
| Lease intangibles | 20 | 20 |
| Non-competes | 6 | 5 |
| Other | 22 | 25 |
| Total | 26 | 26 |

Total amortization expense related to the amortizable intangible assets was approximately \$2.5 million during each of the three month periods ended December 31, 2011 and 2010, and \$4.9 million during each of the six month periods ended December 31, 2011 and 2010. As of December 31, 2011, future estimated amortization expense related to amortizable intangible assets is estimated to be:

| Fiscal Year | (Dollars in thousands) |
|------------------------------------|---------------------------|
| 2012 (Remainder: six-month period) | \$ 4,804 |
| 2013 | 9,408 |
| 2014 | 9,195 |
| 2015 | 6,153 |
| 2016 | 3,995 |

5. ACQUISITIONS, INVESTMENT IN AND LOANS TO AFFILIATES:

Acquisitions

During the six months ended December 31, 2011 and 2010, the Company made salon acquisitions and the purchase prices have been allocated to assets acquired and liabilities assumed based on their estimated fair values at the dates of acquisition. These acquisitions individually and in the aggregate are not material to the Company's operations. Operations of the acquired companies have been included in the operations of the Company since the date of the respective acquisition.

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Based upon purchase price allocations, the components of the aggregate purchase prices of the acquisitions made during the six months ended December 31, 2011 and 2010 and the allocation of the purchase prices were as follows:

| Allocation of Purchase Prices | For the Six Months Ended December 31, | |
|--|--|----------|
| | 2011 | 2010 |
| | (Dollars in thousands) | |
| Components of aggregate purchase prices: | | |
| Cash (net of cash acquired) | \$ 2,225 | \$ 8,106 |
| Liabilities assumed or payable | | 154 |
| | \$ 2,225 | \$ 8,260 |
| Allocation of the purchase price: | | |
| Current assets | \$ 314 | \$ 470 |
| Property and equipment | 241 | 2,424 |
| Goodwill | 4,966 | 5,146 |
| Identifiable intangible assets | 579 | 649 |
| Accounts payable and accrued expenses | (1,062) | (356) |
| Other noncurrent liabilities | (1,313) | (73) |
| Noncontrolling interest | (1,500) | |
| | \$ 2,225 | \$ 8,260 |

The majority of the purchase price in salon acquisitions is accounted for as residual goodwill rather than identifiable intangible assets. This stems from the value associated with the walk-in customer base of the acquired salons, which is not recorded as an identifiable intangible asset under current accounting guidance, as well as the limited value and customer preference associated with the acquired hair salon brand. Key factors considered by consumers of hair salon services include personal relationships with individual stylists, service quality and price point competitiveness. These attributes represent the going concern value of the salon.

Residual goodwill further represents the Company's opportunity to strategically combine the acquired business with the Company's existing structure to serve a greater number of customers through its expansion strategies. In the acquisitions of international salons and hair restoration centers, the residual goodwill primarily represents the growth prospects that are not captured as part of acquired tangible or identified intangible assets. Generally, the goodwill recognized in the North American salon transactions is expected to be fully deductible for tax purposes and the goodwill recognized in the international salon transactions is non-deductible for tax purposes. Goodwill generated in certain acquisitions, such as the acquisition of hair restoration centers, is not deductible for tax purposes due to the acquisition structure of the transaction.

During the six months ended December 31, 2011 and 2010, certain of the Company's salon acquisitions were from its franchisees. The Company evaluated the effective settlement of the pre-existing franchise contracts and associated rights afforded by those contracts. The Company determined that the effective settlement of the pre-existing franchise contracts at the date of the acquisition did not result in a gain or loss, as the agreements were neither favorable nor unfavorable when compared to similar current market transactions, and no settlement provisions exist in the pre-existing contracts. Therefore, no settlement gain or loss was recognized with respect to the Company's franchise buybacks.

On July 1, 2011, the Company acquired 31 franchise salon locations through its acquisition of a 60.0 percent ownership interest in Roosters for \$2.3 million. The purchase agreement contains a right, Roosters Equity Put, to require the Company to purchase additional ownership interest in Roosters between specified dates in 2012 to 2015, and an option, Roosters Equity Call, whereby the Company can acquire additional ownership interest in Roosters beginning in 2015. The acquisition price is determined based on a multiple of the earnings before interest, taxes, depreciation and amortization of Roosters for a trailing twelve month period adjusted for certain items as defined in the agreement which is intended to approximate fair value. The initial estimated fair values as of July 1, 2011 of the Roosters Equity Put and Roosters Equity Call were \$0.2 and

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\$0.1 million, respectively. Any changes in the estimated fair value of the Roosters Equity Put and Roosters Equity Call are recorded in the Company's Condensed Consolidated Statement of Operations.

The Company utilized the consolidation of variable interest entities guidance to determine whether or not its investment in Roosters was a VIE, and if so, whether the Company was the primary beneficiary of the VIE. The Company concluded that Roosters is a VIE based on the fact that the holders of the equity investment at risk, as a group, lack the obligation to absorb the expected losses of the entity. The Roosters Equity Put is based on a formula that may or may not be at market when exercised, therefore, it could prevent the minority interest owners from absorbing its share of expected losses by transferring such obligation to the Company. Under certain circumstances, including a decline in the fair value of Roosters, the Roosters

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Equity Put could be exercised and the minority interest owners could be protected from absorbing the downside of the equity interest. As the Roosters Equity Put absorbs a large amount of variability this characteristic results in Roosters being a VIE.

Regis determined that the Company has met the power criterion due to the Company having the authority to direct the activities that most significantly impact Roosters' economic performance. The Company concluded based on the considerations above that it is the primary beneficiary of Roosters and therefore the financial positions, results of operations, and cash flows of Roosters are consolidated in the Company's financial statements from the acquisition date. Total assets, total liabilities and total shareholders' equity of Roosters as of December 31, 2011 were \$5.7, \$2.1 and \$3.6 million, respectively. Net loss attributable to the noncontrolling interest in Roosters was less than \$0.1 million for the three and six months ended December 31, 2011, and was recorded within interest income and other, net in the Condensed Consolidated Statement of Operations. Shareholders' equity attributable to the noncontrolling interest in Roosters was \$1.4 million as of December 31, 2011 and was recorded within retained earnings on the Condensed Consolidated Balance Sheet.

Investment in and loans to affiliates

The table below presents the carrying amount of investments in and loans to affiliates as of December 31, 2011 and June 30, 2011:

| | December 31, 2011 | June 30, 2011 |
|------------------------------|------------------------|---------------|
| | (Dollars in thousands) | |
| Empire Education Group, Inc. | \$ 106,361 | \$ 104,540 |
| Provalliance | 139,374 | 149,245 |
| MY Style | 676 | 2,210 |
| Hair Club for Men, Ltd. | 5,162 | 5,145 |
| | \$ 251,573 | \$ 261,140 |

Empire Education Group, Inc.

On August 1, 2007, the Company contributed its 51 wholly-owned accredited cosmetology schools to Empire Education Group, Inc. (EEG) in exchange for a 49.0 percent equity interest in EEG. In January 2008, the Company's effective ownership interest increased to 55.1 percent related to the buyout of EEG's minority interest shareholder. EEG operates 105 accredited cosmetology schools.

At December 31, 2011, the Company had a \$20.7 million outstanding loan receivable with EEG. The Company has also provided EEG with a \$15.0 million revolving credit facility, against which there were no outstanding borrowings as of December 31, 2011 and 2010. The Company reviews the outstanding loan with EEG for changes in circumstances or the occurrence of events that suggest the Company's loan may not be recoverable. The \$20.7 million outstanding loan with EEG as of December 31, 2011 is in good standing with no associated valuation allowance. During the three months ended December 31, 2011 and 2010, the Company recorded \$0.1 and \$0.2 million, respectively, of interest income related to the loan and revolving credit facility. During the six months ended December 31, 2011 and 2010, the Company recorded \$0.3 and \$0.4 million, respectively, of interest income related to the loan and revolving credit facility. In addition, the Company received \$0.7 million in principal payments on the loan during the three and six months ended, December 31, 2011. The Company has also guaranteed a credit facility of EEG. The exposure to loss related to the Company's involvement with EEG is the carrying value of the investment, the outstanding loan and the guarantee of the credit facility.

The Company utilized consolidation of variable interest entities guidance to determine whether or not its investment in EEG was a variable interest entity (VIE), and if so, whether the Company was the primary beneficiary of the VIE. The Company concluded that EEG was not a VIE based on the fact that EEG had sufficient equity at risk. As the substantive voting control relates to the voting rights of the Board of Directors, the Company granted the other shareholder a proxy to vote such number of the Company's shares such that the other shareholder would have voting control of 51.0 percent of the common stock of EEG. The Company accounts for EEG as an equity investment under the voting interest model. During the three months ended December 31, 2011 and 2010, the Company recorded \$1.5 and \$1.7 million, respectively, of equity earnings related to its investment in EEG. During the six months ended December 31, 2011 and 2010, the Company recorded \$2.5 and \$2.9 million, respectively, of equity earnings related to its investment in EEG. EEG declared and distributed a dividend in December 2010 for which the Company received \$4.1 million in cash and recorded tax expense of \$0.3 million.

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Provalliance

On January 31, 2008, the Company merged its continental European franchise salon operations with the operations of the Franck Provost Salon Group in exchange for a 30.0 percent equity interest in the newly formed Provalliance entity (Provalliance). The merger with the operations of the Franck Provost Salon Group, which are also located in continental Europe, created Europe's largest salon operator with approximately 2,600 company-owned and franchise salons as of December 31, 2011.

