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DAVOX CORP
Form SC 13G
December 13, 2001
SF/205264.1

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

SCHEDULE 13G

Under the Securities Exchange Act of 1934
(Amendment No. 1)*

DAVOX CORPORATION

(Name of Issuer)

COMMON STOCK

(Title of Class Securities)

239208101

(CUSIP Number)

September 30, 2001

(Date of Event Which Requires Filing of this Statement)

Check the appropriate box to designate the rule pursuant to which this Schedule is filed:

Rule 13d-1(b)

Rule 13d-1(c)

Rule 13d-1(d)

*The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosure provided in a prior cover page.

The information required in the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

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.....
CUSIP No. 239208101
.....

NAME OF REPORTING PERSONS.
1 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

Cannell Capital LLC
94-3366999

CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)
2
(A) |X|

(B)

SEC USE ONLY
3

CITIZENSHIP OR PLACE OF ORGANIZATION
4
California

5 SOLE VOTING POWER

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

865,300

7 SOLE DISPOSITIVE POWER

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8 SHARED DISPOSITIVE POWER

865,300

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

865,300

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)
6.8%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)
IA

.....
CUSIP No. 239208101
.....

1 NAME OF REPORTING PERSONS.
I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

J. Carlo Cannell

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)
(A) (B)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION
USA

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5 SOLE VOTING POWER

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

865,300

7 SOLE DISPOSITIVE POWER

8 SHARED DISPOSITIVE POWER

865,300

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

865,300

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)

6.8%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)
IN, HC

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.....
CUSIP No. 239208101
.....

NAME OF REPORTING PERSONS.
1 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

The Anegada Fund Limited

CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)
2
(A)
(B)

SEC USE ONLY
3

CITIZENSHIP OR PLACE OF ORGANIZATION
4
Cayman Islands

5 SOLE VOTING POWER

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

136,800

7 SOLE DISPOSITIVE POWER

8 SHARED DISPOSITIVE POWER

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136,800

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

136,800

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)

1.1%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

CO

.....
CUSIP No. 239208101
.....

1 NAME OF REPORTING PERSONS.
I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

The Cuttyhunk Fund Limited

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(A)

(B)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

Bermuda

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5 SOLE VOTING POWER

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

6,000

7 SOLE DISPOSITIVE POWER

8 SHARED DISPOSITIVE POWER

6,000

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

6,000

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)

0.04%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

CO

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.....
CUSIP No. 239208101
.....

1 NAME OF REPORTING PERSONS.
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

 Tonga Partners, L.P.
 94-3164039

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

 (A) |

 (B)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

 Delaware

5 SOLE VOTING POWER

519,400

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

7 SOLE DISPOSITIVE POWER

519,400

8 SHARED DISPOSITIVE POWER

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9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

519,400

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)

4.1%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

PN

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CUSIP No. 239208101

1 NAME OF REPORTING PERSONS.

I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

GS Cannell Portfolio, LLC
98-0232642

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(A)

(B)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

Delaware

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5 SOLE VOTING POWER

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

146,700

7 SOLE DISPOSITIVE POWER

8 SHARED DISPOSITIVE POWER

146,700

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

146,700

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)

1.1%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

OO

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.....
CUSIP No. 239208101
.....

1 NAME OF REPORTING PERSONS.
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

 Pleiades Investment Partners, L.P.
 23-2688812

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

 (A) |X|

 (B)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

 Delaware

5 SOLE VOTING POWER

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

56,200

7 SOLE DISPOSITIVE POWER

8 SHARED DISPOSITIVE POWER

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56,200

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

56,200

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)

0.4%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

PN

.....
CUSIP No. 239208101
.....

1 NAME OF REPORTING PERSONS.
I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).

George S. Sarlo 1995 Charitable Remainder Trust
94-6685897

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(A)

(B)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

California

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5 SOLE VOTING POWER

0

number of shares
beneficially owned by
each reporting person
with

6 SHARED VOTING POWER

200

7 SOLE DISPOSITIVE POWER

0

8 SHARED DISPOSITIVE POWER

200

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

200

10 CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)

0.01%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

OO

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Item 1.