The merger agreement contains a right, Provalliance Equity Put, to require the Company to purchase an additional ownership interest in Provalliance between specified dates in 2010 to 2018. The acquisition price is determined based on a multiple of the earnings before interest, taxes, depreciation and amortization of Provalliance for a trailing twelve month period adjusted for certain items as defined in the agreement which is intended to approximate fair value. The initial estimated fair value of the Provalliance Equity Put as of January 31, 2008, approximately \$24.8 million, has been included as a component of the Company's investment in Provalliance. A corresponding liability for the same amount as the Provalliance Equity Put was recorded in other noncurrent liabilities. Any changes in the estimated fair value of the Provalliance Equity Put are recorded in the Company's consolidated statement of operations. There was no change in the fair value of the Provalliance Equity put during the six months ended December 31, 2011 and 2010. Any changes related to foreign currency translation are recorded in accumulated other comprehensive income. The Company recorded a \$2.3 million decrease and \$2.1 million increase in the Provalliance Equity Put related to foreign currency translation during the six months ended December 31, 2011 and 2010, respectively. See further discussion within Note 3 to the Condensed Consolidated Financial Statements. If the Provalliance Equity Put is exercised, and the Company fails to complete the purchase, the parties exercising the Provalliance Equity Put will be entitled to exercise various remedies against the Company, including the right to purchase the Company's interest in Provalliance for a purchase price determined based on a discounted multiple of the earnings before interest and taxes of Provalliance for a trailing twelve month period. The merger agreement also contains an option, Provalliance Equity Call, whereby the Company can acquire additional ownership interest in Provalliance between specific dates in 2018 to 2020 at an acquisition price determined consistent with the Provalliance Equity Put.

In December 2010, a portion of the Provalliance Equity Put was exercised. In March of 2011, the Company elected to honor and settle a portion of the Provalliance Equity Put and acquired approximately 17 percent additional equity interest in Provalliance for \$57.3 million (approximately \$40.4 million), bringing the Company's total equity interest to 46.7 percent. The Company's liability under the Provalliance Equity Put to purchase the remainder of the equity interest in Provalliance continues to exist through 2018 and is valued at \$20.4 million as of December 31, 2011.

The Company utilized the consolidation of variable interest entities guidance to determine whether or not its investment in Provalliance was a VIE, and if so, whether the Company was the primary beneficiary of the VIE. The Company concluded that Provalliance is a VIE based on the fact that the holders of the equity investment at risk, as a group, lack the obligation to absorb the expected losses of the entity. The Provalliance Equity Put is based on a formula that may or may not be at market when exercised, therefore, it could provide the Company with the characteristic of a controlling financial interest or could prevent the Franck Provost Salon Group from absorbing its share of expected losses by transferring such obligation to the Company. Under certain circumstances, including a decline in the fair value of Provalliance, the Provalliance Equity Put could be exercised and the Franck Provost Group could be protected from absorbing the downside of the equity interest. As the Provalliance Equity Put absorbs a large amount of variability this characteristic results in Provalliance being a VIE.

Regis determined that the Franck Provost Group has met the power criterion due to the Franck Provost Group having the authority to direct the activities that most significantly impact Provalliance's economic performance. The Company concluded based on the considerations above that the primary beneficiary of Provalliance is the Franck Provost Group. The Company has accounted for its interest in Provalliance as an equity method investment. The exposure to loss related to the Company's involvement with Provalliance is the carrying value of the investment and future changes in fair value of the Provalliance Equity Put that is unable to be quantified as of this date.

The tables below contain details related to the Company's investment in Provalliance:

Impact on Condensed Consolidated Balance Sheet

| | | | | | |
|----------------------------------|---------------------------------------|----|---------|----|---------|
| | | | | | |
| Investment in Provalliance | Investment in and loans to affiliates | \$ | 139,374 | \$ | 149,245 |
| Equity put option - Provalliance | Other noncurrent liabilities | | 20,443 | | 22,700 |

Table of Contents**Impact on Condensed Consolidated Statement of Operations**

| Classification | For the Three Months Ended December 31, | | |
|---------------------------------------|---|----------|----------|
| | 2011 | 2010 | |
| | (Dollars in thousands) | | |
| Equity in income, net of income taxes | Equity in income of affiliated companies, net of income taxes | \$ 3,579 | \$ 1,676 |

Impact on Condensed Consolidated Statement of Operations

| Classification | For the Six Months Ended December 31, | | |
|---------------------------------------|---|----------|----------|
| | 2011 | 2010 | |
| | (Dollars in thousands) | | |
| Equity in income, net of income taxes | Equity in income of affiliated companies, net of income taxes | \$ 6,441 | \$ 3,055 |

Impact on Condensed Consolidated Statement of Cash Flows

| Classification | For the Six Months Ended December 31, | | |
|---------------------------------------|---|------------|------------|
| | 2011 | 2010 | |
| | (Dollars in thousands) | | |
| Equity in income, net of income taxes | Equity in income of affiliated companies, net of income taxes | \$ (6,441) | \$ (3,055) |
| Cash dividends received | Dividends received from affiliated companies | | 1,224 |

MY Style

In April 2007, the Company purchased exchangeable notes issued by Yamano Holding Corporation (Exchangeable Note) and a loan obligation of a Yamano Holdings subsidiary, MY Style, formally known as Beauty Plaza Co. Ltd., (MY Style Note) for an aggregate amount of \$11.3 million (1.3 billion Yen as of April 2007). The Exchangeable Note contains an option for the Company to exchange a portion of the Exchangeable Note for 27.1 percent of the 800 outstanding shares of common stock of MY Style. This exchange feature is akin to a deep-in-the-money option permitting the Company to purchase shares of common stock of MY Style. The option is embedded in the Exchangeable Note and does not meet the criteria for separate accounting under accounting for derivative instruments and hedging activities. In connection with the issuance of the Exchangeable Note, the Company paid a premium of approximately \$5.5 million (573,000,000 Yen as of April 2007).

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In March 2010 the Company amended the agreement with Yamano for which the Company purchased one share of Yamano Class A Preferred Stock with a subscription amount of \$1.1 million (100,000,000 Yen) and one share of Yamano Class B Preferred Stock with a subscription amount of \$2.3 million (211,131,284 Yen), collectively the Preferred Shares. Portions of the Exchangeable Note that became due as a result of the March 2010 amendments were contributed in-kind as payment for the Preferred Shares. The Preferred Shares have the same terms and rights, yield a 5.0 percent dividend that accrues if not paid and have no voting rights. The preferred shares are accounted for as an available for sale debt security.

Due to the natural disasters in Japan that occurred in March 2011, the Company was required to assess the preferred shares and premium for other than temporary impairment. The fair value of the collateral which is the equity value of MY Style, declined due to changes in projected revenue growth rates after the natural disasters. As MY Style is highly leveraged, any change in growth rates has a significant impact on fair value. The estimated fair value was negligible. The Company recorded an other than temporary impairment during the third quarter of fiscal year 2011 for the carrying value of the preferred shares and premium of \$3.9 million (326,700,000 Yen) and \$5.3 million (435,000,000 Yen), respectively.

Exchangeable Note. As of December 31, 2011, the principal amount outstanding under the Exchangeable Note is \$1.3 million (100,000,000 Yen) and is due in September 2012. The Company reviews the Exchangeable Note with Yamano for changes in circumstances or the occurrence of events that suggest the Company's note may not be recoverable. The \$1.3 million outstanding Exchangeable Note with Yamano as of December 31, 2011 is in good standing with no associated valuation allowance. The Company has determined the future cash flows of Yamano support the ability to make payments on the Exchangeable Note. The Exchangeable Note accrues interest at 1.845 percent and interest is payable on September 30, 2012 with the final principal payment. The Company recorded less than \$0.1 million in interest income related to the Exchangeable Note during the six months ended December 31, 2011 and 2010.

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MY Style Note. As of December 31, 2011, the principal amount outstanding under the MY Style Note is \$1.4 million (104,328,000 Yen). Principal payments of 52,164,000 Yen along with accrued interest are due annually on May 31 through May 31, 2013. The Company reviews the outstanding note with MY Style for changes in circumstances or the occurrence of events that suggest the Company's note may not be recoverable. The \$1.4 million outstanding note with MY Style as of December 31, 2011 is in good standing with no associated valuation allowance. The Company has determined the future cash flows of MY Style support the ability to make payments on the outstanding note. The MY Style Note accrues interest at 3.0 percent. The Company recorded less than \$0.1 million in interest income related to the MY Style Note during the six months ended December 31, 2011 and 2010.

As of December 31, 2011, \$2.3 and \$0.7 million are recorded in the Condensed Consolidated Balance Sheet as current assets and investment in and loans to affiliates, respectively, representing the Company's Exchangeable Note and outstanding note with MY Style. The exposure to loss related to the Company's involvement with MY Style is the carrying value of the outstanding notes.

All foreign currency transaction gains and losses on the Exchangeable Note and MY Style Note are recorded through other income within the Condensed Consolidated Statement of Operations. The foreign currency transaction gain (loss) recorded through other income was \$0.6 and \$(0.1) million during the six months ended December 31, 2011 and 2010, respectively.

Hair Club for Men, Ltd.

The Company acquired a 50.0 percent interest in Hair Club for Men, Ltd. through its acquisition of Hair Club in fiscal year 2005. The Company accounts for its investment in Hair Club for Men, Ltd. under the equity method of accounting. Hair Club for Men, Ltd. operates Hair Club centers in Illinois and Wisconsin. During the three months ended December 31, 2011 and 2010 the Company recorded income of \$0.4 and \$0.1 million, respectively, and received cash dividends of \$0.3 and \$0.3 million, respectively. During the six months ended December 31, 2011 and 2010 the Company recorded income of \$0.6 and \$0.2 million, respectively, and received cash dividends of \$0.6 and \$0.5 million, respectively. The exposure to loss related to the Company's involvement with Hair Club for Men, Ltd. is the carrying value of the investment.

6. DISCONTINUED OPERATIONS:

On February 16, 2009, the Company sold its Trade Secret salon concept (Trade Secret). The Company reported Trade Secret as a discontinued operation.

The Company has a formal note receivable agreement with the purchaser of Trade Secret. The Company recorded valuation reserves of \$9.0 and \$22.2 million during the three months ended March 31, 2011 and June 30, 2011, respectively. The carrying value of the note receivable was fully reserved as of June 30, 2011. As of December 31, 2011, there were no significant changes in the amount or timing of the expected future cash flows of the note receivable with the purchaser of Trade Secret. The Company has determined the collectibility of accrued interest on the note receivable to be less than probable. The Company suspended recognition of interest income effective April 2010, has recorded a valuation allowance of \$3.8 million as of December 31, 2011 related to the accrued interest, and will use the cash basis method for recognizing future interest income. The Company did not receive interest payments from the purchaser of Trade Secret during the six months ended December 31, 2011.

Beginning within the second quarter of fiscal year 2010, the Company has an agreement in which the Company provides warehouse services to the purchaser of Trade Secret. Under the warehouse services agreement, the Company recognized \$0.4 and \$0.7 million of other income related to warehouse services during the three months ended December 31, 2011 and 2010, respectively. During the six months ended December 31, 2011 and 2010, the Company recognized \$0.9 and \$1.4 million, respectively, of other income related to warehouse services.

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The following table provides the amounts due to the Company from the purchaser of Trade Secret:

| Classification | | December 31, 2011 | June 30, 2011 |
|--|----------------------|-------------------|---------------|
| (Dollars in thousands) | | | |
| Carrying value: | | | |
| Warehouse services | Receivables, net | \$ 203 | \$ 320 |
| Note receivable, current | Other current assets | 5,006 | 2,607 |
| Note receivable, current valuation allowance | Other current assets | (5,006) | (2,607) |
| Note receivable, long-term | Other assets | 30,026 | 31,086 |
| Note receivable, long-term valuation allowance | Other assets | (30,026) | (31,086) |
| Total note receivable, net | | \$ 203 | \$ 320 |

The Company utilized the consolidation of variable interest entities guidance to determine whether or not Trade Secret was a VIE, and if so, whether the Company was the primary beneficiary of Trade Secret. The Company concluded that Trade Secret is a VIE based on the fact that the equity investment at risk in Trade Secret is insufficient. The Company determined that the purchaser of Trade Secret has met the power criterion due to the purchaser of Trade Secret having the authority to direct the activities that most significantly impact Trade Secret's economic performance. The Company concluded based on the consideration above that the primary beneficiary of Trade Secret is the purchaser of Trade Secret. The exposure to loss related to the Company's involvement with Trade Secret is the guarantee of approximately 30 operating leases. The Company has determined the exposure to the risk of loss on the guarantee of the operating leases to be immaterial to the financial statements.

7. DERIVATIVE FINANCIAL INSTRUMENTS:

The Company's primary market risk exposures in the normal course of business are changes in interest rates and foreign currency exchange rates. The Company has established policies and procedures that govern the management of these exposures through the use of a variety of strategies, including the use of derivative financial instrument contracts. By policy, the Company does not enter into such contracts for the purpose of speculation or trading. Hedging transactions are limited to an underlying exposure. The Company has established an interest rate management policy that manages the interest rate mix of its total debt portfolio and related overall cost of borrowing. The Company's foreign currency exchange rate risk management policy includes frequently monitoring market data and external factors that may influence exchange rate fluctuations in order to minimize fluctuation in earnings due to changes in exchange rates. The Company enters into arrangements with counterparties that the Company believes are creditworthy. Generally, derivative contract arrangements settle on a net basis. The Company assesses the effectiveness of its hedges on a quarterly basis using the critical terms method in accordance with guidance for accounting for derivative instruments and hedging activities.

The Company has primarily utilized derivatives which are designated as either cash flow or fair value hedges and qualify for hedge accounting treatment. For cash flow hedges and fair value hedges, changes in fair value are deferred in accumulated other comprehensive income (loss) within shareholders' equity until the underlying hedged item is recognized in earnings. Any hedge ineffectiveness is recognized immediately in current earnings. To the extent the changes offset, the hedge is effective. Any hedge ineffectiveness the Company has historically experienced has not been material. By policy, the Company designs its derivative instruments to be effective as hedges and aims to minimize fluctuations in earnings due to market risk exposures. If a derivative instrument is terminated prior to its contract date, the Company continues to defer the related gain or loss and recognizes it in current earnings over the remaining life of the related hedged item.

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The Company also utilizes freestanding derivative contracts which do not qualify for hedge accounting treatment. The Company marks to market such derivatives with the resulting gains and losses recorded within current earnings in the Condensed Consolidated Statement of Operations. For purposes of the Condensed Consolidated Statement of Cash Flows, cash flows associated with all derivatives (designated as hedges or freestanding economic hedges) are classified in the same category as the related cash flows subject to the hedging relationship.

Cash Flow Hedges

As of December 31, 2011, the Company's cash flow hedges consisted of forward foreign currency contracts.

In the past, the Company used interest rate swaps to maintain its variable to fixed rate debt ratio in accordance with its established policy. As of December 31, 2010, the Company had \$85.0 million of total variable rate debt outstanding, of which \$40.0 million was swapped to fixed rate debt, resulting in \$45.0 million of variable rate debt. The interest rate swap contracts

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paid fixed rates of interest and received variable rates of interest. The contracts and related debt had maturity dates during fiscal year 2012. The interest rate swaps were terminated prior to the maturity dates in conjunction with the repayments of debt and were settled for an aggregate loss of \$0.1 million. The \$0.1 million loss was recorded during the fourth quarter of fiscal year 2011 on the termination of the interest rate swaps and was recorded within interest expense in the Consolidated Statement of Operations.

The Company uses forward foreign currency contracts to manage foreign currency rate fluctuations associated with certain forecasted intercompany transactions. The Company's primary forward foreign currency contracts hedge approximately \$0.6 million of monthly payments in Canadian dollars for intercompany transactions. The Company's forward foreign currency contracts hedge transactions through September 2012.

These cash flow hedges were designed and are effective as cash flow hedges. They were recorded at fair value within other noncurrent liabilities or other current assets in the Condensed Consolidated Balance Sheet, with corresponding offsets primarily recorded in other comprehensive income (loss), net of tax.

Freestanding Derivative Forward Contracts

The Company uses freestanding derivative forward contracts to offset the Company's exposure to the change in fair value of certain foreign currency denominated investments and intercompany assets and liabilities. These derivatives are not designated as hedges and therefore, changes in the fair value of these forward contracts are recognized currently in earnings, thereby offsetting the current earnings effect of the related foreign currency denominated assets and liabilities.

The Company had the following derivative instruments in its Condensed Consolidated Balance Sheet as of December 31, 2011 and June 30, 2011:

| Type | Classification | Asset Fair Value | | Classification | Liability Fair Value | |
|---|----------------------|----------------------|------------------|---------------------------|-------------------------|------------------|
| | | December 31, 2011 | June 30, 2011 | | December 31, 2011 | June 30, 2011 |
| | | (In thousands) | | (In thousands) | | |
| Designated as hedging instruments Cash Flow Hedges: | | | | | | |
| Forward foreign currency contracts | Other current assets | \$ | \$ | Other current liabilities | \$ (21) | \$ (599) |
| Freestanding derivative contracts not designated as hedging instruments: | | | | | | |
| Forward foreign currency contracts | Other current assets | \$ | 28 | Other current liabilities | \$ | \$ |

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The table below sets forth the gain (loss) on the Company's derivative instruments for six months ended December 31, 2011 and 2010 recorded within interest income and other, net in the Condensed Consolidated Statement of Operations.

| Type | Classification | Derivative Impact on Income for the Six Months Ended December 31, | |
|---|--------------------------------|---|--------|
| | | 2011 | 2010 |
| (In thousands) | | | |
| Freestanding derivative contracts not designated as hedging instruments: | | | |
| Forward foreign currency contracts | Interest income and other, net | \$ (184) | \$ 401 |

8. LITIGATION:

The Company is a defendant in various lawsuits and claims arising out of the normal course of business. Like certain other large retail employers, the Company has been faced with allegations of purported class-wide consumer and wage and hour violations. In addition, the Company is a nominal defendant, and nine current and former directors and officers of the Company are named defendants, in a shareholder derivative action in Minnesota state court. The derivative shareholder alleges that the individual defendants breached their fiduciary duties to the Company in connection with their approval of certain executive compensation arrangements and certain related party transactions. Litigation is inherently unpredictable and the outcome of these matters cannot presently be determined. Although the actions are being vigorously defended, the Company could in the future incur judgments or enter into settlements of claims that could have a material adverse effect on its results of operations in any particular period.

9. FINANCING ARRANGEMENTS:

The Company's long-term debt as of December 31, 2011 and June 30, 2011 consisted of the following:

| | Maturity Dates (fiscal year) | Interest rate percentage | | Amounts outstanding | |
|---------------------------------------|---------------------------------|--------------------------|------------------|----------------------|------------------|
| | | December 31, 2011 | June 30, 2011 | December 31, 2011 | June 30, 2011 |
| (Dollars in thousands) | | | | | |
| Senior term notes | 2013 - 2018 | 6.69 - 8.50% | 6.69 - 8.50% | \$ 115,714 | \$ 133,571 |
| Convertible senior notes | 2015 | 5.00 | 5.00 | 158,639 | 156,248 |
| Revolving credit facility | 2016 | | | | |
| Equipment and leasehold notes payable | 2015 - 2016 | 4.90 - 8.78 | 8.80 - 9.14 | 17,803 | 22,273 |
| Other notes payable | 2012 - 2013 | 5.75 - 8.00 | 5.75 - 8.00 | 725 | 1,319 |
| | | | | 292,881 | 313,411 |
| Less current portion | | | | (28,999) | (32,252) |
| Long-term portion | | | | \$ 263,882 | \$ 281,159 |

The debt agreements contain covenants, including limitations on incurrence of debt, granting of liens, investments, merger or consolidation, and transactions with affiliates. In addition, the Company must adhere to specified fixed charge coverage and leverage ratios, as well as minimum

net worth levels. The Company was in compliance with all covenants and other requirements of our financing arrangements as of December 31, 2011.