(a) Name of Issuer

Davox Corporation

(b) Address of Issuer's Principal Executive Offices

6 Technology Park Drive
Westford, MA 01886

Item 2.

(a) Name of Person Filing

This statement is being filed by (i) Cannell Capital, LLC, a California limited liability company and registered investment adviser ("IA"), (ii) J. Carlo Cannell ("Managing Member"), (iii) The Anegada Fund Limited ("Anegada"), (iv) The Cuttyhunk Fund Limited ("Cuttyhunk"), (v) Tonga Partners, L.P. ("Tonga"), (vi) GS Cannell, LLC ("GS Cannell"), (vii) Pleiades Investment Partners, LP ("Pleiades"), and (viii) George S. Sarlo 1995 Charitable Remainder Trust ("Trust") (collectively, the "Reporting Persons"). Managing Member controls IA by virtue of Managing Member's position as managing member and majority owner of IA.

IA's beneficial ownership of the Common Stock is direct as a result of IA's discretionary authority to buy, sell, and vote shares of such Common Stock for its investment advisory clients. Managing Member's beneficial ownership of Common Stock is indirect as a result of Managing Member's ownership and management of IA. The beneficial ownership of Managing Member is reported solely because Rules 13d-1(a) and (b) under the Securities Exchange Act of 1934, as amended, require any person who is "directly or indirectly" the beneficial owner of more than five percent of any equity security of a specified class to file a Schedule 13G. The answers in blocks 6, 8, 9 and 11 above and the response to item 4 by Managing Member are given on the basis of the "indirect" beneficial ownership referred to in such Rule, based on the direct beneficial ownership of Common Stock by IA and the relationship of Managing Member to IA referred to above.

Information with respect to each Reporting Person is given solely by the respective Reporting Person, and no Reporting Person undertakes hereby any responsibility for the accuracy or completeness or such information concerning any other Reporting Person.

(b) Address of Principal Business office or, if None, Residence

IA's principal business office is located at:
150 California Street, Fifth Floor, San Francisco, CA 94111

Managing Member's principal business office is located at:
150 California Street, Fifth Floor, San Francisco, CA 94111

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Anegada's principal business office is located at:
c/o Goldman Sachs (Cayman) Trust, Limited, 2nd Floor, Harbour
Centre, George Town, Cayman Islands, BWI

Cuttyhunk's principal business office is located at:
73 Front Street, Hamilton, Bermuda HM 12

Tonga's principal business office is located at:
150 California Street, Fifth Floor, San Francisco, CA 94111

GS Cannell's principal business office is located at:
701 Mount Lucas Road, CN 850, Princeton, NJ 08542

Pleiades' principal business office is located at:
6022 West Chester Pike, Newtown Square, PA 19073

Trust's principal business office is located at:
750 Battery Street, Suite 700, San Francisco, CA 94111

Canal Limited, a company organized under the laws of the Cayman
Islands, is no longer advised by Adviser and, therefore, is no
longer a member of the group.

(c) Citizenship

Item 4 of each cover page is incorporated by reference

(d) Title of Class Securities

Common

(e) CUSIP Number

239208101

Item 3. If this statement is filed pursuant to ss.ss. 240.13d-1(b), or
240.13d-2(b) or (c), check whether the person filing is a:

- (a) Broker or dealer registered under section 15 of the Act (15 U.S.C. 78o).
- (b) Bank as defined in section 3(a)(6) of the Act (15 U.S.C. 78c).
- (c) Insurance company as defined in section 3(a)(19) of the Act (15 U.S.C. 78c).
- (d) Investment company registered under section 8 of the Investment Company Act (15 U.S.C. 80a-8).
- (e) An investment adviser in accordance with ss.240.13d-1(b)(1)(ii)(E).
- (f) An employee benefit plan or endowment fund in accordance with ss.240.13d-1(b)(ii)(F).
- (g) A parent holding company or control person in accordance with ss.240.13d-1(b)(1)(ii)(G).
- (h) A savings association as defined in Section 3(b) of the Federal Deposit Insurance Act (12 U.S.C. 1813).
- (i) A church plan that is excluded from the definition of an investment company under section 3(c)(14) of the Investment Company Act of 1940 (15 U.S.C. 80a-3).
- (j) Group in accordance with ss.240.13d-1(b)(ii)(J).