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The table below contains details related to the Company's financing arrangements during the six months ended December 31, 2011 and 2010:

| Total Debt | For the Six Months Ended December 31, | |
|---|--|------------|
| | 2011 | 2010 |
| | (Dollars in Thousands) | |
| Balance at June 30, | \$ 313,411 | \$ 440,029 |
| Repayment of long-term debt and capital lease obligations | (9,669) | (3,334) |
| Amortized debt discount | 1,183 | 1,086 |
| Other | (910) | 1,888 |
| Balance at September 30, | \$ 304,015 | \$ 439,669 |
| Repayment of long-term debt and capital lease obligations | (12,321) | (39,258) |
| Amortized debt discount | 1,208 | 1,110 |
| Other | (21) | 2,624 |
| Balance at December 31, | \$ 292,881 | \$ 404,145 |

Private Shelf Agreement

At December 31, 2011 and June 30, 2011, the Company had \$115.7 and \$133.6 million, respectively, in unsecured, fixed rate, senior term notes outstanding under a Private Shelf Agreement, of which \$22.1 million were classified as part of the current portion of the Company's long-term debt at December 31, 2011 and June 30, 2011. The notes require quarterly payments, and final maturity dates range from June 2013 through December 2017.

Convertible Senior Notes

In July 2009, the Company issued \$172.5 million aggregate principal amount of 5.0 percent convertible senior notes due July 2014. The notes are unsecured, senior obligations of the Company and interest will be payable semi-annually in arrears on January 15 and July 15 of each year at a rate of 5.0 percent per year. Upon the July 2009 issuance the notes were convertible subject to certain conditions further described below at an initial conversion rate of 64.6726 shares of the Company's common stock per \$1,000 principal amount of notes (representing an initial conversion price of approximately \$15.46 per share of the Company's common stock). As of December 31, 2011, the conversion rate was 64.9954 shares of the Company's common stock per \$1,000 principal amount of notes (representing a conversion price of approximately \$15.39 per share of the Company's common stock).

Holders may convert their notes at their option prior to April 15, 2014 if the Company's stock price meets certain price triggers or upon the occurrence of specified corporate events as defined in the convertible senior note agreement. On or after April 15, 2014, holders may convert each of their notes at their option at any time prior to the maturity date for the notes.

The Company has the choice of net-cash settlement, settlement in its own shares or a combination thereof and concluded the conversion option is indexed to its own stock. As a result, the Company allocated \$24.7 million of the \$172.5 million principal amount of the convertible senior notes to equity, which resulted in a \$24.7 million debt discount. The allocation was based on measuring the fair value of the convertible senior notes using a discounted cash flow analysis. The discount rate was based on an estimated credit rating for the Company. The estimated fair value

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of the convertible senior notes was \$147.8 million, and the resulting \$24.7 million debt discount will be amortized over the period the convertible senior notes are expected to be outstanding, which is five years, as additional non-cash interest expense. The combined debt discount amortization and the contractual interest coupon resulted in an effective interest rate on the convertible debt of 8.9 percent.

The following table provides equity and debt information for the convertible senior notes:

| Convertible Senior Notes Due 2014 | As of December 31, | |
|--|------------------------|------------|
| | 2011 | 2010 |
| | (Dollars in thousands) | |
| Principal amount on the convertible senior notes | \$ 172,500 | \$ 172,500 |
| Unamortized debt discount | (13,861) | (18,544) |
| Net carrying amount of convertible debt | \$ 158,639 | \$ 153,956 |

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The following table provides interest rate and interest expense amounts related to the convertible senior notes:

| Convertible Senior Notes Due 2014 | For the Six Months Ended December 31, | |
|---|--|----------|
| | 2011 | 2010 |
| | (Dollars in thousands) | |
| Interest cost related to contractual interest coupon 5.0% | \$ 4,313 | \$ 4,313 |
| Interest cost related to amortization of the discount | 2,391 | 2,196 |
| Total interest cost | \$ 6,704 | \$ 6,509 |

Revolving Credit Facility

As of December 31, 2011 and June 30, 2011, the Company had no outstanding borrowings under its revolving credit facility. Additionally, the Company had outstanding standby letters of credit under the facility of \$26.0 million at December 31, 2011 and June 30, 2011, primarily related to its self-insurance program. Unused available credit under the facility at December 31, 2011 and June 30, 2011 was \$374.0 million. The facility expires in June 2016.

Equipment and Leasehold Notes Payable

The equipment and leasehold notes payable are primarily comprised of capital lease obligations. In September 2011 the Company entered into an agreement to refinance existing capital leases to a three year term with a contract rate of 4.9 percent. Capital leases of \$20.5 million will be amortized at the historical rate of 9.2 percent. There was no gain or loss recorded on the refinance. The Company entered into the refinancing to reduce cash interest payments.

Other Notes Payable

The Company had \$0.7 and \$1.3 million in unsecured outstanding notes at December 31, 2011 and June 30, 2011, respectively, related to debt assumed in acquisitions.

10. INCOME TAXES:

The determination of the annual effective income tax rate is based upon a number of significant estimates and judgments, including the estimated annual pretax income of the Company in each tax jurisdiction in which it operates and the development of tax planning strategies during the year. In addition, as a global enterprise, the Company's interim tax expense can be impacted by changes in tax rates or laws, the finalization of tax audits or reviews, as well as other factors that cannot be predicted with certainty. As such, there can be significant volatility in interim tax provisions.

During the three months ended December 31, 2011, the Company recorded a goodwill impairment charge of \$78.4 million, which is only partially deductible for tax purposes. This impairment, when included as a part of the Company's estimated annual pretax income for the year, resulted in the Company estimating near break-even results for the current fiscal year. When a company estimates nominal profits or losses and has significant non-deductible differences, minor fluctuations in the estimated annual pretax income or loss can result in significant fluctuations of a company's estimated annual effective tax rate. When calculating its income tax provision for the three months ended December 31, 2011 using the annual effective tax rate method, the Company determined that a \$1.0 million increase in estimated annual pretax income would increase the tax provision by approximately \$21 million, and a \$1.0 million decrease in estimated annual pretax income would decrease the tax provision by approximately \$16 million. Based on these significant fluctuations, the Company concluded that it could not meaningfully estimate its annual effective tax rate as projected annual pretax income may fluctuate by \$1.0 million or more as part of the Company's normal earnings projection process. As a result, the Company calculated its tax rate on a year-to-date basis for the three months ended December 31, 2011 rather than utilizing its historical method of calculating an estimated annual effective tax rate. Utilizing the year-to-date method better reflects the tax effect of the events occurring during the quarter and provides more meaningful information as to the effect of income taxes on the Company's operations. The Company will also use the year-to-date method for the remainder of the year because it used the year-to-date method for the three months ended December 31, 2011.

During the three and six months ended December 31, 2011, the Company recognized tax benefits of \$3.5 and \$0.7 million, respectively, with corresponding effective tax rates of 5.2 and 1.2 percent utilizing the year-to-date method. This is compared to tax expense of \$5.3 and \$15.0 million with corresponding effective tax rates of 31.9 and 35.7 percent in the comparable periods of the prior year utilizing the estimated annual effective tax rate method. The effective income tax rates for the three and six months ended December 31, 2011 are lower than what would normally be expected because a majority of the goodwill impairment charge is not deductible for income tax purposes, resulting in the Company recording less of a tax

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benefit on the year-to-date loss than would otherwise be expected. The Company did record a benefit during the quarter from a \$0.6 million release of state tax reserves. The effective income tax rate for the three and six months ended December 31, 2010 was positively impacted by certain discrete items and a shift in the mix of worldwide income to lower taxing jurisdictions. The shift in the mix of worldwide income decreased the Company's income tax provision for the three and six months ended December 31, 2010 by \$0.7 million and decreased its effective income tax rate by 4.4 and 1.8 percent, respectively.

The Company accrues for the effects of open uncertain tax positions and the related potential penalties and interest. Other than the state tax reserve release described above, there were no material adjustments to our recorded liability for unrecognized tax benefits during the three and six months ended December 31, 2011. It is reasonably possible that the amount of the unrecognized tax benefit with respect to certain of our unrecognized tax positions will increase or decrease during the next 12 months. However, we do not expect the change to have a significant effect on our consolidated results of operations or financial position.

The Company files tax returns and pays tax primarily in the United States, Canada, the United Kingdom, Luxembourg and the Netherlands as well as states, cities, and provinces within these jurisdictions. In the United States, fiscal years 2007 and after remain open for federal tax audit. The Company's United States federal income tax returns for the years 2007 through 2009 are currently under audit. For state tax audits, the statute of limitations generally spans three to four years, resulting in a number of states remaining open for tax audits dating back to fiscal year 2007. However, the Company is under audit in a number of states in which the statute of limitations has been extended to fiscal years 2000 and forward. Internationally (including Canada), the statute of limitations for tax audits varies by jurisdiction, but generally ranges from three to five years.

11. SEGMENT INFORMATION:

As of December 31, 2011, the Company owned, franchised, or held ownership interests in approximately 12,800 worldwide locations. The Company's locations consisted of 9,453 North American salons (located in the United States, Canada and Puerto Rico), 405 international salons, 97 hair restoration centers and approximately 2,820 locations in which the Company maintains an ownership interest.

The Company operates its North American salon operations through five primary concepts: Regis, MasterCuts, SmartStyle, Supercuts and Promenade salons. The concepts offer similar products and services, concentrate on the mass market consumer marketplace and have consistent distribution channels. All of the company-owned and franchise salons within the North American salon concepts are located in high traffic, retail shopping locations that attract mass market consumers, and the individual salons display similar long-term economic characteristics. The salons share interdependencies and a common support base.

The Company operates its international salon operations, primarily in the United Kingdom, through three primary concepts: Regis, Supercuts, and Sassoon salons. Consistent with the North American concepts, the international concepts offer similar products and services, concentrate on the mass market consumer marketplace and have consistent distribution channels. All of the international salon concepts are company-owned and are located in malls, leading department stores, and high-street locations. Individual salons display similar long-term economic characteristics. The salons share interdependencies and a common support base.

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The Company's company-owned and franchise hair restoration centers are located in the United States and Canada. The Company's hair restoration centers offer three hair restoration solutions; hair systems, hair transplants and hair therapy, which are targeted at the mass market consumer. Hair restoration centers are located primarily in office and professional buildings within larger metropolitan areas.

Based on the way the Company manages its business, it has reported its North American salons, international salons and hair restoration centers as three separate reportable segments.

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Financial information for the Company's reporting segments is shown in the following tables:

| Total Assets by Segment | December 31, 2011 | | June 30, 2011 | |
|--------------------------|------------------------|-----------|---------------|-----------|
| | (Dollars in thousands) | | | |
| North American salons | \$ | 864,497 | \$ | 881,526 |
| International salons | | 67,866 | | 69,932 |
| Hair restoration centers | | 230,956 | | 306,005 |
| Unallocated corporate | | 533,642 | | 548,290 |
| Consolidated | \$ | 1,696,961 | \$ | 1,805,753 |

| | For the Three Months Ended December 31, 2011 | | | | | Consolidated | | | | |
|--|--|---------------|----|--------------------------|-----------------------|--------------|----------|----------|----|----------|
| | North America | Salons | | Hair Restoration Centers | Unallocated Corporate | | | | | |
| | | International | | | | | | | | |
| | (Dollars in thousands) | | | | | | | | | |
| Revenues: | | | | | | | | | | |
| Service | \$ | 379,694 | \$ | 24,331 | \$ | 17,274 | \$ | 421,299 | | |
| Product | | 103,162 | | 9,738 | | 19,308 | | 132,208 | | |
| Royalties and fees | | 9,213 | | | | 558 | | 9,771 | | |
| | | 492,069 | | 34,069 | | 37,140 | | 563,278 | | |
| Operating expenses: | | | | | | | | | | |
| Cost of service | | 218,547 | | 13,122 | | 10,672 | | 242,341 | | |
| Cost of product | | 51,753 | | 5,254 | | 6,462 | | 63,469 | | |
| Site operating expenses | | 44,466 | | 2,359 | | 1,600 | | 48,425 | | |
| General and administrative | | 28,584 | | 2,956 | | 8,060 | 35,466 | 75,066 | | |
| Rent | | 73,686 | | 9,060 | | 2,224 | 503 | 85,473 | | |
| Depreciation and amortization | | 17,692 | | 1,112 | | 3,249 | 9,642 | 31,695 | | |
| Goodwill impairment | | | | | | 78,426 | | 78,426 | | |
| Total operating expenses | | 434,728 | | 33,863 | | 110,693 | 45,611 | 624,895 | | |
| Operating income (loss) | | 57,341 | | 206 | | (73,553) | (45,611) | (61,617) | | |
| Other income (expense): | | | | | | | | | | |
| Interest expense | | | | | | | (7,203) | (7,203) | | |
| Interest income and other, net | | | | | | | 2,659 | 2,659 | | |
| Income (loss) before income taxes and equity in income of affiliated companies | \$ | 57,341 | \$ | 206 | \$ | (73,553) | \$ | (50,155) | \$ | (66,161) |

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For the Three Months Ended December 31, 2010

| | Salons | | Hair Restoration Centers | | Unallocated Corporate | Consolidated |
|--|---------------|---------------|--------------------------|-------------|-----------------------|--------------|
| | North America | International | | | | |
| (Dollars in thousands) | | | | | | |
| Revenues: | | | | | | |
| Service | \$ 388,656 | \$ 25,634 | \$ 16,649 | \$ | \$ | \$ 430,939 |
| Product | 103,775 | 11,443 | 18,606 | | | 133,824 |
| Royalties and fees | 9,018 | | 591 | | | 9,609 |
| | 501,449 | 37,077 | 35,846 | | | 574,372 |
| Operating expenses: | | | | | | |
| Cost of service | 226,739 | 13,314 | 9,652 | | | 249,705 |
| Cost of product | 51,622 | 6,266 | 6,038 | | | 63,926 |
| Site operating expenses | 46,739 | 2,593 | 1,265 | | | 50,597 |
| General and administrative | 32,485 | 3,259 | 8,276 | 31,828 | | 75,848 |
| Rent | 73,454 | 8,903 | 2,314 | 564 | | 85,235 |
| Depreciation and amortization | 17,423 | 1,161 | 3,169 | 4,444 | | 26,197 |
| Total operating expenses | 448,462 | 35,496 | 30,714 | 36,836 | | 551,508 |
| Operating income (loss) | 52,987 | 1,581 | 5,132 | (36,836) | | 22,864 |
| Other income (expense): | | | | | | |
| Interest expense | | | | (8,738) | | (8,738) |
| Interest income and other, net | | | | 2,604 | | 2,604 |
| Income (loss) before income taxes and equity in income of affiliated companies | \$ 52,987 | \$ 1,581 | \$ 5,132 | \$ (42,970) | \$ | \$ 16,730 |

For the Six Months Ended December 31, 2011

| | Salons | | Hair Restoration Centers | | Unallocated Corporate | Consolidated |
|--|---------------|---------------|--------------------------|--------------|-----------------------|--------------|
| | North America | International | | | | |
| (Dollars in thousands) | | | | | | |
| Revenues: | | | | | | |
| Service | \$ 769,858 | \$ 49,184 | \$ 33,957 | \$ | \$ | \$ 852,999 |
| Product | 201,299 | 18,374 | 39,452 | | | 259,125 |
| Royalties and fees | 18,769 | | 1,134 | | | 19,903 |
| | 989,926 | 67,558 | 74,543 | | | 1,132,027 |
| Operating expenses: | | | | | | |
| Cost of service | 441,826 | 25,812 | 20,714 | | | 488,352 |
| Cost of product | 100,197 | 9,833 | 13,418 | | | 123,448 |
| Site operating expenses | 92,762 | 5,034 | 3,084 | | | 100,880 |
| General and administrative | 58,290 | 5,881 | 17,333 | 72,241 | | 153,745 |
| Rent | 146,901 | 17,824 | 4,495 | 700 | | 169,920 |
| Depreciation and amortization | 35,662 | 2,418 | 6,558 | 21,163 | | 65,801 |
| Goodwill impairment | | | 78,426 | | | 78,426 |
| Total operating expenses | 875,638 | 66,802 | 144,028 | 94,104 | | 1,180,572 |
| Operating income (loss) | 114,288 | 756 | (69,485) | (94,104) | | (48,545) |
| Other income (expense): | | | | | | |
| Interest expense | | | | (14,563) | | (14,563) |
| Interest income and other, net | | | | 3,975 | | 3,975 |
| Income (loss) before income taxes and equity in income of affiliated companies | \$ 114,288 | \$ 756 | \$ (69,485) | \$ (104,692) | \$ | \$ (59,133) |

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| | For the Six Months Ended December 31, 2010 | | | | | |
|--|--|---------------|------------------------|-------------|-------------|--------------|
| | Salons | | Hair | | Unallocated | Consolidated |
| | North America | International | Restoration Centers | Corporate | | |
| | (Dollars in thousands) | | | | | |
| Revenues: | | | | | | |
| Service | \$ 785,977 | \$ 50,997 | \$ 33,494 | \$ | \$ | \$ 870,468 |
| Product | 203,895 | 21,138 | 37,396 | | | 262,429 |
| Royalties and fees | 18,510 | | 1,210 | | | 19,720 |
| | 1,008,382 | 72,135 | 72,100 | | | 1,152,617 |
| Operating expenses: | | | | | | |
| Cost of service | 454,036 | 26,042 | 19,128 | | | 499,206 |
| Cost of product | 101,355 | 11,511 | 12,135 | | | 125,001 |
| Site operating expenses | 93,068 | 4,783 | 1,755 | | | 99,606 |
| General and administrative | 62,363 | 6,211 | 16,855 | 64,493 | | 149,922 |
| Rent | 147,072 | 17,573 | 4,578 | 1,120 | | 170,343 |
| Depreciation and amortization | 34,655 | 2,248 | 6,312 | 9,026 | | 52,241 |
| Total operating expenses | 892,549 | 68,368 | 60,763 | 74,639 | | 1,096,319 |
| Operating income (loss) | 115,833 | 3,767 | 11,337 | (74,639) | | 56,298 |
| Other income (expense): | | | | | | |
| Interest expense | | | | (17,661) | | (17,661) |
| Interest income and other, net | | | | 3,381 | | 3,381 |
| Income (loss) before income taxes and equity in income of affiliated companies | \$ 115,833 | \$ 3,767 | \$ 11,337 | \$ (88,919) | \$ | \$ 42,018 |

12. SUBSEQUENT EVENTS:

In January 2012, Randy L. Pearce informed the Company of his intention to retire as President and as a member of the Board of Directors effective June 30, 2012, the end of the Company's current fiscal year. As previously disclosed, Paul D. Finkelstein will step down as Chief Executive Officer of the Company in February 2012. The Board of Directors has formed a Search Committee of independent directors to begin the search for a new chief executive officer. In the interim, Mr. Pearce will perform the functions of principal executive officer in his role as President and will continue to perform these functions until a successor has been identified.

During the week ended January 27, 2012, the Company reduced the home office workforce by approximately 120 employees. In connection with the workforce reduction, the Company expects to record severance charges estimated to be in the range of \$2.5 to \$3.5 million.

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REVIEW REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Shareholders and Directors of Regis Corporation:

We have reviewed the accompanying condensed consolidated balance sheet of Regis Corporation as of December 31, 2011 and the related condensed consolidated statements of operations for the three and six month periods ended December 31, 2011 and 2010 and the condensed consolidated statement of cash flows for the six month periods ended December 31, 2011 and 2010. These interim financial statements are the responsibility of the Company's management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the accompanying condensed consolidated interim financial statements for them to be in conformity with accounting principles generally accepted in the United States of America.

We previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet as of June 30, 2011, and the related consolidated statements of operations, of changes in shareholders' equity and comprehensive income and of cash flows for the year then ended (not presented herein), and in our report dated August 26, 2011, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the accompanying consolidated balance sheet information as of June 30, 2011, is fairly stated, in all material respects in relation to the consolidated balance sheet from which it has been derived.