Item 4. Ownership

Common Stock:

Items 5-9 and 11 of each cover sheet are incorporated by reference

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Item 5. Ownership of Five Percent or Less of a Class.

If this statement is being filed to report the fact that as of the date hereof the reporting person has ceased to be the beneficial owner of more than five percent of the class securities, check the following

Item 6. Ownership of More than Five Percent on Behalf of Another Person.

IA, a registered investment adviser, and Managing Member, the majority owner and managing member of IA, have the right or the power to direct the receipt of dividends from Common Stock, and to direct the receipt of proceeds from the sale of Common Stock to IA's investment advisory clients. No single investment advisory client of IA owns more than 5% of the Common Stock.

Item 7. Identification and Classification of the Subsidiary Which Acquired the Security Being Reported on By the Parent Holding Company.

Not Applicable

Item 8. Identification and Classification of Members of the Group.
See Exhibit A

Item 9. Notice of Dissolution of Group.
Not Applicable.

Item 10. Certification:

(a) The following certification shall be included if the statement is filed pursuant to 240.13d-1(b):

By signing below I certify that, to the best of my knowledge and belief, the securities referred to above were acquired and are held in the ordinary course of business and were not acquired and are not held for the purpose of or with the effect of changing or influencing the control of the issuer of the securities and were not acquired and are not held in connection with or as a participant in any transaction having that purpose or effect.

SIGNATURE

Date: November 30, 2001

CANNELL CAPITAL LLC

/s/ J. Carlo Cannell

J. Carlo Cannell, Managing Member

J. CARLO CANNELL

/s/ J. Carlo Cannell

J. Carlo Cannell

THE ANEGADA FUND LIMITED

/s/ J. Carlo Cannell

J. Carlo Cannell, Managing Member

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Cannell Capital LLC, Investment Adviser

THE CUTTYHUNK FUND LIMITED
/s/ J. Carlo Cannell

J. Carlo Cannell, Managing Member
Cannell Capital LLC, Investment Adviser

TONGA PARTNERS, L.P.
/s/ J. Carlo Cannell

J. Carlo Cannell, Managing Member
Cannell Capital LLC, General Partner

GS CANNELL, LLC
/s/ J. Carlo Cannell

J. Carlo Cannell, Managing Member
Cannell Capital LLC, Investment Adviser

PLEIADES INVESTMENT PARTNERS, LP
/s/ J. Carlo Cannell

J. Carlo Cannell, Managing Member
Cannell Capital LLC, Investment Adviser

GEORGE S. SARLO 1995 CHARITABLE
REMAINDER TRUST
/s/ J. Carlo Cannell

J. Carlo Cannell, Managing Member
Cannell Capital LLC, Investment Adviser

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EXHIBIT A

Identification and Classification of Members of the Group

Pursuant to Rule 13d-1(b)(ii)(J) and Rule 13d-1(k)(1) under the Securities and Exchange Act of 1934, the members of the group making this joint filing are identified and classified as follows:

Name	Classification
Cannell Capital LLC	California limited liability company, Investment Adviser
J. Carlo Cannell	Individual, control person of Cannell Capital LLC
The Anegada Fund Limited	A Cayman Islands company
The Cuttyhunk Fund Limited	A Bermuda company
Tonga Partners, L.P.	A Delaware limited partnership
GS Cannell, LLC	A Delaware limited liability company
Pleiades Investment Partners, LP	A Delaware limited partnership

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George S. Sarlo 1995 Charitable Remainder Trust A charitable trust organized in
California