/s/ PricewaterhouseCoopers LLP

PRICEWATERHOUSECOOPERS LLP

Minneapolis, Minnesota
February 6, 2012

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) is designed to provide a reader of our financial statements with a narrative from the perspective of our management on our financial condition, results of operations, liquidity and certain other factors that may affect our future results. Our MD&A is presented in five sections:

- Management's Overview

- Critical Accounting Policies

- Overview of Results

- Results of Operations

- Liquidity and Capital Resources

MANAGEMENT'S OVERVIEW

Regis Corporation (RGS, we, our, or us) owns, franchises or holds ownership interests in beauty salons, hair restoration centers and educational institutions. As of December 31, 2011, we owned, franchised or held ownership interests in approximately 12,800 worldwide locations. Our locations consisted of 9,858 system wide North American and international salons, 97 hair restoration centers and approximately 2,820 locations in which we maintain an ownership interest. Our salon concepts offer generally similar products and services and serve mass market consumers. Our salon operations are organized to be managed based on geographical location. Our North American salon operations include 9,453 salons, including 2,007 franchise salons, operating in the United States, Canada and Puerto Rico primarily under the trade names of Regis, MasterCuts, SmartStyle, Supercuts and Cost Cutters. Our international salon operations include 405 company-owned salons, located in the United Kingdom. Our hair restoration centers, operating under the trade name Hair Club for Men and Women, include 97 North American locations, including 29 franchise locations. As of December 31, 2011, we had approximately 54,000 corporate employees worldwide.

On August 1, 2007, we contributed our 51 accredited cosmetology schools to Empire Education Group, Inc., creating the largest beauty school operator in North America. As of December 31, 2011, we own a 55.1 percent equity interest in Empire Education Group, Inc. (EEG). Our investment in EEG is accounted for under the equity method. The combined Empire Education Group, Inc. includes 105 accredited cosmetology schools with annual revenues of approximately \$193 million.

On January 31, 2008, we merged our continental European franchise salon operations with the Franck Provost Salon Group in exchange for a 30.0 percent equity interest in the newly formed entity, Provalliance. In March 2011 the Company acquired approximately 17 percent additional equity interest in Provalliance for \$57.3 million (approximately 40.4 million). As of December 31, 2011, we own approximately 47 percent of the equity interest in Provalliance. Our investment in Provalliance is accounted for under the equity method. The merger with the operations of the Franck Provost Salon Group, which are also located in continental Europe, created Europe's largest salon operator with approximately 2,600 company-owned and franchise salons as of December 31, 2011.

Our fiscal year 2012 growth strategy is focused on increasing customer visits by improving the salon experience. We plan to execute our strategy through four focus areas of putting customers and stylists first, leveraging the power of our salon brands, technology and connectivity, and delivering improved financial performance. Initiatives of these four focus areas include:

- Putting customers and stylists first through improving both the experience for the person in the chair and behind the chair. The Company will work on attracting, developing and retaining the best stylists through orientation programs, training and development and rewards and recognition.
- Leveraging the power of our salon brands through focusing on the best brands within the best markets, enhanced focus and alignment and aggressive strategies including discounting.
- Using technology and connectivity, including internet in the salons, to enhance effectiveness of field management and improve customer satisfaction and retention.
- Delivering improved financial performance through undertaking cost savings initiatives in the range of \$35.0 to \$40.0 million, including a home office workforce reduction, renegotiated interest rates, and reduced travel costs. Net of

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investments in our various business initiatives and cost increases in other expense categories, our net cost savings will be approximately \$25.0 million.

Maintaining financial flexibility is a key element in continuing our successful growth. With strong operating cash flow and balance sheet, we are confident that we will be able to financially support our long-term growth objectives.

We are in compliance with all covenants and other requirements of our financing arrangements as of December 31, 2011.

Salon Business

The strength of our salon business is in the fundamental similarity and broad appeal of our salon concepts that allow flexibility and multiple salon concept placements in shopping centers and neighborhoods. Each concept generally targets the middle market customer, however, each attracts a different demographic. We believe there are growth opportunities in all of our salon concepts. When commercial opportunities arise, we anticipate testing and developing new salon concepts to complement our existing concepts.

We execute our salon growth strategy by focusing on real estate. Our salon real estate strategy is to add new units in convenient locations with good visibility and customer traffic, as well as appropriate trade demographics. Our various salon and product concepts operate in a wide range of retailing environments, including regional shopping malls, strip centers and Walmart Supercenters. We believe that the availability of real estate will augment our ability to achieve the aforementioned long-term growth objectives. In fiscal year 2012, our outlook for constructed salons is approximately 285 units. In fiscal year 2012, capital expenditures and acquisitions are expected to be approximately \$100.0 and in the range of \$5.0 to \$15.0 million, respectively.

Organic salon revenue is achieved through the combination of new salon construction and salon same-store sales results. Once customer visitations stabilize, we expect we will continue with our historical trend of building several hundred company-owned salons. We anticipate our franchisees will open approximately 100 to 120 salons in fiscal year 2012. Older, unprofitable salons will be closed or relocated. Our long-term outlook for our salon business is annual consolidated low single digit same-store sales increases. We project our annual fiscal year 2012 consolidated same-store sales to be in a range of negative 2.5 percent to negative 3.5 percent.

Historically, our salon acquisitions have varied in size from as small as one salon to over one thousand salons. The median acquisition size is approximately ten salons. From fiscal year 1994 to the second fiscal quarter of 2012, we acquired 8,051 salons, net of franchise buybacks. Once customer visitations normalize, we anticipate adding several hundred company-owned salons each year from acquisitions. Some of these acquisitions may include buying salons from our franchisees.

Hair Restoration Business

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In December 2004, we acquired Hair Club for Men and Women. Hair Club for Men and Women is a provider of hair loss solutions with an estimated five percent share of the \$4 billion domestic market. This industry is comprised of numerous locations domestically and is highly fragmented. As a result, we believe there is an opportunity to consolidate this industry through acquisition. Expanding the hair loss business organically and through acquisition would allow us to add incremental revenue which is neither dependent upon, nor dilutive to, our existing salon businesses.

Our organic growth plans for the hair restoration business include the construction of a modest number of new locations in untapped markets domestically and internationally. However, the success of our hair restoration business is not dependent on the same real estate criteria used for salon expansion. In an effort to provide confidentiality for our customers, our hair restoration centers operate primarily in professional or medical office buildings. Further, the hair restoration business is more marketing intensive. As a result, organic growth at our hair restoration centers will be dependent on successfully generating new leads and converting them into hair restoration customers. Our growth expectations for our hair restoration business are not dependent on referral business from, or cross marketing with, our hair salon business, but these concepts continue to be evaluated closely for additional growth opportunities.

During the three months ended December 31, 2011 the Company began reviewing alternatives for non-core assets, including the exploration of a potential sale of the hair restoration business.

CRITICAL ACCOUNTING POLICIES

The Condensed Consolidated Financial Statements are prepared in conformity with accounting principles generally accepted in the United States of America. In preparing the Condensed Consolidated Financial Statements, we are required to make various judgments, estimates and assumptions that could have a significant impact on the results reported in the Condensed Consolidated Financial Statements. We base these estimates on historical experience and other assumptions believed to be reasonable under the circumstances. Estimates are considered to be critical if they meet both of the following criteria: (1) the estimate requires assumptions

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about material matters that are uncertain at the time the accounting estimates are made, and (2) other materially different estimates could have been reasonably made or material changes in the estimates are reasonably likely to occur from period to period. Changes in these estimates could have a material effect on our Condensed Consolidated Financial Statements.

Our significant accounting policies can be found in Note 1 to the Consolidated Financial Statements contained in Part II, Item 8 of the June 30, 2011 Annual Report on Form 10-K, as well as Note 1 to the Condensed Consolidated Financial Statements contained within this Quarterly Report on Form 10-Q. We believe the accounting policies related to the valuation of goodwill, the valuation and estimated useful lives of long-lived assets, investment in and loans to affiliates, purchase price allocations, revenue recognition, self-insurance accruals, stock-based compensation expense, legal contingencies and estimates used in relation to tax liabilities and deferred taxes are most critical to aid in fully understanding and evaluating our reported financial condition and results of operations. Discussion of each of these policies is contained under Critical Accounting Policies in Part II, Item 7 of our June 30, 2011 Annual Report on Form 10-K. There were no significant changes in or application of our critical accounting policies during the three and six months ended December 31, 2011.

Goodwill:

Goodwill is tested for impairment annually or at the time of a triggering event. In evaluating whether goodwill is impaired, the Company compares the carrying value of each reporting unit, including goodwill, to the estimated fair value of the reporting unit. The carrying value of each reporting unit is based on the assets and liabilities associated with the operations of the reporting unit, including allocation of shared or corporate balances among reporting units. Allocations are generally based on the number of salons in each reporting unit as a percent of total company-owned salons.

The Company calculates the estimated fair value of the reporting units based on discounted future cash flows that utilize estimates in annual revenue, gross margins, fixed expense rates, allocated corporate overhead, and long-term growth for determining terminal value. The Company's estimated future cash flows also take into consideration acquisition integration and maturation. Where available and as appropriate, comparative market multiples are used to corroborate the results of the discounted cash flow. The Company considers its various concepts to be reporting units when testing for goodwill impairment because that is where the Company believes the goodwill resides. The Company periodically engages third-party valuation consultants to assist in evaluation of the Company's estimated fair value calculations.

In the situations where a reporting unit's carrying value exceeds its estimated fair value, the amount of the impairment loss must be measured. The measurement of impairment is calculated by determining the implied fair value of a reporting unit's goodwill. In calculating the implied fair value of goodwill, the fair value of the reporting unit is allocated to all other assets and liabilities of that unit based on the relative fair values under the assumption of a taxable transaction. The excess of the fair value of the reporting unit over the amount assigned to its assets and liabilities is the implied fair value of goodwill. The goodwill impairment is measured as the excess of the carrying value of goodwill over its implied fair value.

As previously disclosed, the Company concluded that it was reasonably likely that goodwill for the Hair Restoration Centers reporting unit might become impaired in future periods. During the three months ended December 31, 2011 the Company updated the projections used in the fiscal 2011 annual impairment test to reflect the impact of recent industry developments, including a slow down in revenue growth and increasing supply costs. The Company determined there was a triggering event as it was more likely than not that the fair value of the Hair Restoration Centers was below carrying value and performed an interim impairment test of goodwill during the three months ended December 31, 2011. There were no triggering events relative to the Company's other reporting units.

As a result of the Company's interim impairment testing of goodwill related to the Hair Restoration Centers reporting unit during the second quarter of fiscal year 2012, a \$78.4 million impairment charge was recorded within continuing operations for the excess of the carrying value of goodwill over the implied fair value of the goodwill for the Hair Restorations Centers reporting unit. After the impairment charge the Hair Restorations Centers reporting unit had \$74.4 million of goodwill as of December 31, 2011. The impairment was only partially deductible for tax purposes resulting in a tax benefit of \$5.9 million. See further discussion on the effective tax rate for the three and six months ended December 31, 2011 within Note 10 to the Condensed Consolidated Financial Statements.

As of June 30, 2011, the estimated fair value of the Regis salon concept reporting unit exceeded the carrying value by approximately 18.0 percent. Excluding Regis, Hair Restoration Centers for which the Company performed an interim impairment test of goodwill during the three months ended December 31, 2011 and Promenade for which the Company recorded a \$74.1 million impairment charge as a result of the Company's impairment testing of goodwill during the third quarter of fiscal year 2011, the respective fair values of the Company's remaining reporting units exceeded fair value by greater than 20.0 percent at June 30, 2011. While the Company has determined the estimated fair values of Promenade, Hair Restoration Centers, and Regis to be appropriate based on the historical level of revenue growth, operating income and cash flows, it is reasonably likely that Promenade, Hair Restoration Centers,

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and Regis may experience additional impairment in future periods. The term "reasonably likely" refers to an occurrence that is more than remote but less than probable in the judgment of the Company. Because some of the inherent assumptions and estimates used in determining the fair value of the reportable segment are outside the control of management, changes in these underlying assumptions can adversely impact fair value. Potential impairment of a portion or all of the carrying value of the Promenade and Regis salon concepts and Hair Restoration Centers goodwill is dependent on many factors and cannot be predicted with certainty.

As of December 31, 2011, the Company's estimated fair value, as determined by the sum of our reporting units' fair value, reconciled to within a reasonable range of our market capitalization which included an assumed control premium.

As the Company performed an impairment test on the Hair Restoration Centers reporting unit goodwill during the three months ended December 31, 2011 and it is reasonably likely that there could be impairment of the Hair Restoration Centers reporting unit's goodwill in future periods, a summary of the critical assumptions utilized during the interim impairment test of the Hair Restoration Centers reporting unit is outlined below:

Annual revenue growth. Annual revenue growth is primarily driven by assumed same-store sales rates of approximately positive 1.0 to positive 3.0 percent. Other considerations include anticipated economic conditions and moderate acquisition growth.

Gross margin. Adjusted for anticipated center closures, new center construction and acquisitions. In addition, estimated future gross margins were adjusted for increasing supply costs.

Fixed expense rates. Fixed expense rate increases of approximately 1.0 to 2.0 percent based on anticipated inflation. Fixed expenses consisted of rent, site operating, and allocated general and administrative corporate overhead.

Allocated corporate overhead. Corporate overhead incurred by the home office is not allocated as the Hair Restoration Centers reporting unit incurs its own overhead.

Long-term growth. A long-term growth rate of 2.5 percent was applied to terminal cash flow based on anticipated economic conditions.

Discount rate. A discount rate of 12.0 percent based on the weighted average cost of capital that equals the rate of return on debt capital and equity capital weighted in proportion to the capital structure common to the industry.

Structure. A nontaxable structure based on the highest economic value and feasibility of the assumed structure.

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The following table summarizes the approximate impact that a change in certain critical assumptions would have on the estimated fair value of our Hair Restoration Centers reporting unit goodwill balance (the approximate impact of the change in the critical assumptions assumes all other assumptions and factors remain constant, in thousands, except percentages):

| Critical Assumptions | Increase (Decrease) | Approximate Impact on Fair Value (In thousands) |
|----------------------|------------------------|--|
| Discount Rate | 1.0% | \$ 12,000 |
| Same-Store Sales | (1.0) | 3,000 |

A summary of the Company's goodwill balance as of December 31, 2011 and June 30, 2011 by reporting unit is as follows:

| Reporting Unit | As of December 31, 2011 | As of June 30, 2011 |
|----------------------------|----------------------------|------------------------|
| | (Dollars in thousands) | |
| Regis | \$ 103,581 | \$ 103,761 |
| MasterCuts | 4,652 | 4,652 |
| SmartStyle | 48,529 | 48,916 |
| Supercuts | 129,540 | 129,477 |
| Promenade | 243,428 | 240,910 |
| Total North America Salons | 529,730 | 527,716 |
| Hair Restoration Centers | 74,367 | 152,796 |
| Total | \$ 604,097 | \$ 680,512 |

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- Revenues decreased 1.9 percent to \$563.3 million and consolidated same-store sales decreased 3.0 percent. The Company experienced a decline in customer visitations and average ticket price.
- We acquired three corporate salon locations, all of which were franchise location buybacks. We built 53 corporate locations and closed, converted or relocated 89 locations. Our franchisees constructed 29 locations and closed, sold back to us, or relocated ten locations. As of December 31, 2011, we had 7,851 company-owned salon locations, 2,007 franchise salon locations and 97 hair restoration centers (68 company-owned and 29 franchise locations).
- The Company recorded a \$78.4 million non-cash goodwill impairment charge associated with our Hair Restoration Centers reporting unit.
- The Company recorded \$7.0 million in depreciation expense associated with its internally developed POS system. Of the \$7.0 million, there was incremental depreciation expense of \$6.3 million (\$4.0 million net of tax or \$0.07 per diluted share) associated with the adjustment to the useful life.

RESULTS OF OPERATIONS**Consolidated Results of Operations**

The following table sets forth, for the periods indicated, certain information derived from our Condensed Consolidated Statement of Operations, expressed as a percent of revenues. The percentages are computed as a percent of total consolidated revenues, except as noted.

| Results of Operations as a Percent of Revenues | For the Periods Ended December 31, | | | |
|--|------------------------------------|-------|------------|-------|
| | Three Months | | Six Months | |
| | 2011 | 2010 | 2011 | 2010 |
| Service revenues | 74.8% | 75.0% | 75.4% | 75.5% |
| Product revenues | 23.5 | 23.3 | 22.9 | 22.8 |
| Franchise royalties and fees | 1.7 | 1.7 | 1.7 | 1.7 |
| Operating expenses: | | | | |
| Cost of service (1) | 57.5 | 57.9 | 57.3 | 57.3 |
| Cost of product (2) | 48.0 | 47.8 | 47.6 | 47.6 |
| Site operating expenses | 8.6 | 8.8 | 8.9 | 8.6 |
| General and administrative | 13.3 | 13.2 | 13.6 | 13.0 |

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| | | | | |
|---|--------|------|-------|------|
| Rent | 15.2 | 14.8 | 15.0 | 14.8 |
| Depreciation and amortization | 5.6 | 4.6 | 5.8 | 4.5 |
| Goodwill impairment | 13.9 | | 6.9 | |
| Operating (loss) income | (10.9) | 4.0 | (4.3) | 4.9 |
| (Loss) income before income taxes and equity in income of affiliated companies | (11.7) | 2.9 | (5.2) | 3.6 |
| Net (loss) income | (10.2) | 2.5 | (4.3) | 2.8 |

(1) Computed as a percent of service revenues and excludes depreciation expense.

(2) Computed as a percent of product revenues and excludes depreciation expense.

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Consolidated revenues primarily include revenues of company-owned salons, product and equipment sales to franchisees, hair restoration center revenues, and franchise royalties and fees. As compared to the respective prior period, consolidated revenues decreased 1.9 percent to \$563.3 million during the three months ended December 31, 2011 and decreased 1.8 percent to \$1,132.0 million during the six months ended December 31, 2011. The following table details our consolidated revenues by concept. All service revenues, product revenues (which include product and equipment sales to franchisees), and franchise royalties and fees are included within their respective concept detailed in the table below:

| | For the Periods Ended December 31, | | | |
|-------------------------------------|------------------------------------|------------|--------------|--------------|
| | Three Months | | Six Months | |
| | 2011 | 2010 | 2011 | 2010 |
| | (Dollars in thousands) | | | |
| North American salons: | | | | |
| Regis | \$ 104,629 | \$ 108,928 | \$ 209,496 | \$ 216,433 |
| MasterCuts | 40,293 | 41,295 | 80,751 | 83,335 |
| SmartStyle | 125,980 | 129,671 | 254,464 | 262,224 |
| Supercuts | 85,031 | 78,310 | 168,634 | 157,633 |
| Promenade | 136,136 | 143,245 | 276,581 | 288,757 |
| Total North American salons | 492,069 | 501,449 | 989,926 | 1,008,382 |
| International salons | 34,069 | 37,077 | 67,558 | 72,135 |
| Hair restoration centers | 37,140 | 35,846 | 74,543 | 72,100 |
| Consolidated revenues | \$ 563,278 | \$ 574,372 | \$ 1,132,027 | \$ 1,152,617 |
| Percent change from prior year | (1.9)% | (0.2)% | (1.8)% | (2.4)% |
| Salon same-store sales decrease (1) | (3.0)% | (1.3)% | (3.1)% | (1.4)% |

The percent changes in consolidated revenues during the three and six months ended December 31, 2011 and 2010, respectively, were driven by the following:

| Percentage Increase (Decrease) in Revenues | For the Periods Ended December 31, | | | |
|--|------------------------------------|--------|------------|--------|
| | Three Months | | Six Months | |
| | 2011 | 2010 | 2011 | 2010 |
| Acquisitions (previous twelve months) | 0.9% | 1.1% | 1.1% | 0.8% |
| Organic | (0.8) | 0.0 | (1.4) | (1.6) |
| Foreign currency | 0.1 | 0.1 | 0.4 | 0.0 |
| Closed salons | (2.1) | (1.4) | (1.9) | (1.6) |
| | (1.9)% | (0.2)% | (1.8)% | (2.4)% |

(1) Salon same-store sales are calculated on a daily basis as the total change in sales for company-owned salons which were open on a specific day of the week during the current period and the corresponding prior period. Quarterly and year-to-date salon same-store sales are the sum of the same-store sales computed on a daily basis. Salons relocated within a one mile radius are included in same-store sales as they are considered to have been open in the prior period. International same-store sales are calculated in local currencies so that foreign currency fluctuations do not impact the calculation. Management believes that same-store sales, a component of organic growth, are useful in determining the increase in salon revenues attributable to its organic growth (new salon construction and same-store sales growth) versus growth from acquisitions.

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We acquired 56 salons (including 54 franchise salon buybacks) and three hair restoration centers (all of which were franchise buybacks) during the twelve months ended December 31, 2011. The organic decrease during the three and six months ended December 31, 2011 was primarily due to consolidated same-store sales decreases of 3.0 and 3.1 percent, respectively, partially offset by the construction of 165 company-owned salons and four hair restoration centers during the twelve months ended December 31, 2011. We closed 287 salons (including 34 franchise salons) and one hair restoration center during the twelve months ended December 31, 2011.

During the three and six months ended December 31, 2011, the foreign currency impact was driven by the weakening of the United States dollar against the Canadian dollar, British pound and Euro, as compared to the exchange rates for the comparable prior periods. The impact of foreign currency was calculated by multiplying current year revenues in local currencies by the change in the foreign currency exchange rate between the current and prior fiscal year.

During the twelve months ended December 31, 2010, we acquired 76 salons (including 49 franchise salon buybacks), constructed 125 company-owned salons, and closed 284 salons (including 75 franchise salons). There was no change in organic during the three months ended December 31, 2010 as the consolidated same-store sales decrease of 1.3 percent was offset by the construction of 125

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company-owned salons during the twelve months ended December 31, 2010. The decrease in organic during the six months ended December 31, 2010 was primarily due to the same-store sales decrease of 1.4 percent and the completion of an agreement to supply the purchaser of Trade Secret product at cost, partially offset by the construction of 125 company-owned salons during the twelve months ended December 31, 2010. The Company generated revenues of \$20.0 million for product sold to the purchaser of Trade Secret during the six months ended December 31, 2009.

During the three months ended December 31, 2010, the foreign currency impact was driven by the weakening of the United States dollar against the Canadian dollar, partially offset by the strengthening of the United States dollar against the British pound and Euro, as compared to the exchange rates for the comparable prior periods. During the six months ended December 31, 2010, there was no foreign currency impact as the weakening of the United States dollar against the Canadian dollar was offset by the strengthening of the United States dollar against the British pound and Euro, as compared to the exchange rates for the comparable prior period. The impact of foreign currency was calculated by multiplying current year revenues in local currencies by the change in the foreign currency exchange rate between the current and prior fiscal year.

Consolidated revenues are primarily comprised of service and product revenues, as well as franchise royalties and fees. Fluctuations in these three major revenue categories were as follows:

Service Revenues. Service revenues include revenues generated from company-owned salons and service revenues generated by hair restoration centers. Total service revenues for the three and six months ended December 31, 2011 and 2010 were as follows:

| Periods Ended December 31, | Revenues | Decrease Over Prior Fiscal Year | |
|----------------------------|------------|------------------------------------|------------|
| | | Dollar (Dollars in thousands) | Percentage |
| Three Months | | | |
| 2011 | \$ 421,299 | \$ (9,640) | (2.2)% |
| 2010 | 430,939 | (4,186) | (1.0) |
| Six Months | | | |
| 2011 | \$ 852,999 | \$ (17,469) | (2.0)% |
| 2010 | 870,468 | (13,935) | (1.6) |

The decrease in service revenues during the three and six months ended December 31, 2011 was due to same-store service sales decreasing 3.1 and 3.2 percent, respectively, which was primarily as a result of a decline in same-store customer visits and average ticket. The decrease in service revenues was partially offset by growth due to new and acquired salons during the previous twelve months and the weakening of the United States dollar against the British Pound, Canadian dollar, and Euro.

The decrease in service revenues during the three and six months ended December 31, 2010 was due to same-store service sales decreasing 2.1 and 2.3 percent, respectively, as a result of a decline in same-store customer visits. Partially offsetting the decrease in service revenues was growth due to acquisitions during the previous twelve months, and price increases and sales mix as the Company continues to increase hair color and waxing services. In addition, for the three months ended December 31, 2010, the weakening of the United States dollar against the Canadian dollar partially offset the decrease in service revenues.

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Product Revenues. Product revenues are primarily sales at company-owned salons, hair restoration centers and sales of product and equipment to franchisees. Total product revenues for the three and six months ended December 31, 2011 and 2010 were as follows:

| Periods Ended December 31, | Revenues | (Decrease) Increase Over Prior Fiscal Year | |
|----------------------------|------------|---|------------|
| | | Dollar (Dollars in thousands) | Percentage |
| Three Months | | | |
| 2011 | \$ 132,208 | \$ (1,616) | (1.2)% |
| 2010 | 133,824 | 3,153 | 2.4 |
| Six Months | | | |
| 2011 | \$ 259,125 | \$ (3,304) | (1.3)% |
| 2010 | 262,429 | (14,395) | (5.2) |

The decrease in product revenues during the three and six months ended December 31, 2011 was primarily due to same-store product sales decreasing 2.2 and 2.7 percent, respectively. Product sales were unfavorably impacted during the six months ended December 31, 2011 as two vendor lines were repackaged in the first fiscal quarter. The decrease in product revenues was partially offset by increased product sales of the Company's private label lines in our North American segment due to holiday promotional deals, growth

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due to new and acquired salons during the previous twelve months, and the weakening of the United States dollar against the British Pound, Canadian dollar, and Euro.

The increase in product revenues during the three months ended December 31, 2010 was due to same-store product sales increasing 1.5 percent. Holiday product promotional deals and new product assortments had a positive impact on same-store product sales.

The decrease in product revenues during the six months ended December 31, 2010 was due to product sales of \$20.0 million to the purchaser of Trade Secret during the prior year comparable period, partially offset by a same-store sales increase of 1.6 percent.

Royalties and Fees. Total franchise revenues, which include royalties and fees, for the three and six months ended December 31, 2011 and 2010 were as follows:

| Periods Ended December 31, | Revenues | Increase Over Prior Fiscal Year | |
|----------------------------|-----------|------------------------------------|------------|
| | | Dollar (Dollars in thousands) | Percentage |
| Three Months | | | |
| 2011 | \$ 9,771 | \$ 162 | 1.7% |
| 2010 | 9,609 | 40 | 0.4 |
| Six Months | | | |
| 2011 | \$ 19,903 | \$ 183 | 0.9% |
| 2010 | 19,720 | 32 | 0.2 |

Total franchise locations open at December 31, 2011 were 2,036, including 29 franchise hair restoration centers, as compared to 2,006, including 32 franchise hair restoration centers, at December 31, 2010. During the six months ended December 31, 2011, we purchased a franchise network, consisting of 31 franchise locations. We purchased 54 of our franchise salons and three franchise hair restoration centers during the twelve months ended December 31, 2011. The increase in royalties and fees was primarily due to same-store sales increases at franchise locations and an increase in new store openings as compared to the corresponding periods of the prior fiscal year.

Total franchise locations open at December 31, 2010 were 2,006, including 32 franchise hair restoration centers, as compared to 2,078, including 33 franchise hair restoration centers, at December 31, 2009. We purchased 49 of our franchise salons and one franchise hair restoration center during the twelve months ended December 31, 2010. The decrease in franchise locations was offset by the impact of the weakening of the United States dollar against the Canadian dollar.

Gross Margin (Excluding Depreciation and Amortization)

Our cost of revenues primarily includes labor costs related to salon and hair restoration center employees, the cost of product used in providing services and the cost of products sold to customers and franchisees. The resulting gross margin for the three and six months ended December 31, 2011 and 2010 was as follows:

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| Periods Ended December 31, | Gross Margin | Margin as % of Service and Product Revenues | (Decrease) Increase Over Prior Fiscal Year | | |
|----------------------------|--------------|---|--|------------|----------------|
| | | | Dollar (Dollars in thousands) | Percentage | Basis Point(1) |
| Three Months | | | | | |
| 2011 | \$ 247,697 | 44.8% | \$ (3,435) | (1.4)% | 30 |
| 2010 | 251,132 | 44.5 | (3,432) | (1.3) | (50) |
| Six Months | | | | | |
| 2011 | \$ 500,324 | 45.0% | \$ (8,366) | (1.6)% | 10 |
| 2010 | 508,690 | 44.9 | (5,841) | (1.1) | 60 |

(1) Represents the basis point change in gross margin as a percent of service and product revenues as compared to the corresponding periods of the prior fiscal year.

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Service Margin (Excluding Depreciation and Amortization). Service margin for the three and six months ended December 31, 2011 and 2010 was as follows:

| Periods Ended December 31, | Service Margin | Margin as % of Service Revenues | (Decrease) Increase Over Prior Fiscal Year | | |
|----------------------------|----------------|---------------------------------|--|------------|----------------|
| | | | Dollar (Dollars in thousands) | Percentage | Basis Point(1) |
| Three Months | | | | | |
| 2011 | \$ 178,958 | 42.5% | \$ (2,276) | (1.3)% | 40 |
| 2010 | 181,234 | 42.1 | (5,079) | (2.7) | (70) |